



## Paint Branch Basin Sewer Main Rehabilitation Projects

*Buckley Drive, Chilton Drive, Broadmore Road, Laurie Drive, Cordoba Street, Summerwood Drive, Red Lion Lane, Cedar Hill Drive*

**Joy Hamilton**, Project Outreach Manager  
**Steven Jackson**, Design Project Manager  
**Michelle Rodriguez**, Technical Contracts Supervisor

May 28, 2026

# Agenda

- Project Distribution
- Introduction to Project Team
- WSSC Water Overview
- Project Overview
- Project Maps
- Estimated Construction Schedule
- What to Expect During Construction
- Important Contacts/Customer Assistance
- Questions & Answers

# Project Distribution

- This project will be handled out of two separate WSSC Water depots.
- Each depot will have its own Technical Contracts Supervisor (TCS) and Systems Inspector overseeing their assigned projects.
- There will be no overlap between depots and projects.
- Gaithersburg Depot:
  - TCS - Michelle Rodriguez
  - Projects:
    - Buckley Drive
    - Chilton Drive
    - Broadmore Road
    - Laurie Drive
- Lyttonsville Depot:
  - TCS - Timothy Brooks
  - Projects:
    - Cordoba Street
    - Summerwood Drive
    - Red Lion Lane
    - Cedar Hill Drive



# Project Contacts

*Buckley Drive, Chilton Drive, Broadmore Road, Laurie Drive*

## Michelle Rodriguez

Technical Contracts Supervisor

301.785.3895

Michelle.Rodriguez@wsscwater.com

## Joe Hubbell

Systems Inspector

410.564.7652

Joe.Hubbell@wsscwater.com

## Emergency Services Center

Open 24/7

301-206-4002

emergencycallcenter@wsscwater.com



Scan or visit  
[wsscwater.com/projectmeetings](https://wsscwater.com/projectmeetings)  
for more information on  
Community Project Meetings

# Project Contacts

*Cordoba Street, Summerwood Drive, Red Lion Lane, Cedar Hill Drive*

## **Timothy Brooks**

Technical Contracts Supervisor

202-313-2354

Timothy.brooks@wsscwater.com

## **Kris Bryan**

Systems Inspector

240-997-2327

Kristapher.bryan@wsscwater.com

## **Emergency Services Center**

Open 24/7

301-206-4002

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# WSSC WATER AT A GLANCE



★ **108 years** of no drinking water quality violations, ever.  
 ★ **Platinum Peak Performance** recognition for wastewater treatment and resource recovery excellence.



**8th**

Largest combined water and wastewater utility in the United States by population served



**1.9M**

Residents served



**162 MGD**

Water provided each day



**1000 Sq. Miles**

Size of WSSC Water's Service Area



**1,800+**

Members of Team H<sub>2</sub>O deliver on our mission



**\$114.9B**

WSSC Water supports the economic output of Prince George's and Montgomery counties



