



Broad Creek Manholes Rehabilitation Project

Project ID Numbers MH7767B24,
MH7767C24, MH7767D24 &
MH7767E24

Abigail Abrahams, Project Outreach Support Specialist
Carmen Chalmers, Design Project Manager
Mia Jalilian, Contract Manager

August 13th, 2026



Agenda

- Introduction to Project Team
- Project Overview
- Project Map
- Estimated Construction Schedule
- What to Expect During Construction
- Important Contacts/Customer Assistance
- Questions

Project Contacts

Scan or visit  wsscwater.com/projectmeetings
for more information on Community
Project Meetings



Mia Jalilian

Contract Manager

301-693-4593

Mia.Jalilian@wsscwater.com

Adebola Yeku

Systems Inspector

240-708-1593

Adebola.Yeku@wsscwater.com

Emergency Services Center

Open 24/7

301-206-4002

EmergencyCallCenter@wsscwater.com



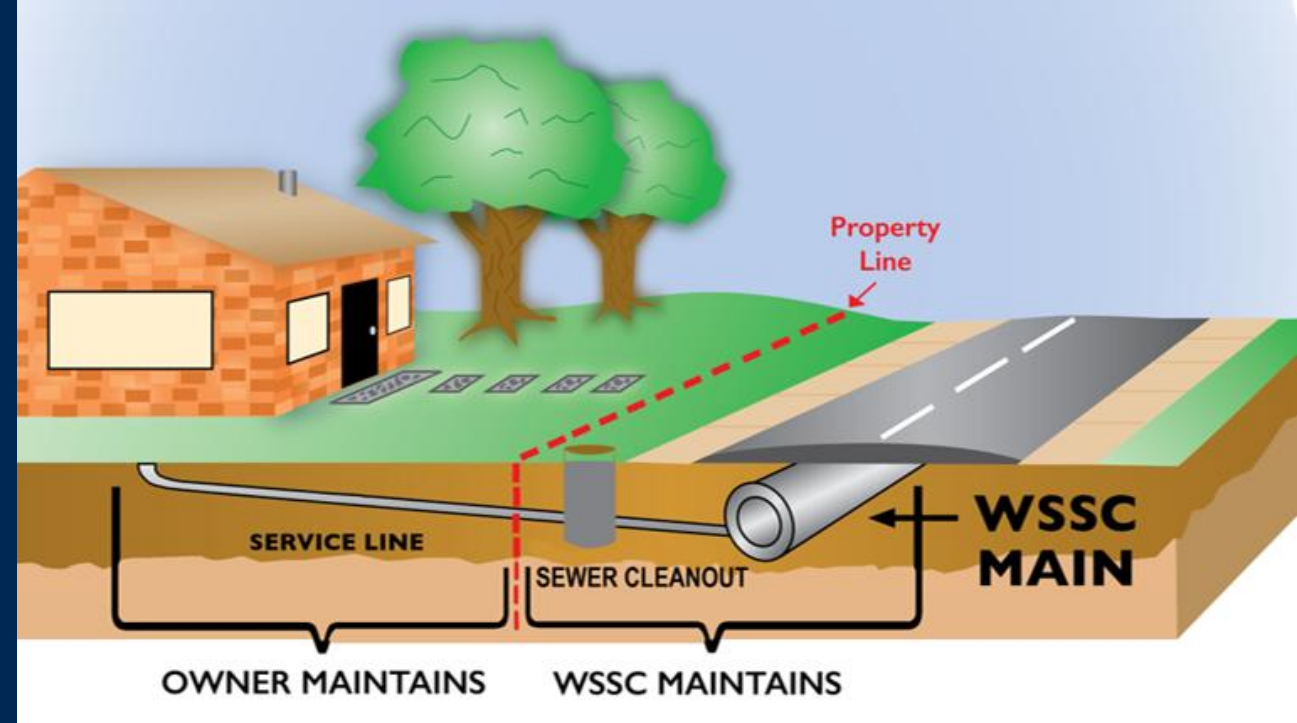
Sewer Rehabilitation Program Overview

- Strategically replacing and rehabilitating aging infrastructure to enhance service and reliability to customers
- Replacing and repairing aging pipes and manholes as part of our comprehensive sewer rehabilitation program
- Correcting structural deficiencies in sewer mains that may result from soil settlement, root penetration or corrosion.
 - These often contribute to sanitary sewer overflows and backups into homes
- Protecting the environment for future generations

Sewer Rehabilitation Program Overview (cont.)

