



# Riggs Road South Sewer Rehabilitation Project

Project ID #CRCILRMH7860A25

**Abigail Abrahams**, Project Outreach Support Specialist  
**Carmen Chalmers**, Design Project Manager  
**Jesse Kundrat**, Contract Manager

August 12, 2026



# Agenda

- Introduction to Project Team
- Project Overview
- Project Map
- Estimated Construction Schedule
- What to Expect During Construction
- Important Contacts/Customer Assistance
- Questions

# Project Contacts

Scan or visit  [wsscwater.com/projectmeetings](https://wsscwater.com/projectmeetings)  
for more information on Community  
Project Meetings



## **Jesse Kundra**

Contract Manager

240-709-6814

[Jesse.Kundra@wsscwater.com](mailto:Jesse.Kundra@wsscwater.com)

## **Warren Wright**

Systems Inspector II

443-360-7209

[Warren.Wright@wsscwater.com](mailto:Warren.Wright@wsscwater.com)

## **Emergency Services Center**

Open 24/7

301-206-4002

[EmergencyCallCenter@wsscwater.com](mailto:EmergencyCallCenter@wsscwater.com)



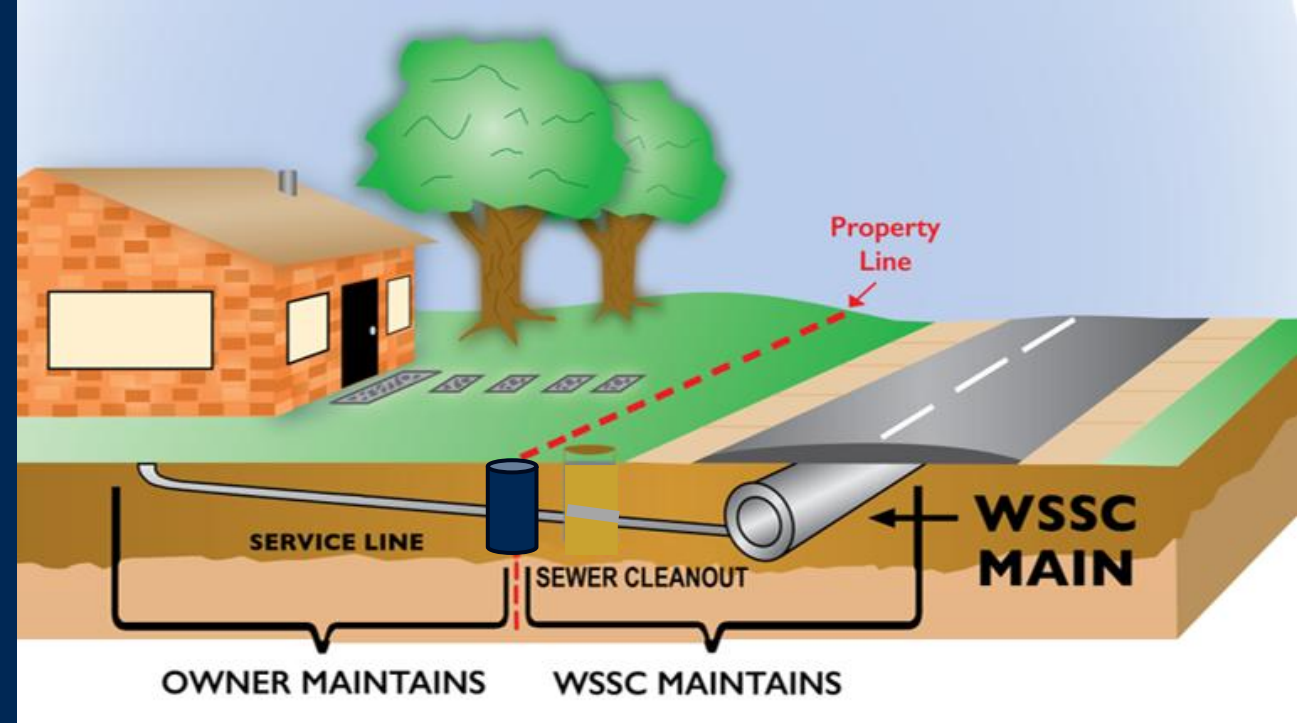
# Sewer Rehabilitation Program Overview

- Strategically replacing and rehabilitating aging infrastructure to enhance service and reliability to customers
- Replacing and repairing aging pipes and manholes as part of our comprehensive sewer rehabilitation program
- Correcting structural deficiencies in sewer mains that may result from soil settlement, root penetration or corrosion.
  - These often contribute to sanitary sewer overflows and backups into homes
- Protecting the environment for future generations

