



Tap Into Business

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General Manager and Chief Executive Officer
August 24, 2026





WSSC Water at a Glance

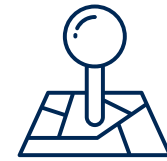
As a not-for-profit public utility, we serve our customers, not shareholders. Every dollar collected is reinvested into our infrastructure, technology and workforce to strengthen reliability, improve service and protect public health for generations to come. That commitment has helped us achieve **108 years without a single drinking water quality violation, ever.**



8th
Largest combined water and wastewater utility in the United States by population served



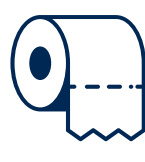
1.9M
Residents served



1,000 Sq. Mi.
Size of our service area



160M+ Gal.
Water produced daily at 2 filtration plants



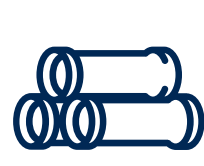
65M+ Gal.
Wastewater treated daily at 6 facilities



500,000+
Laboratory tests performed every year



1,800+
Team H₂O members deliver on our mission



11,000+
Miles of pipe



60+
Water storage tanks



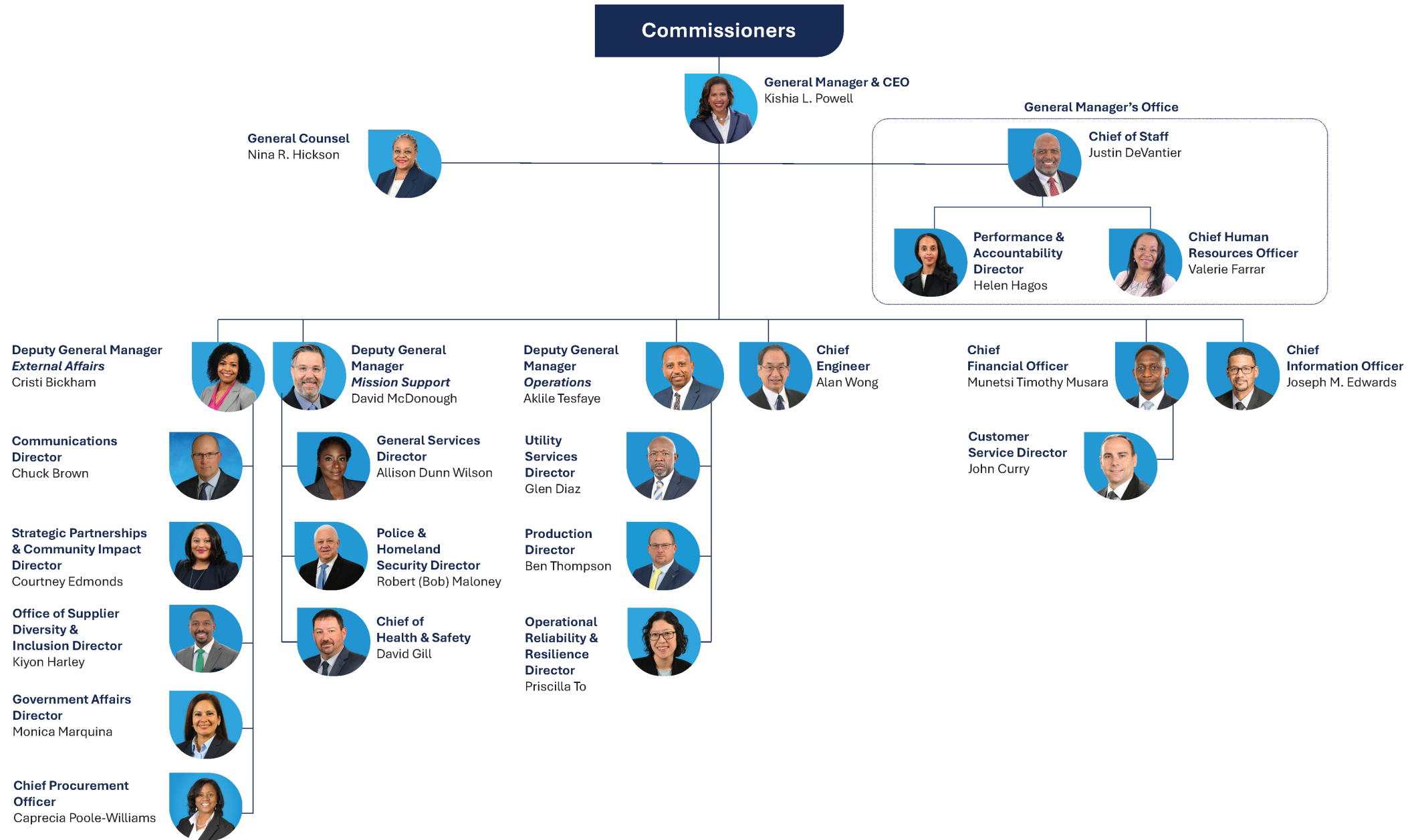
47,000+
Fire hydrants



\$1.9B
FY 2027 Operating & Capital Budget



\$9B
In infrastructure assets maintained on behalf of our customers



A close-up photograph of two men shaking hands. The man on the left is wearing a blue short-sleeved shirt and has a beard. The man on the right is wearing a dark blue suit jacket and is holding a blue folder. The background is blurred, showing other people in a professional environment. The text "Partnering to Maximize Opportunities" is overlaid in white at the bottom left.