- Manholes will be rehabilitated within easements and the public right of way.

Pictured right: Example of a manhole in the right of way





Project Overview

Approximately **855 manholes** to be rehabilitated

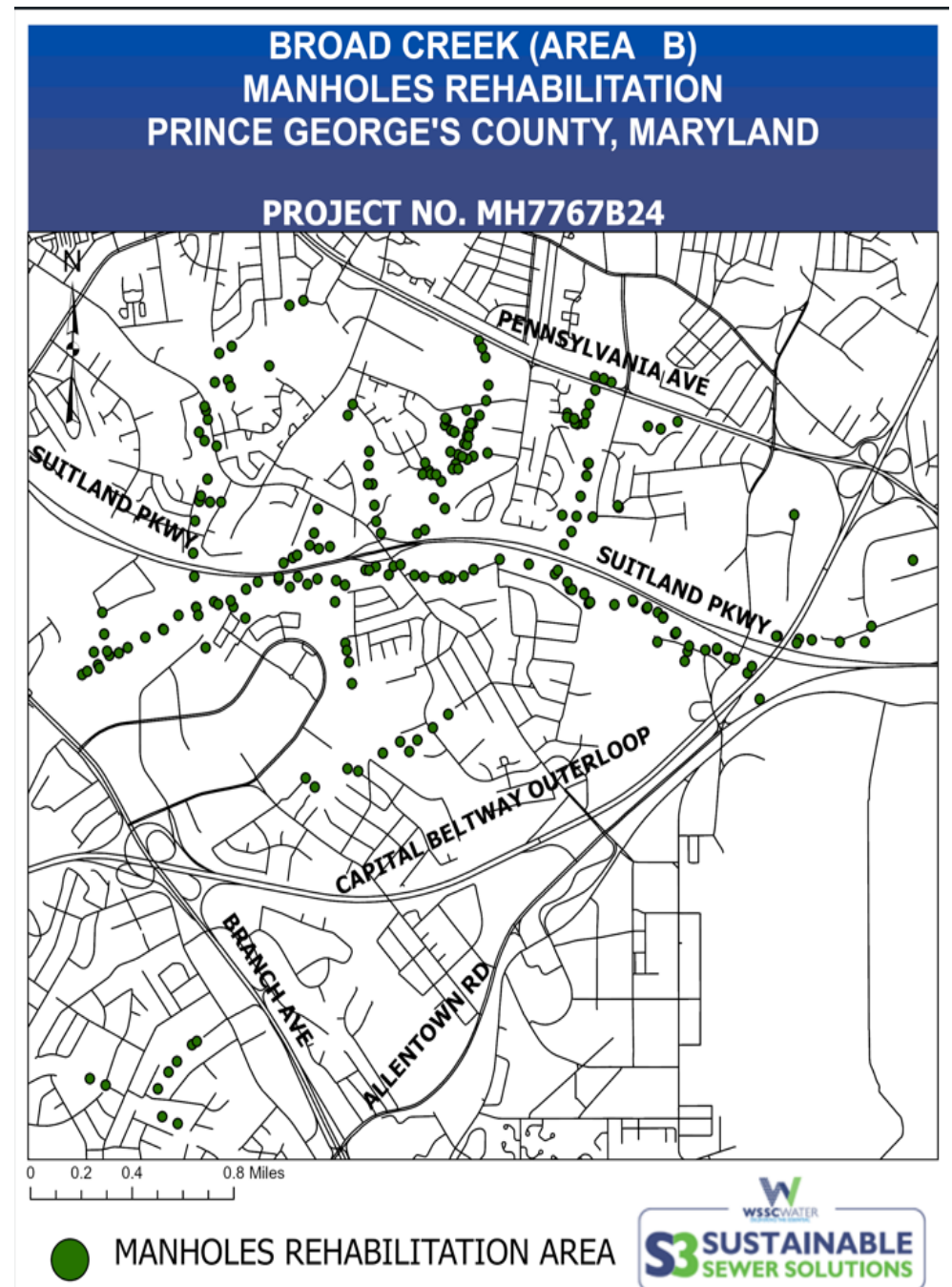
Manholes will be rehabilitated using primarily trenchless methods and open cut (if applicable)