# Sewer Rehabilitation Program Overview (cont.)

- Sewer mains will be rehabilitated within the roadways
- New sewer service lines will be installed up to the property line

*Pictured right: Example of a manhole in the right of way*





# Project Overview

Approximately **3.68 miles of sewer pipe** and house connections (main sewer line to property lines) and **105 manholes** to be rehabilitated

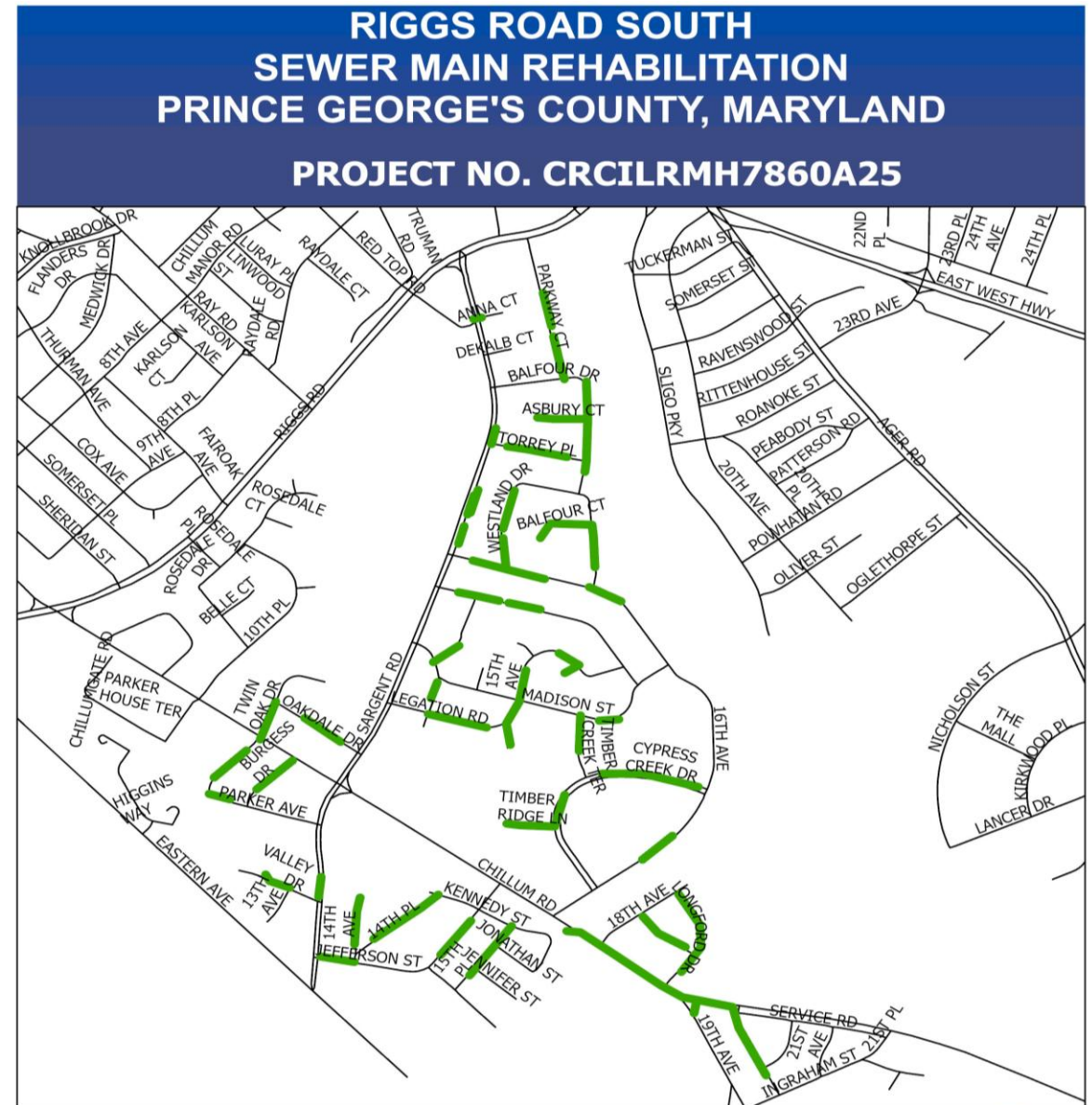
Sewer pipes and manholes will be rehabilitated using primarily trenchless methods

