



Capitol View Environmentally Sensitive Area Sewer Rehabilitation Project

Project ID #CICKCNCRMH7360A22

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July 21, 2026



Agenda

- Introduction to Project Team
- Project Overview
- Project Map
- Estimated Construction Schedule
- What to Expect During Construction
- Important Contacts/Customer Assistance
- Questions

Project Contacts

Scan or visit  wsscwater.com/projectmeetings
for more information on Community
Project Meetings



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Emergency Services Center

Open 24/7

301-206-4002

EmergencyCallCenter@wsscwater.com



Sewer Rehabilitation Program Overview

- Strategically replacing and rehabilitating aging infrastructure to enhance service and reliability to customers
- Replacing and repairing aging pipes and manholes as part of our comprehensive sewer rehabilitation program
- Correcting structural deficiencies in sewer mains that may result from soil settlement, root penetration or corrosion.
 - These often contribute to sanitary sewer overflows and backups into homes
- Protecting the environment for future generations

Environmentally Sensitive Areas Overview

- Environmentally Sensitive Areas (ESAs) are landscape elements or places, that are vital to long-term maintenance of soil, water or other natural resources both on site and in the region.
- Examples of ESAs
 - Critical Areas (within 1,000 feet of rivers or bays)
 - Sensitive Species Habitat
 - Historic Properties
 - Parklands
 - Forests
 - Wetlands and Waterways

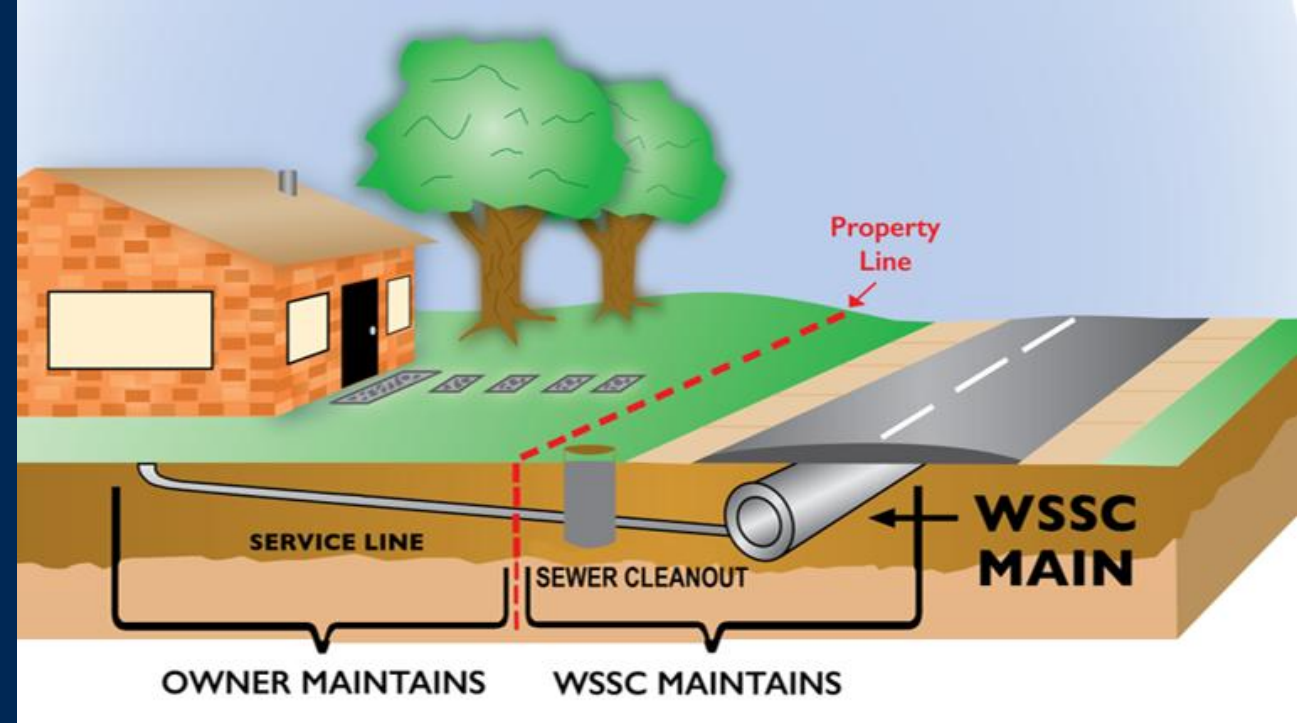


An exposed sewer pipe in a forest

Sewer Rehabilitation Program Overview (cont.)