**\$1.8B**

FY2025 Operating & Capital Budget



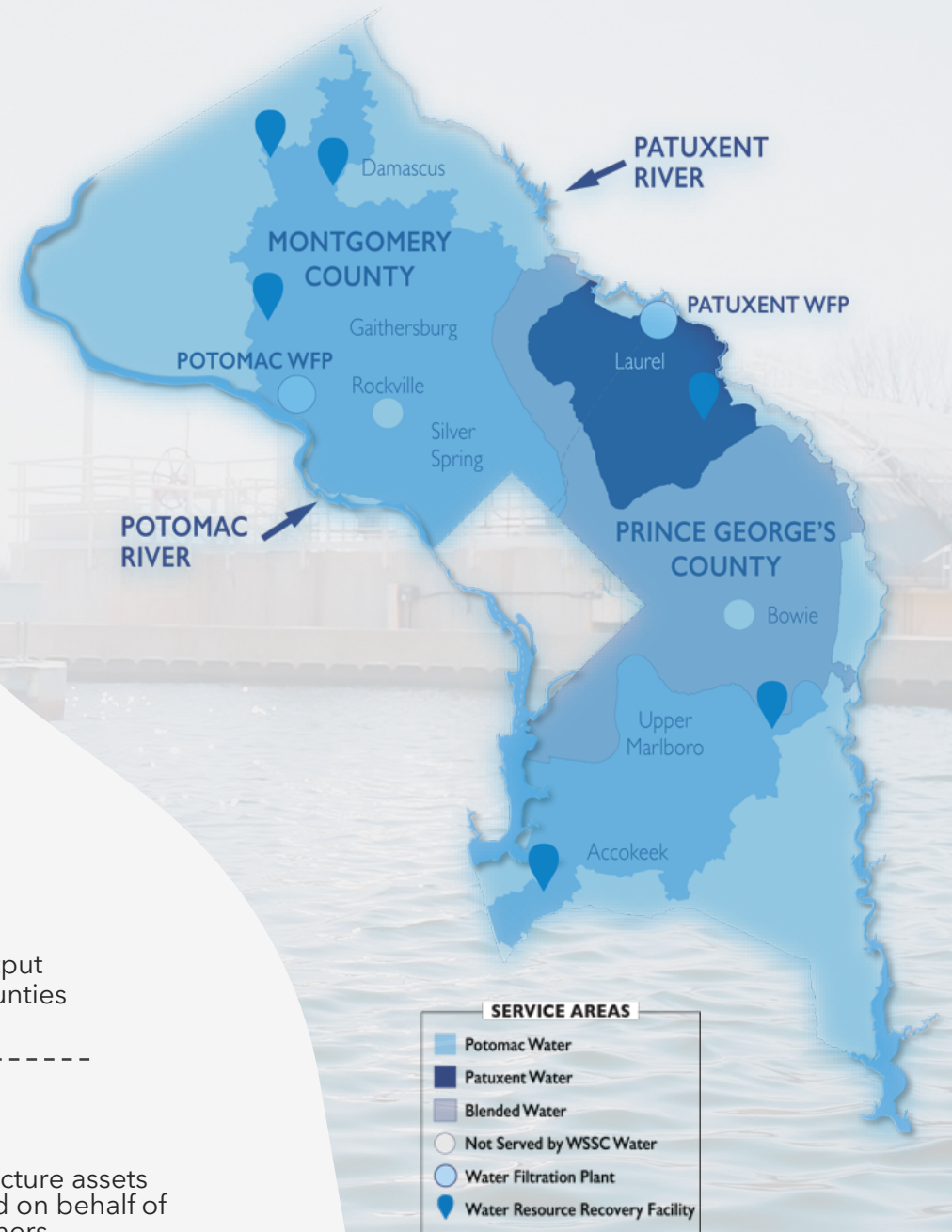
**\$5.9B**

6-Year Capital Improvements Program



**\$9B**

In infrastructure assets maintained on behalf of our customers



# Sewer Rehabilitation Program Overview



- Strategically replacing and rehabilitating aging infrastructure to enhance service and reliability to customers
- Replacing and repairing aging pipes and manholes as part of our comprehensive sewer rehabilitation program
- Correcting structural deficiencies in sewer mains that may result from soil settlement, root penetration or corrosion.
  - These often contribute to sanitary sewer overflows and backups into homes
- Protecting the environment for future generations

# Project Overview

- Approximately 3.18 miles of sewer pipes and 48 manholes to be rehabilitated
- Sewer pipes and manholes rehabilitated using open-cut replacement
- Completed projects will extend the life of sewer pipes by at least 50 years

