



Large Valve Vault Replacements along Bi-County Tunnel

Project ID Numbers BT7292A22,
BT7293A22 and BT7294A22

Kelly Caplan, Division Manager, Customer Engagement &
Advocacy

Darcy Male, Design Project Manager

Mike Krempel, Technical Contracts Supervisor

August 5, 2026



Agenda

- Introduction to Project Team
- Project Overview
- Project Map
- Estimated Construction Schedule
- What to Expect During Construction
- Important Contacts/Customer Assistance
- Questions & Answers

Project Contacts

Scan or visit  wsscwater.com/projectmeetings
for more information on Community
Project Meetings



Mike Krempel

Technical Contracts Supervisor

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Drew Burley

Construction Inspector

240-484-0141

Andrew.Burley@wsscwater.com

Emergency Services Center

Open 24/7

301-206-4002

EmergencyCallCenter@wsscwater.com



Project Overview

This project consists of replacing 3 large valves and vaults that connect to the 96-inch Bi-County Tunnel water main.

All 3 projects will be constructed simultaneously and **there will be no impact to your water service.**

Work will take place within WSSC Water easements and in the woods.

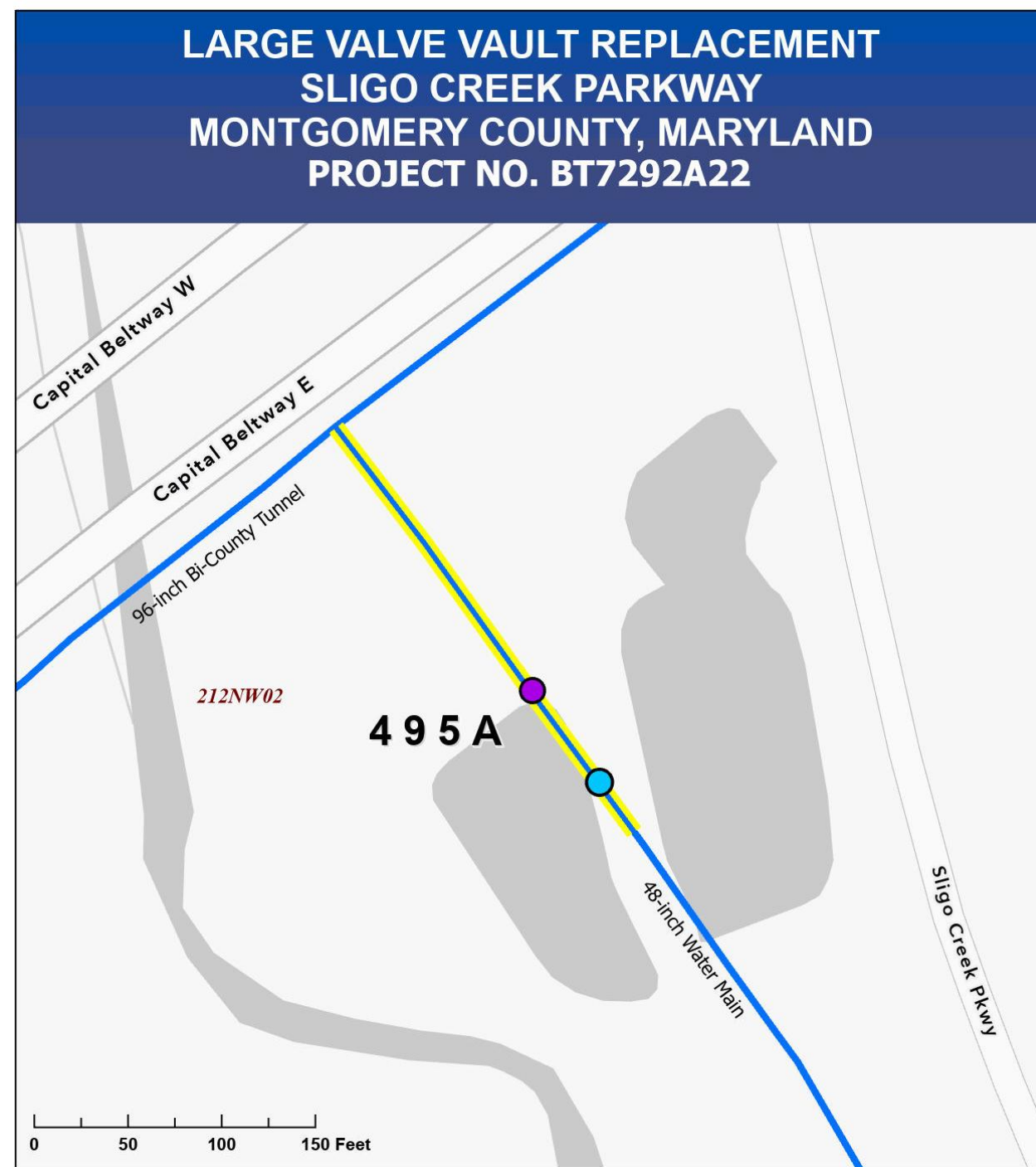
There will be some minimal traffic control on small sections of Beach Drive, Sligo Creek Parkway and I-495 near the Colesville Road exit.

