



# **Project Updates for the Town of Somerset**

Town Council Briefing

July 6, 2026

# Agenda

- Project Contacts
- Status Update – Sanitary Sewer Overflows
- Upcoming Water Main Replacement Projects
- Community Engagement & Notification
- Important Contacts/Customer Assistance
- Questions

# Project Contacts

Scan or visit  [wsscwater.com/projectmeetings](https://wsscwater.com/projectmeetings)  
for more information on  
Community Project Meetings



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Design Project Manager

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## **Brandon Stewart**

Customer Advocate

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## **Emergency Services Center**

Open 24/7

301-206-4002

[Emergencycallcenter@wsscwater.com](mailto:Emergencycallcenter@wsscwater.com)

# Status Update

## Sanitary Sewer Overflows behind Warwick Place and Dorset Avenue

Due to **significant grease found in the pipes**, the 8-inch sewer main behind Warwick Place has been placed on a 3-month cleaning schedule since 2022.

After the last emergency in **July 2025**, WSSC Water crew members placed door hangers at nearby addresses providing information on the impacts of grease and wipes to the sewer main.

At the last scheduled cleaning on **June 1, 2026**, WSSC Water crews found and cleared grease in the sewer main.

More information on managing grease and wipes in the sewer main can be found at [www.wsscwater.com/canthe grease](http://www.wsscwater.com/canthe grease) and [www.wsscwater.com/wipes](http://www.wsscwater.com/wipes)

# Upcoming Water Main Replacement Projects for the Town of Somerset

In response to the repeated water main breaks in the area, Chevy Chase Terrace Phase 1 & 2 water main replacement projects were planned.



# Chevy Chase Terrace

## Water Main Replacement Project

### Phase 1

— Areas of Water Main Replacement



### Phase 1 – Project ID # BR7652A23

During examination, it was discovered that there have been approximately **34 water main breaks**, shutdowns and pipe repairs in this area since 1994.

Phase 1 will replace 2.72 miles of 4-inch, 8-inch, 10-inch and 12-inch water mains in the Town of Somerset, Chevy Chase, MD.

Design for this phase was completed in **June 2026**. Construction is anticipated to begin in **spring 2027** with a duration of **approximately 3 years**.

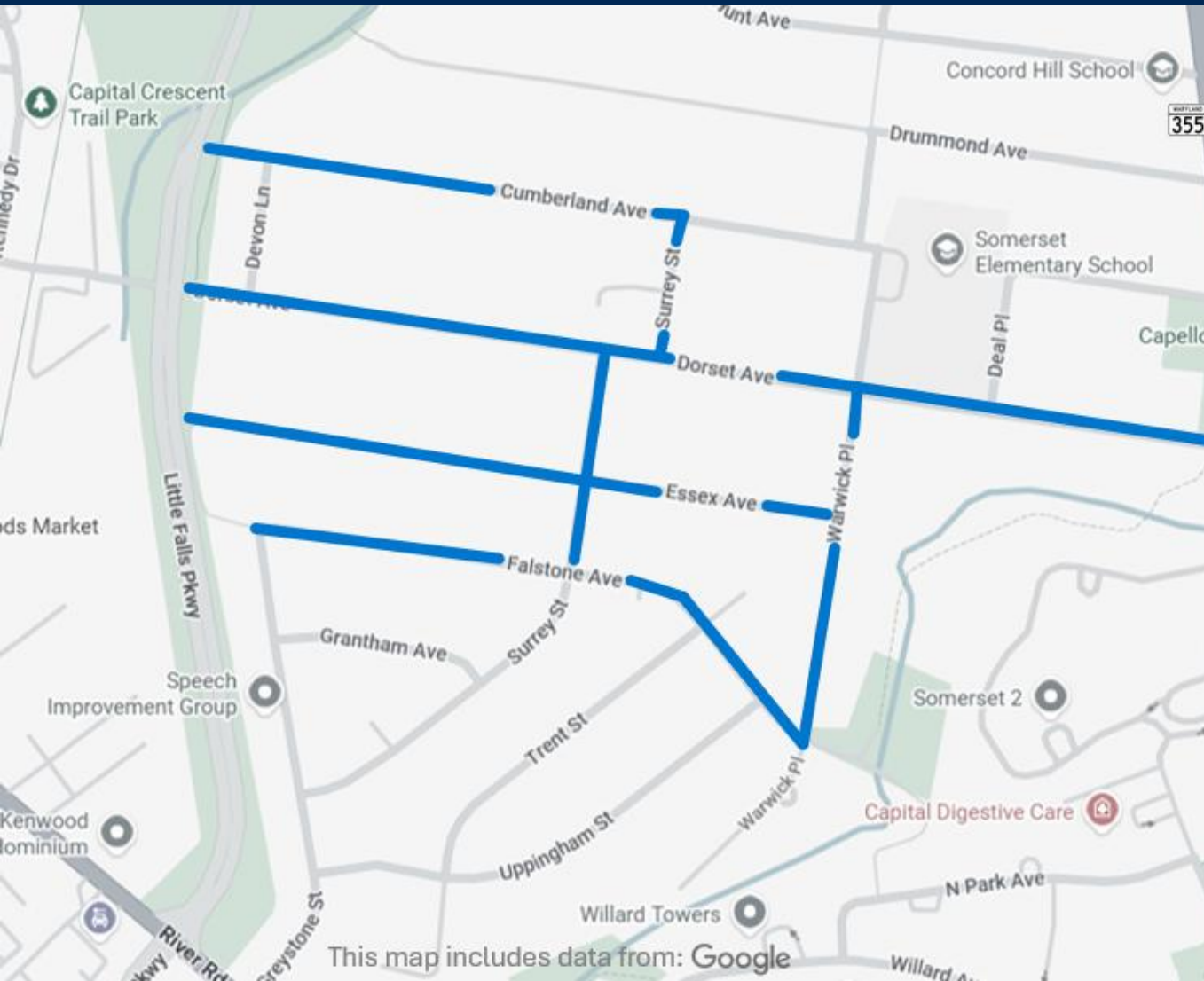
WSSC Water will hold an online community outreach meeting to discuss this project when it is closer to construction.