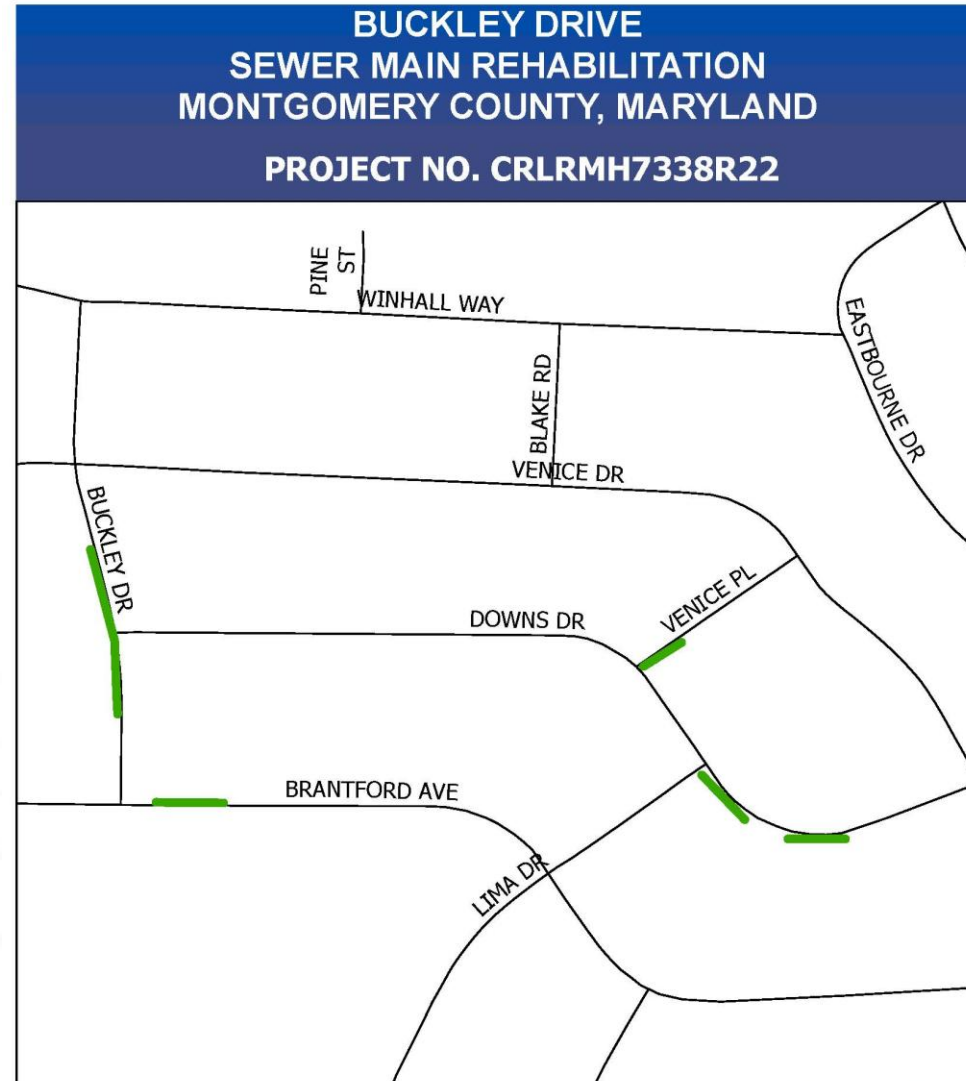


# Project Map – Buckley Drive

Michelle Rodriguez, TCS – Gaithersburg Depot

## Directly Impacted Streets

- Buckley Drive
- Venice Place
- Downs Drive
- Brantford Avenue



— SEWER MAIN REHABILITATION AREA

# Project Map – Chilton Drive

Michelle Rodriguez, TCS – Gaithersburg Depot



## Directly Impacted Streets

- Chilton Drive