Pedestrian traffic will remain open.

Project Map – Sligo Creek

Expect traffic control along the Sligo Creek Parkway to maintain work zone safety.

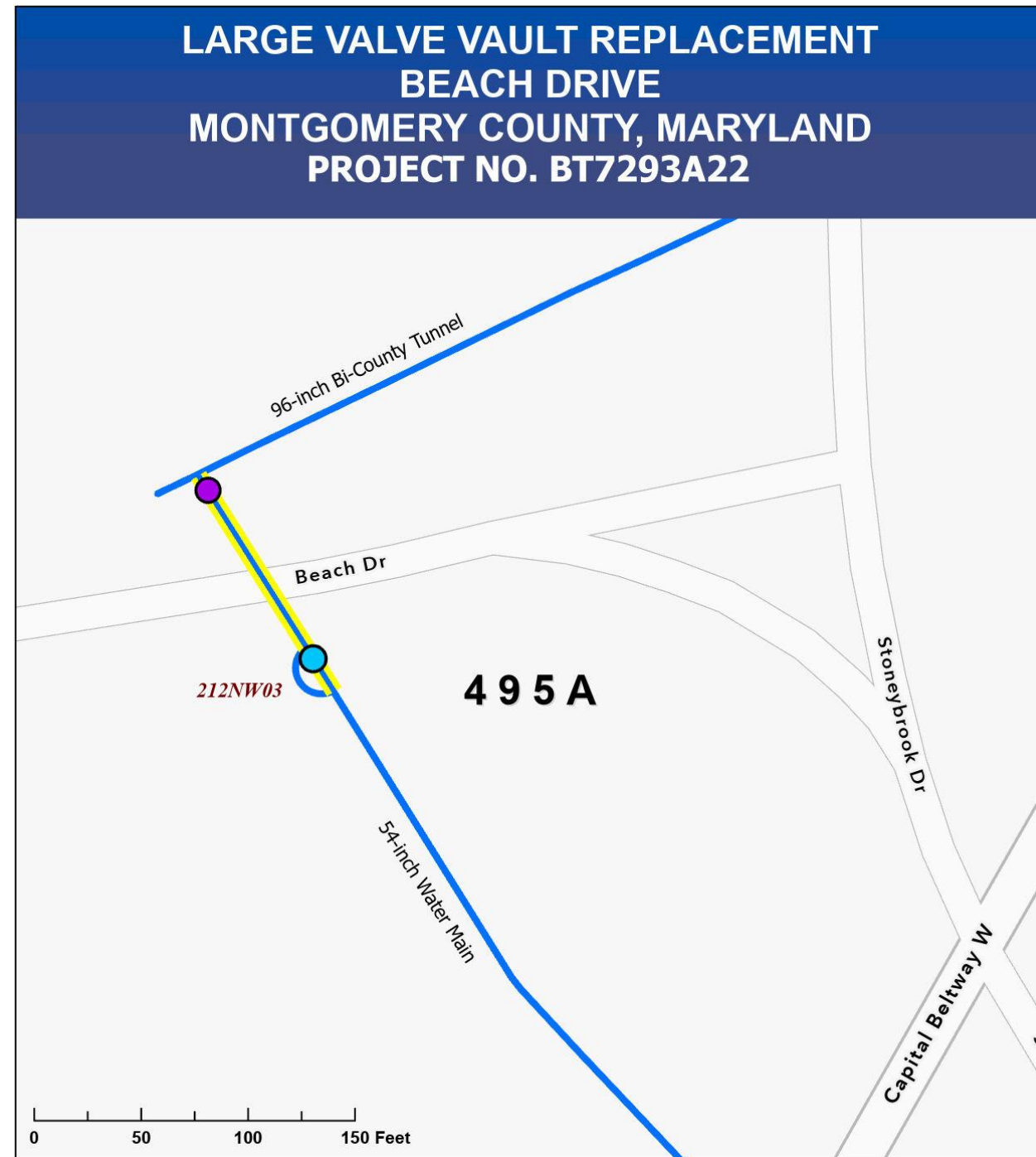
There may be some noise impacts to the Sligo Creek Golf Course.



