



Hannon Street Water Main Rehabilitation & Replacement Project Update

Project ID #BIBT5737B14

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Agenda

- Project Background
- Project Map
- Estimated Construction Schedule
- Project Updates
- What to Expect During Construction
- Important Contacts/Customer Assistance
- Questions & Answers

Project Background

This project is replacing approximately 0.54 miles of 8-inch to 24-inch diameter water main on Hannon Street in Hyattsville, Maryland

An initial community meeting was held on September 10, 2025

A project update notice was mailed to directly impacted residents on July 27, 2026

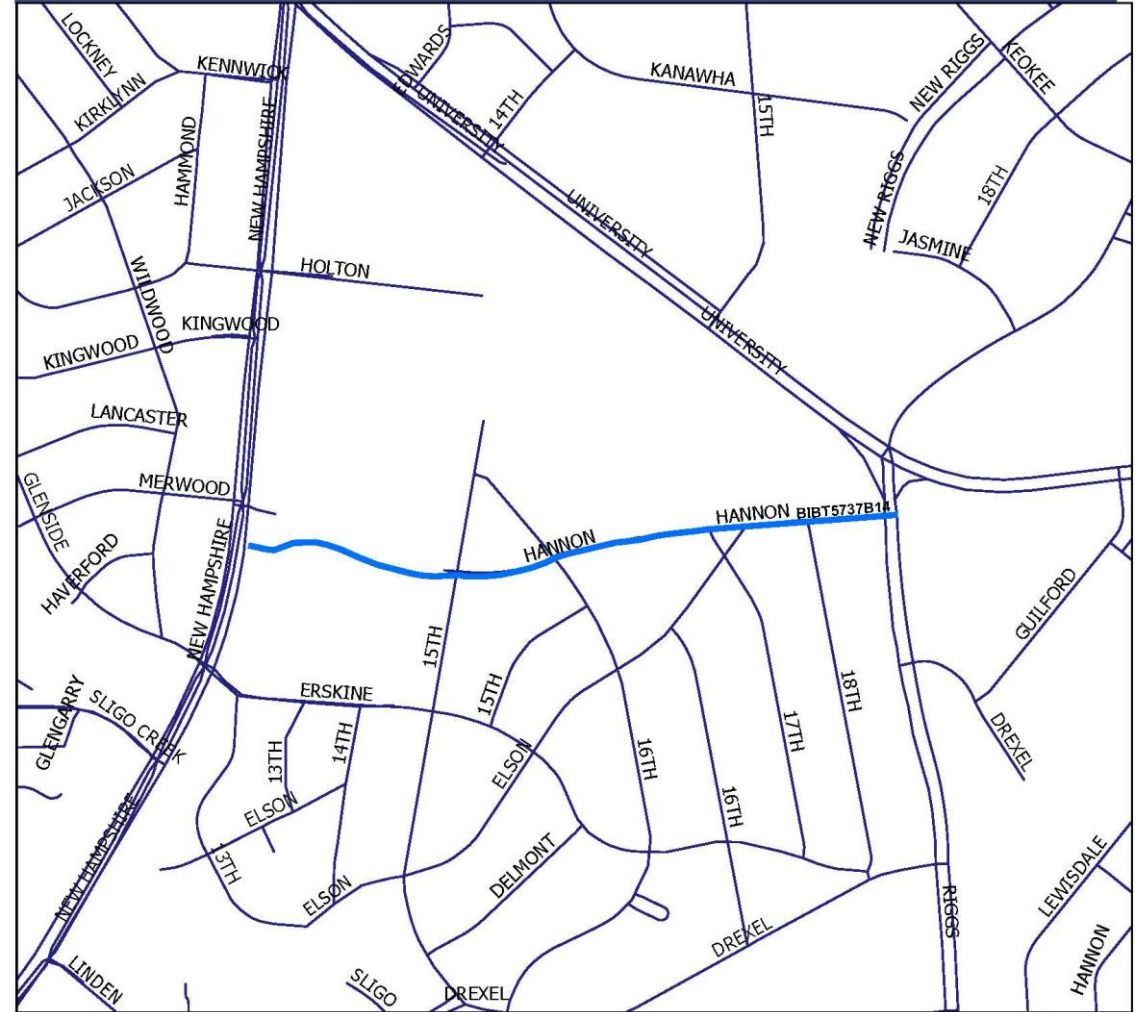


Project Map

Directly impacted streets

- 15th Street
- 16th Street
- 17th Street
- 18th Street
- Hannon Street
- New Hampshire Avenue
- Riggs Road