- Broadmore Circle
- Leister Drive

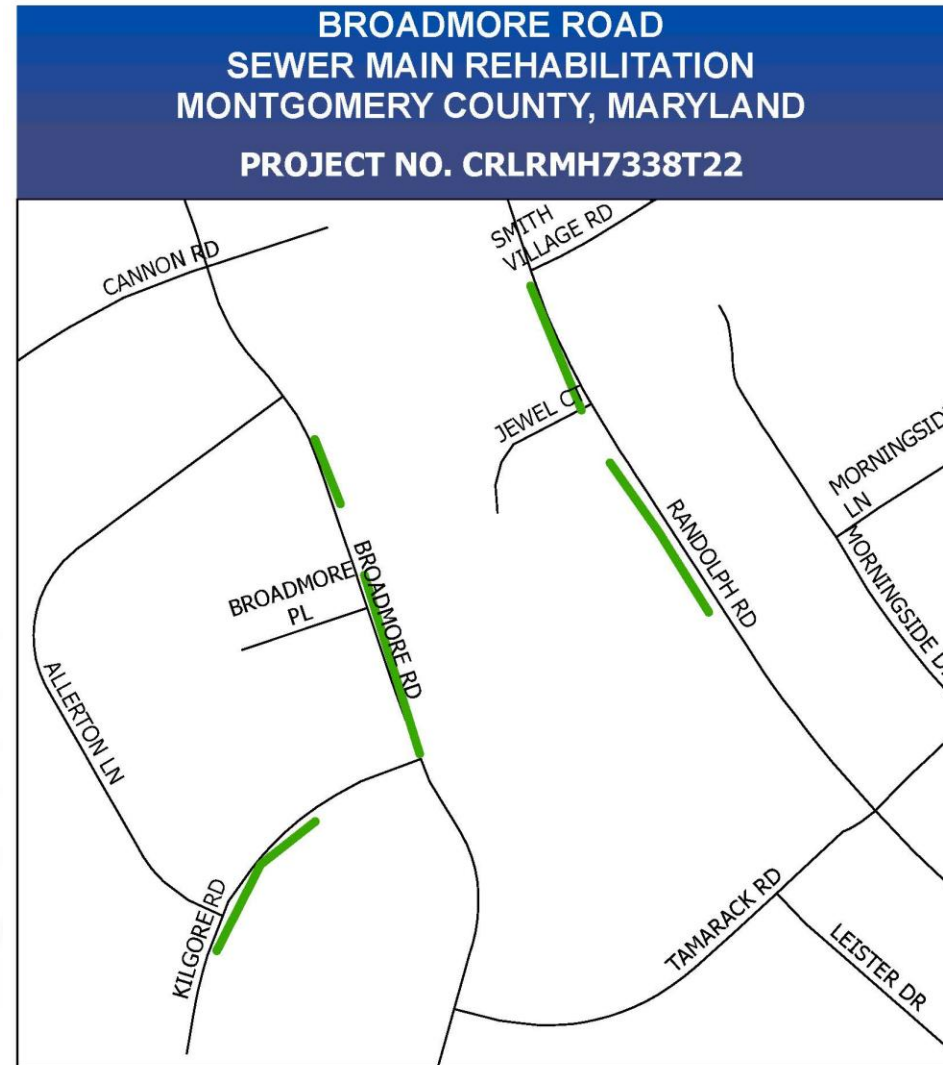


# Project Map – Broadmore Road

Michelle Rodriguez, TCS – Gaithersburg Depot

## Directly Impacted Streets

- Broadmore Road
- E Randolph Road
- Kilgore Road



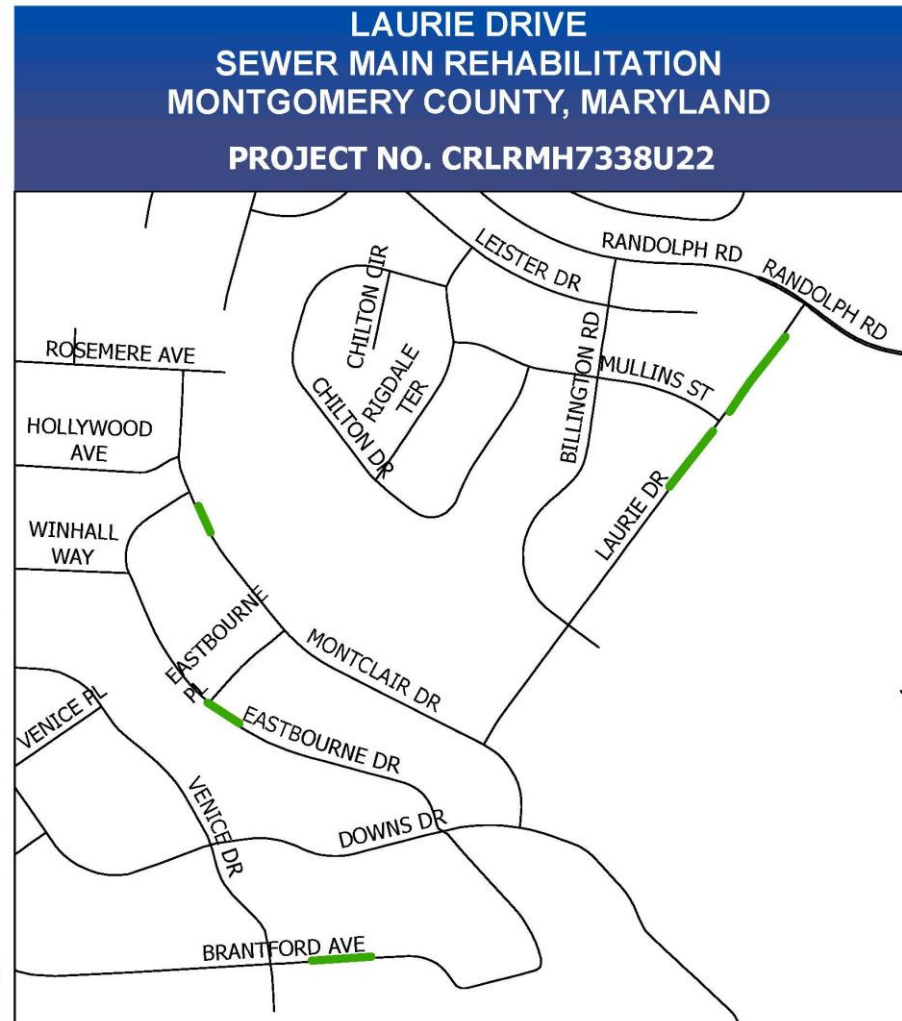
 SEWER MAIN REHABILITATION AREA

# Project Map – Laurie Drive

Michelle Rodriguez, TCS – Gaithersburg Depot