Project Map – Beach Drive

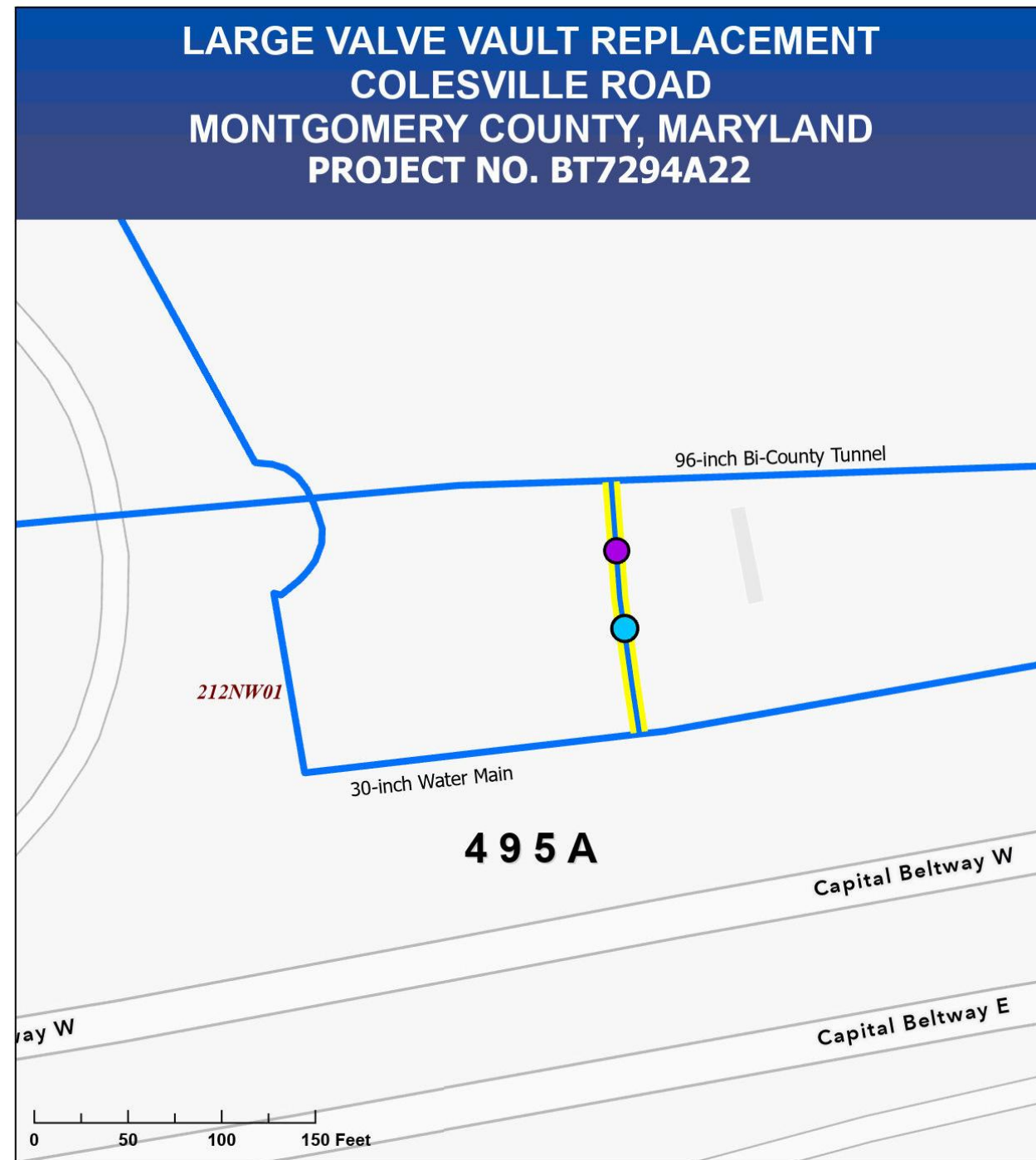
There will be lane closures and temporary steel plates near the intersection of Beach Drive and Stoneybrook Drive.