Completed projects will extend the life of the sewer manholes by at least 50 years

Project Map

Directly impacted streets - Area B

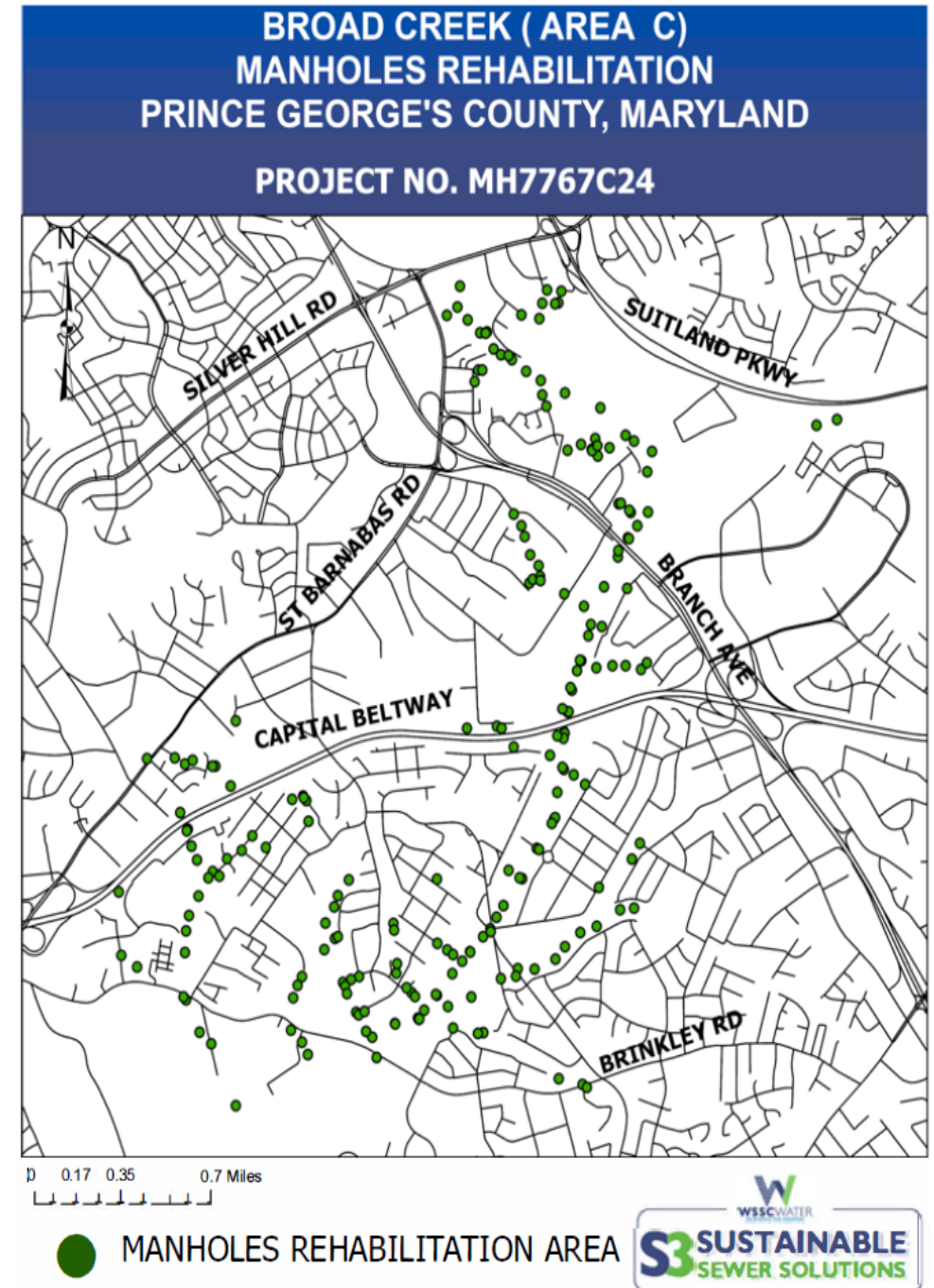
- Dalton St
- Rayburn Dr
- Lorraine Dr
- Center Dr
- Linda Ln
- Telfair Blvd
- Auth Pl
- Suitland Rd
- Troy Rd
- Meadowbrook Dr
- Meadowview Dr
- Walnut Ln
- East Ave
- Hil Mar Dr
- Apothecary St
- Woodland Rd
- John St
- Walton Ave
- Peggy Ann Ct
- Andrews Federal Campus Dr
- Forestville Rd
- Penn Randal Rd
- Mount Forest Terr
- Melrose Ave
- Keystone Manor Pl