## Directly Impacted Streets

- Laurie Drive
- Montclair Drive
- Eastbourne Drive
- Brantford Avenue



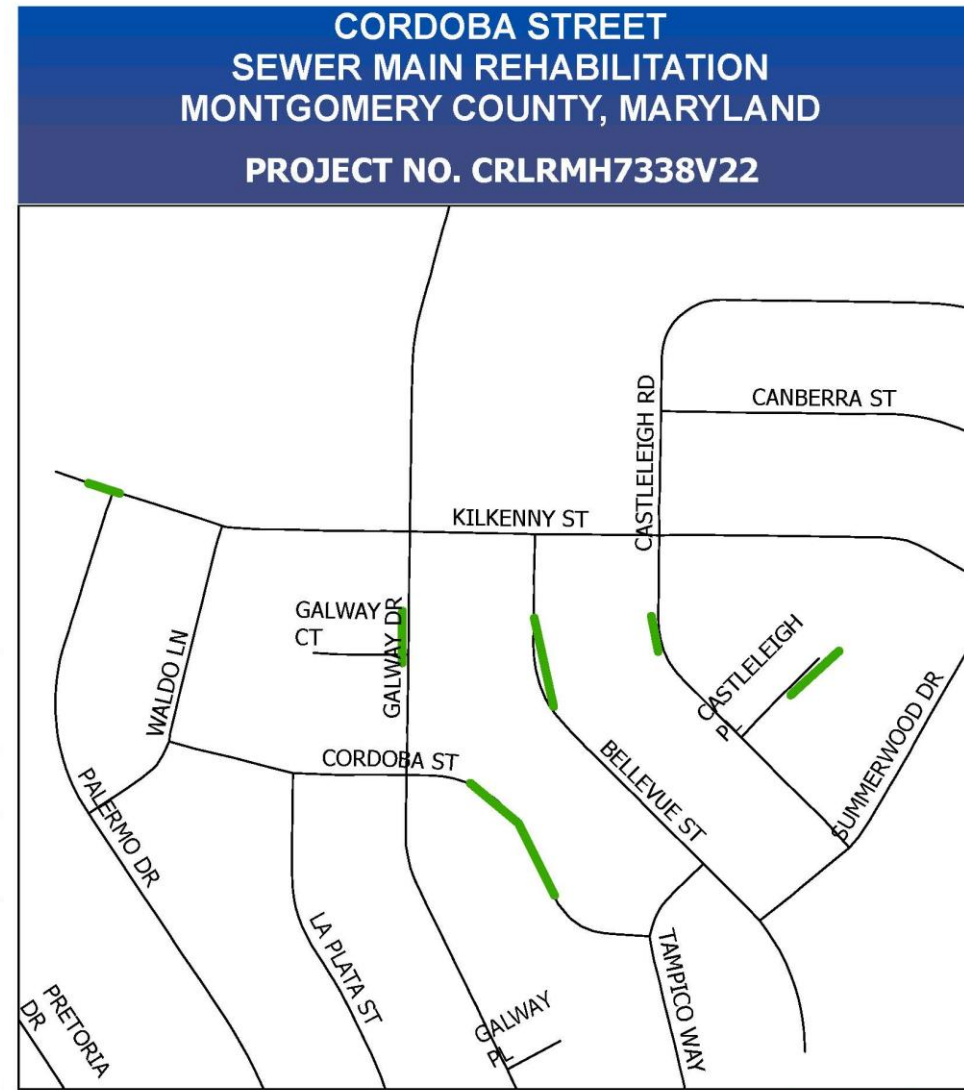
— SEWER MAIN REHABILITATION AREA

# Project Map – Cordoba Street

Timothy Brooks, TCS – Lyttonsville Depot

## Directly Impacted Streets

- Cordoba Street
- Bellevue Street
- Castleigh Road
- Castleigh Place
- Galway Drive
- Kilkenny Street