The Rock Creek Trail will remain open to pedestrians.



Project Map – Colesville Road

Concrete barriers will be placed along the shoulder of I-495 Westbound for construction safety and traffic control.



Estimated Construction Schedule

The construction schedule
is estimated and weather
dependent

Fall 2026

Anticipated Construction Start

Spring 2027

Estimated Construction Completion

What to Expect During Construction

Anticipated work schedule: 7:00 a.m. to 3:00 p.m., Monday-Friday

- Conditions at some locations may require different work hours
- Residents will be notified at least two days prior to construction activity changes

Construction activities may include:

- Marking locations of utilities
- Field inspections
- Replacement of large valves and vaults
- Landscape and pavement restoration where digging is necessary

WSSC Water coordinates with local and state agencies, as well as other utilities for all planned work to avoid potential conflict and minimize disturbances to neighborhoods



What to Expect During Construction (cont.)

Open-cut construction method, which involves cutting and excavating a section of the pavement

This construction method does create noise and dust



Traffic Impacts

Certain construction activities may require temporary changes to traffic patterns

- Traffic will be managed to minimize community disruptions

Access will be maintained to homes during construction

- Access into homes is **NOT** required
- Access onto private property is generally **NOT** required

Parking restrictions (if necessary)

- WSSC Water will provide 48-hour advance notice (denoted by “No Parking” signs) before any parking restrictions
- Any vehicles not removed from the designated area will be towed to a nearby street at no cost to owner



Signage and Restoration

Construction signs with contact persons will be placed throughout project area

Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion

Final restoration may take place in phases when possible

Projects completed during winter months are permanently paved and restored to their original state or better the following spring



Project Summary

Overview: Existing water main valves and vaults are near the end of their useful lives

Replacements: WSSC Water is replacing the water main valves and vaults

Service: WSSC Water will minimize service disruptions during construction

Coordination: WSSC Water will coordinate work activities with property owners in the project area if needed

Restoration: WSSC Water will restore all areas impacted by construction activities at the end of the project

Objective: WSSC Water's goal is to provide a reliable water system to customers

Helping Our Neighbors: Water Bill Assistance



wsscwater.com/assistance

Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**

CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual leak investigations** and **much more**.



Eligible customers can access the Water Fund multiple times, **up to \$500 per year**.

PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



Contact Us

CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to five addresses.

REGISTER AT [WSSCWATER.COM/CNS](https://wsscwater.com/cns)

Customer Notification System (CNS)

Monday – Friday, 8 a.m. – 6 p.m.

301-206-4001

customerservice@wsscwater.com

REPORT A WATER OR SEWER EMERGENCY

301-206-4002

EmergencyCallCenter@wsscwater.com

WSSC Water Mobile App
Available on Apple App Store and Google Play

WSSC WATER
DELIVERING THE ESSENTIAL

Report Water/Sewer Emergency (**Open 24/7**)

Customer Advocate

The Customer Advocate provides a support interface between both commercial and residential customers, WSSC Water employees, public officials, county agencies, HOAs/civics and other key external stakeholders with the goal of providing exceptional customer service.

Advocates are responsible for educating WSSC Water's external customers on a variety of topics including financial assistance, water conservation and other important commission initiatives.

They also coordinate "on the scene" customer support during emergency events.



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Questions?