- Sewer mains will be rehabilitated within the roadways
- New sewer service lines will be installed up to the property line

Pictured right: Example of a manhole in the right of way





Project Overview

Approximately 1 mile of sewer pipe and house connections (main sewer line to property lines) and 30 manholes to be rehabilitated

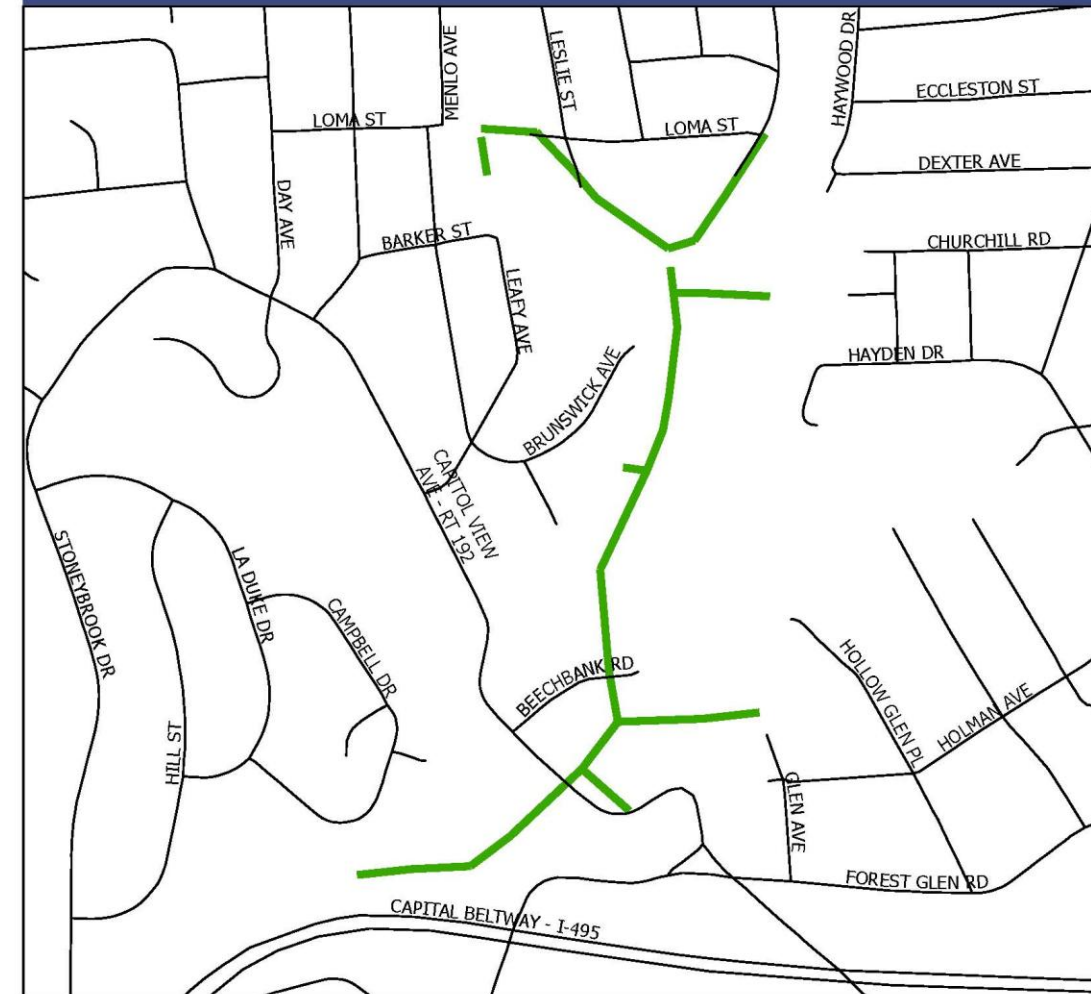
Sewer pipes and manholes will be rehabilitated using primarily trenchless methods

