

# Customer PIPE LINE



## Fiscal Year 2027 Budget Approved, New Rates in Effect

Our \$1.9 billion Fiscal Year 2027 operating and capital budget ensures we can continue protecting public health by delivering safe, clean drinking water and making investments to repair our critical infrastructure while maintaining our AAA bond rating.

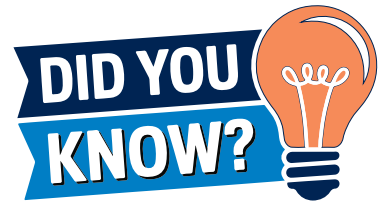
A typical customer with a family of three using 48 gallons of water per person daily will see a quarterly increase of \$14.75 in their bill or \$4.92 per month. However, household usage varies.

Learn more at [wsscwater.com/fin](http://wsscwater.com/fin).


## Our Commitment to Financial Assistance



Our new budget also includes \$10.6 million in financial assistance to help income-constrained customers – a 20 percent increase over the Fiscal Year 2026 budget. Our assistance programs provide customers with support and peace of mind during periods of financial uncertainty.



A robust Capital Improvements Program also creates jobs & enhances the economic output of both Montgomery & Prince George's counties.

Every  
**\$1M** ≈  **15-18**  
INVESTED IN WATER JOBS CREATED

Our Fiscal Year 2027 budget not only protects public health and safeguards the environment – it creates and sustains jobs, supports economic development and opens the doors of opportunity.



## Expanding Opportunities for Local Businesses, Workers

On May 12, 2026, we celebrated the signing of House Bill 1230, landmark legislation that ensures our investment in operations and water infrastructure creates even more opportunities for Maryland businesses and Maryland workers. The legislation becomes effective October 1, 2026.

For more details, visit [wsscwater.com/house-bill-1230](http://wsscwater.com/house-bill-1230)



# In Our Community

## Go Paperless with e-Bill – A Better Way to Pay!

- ✓ **Secure** – Protect your personal information by reducing the risk of lost or stolen mail.
- ✓ **Convenient** – View and pay your bill anytime, anywhere.
- ✓ **Free** – Saves you money on stamps, envelopes and checks.

Plus it's **eco-friendly**, cutting the clutter and reducing paper waste!

Make life easier. Go paperless today. Sign up for e-Bill at [wsscwater.com/paymybill](http://wsscwater.com/paymybill).



## Safeguarding Every Sip

We are passionate about delivering safe, reliable water to our 1.9 million customers, and proud to say that for the 108th straight year, WSSC Water did not have a drinking water quality violation. The proof of our pride is in our 2025 Water Quality Report, which details our relentless commitment to safety, comprehensive water quality testing and meeting all strict state and federal safe drinking water requirements.

You can read it now at [wsscwater.com/wqr](http://wsscwater.com/wqr).



## Now in Effect Regional Drought Watch Voluntary Water Conservation

### Indoor

- Reduce shower length to under 5 minutes
- Turn off water while brushing teeth/shaving
- Wash only full loads of dishes & clothes
- Fix any leaks - especially toilets & faucets

### Outdoor

- Monitor watering lawns, plants and shrubs
- Sweep sidewalks & driveways instead of using a hose
- Consider a commercial car wash, instead of washing at home

For more details, including updates, visit [wsscwater.com/conservation](http://wsscwater.com/conservation).

## Meet the 2026 Commissioners' Engineering Scholarship Winners

Dimitri Cromarty of Prince George's County and Samarra Ferrigno of Montgomery County are the recipients of the 2026 Commissioners' Engineering Scholarship. Each has been awarded \$3,000 and is eligible for an additional \$3,000 annually for up to four consecutive years.



Dimitri is an Electrical Engineering major at Howard University, where he is involved in research exploring hardware security and machine learning acceleration. He mentors high school students, and tutors

incoming freshmen engineering students.



A recent graduate of Bethesda-Chevy Chase High School, Samarra is bound for Temple University this fall to major in Environmental Engineering. She has volunteered for numerous

neighborhood initiatives and outreach efforts supporting Silver Spring residents.

Learn more about the scholarship and read their winning essays at [wsscwater.com/scholarship](http://wsscwater.com/scholarship).