Project Map

Directly impacted streets – Area C

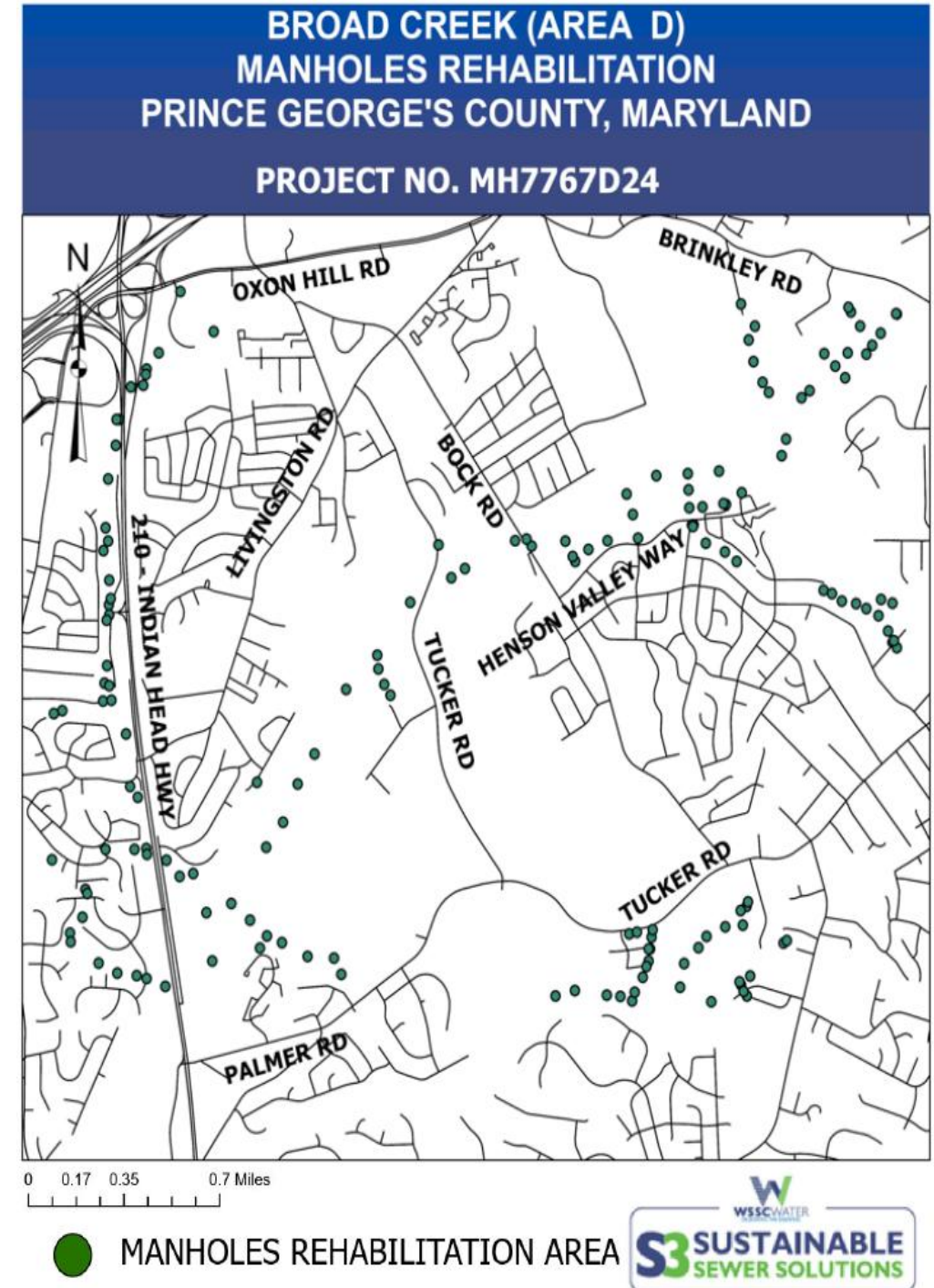
- Lumar Dr
- Ravine Dr
- Lavonda Ct
- Southgate Dr
- St Moritz Dr
- Orme Dr
- Old Branch Ave
- Frazier Dr
- Damian Dr
- Florist Way
- South Gate Ct
- Hemlock Pl
- Crystal Ln
- Beachcraft Ct
- Henson Ln
- Canterbury Way
- Leisure Dr
- Wandering Ct
- Weldon Dr
- Henderson Rd
- Wandering Way
- Lakeview Dr
- Alcon Dr
- Simpson Rd
- Sharon Rd
- Newman Rd
- Braddock Rd
- Durand St
- South Barnaby Rd
- Keppler Rd
- Broadwater St
- Broadwater Ct
- Henson Dr
- Fisher Dr
- Old Temple Hill Rd
- Janice Ln
- Joan Ln
- Winston St
- Joel Ln
- Glen Rock Ave
- Walnut St
- Joe Klutsch Dr
- Roberts Dr