Completed projects will extend the life of sewer pipes by at least 50 years

Project Map

Directly impacted streets

- Barker Street
- Beechbank Road
- Brunswick Avenue
- Campbell Drive
- Campbell Place
- Capitol View Avenue
- Glen Avenue
- Hayden Drive
- Hollow Glen Place
- Holman Avenue
- Leafy Avenue
- Leslie Street
- Loma Street
- Menlo Avenue
- Mt. Pleasant Road



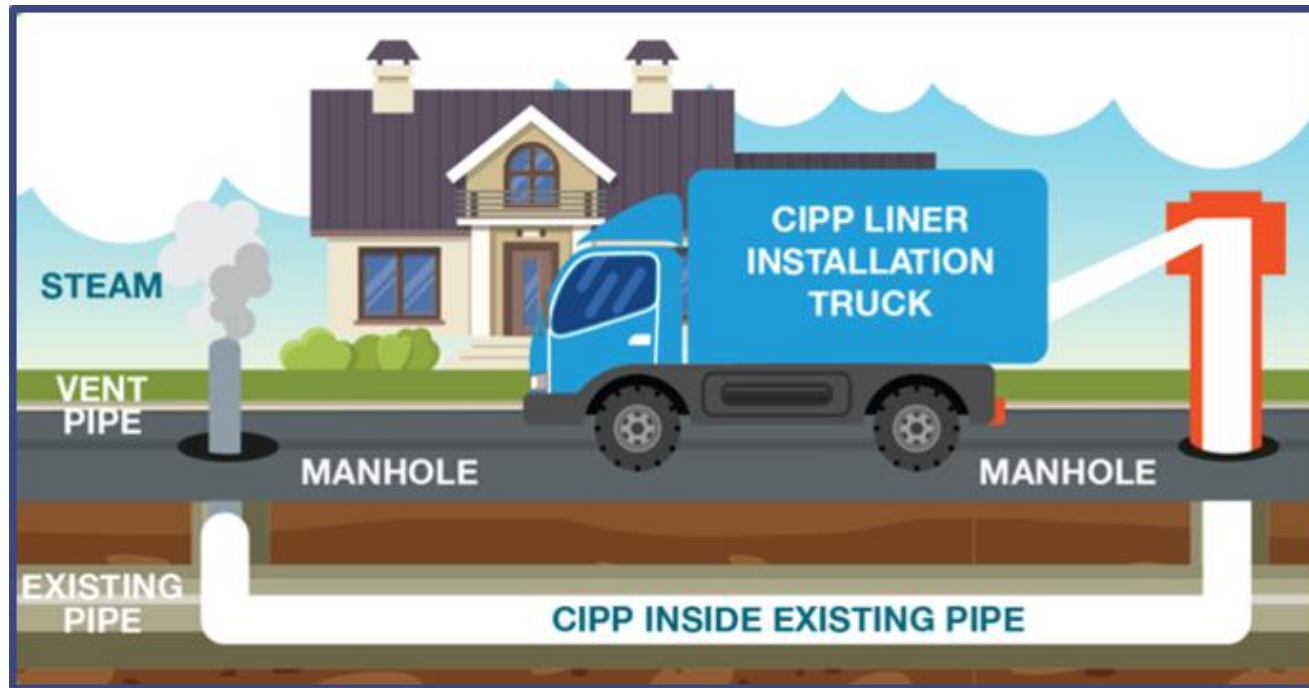
— SEWER MAIN REHABILITATION AREA

Sewer Rehabilitation Methods

- Sewer Rehabilitation
 - Lining
 - Grouting
- Manhole Rehabilitation
 - Frame and Cover
 - Replacement/Adjustment
 - Lining



Sewer Rehabilitation Method: Pipe-Lining



Sewer Rehabilitation Method: Open-Cut

- Open-cut construction method, which involves cutting and excavating a section of the pavement
- This construction method does create noise and dust



Manhole Rehabilitation



Before



After

Tree Removal and Pruning

Per the Department of Natural Resources Maryland Forest Service Public Agency Tree Maintenance Permit, construction methods that **minimize tree impacts** must be examined.

