



**WASHINGTON SUBURBAN SANITARY COMMISSION
REGULATORY SERVICES GROUP
MASTER PLUMBER-SEWER/DRAIN CLEANER
SEWER BLOCKAGE COMMITMENT**

Today's Date: _____

Customer Address (service address):

Customer Name/Phone Number:

Date Service Line was Snaked: _____ Televised from: _____

Problem found at _____ feet Off Property _____ On Property _____

Total footage snaked: _____ Snaked from: _____ (Water Closet or Clean-Out)

Clean-Out Available: Yes _____ No _____ Blockage Relieved: Yes _____ No _____

Description of problem:

Reported by phone to WSSC Emergency Call Center By:

Company Representative: _____

Date/Time: _____

*Signature of Master Plumber Sewer/Drain Cleaner

WSSC Registration Number

Address

Company Name

Phone Number

Within 48 hours of the initial phone commitment to Emergency Services, you **must** mail or fax this form to:

Claims Office
Washington Suburban Sanitary Commission
14501 Sweitzer Lane
Laurel, MD 20707 Fax- 301 206-8037

*By signature, I certify that the information submitted is, to the best of my knowledge and belief, true, accurate, and complete.

INSTRUCTIONS TO THE MASTER PLUMBER-SEWER/DRAIN CLEANER

- ! This form shall be submitted in addition to making the telephone commitment to WSSC's Emergency Call Center upon immediate finding of the main line blockage.

Emergency Call Center (24-hours/day)-301 206-4002

- ! This form shall be mailed or faxed to WSSC, Claims Office, within 48 hours of the initial telephone commitment.

Claims Office
Washington Suburban Sanitary Commission
14501 Sweitzer Lane
Laurel, MD 20707
Fax- 301 206-8037

- ! The property line connection is the responsibility of the homeowner.
- ! All sewer snaking shall be performed to the main line connection.
- ! If WSSC determines that the plumber or sewer/drain cleaner did not properly perform the sewer and drain cleaning service by leaving the on-property line unclear, by not snaking enough of the on-property line, or by otherwise causing the WSSC to incur unnecessary expenses, the plumber or sewer/drain cleaner will be responsible for reimbursing the Commission 100% of the incurred expenses as determined by WSSC's Claims Office.
- ! Failure to properly report a main line sewer blockage to WSSC is a violation of the WSSC Plumbing and Fuel Gas Code. Each occurrence of a Code violation may result in enforcement action taken against the licensee, and may result in the issuance of a civil citation which carries a fine up to \$1,000 per day.