Project Map

Directly impacted streets – Area D

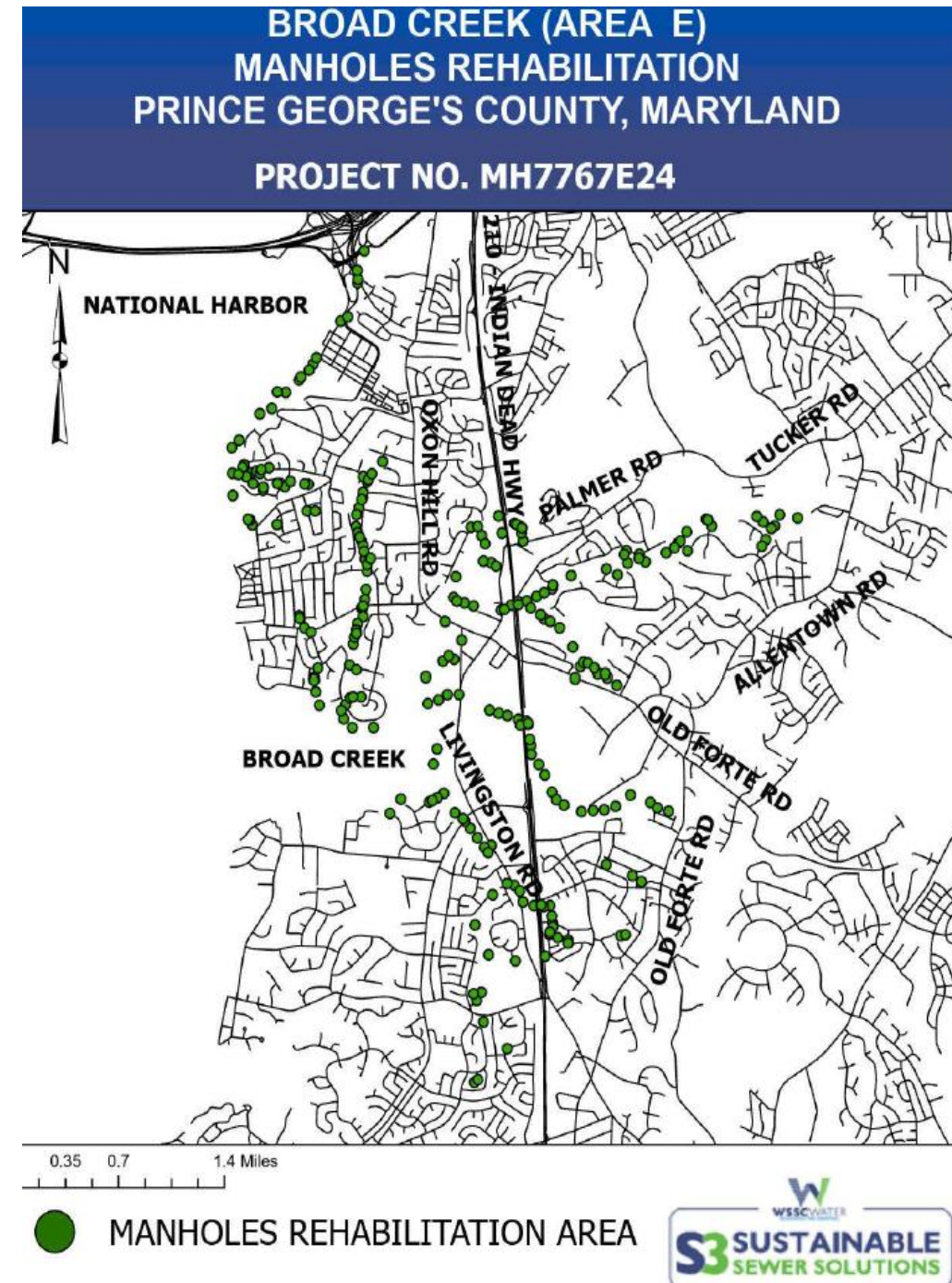
- Abbington Dr
- Alderton Ave
- Aragona Dr
- Barrett Rd
- Blackberry Dr
- Careybrook Ln
- Cedar Ridge Dr
- Clipper Way
- Corla Dr
- Dalewood Rd
- Devon Hills Dr
- E Arthur Dr
- East Barrett Rd
- Fort Foote Rd
- Founders Woods Way
- General Bernard Way
- Glade Dr
- Henson Bridge Ter
- Henson Valley Way
- Indian Head Hwy
- Joe Klutsch Dr
- Kerby Hill Rd
- Lindesfarn Ter
- Lumar Dr
- Marquis Dr
- Nancy Ln
- Notley Rd
- Potomac Heights Dr
- Potomac Ridge Dr
- Rizdon Ave
- Rosier Rd
- Scarborough Dr
- Sunrise Valley Dr
- Tucker Rd
- W Arthur Dr
- Wilson Bridge Dr
- Wilson Way
- Winslow Rd
- Wood Hollow Pl