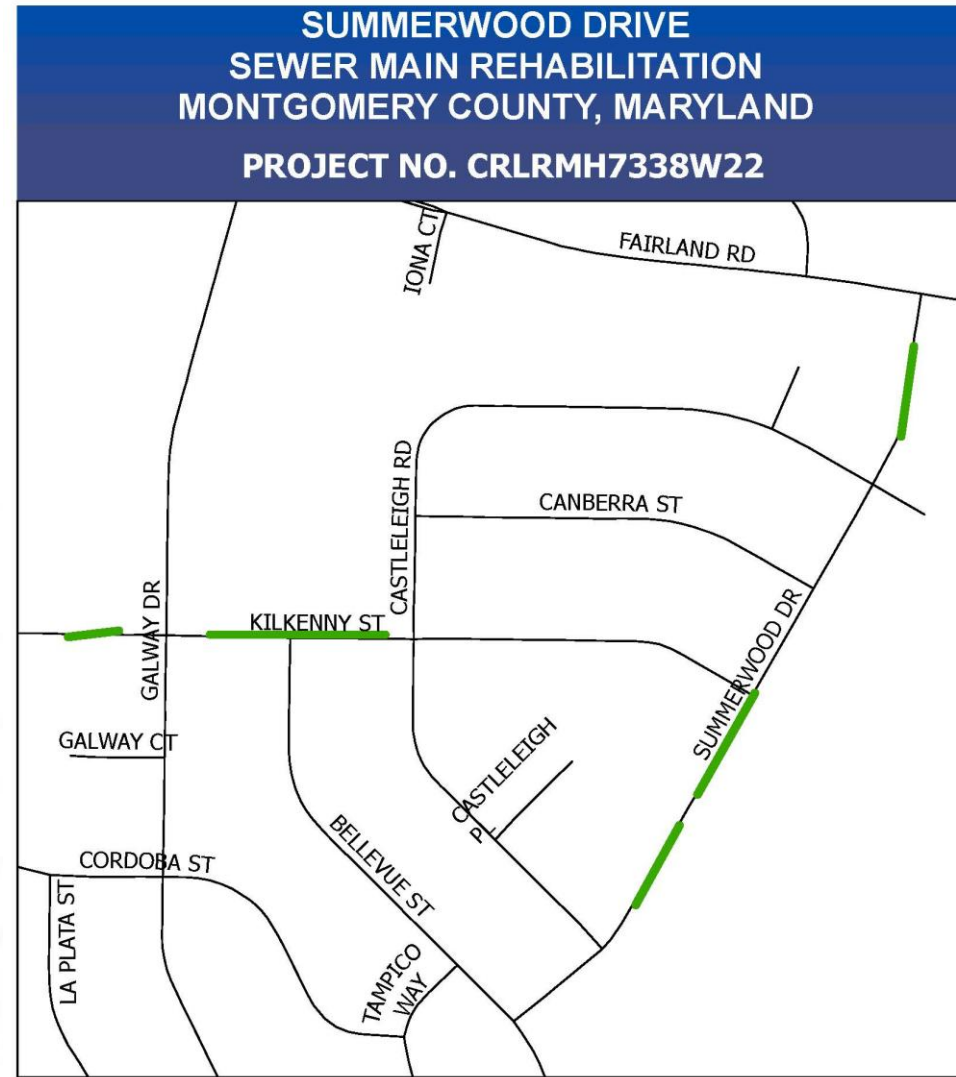
— SEWER MAIN REHABILITATION AREA

# Project Map – Summerwood Drive

Timothy Brooks, TCS – Lyttonsville Depot

## Directly Impacted Streets

- Summerwood Drive
- Kilkenny Street



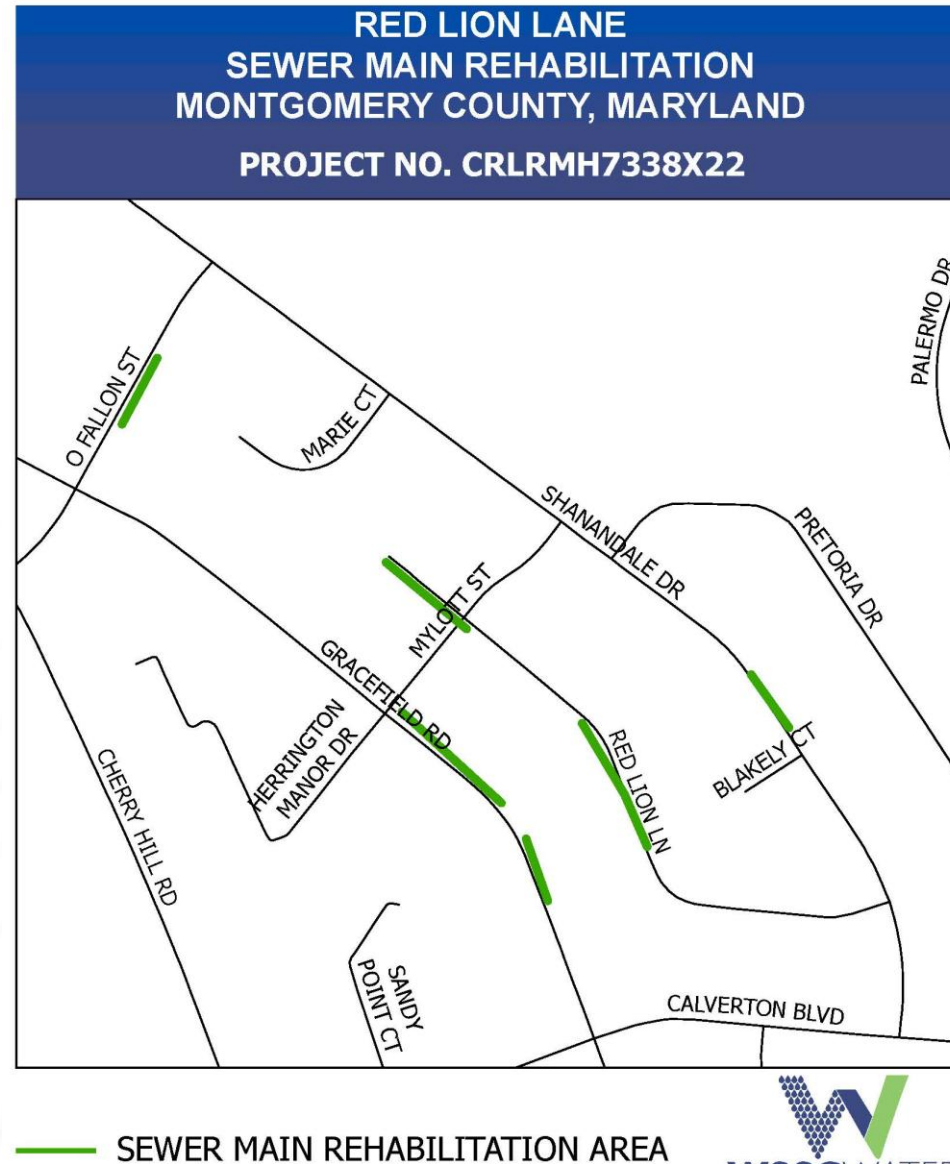
— SEWER MAIN REHABILITATION AREA

# Project Map – Red Lion Lane

Timothy Brooks, TCS – Lyttonsville Depot

## Directly Impacted Streets

- Red Lion Lane
- Gracefield Road
- O'Fallon Street
- Shanandale Drive

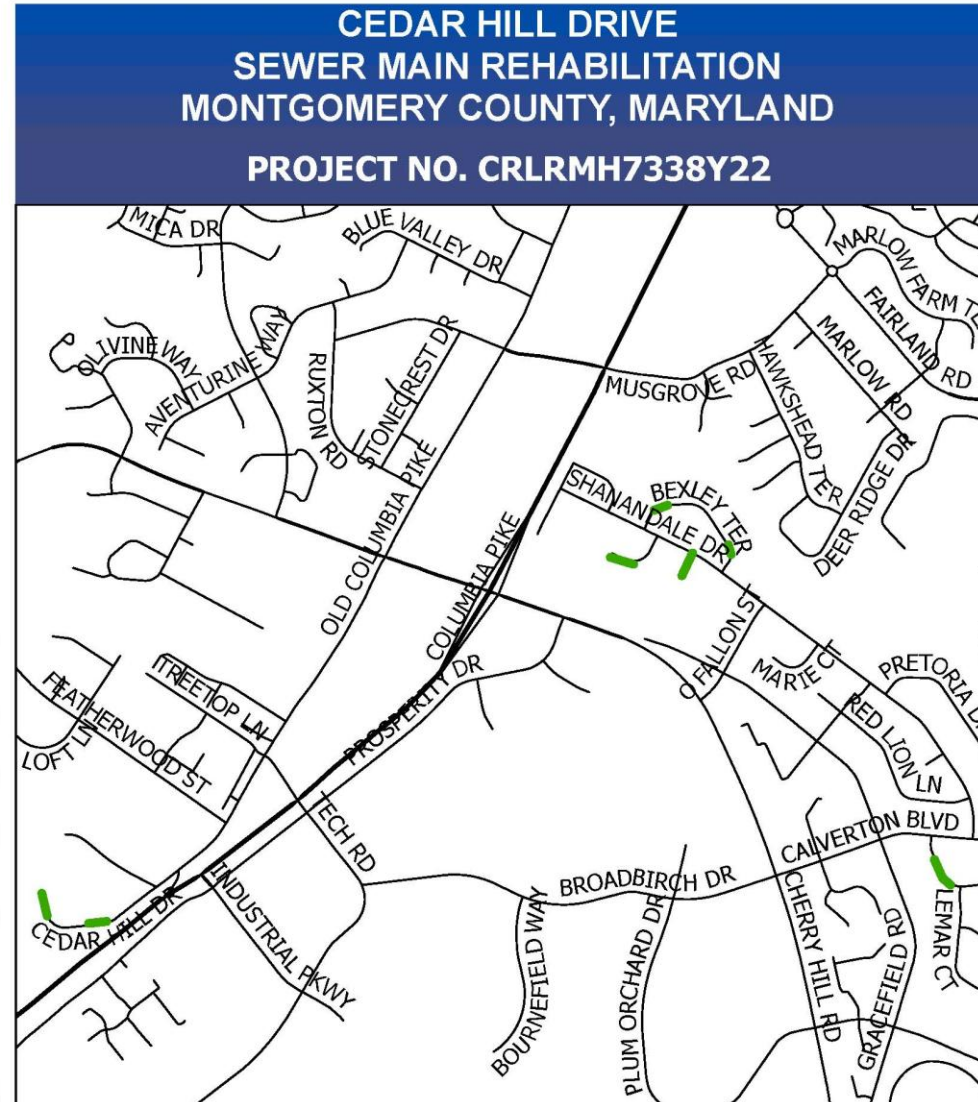


# Project Map – Cedar Hill Drive

Timothy Brooks, TCS – Lyttonsville Depot

## Directly Impacted Streets

- Cedar Hill Drive
- Shanandale Court
- Lemar Street
- McAdoo Court
- Bexley Terrace