# Chevy Chase Terrace

## Water Main Replacement Project

### Phase 2

— Areas of Water Main Replacement



### Phase 2 – Project ID # BR8082A25

During examination, it was discovered that there have been approximately **41 water main breaks**, shutdowns and pipe repairs in this area since 1993.

Phase 2 will replace approximately 2.13 miles of 4-inch, 8-inch, 10-inch, and 12-inch water mains in the Town of Somerset, Chevy Chase, MD.

Planning for this phase was completed in **fall 2025**. Design is anticipated to begin in **spring 2027** and will take **approximately 1 year** to complete.

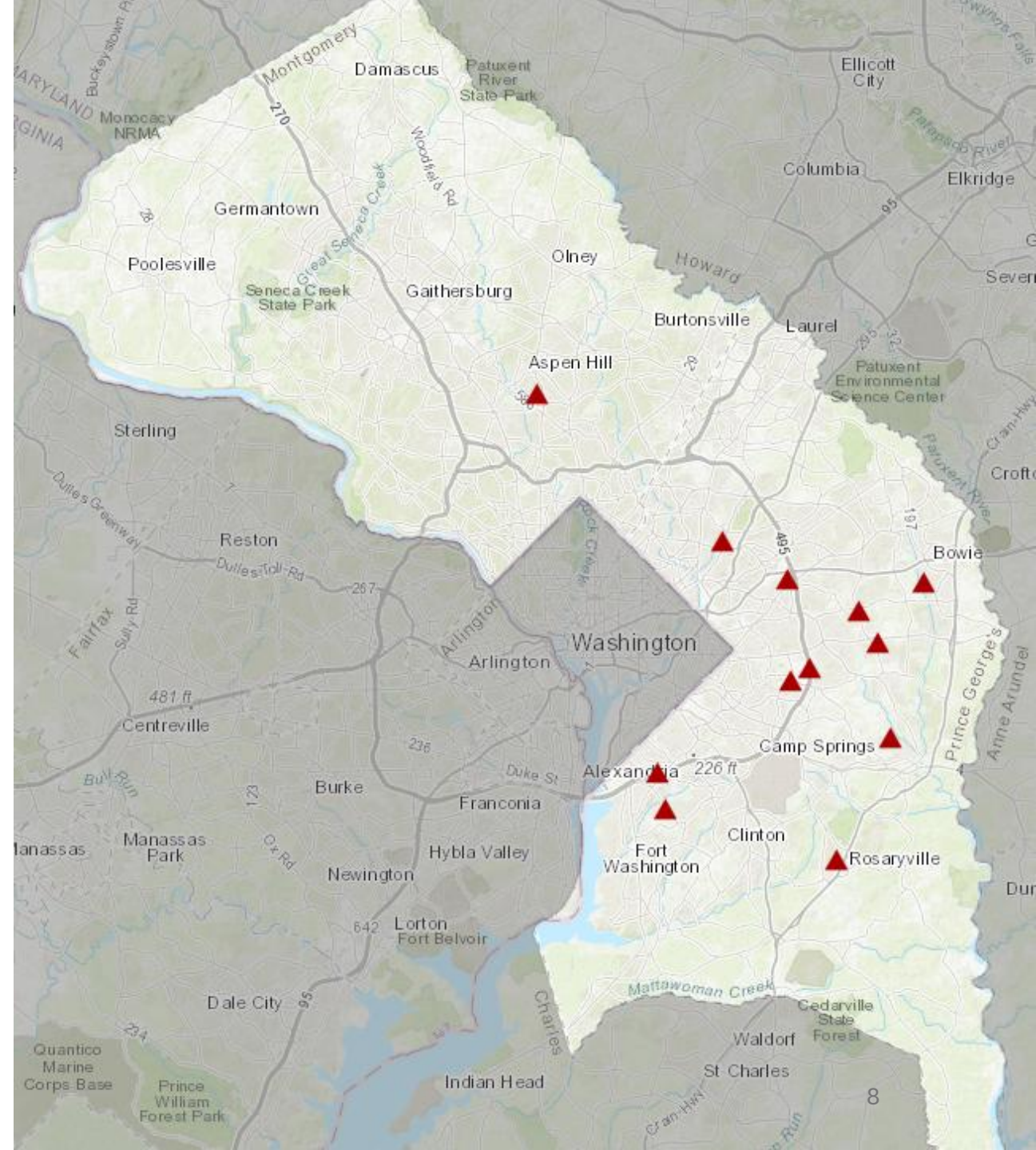


# Construction/In Your Neighborhood Map

We built a multi-layered, **highly detailed map** that provides real-time information about all the WSSC Water construction and repair projects in your neighborhood.

This tool allows you to type in any address and search to reveal markers showing where projects are taking place.

To learn about upcoming projects in your area, please visit our **In Your Neighborhood** interactive map at [gisportal.wsscwater.com/iyn/](https://gisportal.wsscwater.com/iyn/)





# Community Engagement & Notification

When Phase 2 reaches 30% design, WSSC Water will invite property owners in the vicinity to a virtual community meeting to share information and elicit feedback that **may** be incorporated into the project design.

At 70% design, fact sheet letters providing residents with a general project overview will be mailed. This letter was mailed for Phase 1 in October 2025.