Project Map

Directly impacted streets – Area E

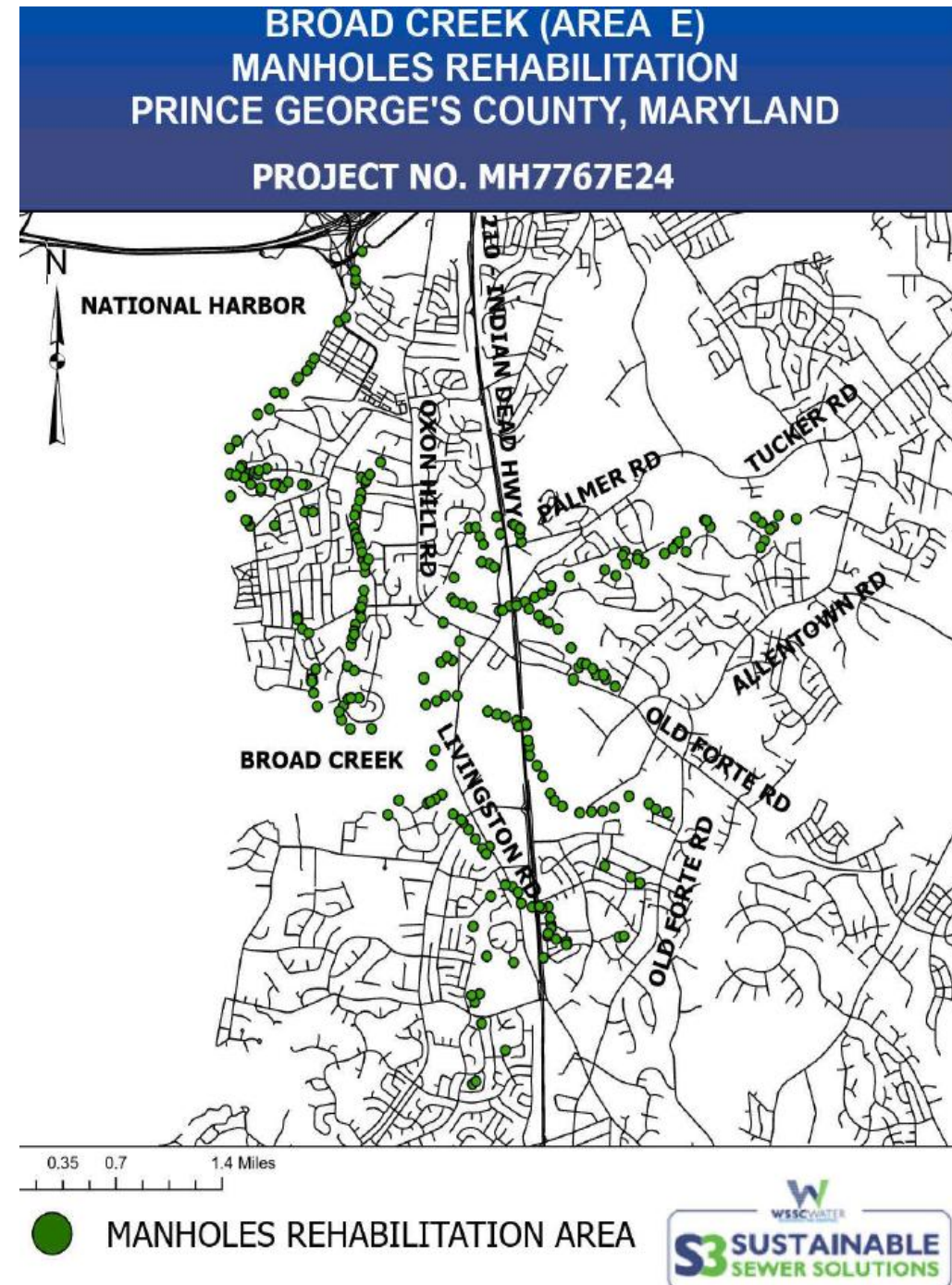
- Autumn Lake Way
- Avalon Ct
- Bagota Dr
- Battersea Ct
- Battersea Ln
- Bay Front Dr
- Bayview Ct
- Beatrice Ct
- Bella Vista Ter
- Ben Creek Rd
- Binyon Ct
- Bismark Dr
- Blanchard Dr
- Bluebird Ct
- Bon Servers Meadow Ln
- Branchview Dr
- Caltor Ln
- Cannonview Ct
- Centennial Dr
- Claudine Ln
- Coste Ct
- Cryden Way
- Doris Dr
- Dover St
- Eagle Head Dr
- East Fort Foote Ter
- East Swan Creek Rd
- Edgewater Ter
- Flagship Ave
- Folk Dr
- Forest Glen Rd
- Fort Foote Rd
- Fort Washington Rd
- Friar Rd
- Gable Ln
- Glenhill Rd
- Hickory St
- Hollydale Rd



Project Map

Directly impacted streets – Area E

- Indian Queen Point Rd
- Jordan Ct
- Kisconko Turn
- Lee Rd
- Little Stone Dr
- Livingston Rd
- Lorelei Ct
- Loughran Rd
- Lundale Ct
- Mckay Rd
- Messina Dr
- Monticello Ct
- Nancy Ln
- Nathaniel Way
- Navigators Ct
- Nevin Ln
- Old Drummer Boy Ln
- Old Fort Rd
- Old Palmer Rd
- Old Smuggler Cr
- Pamir Ct
- Parkton St
- Pebble Ct
- Pelican Gar
- Pitt Dr
- Potomac Valley Dr
- Prince Georges Blvd
- Ragona Blvd
- Red Hill Ct
- Rooster Ln
- S French St
- Sentry Ln
- Seven Oaks Dr
- South Parrot Dr
- Springhill Rd
- Steubel Ln
- Tech Rd
- Waterside Ct
- Wedgewood Dr