Completed projects will extend the life of sewer pipes by at least 50 years

# Project Map

## Directly impacted streets

- Longford Drive
- Longfellow Street
- School Lane
- Chillum Road
- 14th Avenue
- 15th Avenue
- 19th Avenue
- 20th Avenue
- 14th Place
- 15th Place
- Jefferson Street
- Sargent Road
- Burgess Drive
- Chillum Road
- Twin Oak Drive
- Oakdale Drive
- Parker Avenue
- Valley Drive
- Asbury Court
- Balfour Drive
- Torrey Place
- Westland Drive
- Balfour Court
- Ray Road
- Nicholson Street
- Madison Street
- Legation Road
- Parkway Court
- Anna Court



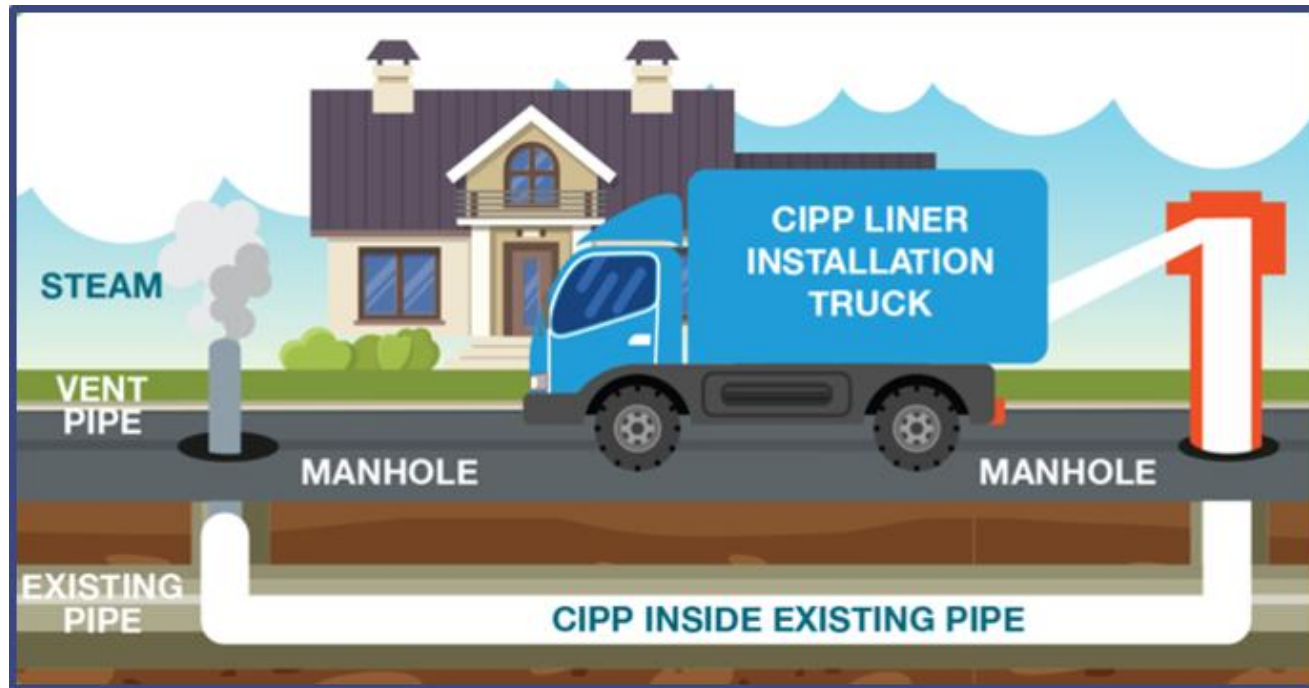
— SEWER MAIN REHABILITATION AREA

# Sewer Rehabilitation Methods

- Sewer Rehabilitation
  - Lining
  - Grouting
  - Open-Cut Replacement
- Manhole Rehabilitation
  - Frame and Cover
  - Replacement/Adjustment
  - Cementitious and epoxy Lining