Closer to the start of construction, directly impacted community members will be invited to a virtual meeting.

After the meeting, a construction notification letter will be mailed to residents detailing construction start dates and what to expect during construction.

While the projects are in construction, project updates will be mailed to property owners each quarter until the project is completed.







**Contact Us Monday – Friday**  
**8am – 6pm: (301) 206-4001**  
**[customerservice@wsscwater.com](mailto:customerservice@wsscwater.com)**



**Receive alerts about WSSC**  
**Water-related incidents near**  
**your home, office, school, or**  
**other important addresses.**

 Register for *text or email* alerts  
on up to three addresses.

**REGISTER AT [WSSCWATER.COM/CNS](https://www.wsscwater.com/cns)**

Customer Notification System (CNS)



**REPORT**  
**A WATER**  
**OR SEWER**  
**EMERGENCY**

 **301-206-4002**

 **[EmergencyCallCenter@wsscwater.com](mailto:EmergencyCallCenter@wsscwater.com)**

 **WSSC Water Mobile App**  
Available on Apple App Store and Google Play



Report Water/Sewer Emergency (**Open 24/7**)

# Helping Our Neighbors: Water Bill Assistance



[wsscwater.com/assistance](http://wsscwater.com/assistance)

## Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**

## CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual leak investigations** and **much more**.



Eligible customers can access the Water Fund multiple times, **up to \$500 per year**.



Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.

# Questions?