HANNON STREET WATER MAIN REHABILITATION AND REPLACEMENT PRINCE GEORGE'S COUNTY, MARYLAND PROJECT NO. BIBT5737B14



— WATER MAIN REPLACEMENT AREA

Estimated Construction Schedule

The construction schedule is estimated and weather dependent

March 2026

Construction Start

Summer 2027

Estimated Construction Completion

Project Updates

- Construction is 50% complete
- All rehabilitation within the general parking lot area of New Hampshire Towers will be complete by November 2026.
- Due to restrictions on the use of above-ground pipes in cold weather, construction will pause from November 2026 – March 2027
- Installation of above ground pipes, replacement and rehabilitation of 20-inch water main on Hannon Street and areas surrounding Carole Highland Elementary School will resume in March 2027
- Final roadway paving and restoration are estimated to be completed in late summer 2027, weather permitting



Pictured above: 20-inch water main installation on New Hampshire Avenue, September 2026

What to Expect During Construction

Anticipated work schedule: **8:00 a.m. to 4:00 p.m., Monday-Friday**

- **Night work with temporary lane closures will take place on New Hampshire Avenue from 9:00 p.m. to 4:00 a.m., Sunday – Thursday from October 20 to October 27**
- Residents will be notified at least two days prior to construction activity changes

Construction activities may include:

- Marking locations of utilities
- Field inspections
- Replacement of water mains, and house connections
- Pavement restoration where digging is necessary

WSSC Water coordinates with local and state agencies, as well as other utilities for all planned work to avoid potential conflict and minimize disturbances to neighborhoods



What to Expect During Construction (cont.)

Open-cut construction method, which involves cutting and excavating a section of the pavement

This construction method does create noise and dust



Temporary Water Service Installation

Above ground (bypass) pipes will be installed to maintain water service to your home

Bypass pipes are not used in cold weather months

These pipes will be placed along the roadway edge and provide the same quality of water to your home.



Fire Hydrant Installation

WSSC Water is responsible for providing **water for fire protection** to Montgomery and Prince George's counties

To safeguard public safety, we proactively replace and maintain our fire hydrants to monitor water pressure and flow rate, as well as inspect internal working parts to **ensure the highest level of protection**

Per the Fire Safety Code, the maximum spacing between fire hydrants is **250-600 feet**, depending on the building structure

WSSC Water fire hydrants are made of cast iron materials and **can last more than 50 years**

WSSC Water fire hydrants have dark green top and gray body.



Traffic Impacts

Expect temporary weekday lane closures from 8:00 am to 4:00 p.m., Monday – Friday

- Traffic will be managed to minimize community disruptions

Access will be maintained to homes during construction

- Access into homes is **NOT** required
- Access onto private property is generally **NOT** required

Parking restrictions

- WSSC Water will provide 48-hour advance notice (denoted by “No Parking” signs) before any parking restrictions
- Any vehicles not removed from the designated area will be towed to a nearby street at no cost to owner



Signage and Restoration

Construction signs with contact persons will be placed throughout project area

Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion

Final restoration may take place in phases when possible

Projects completed during winter months are permanently paved and restored to their original state or better the following spring



Project Contacts

Scan or visit  wsscwater.com/projectmeetings
for more information on Community
Project Meetings



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202-594-6800
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Daniel Williams

Onsite Inspector
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Daniel.Williams3@wsscwater.com

Emergency Services Center

Open 24/7
301-206-4002
EmergencyCallCenter@wsscwater.com

Helping Our Neighbors: Water Bill Assistance



wsscwater.com/assistance

Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**

Customer Assistance Program (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual leak investigations** and **much more**.



Eligible customers can access the Water Fund multiple times, **up to \$500 per year**.

PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



Contact Us

CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to five addresses.

REGISTER AT [WSSCWATER.COM/CNS](https://wsscwater.com/cns)

Customer Notification System (CNS)

Monday – Friday, 8 a.m. – 6 p.m.

301-206-4001

customerservice@wsscwater.com

REPORT A WATER OR SEWER EMERGENCY

301-206-4002

EmergencyCallCenter@wsscwater.com

WSSC Water Mobile App
Available on Apple App Store and Google Play

WSSC WATER
DELIVERING THE ESSENTIAL

Report Water/Sewer Emergency (**Open 24/7**)

Customer Advocate

The Customer Advocate provides a support interface between both commercial and residential customers, WSSC Water employees, public officials, county agencies, HOAs/civics and other key external stakeholders with the goal of providing exceptional customer service.

Advocates are responsible for educating WSSC Water's external customers on a variety of topics including financial assistance, water conservation and other important commission initiatives.

They also coordinate "on the scene" customer support during emergency events.



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Questions?