# Sewer Rehabilitation Method: Pipe-Lining



# Sewer Rehabilitation Method: Open-Cut

- Open-cut construction method, which involves cutting and excavating a section of the pavement
- This construction method does create noise and dust



# Manhole Rehabilitation



Before



After

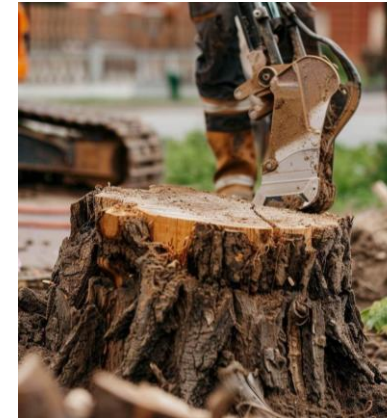
# Tree Removal, Pruning, and Protection

Prior to final decision to remove a tree, WSSC Water considers the following factors:

- Size, species, and structural condition
- Impact on WSSC Water assets
- Feasibility of relocating infrastructure or using trenchless methods

A WSSC Water Urban Forester performs this review.

Trees removed in public right-of-way are replanted after construction.



# Estimated Construction Schedule

The construction schedule is estimated and weather dependent

**September 2026**  
Anticipated Construction Start

**Spring 2028**  
Estimated Construction Completion

# What to Expect During Construction

Anticipated work schedule: 9:00 a.m. to 3:00 p.m., Monday-Friday

- Conditions at some locations may require different work hours
- Residents will be notified at least two days prior to construction activity changes

Construction activities may include:

- Marking locations of utilities
- Field inspections
- Replacement of sewer mains, and house connections
- Pavement restoration where digging is necessary

WSSC Water coordinates with local and state agencies, as well as other utilities for all planned work to avoid potential conflict and minimize disturbances to neighborhoods



# Traffic Impacts

Certain construction activities may require temporary changes to traffic patterns

- Traffic will be managed to minimize community disruptions

Access will be maintained to homes during construction

- Access into homes is **NOT** required
- Access onto private property is generally **NOT** required

Parking restrictions

- WSSC Water will provide 48-hour advance notice (denoted by “No Parking” signs) before any parking restrictions
- Any vehicles not removed from the designated area will be towed to a nearby street at no cost to owner



# Signage and Restoration

Construction signs with contact persons will be placed throughout project area

Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion

Projects completed during winter months are permanently paved and restored to their original state or better the following spring



# Project Summary

**Overview:** Existing sewer mains are near the end of their useful lives

**Replacements:** WSSC Water is replacing the sewer mains and laterals up to the property line

**Service:** WSSC Water will minimize service disruptions during construction

**Coordination:** WSSC Water will coordinate work activities with property owners in the project area

**Restoration:** WSSC Water will restore all areas impacted by construction activities at the end of the project

**Objective:** WSSC Water's goal is to provide a reliable wastewater system to customers

# Helping Our Neighbors: Water Bill Assistance



[wsscwater.com/assistance](http://wsscwater.com/assistance)

## Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**

## CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual leak investigations** and **much more**.



Eligible customers can access the Water Fund multiple times, **up to \$500 per year**.

## PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



# Contact Us

Monday – Friday, 8 a.m. – 6 p.m.

301-206-4001

[customerservice@wsscwater.com](mailto:customerservice@wsscwater.com)

**CNS** Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to five addresses.

**REGISTER AT [WSSCWATER.COM/CNS](https://www.wsscwater.com/cns)**

Customer Notification System (CNS)

**REPORT A WATER OR SEWER EMERGENCY**

 **301-206-4002**

 **[EmergencyCallCenter@wsscwater.com](mailto:EmergencyCallCenter@wsscwater.com)**

 **WSSC Water Mobile App**  
Available on Apple App Store and Google Play



Report Water/Sewer Emergency (**Open 24/7**)

# Customer Advocate

The Customer Advocate provides a support interface between both commercial and residential customers, WSSC Water employees, public officials, county agencies, HOAs/civics and other key external stakeholders with the goal of providing exceptional customer service.

Advocates are responsible for educating WSSC Water's external customers on a variety of topics including financial assistance, water conservation and other important commission initiatives.

They also coordinate "on the scene" customer support during emergency events.



David Wilkins | 301-648-6953  
[David.Wilkins@wsscwater.com](mailto:David.Wilkins@wsscwater.com) 20

# Questions?

