



Briefing on Boil Water Advisory for Customers in Accokeek, Southern Prince George's County

We will get started shortly, thank you for your patience

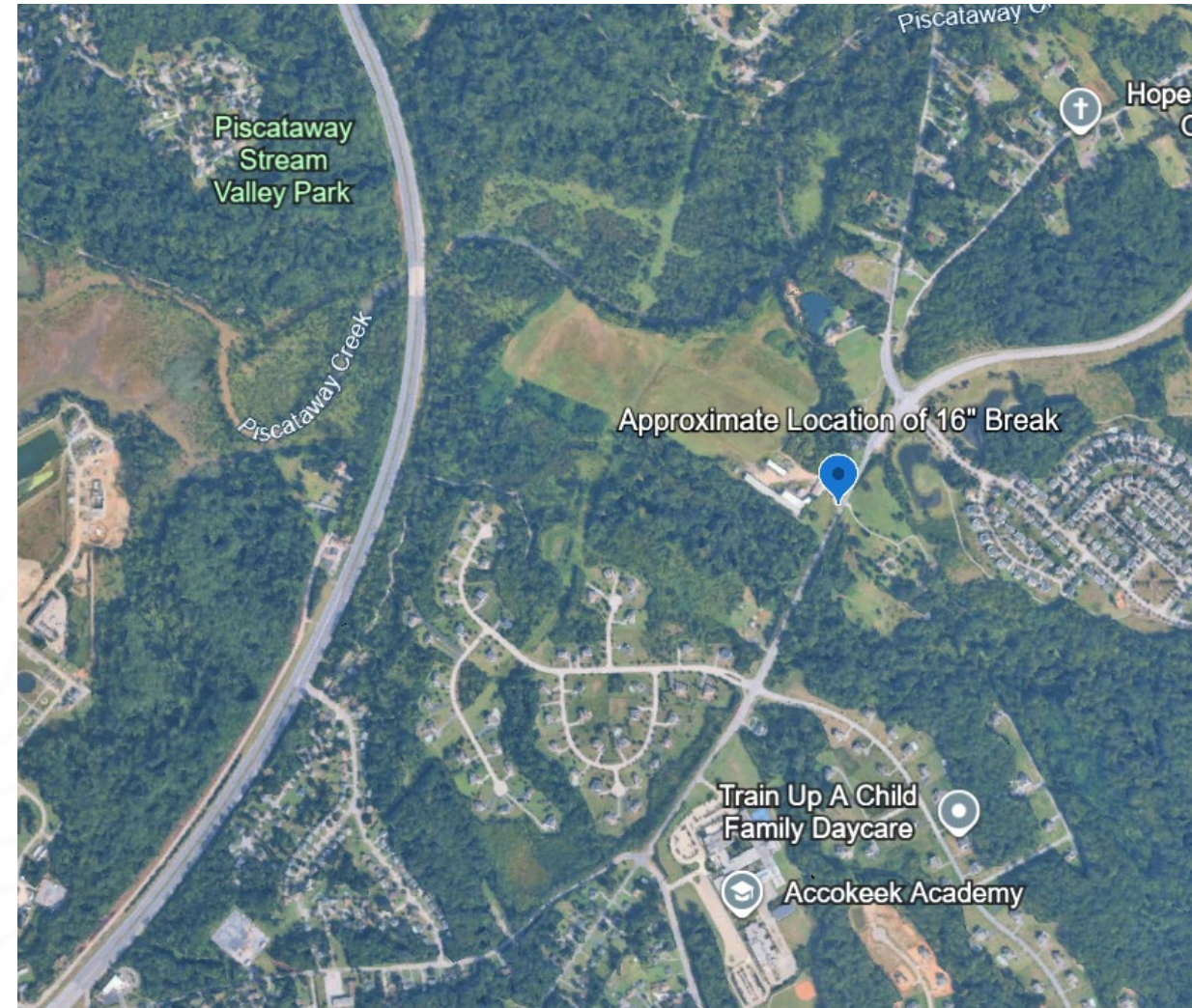
Thursday, July 2, 2026, at 8:30pm

Agenda

- Overview of current operations
- Areas impacted by Boil Water Advisory
- What to do during a Boil Water Advisory
- Water Station
- Next Steps
- Communications
- Upcoming Briefings and Engagement

Bottom Line Up Front

- Due to a loss of pressure, WSSC Water issued a Boil Water Advisory impacting 3,589 customers
- At approximately 5:15pm, WSSC Water instrumentation indicated a drop in the tank level at the Accokeek Tank.
- This drop in pressure is due to a 16" water main break at 14251 Livingston Road in Clinton, MD. A contract repair crew has been mobilized to conduct repairs.
- 149 customers will be impacted by the shutdown associated with the repair of that 16" pipe.
- Customers may have experienced low pressure or no water but service is in the process of being restored.
- Notifications go to traditional media, social media, via WSSC Water's customer notification system and in partnership with Prince George's County.