Partnering to
Maximize Opportunities

Fiscal Year **2025**



Organization	Total Prime MBE Awards	Total Subcontractor MBE Awards	Total MBE Awards	Total All Awards	% MBE Participation
WSSC Water	\$127M	\$76M	\$202M	\$597M	34%
Maryland Environmental Service	\$14M	\$13M	\$27M	\$91M	30%
Maryland Department of Transportation State Highway Administration	\$82M	\$177M	\$259M	\$972M	27%

Over the past 5 years,
Our work contributed

\$704M

to businesses in
Prince George's &
Montgomery counties



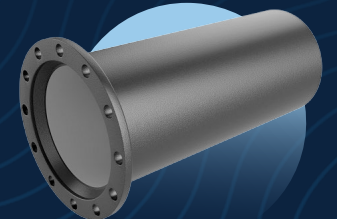
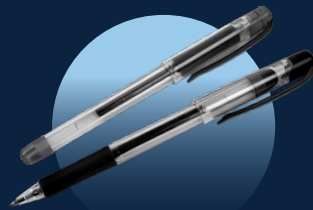
Including more than

\$419M

with Local Minority
& Women-Owned
Businesses



Average Daily Spend \$1.4M



FY27

Capital Improvements Program

FY27
Budget
\$759.3M

Programmed
Projects
307

Total Six Year
FY27-32 Budget
\$4.83B



\$158.2M

Water Distribution
Projects: 100



\$89.8M

Mixed-Use
Projects: 32



\$104.4M

Interjurisdiction
Projects: 5



\$187.3M

Wastewater Collection
Projects: 97



\$45.5M

Water Treatment & Storage
Projects: 8



\$69.5M

Innovation & Investment Priorities
Projects: 4



\$52.2M

Water Resource Recovery
Projects: 7



\$52.4M

General Facilities
Projects: 8



Maximizing Opportunities



On May 13, 2026, Governor Wes Moore signed **HB 1230** into law. The landmark legislation modernizes WSSC Water's business participation framework and strengthens opportunities for local and Maryland businesses and workers to benefit from the billions of dollars WSSC Water invests in critical infrastructure projects across Montgomery and Prince George's counties.

Sustained & Transformative Change



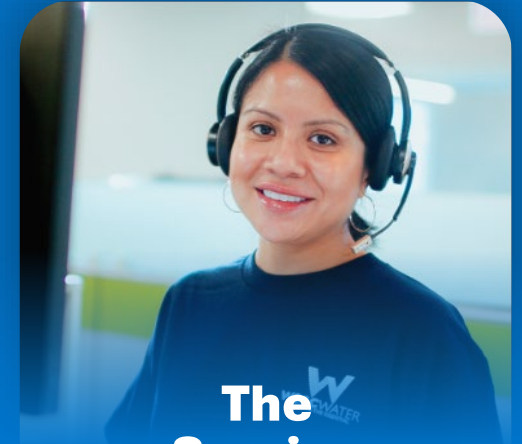
**The Workforce
& Workplace**



The Infrastructure



**Innovation &
Technology**



The Service

Strategic Priorities



**Workforce
Development**



**Asset
Management &
Infrastructure
Reliability**



**Culture
Shift**



**Affordability
& Financial
Viability**



**Sustainability
& Resiliency**



**Optimizing
Operations**



**Customer Experience
& Service Delivery**



**Digital
Transformation**

Sustained & Transformative Change – FY 2027 Focus



The Workforce & Workplace

- Human Resources Management Plan
- Environmental, Health and Safety Assessment
- WSSC Water Simulation Training Facility for Workforce Development
- Chesapeake Water Workforce Network
- Future Total Rewards Assessment and Improvement Measures



The Infrastructure

- Advanced Metering Infrastructure Full-scale deployment
- Anacostia 102-inch Gravity Sewer
- Western Branch Process Improvements
- Facilities Plans Upgrades
- Secure the Source
- CIP Program Delivery



Innovation & Technology

- Digital Transformation – Cloud Migration/Artificial Intelligence
- System-wide Digital Twin
- Hydrogen power, Microgrids and other Alternative Energy Sources
- Exploring alternative revenue sources, financing and investment methods
- Regional partnership for biosolids management
- PFAS Management Pilots



The Service

- Operation True North – Signature Initiative for External facing service delivery improvements
- Improved service request system
- Enhanced processes and policies
- Comprehensive Organizational Efficiency and Sustainability Review
- Website Refresh
- Project Communications Improvements

Secure the Source Study

Discover how this landmark regional study is working to strengthen the National Capital Region's water supply.

Did You Know?

If the Potomac River were disrupted by contamination, severe and extended drought, or another emergency, the region has enough water **for about one day.**



Scan to visit the **Secure the Source** website or visit wsscwater.com/secure-the-source and stay up to date with the latest updates.

Two Solicitations in 4th Quarter 2026 on behalf of General Manager's Office

- Management Consulting and Performance Management Services
- WSSC Water Enterprise Human Capital Strategy



Be a Beacon



Our Vision

To be a beacon of excellence, delivering sustained and transformative change.