Prior to final decision to remove a tree, WSSC Water considers the following factors:

- Size, species and structural condition of the tree
- Impact tree will have on utility assets
- Feasibility of relocating infrastructure or using trenchless methods

WSSC Water Urban Forester supervises all tree removal and pruning.



Estimated Construction Schedule

The construction schedule is estimated and weather dependent

September 2026
Anticipated Construction Start

Spring 2029
Estimated Construction Completion

What to Expect During Construction

Anticipated work schedule: 9:00 a.m. to 3:30 p.m., Monday-Friday

- Conditions at some locations may require different work hours
- Residents will be notified at least two days prior to construction activity changes

Construction activities may include:

- Marking locations of utilities
- Field inspections
- Replacement of water mains, and house connections
- Pavement restoration where digging is necessary

WSSC Water coordinates with local and state agencies, as well as other utilities for all planned work to avoid potential conflict and minimize disturbances to neighborhoods





What to Expect During Construction (cont.)

Temporary construction access within parks and private properties constructed and maintained by WSSC Water until all rehabilitation work is completed

Right-of-Entry Agreements from owners of impacted properties obtained prior to construction if needed

Construction vehicles and bypass pumps on temporary access road occasionally

Temporary Construction Access Roads

WSSC Water will avoid specific trees or other sensitive areas, where possible

Existing roads, paths and trails will be used to the maximum practicable extent



Traffic Impacts

Certain construction activities may require temporary changes to traffic patterns

- Traffic will be managed to minimize community disruptions

Access will be maintained to homes during construction

- Access into homes is **NOT** required
- Access onto private property is generally **NOT** required

Parking restrictions

- WSSC Water will provide 48-hour advance notice (denoted by “No Parking” signs) before any parking restrictions
- Any vehicles not removed from the designated area will be towed to a nearby street at no cost to owner



Signage and Restoration

Construction signs with contact persons will be placed throughout project area

Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion

Projects completed during winter months are permanently paved and restored to their original state or better the following spring



Project Summary

Overview: Existing sewer mains are near the end of their useful lives

Replacements: WSSC Water is replacing the sewer mains and laterals up to the property line

Service: WSSC Water will minimize service disruptions during construction

Coordination: WSSC Water will coordinate work activities with property owners in the project area

Restoration: WSSC Water will restore all areas impacted by construction activities at the end of the project

Objective: WSSC Water's goal is to provide a reliable wastewater system to customers

Helping Our Neighbors: Water Bill Assistance



wsscwater.com/assistance

Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**

CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual leak investigations** and **much more**.



Eligible customers can access the Water Fund multiple times, **up to \$500 per year**.

PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



Contact Us

Monday – Friday, 8 a.m. – 6 p.m.

301-206-4001

customerservice@wsscwater.com

CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to five addresses.

REGISTER AT WSSCWATER.COM/CNS

Customer Notification System (CNS)

REPORT A WATER OR SEWER EMERGENCY

 **301-206-4002**

 **EmergencyCallCenter@wsscwater.com**

 **WSSC Water Mobile App**
Available on Apple App Store and Google Play

WSSC WATER
DELIVERING THE ESSENTIAL

Report Water/Sewer Emergency (**Open 24/7**)

Customer Advocate

The Customer Advocate provides a support interface between both commercial and residential customers, WSSC Water employees, public officials, county agencies, HOAs/civics and other key external stakeholders with the goal of providing exceptional customer service.

Advocates are responsible for educating WSSC Water's external customers on a variety of topics including financial assistance, water conservation and other important commission initiatives.

They also coordinate "on the scene" customer support during emergency events.



Questions?