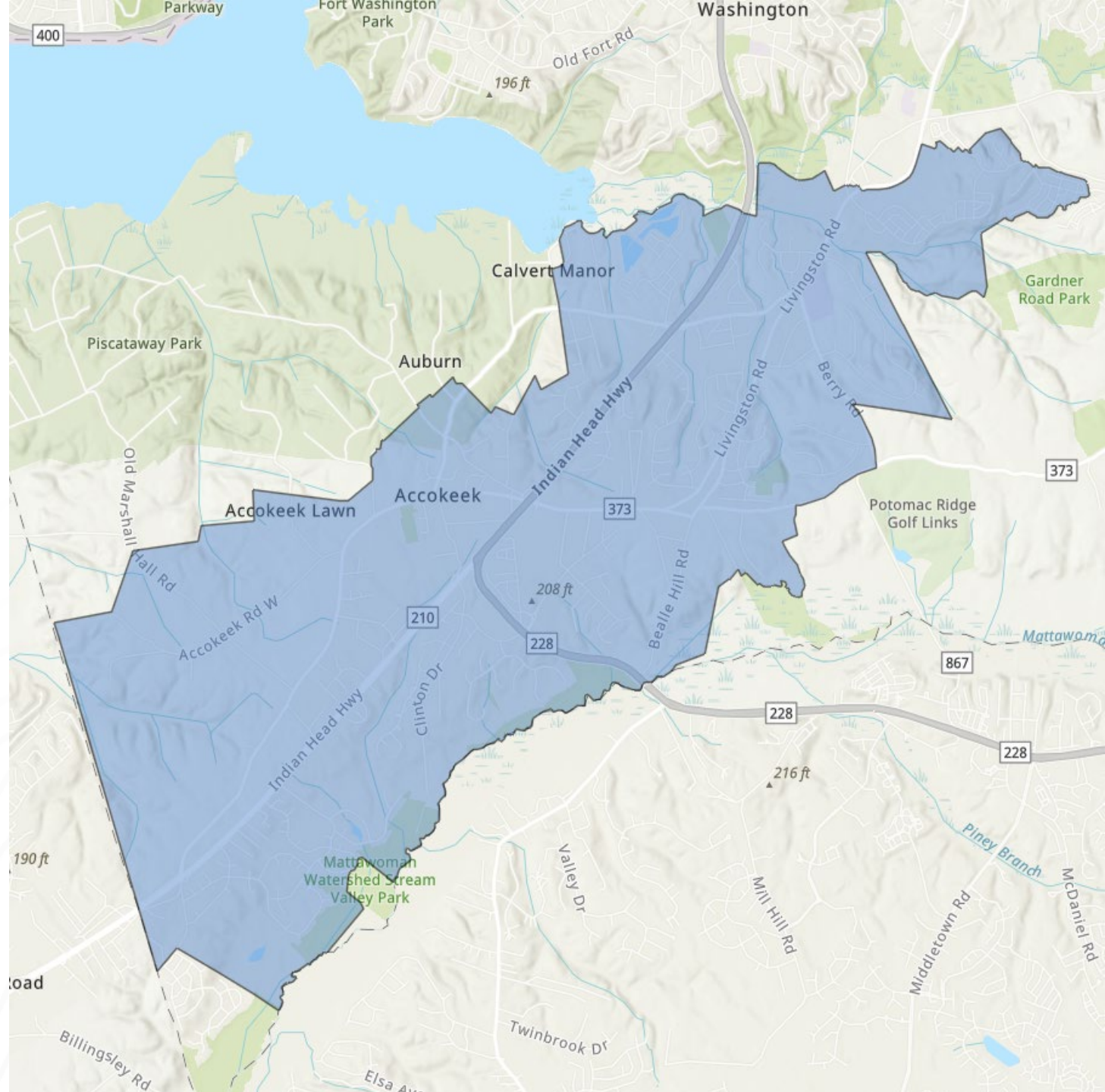


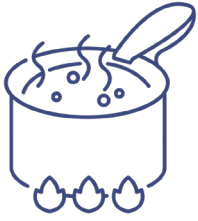
Boil Water Advisory for Accokeek in Southern Prince George's County



Boil Water Advisory:
Customer should bring water to a rolling boil for one minute and then cool before consuming.

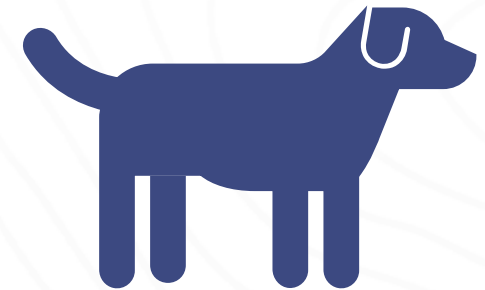
<https://gisportal.wsscwater.com/alerts/>