Estimated Construction Schedule

The construction schedule is estimated and weather dependent

October 2026
Anticipated Construction Start

March 2028
Estimated Construction Completion

Manhole Rehabilitation Methods

- Frame and Cover
- Replacement/Adjustment
- Cementitious/Epoxy Lining



Manhole Rehabilitation



Before



After

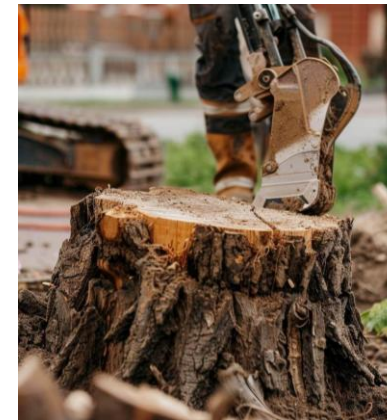
Tree Removal, Pruning, and Protection

Prior to final decision to remove a tree, WSSC Water considers the following factors:

- Size, species, and structural condition
- Impact on WSSC Water assets
- Feasibility of relocating infrastructure or using trenchless methods

A WSSC Water Urban Forester performs this review.

Trees removed in public right-of-way are replanted after construction.



What to Expect During Construction

Anticipated work schedule: 9:00 a.m. to 3:30 p.m., Monday-Friday

- Conditions at some locations may require different work hours
- Residents will be notified at least two days prior to construction activity changes

Construction activities may include:

- Marking locations of utilities
- Field inspections
- Pavement/Landscaping restoration where digging is necessary

WSSC Water coordinates with local and state agencies, as well as other utilities for all planned work to avoid potential conflict and minimize disturbances to neighborhoods





What to Expect During Construction (cont.)

Temporary construction access within parks and private properties constructed and maintained by WSSC Water until all rehabilitation work is completed

Construction vehicles and bypass pumps on temporary access road occasionally

Traffic Impacts

Certain construction activities may require temporary changes to traffic patterns

- Traffic will be managed to minimize community disruptions

Access will be maintained to homes during construction

- Access into homes is **NOT** required
- Access onto private property is generally **NOT** required

Parking restrictions

- WSSC Water will provide 48-hour advance notice (denoted by “No Parking” signs) before any parking restrictions
- Any vehicles not removed from the designated area will be towed to a nearby street at no cost to owner



Signage and Restoration

Construction signs with contact persons will be placed throughout project area

Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion

Projects completed during winter months are permanently paved and restored to their original state or better the following spring



Project Summary

Overview: Existing manholes are near the end of their useful lives

Asset Rehabilitation: WSSC Water is rehabilitating the sewer manhole assets up to the property line

Service: WSSC Water will minimize service disruptions during construction

Coordination: WSSC Water will coordinate work activities with property owners in the project area

Restoration: WSSC Water will restore all areas impacted by construction activities at the end of the project

Objective: WSSC Water's goal is to provide a reliable wastewater system to customers

Helping Our Neighbors: Water Bill Assistance



wsscwater.com/assistance

Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**

CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual leak investigations** and **much more**.



Eligible customers can access the Water Fund multiple times, **up to \$500 per year**.

PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



Contact Us

Monday – Friday, 8 a.m. – 6 p.m.

301-206-4001

customerservice@wsscwater.com

CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to five addresses.

REGISTER AT WSSCWATER.COM/CNS

Customer Notification System (CNS)

REPORT A WATER OR SEWER EMERGENCY

 **301-206-4002**

 **EmergencyCallCenter@wsscwater.com**

 **WSSC Water Mobile App**
Available on Apple App Store and Google Play

WSSC WATER
DELIVERING THE ESSENTIAL

Report Water/Sewer Emergency (**Open 24/7**)

Customer Advocate

The Customer Advocate provides a support interface between both commercial and residential customers, WSSC Water employees, public officials, county agencies, HOAs/civics and other key external stakeholders with the goal of providing exceptional customer service.

Advocates are responsible for educating WSSC Water's external customers on a variety of topics including financial assistance, water conservation and other important commission initiatives.

They also coordinate "on the scene" customer support during emergency events.



Questions?