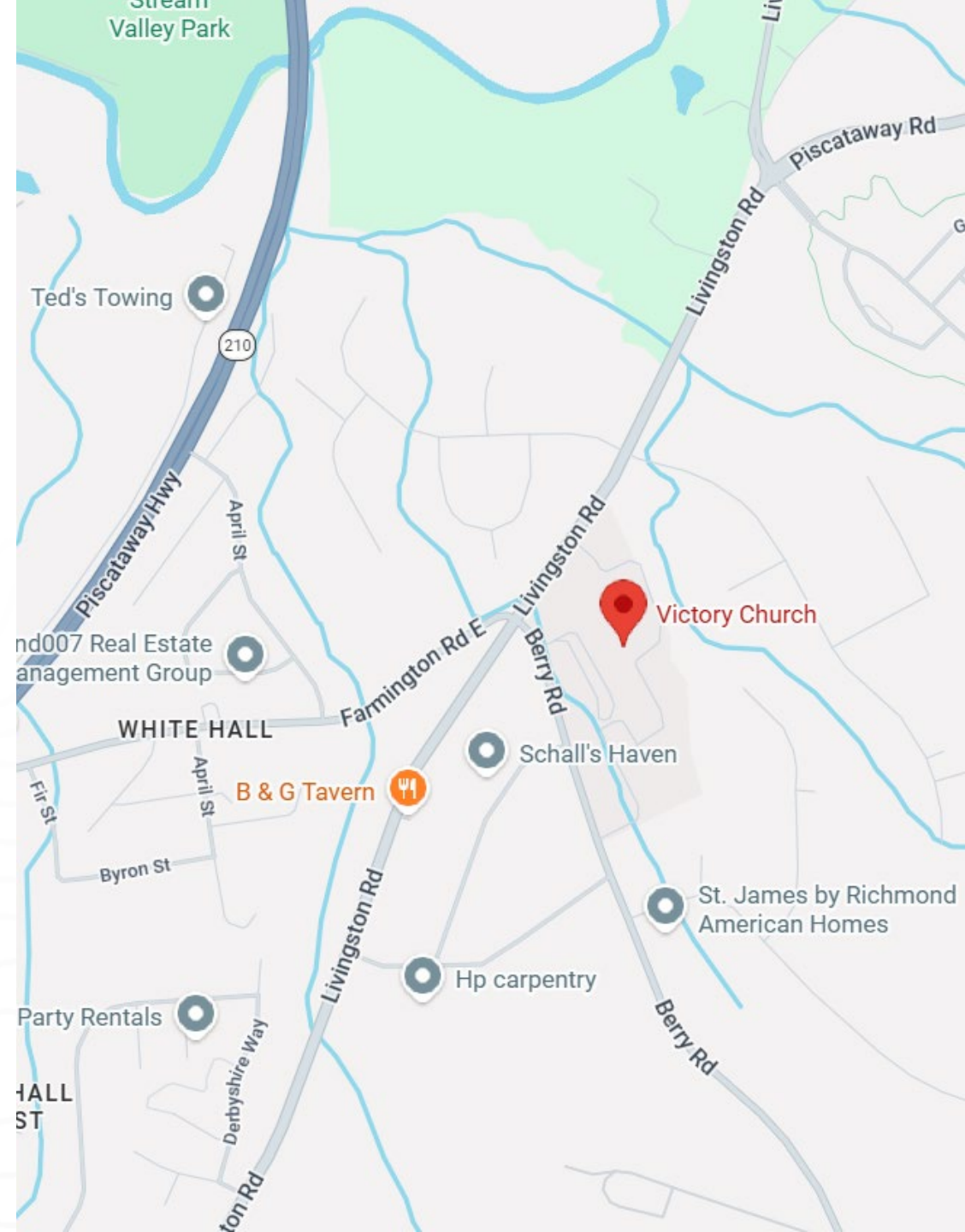
What to do during a Boil Water Advisory

- Customer should bring water to a rolling boil for one minute and then cool before:
 - Drinking
 - Brushing teeth
 - Washing fruits and vegetables
 - Preparing baby food and formula
 - Making ice
 - Giving to pets
- Dishwashers, Clothes washers, showering, bathing and sanitary uses can continue without impact



Water Station for Impacted Customers

- A water station is in the process of being established and anticipated to be ready by 9:00pm and open until 12:00am
- Location is:
Accokeek Academy (same address)
14400 Berry Rd
Accokeek, MD 20607
- Customers can pick up bottled water at the water station for their use



Next Steps



- After isolating the broken pipe, pressure will return to customers.
- WSSC Water is developing a **sampling plan** in coordination with the Maryland Department of Environment (MDE) to test the water in the impacted area.
- There is no indication of contamination but due to system pressure loss, sampling is a necessary step to ensure public health.
- Successful testing must be completed prior to lifting the Boil Water Advisory.

Register for WSSC Water Alerts



Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.



Register for *text or email* alerts on up to three addresses.

REGISTER AT [WSSCWATER.COM/CNS](https://www.wsscwater.com/cns)

- Create an account
- Opt-in to the alerts that you want
- Enter up to 5 different addresses to receive alerts associated with that location
- Text and email available
- Encourage others sign up too!

Ongoing Engagement



- **A follow up will be held on Friday, July 3rd at 10:00am** and for any significant changes or updates related to this event
- Customers can check if they are in the impacted area by visiting wsscwater.com
- Your feedback is appreciated – send your thoughts and suggestions to OEM@wsscwater.com



Questions?