— SEWER MAIN REHABILITATION AREA

# Sewer Rehabilitation Methods

- Sewer Rehabilitation
  - Open-Cut Replacement
  
- Manhole Rehabilitation
  - Manhole Replacement
  - Manhole Lining



# Sewer Rehabilitation Methods: Open-cut

- Open-cut construction method, which involves cutting and excavating a section of the pavement
- This construction method does create noise and dust



# Manhole Rehabilitation



*Before*



*After*

# Estimated Construction Schedule



**July 2026\***

Anticipated Rehabilitation  
Start



**Spring 2027\***

Estimated Rehabilitation  
Completion

*\*Construction schedule is estimated and weather dependent*



# What to Expect During Construction

- Anticipated work schedule: 9:00 a.m. to 3:30 p.m., Monday-Friday
  - Conditions at some locations may require different work hours
  - Residents will be notified at least two days prior to construction activity changes
- Construction activities may include:
  - Marking locations of utilities
  - Field inspections
  - Rehabilitation of sewer mains, manholes and laterals
  - Pavement restoration where digging is necessary
- WSSC Water coordinates with local and state agencies, as well as other utilities for all planned work to avoid potential conflict and minimize disturbances to neighborhoods

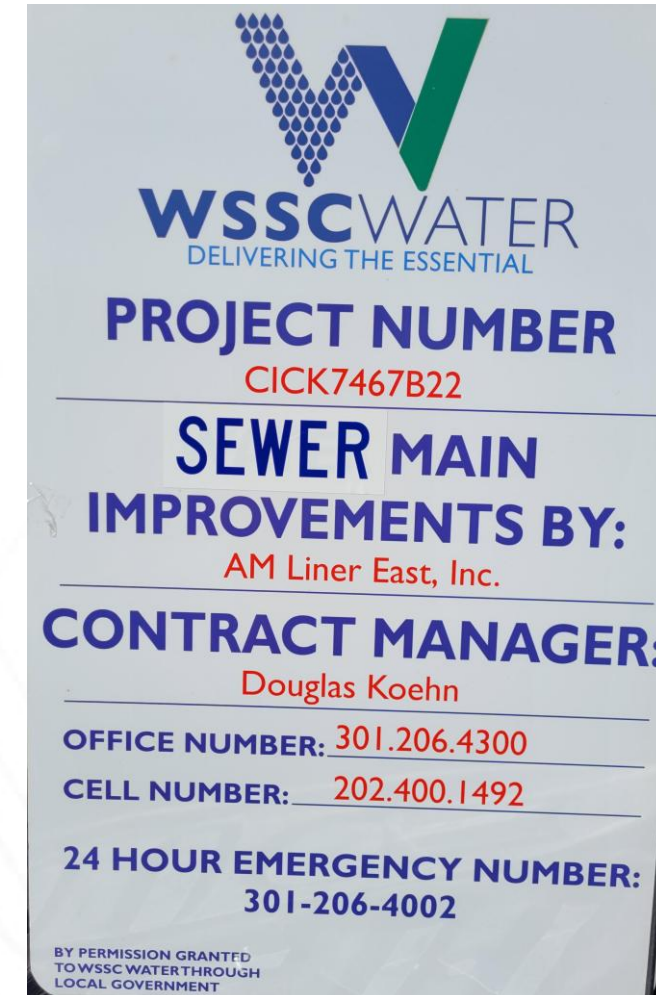
# Traffic Impacts

- Certain construction activities may require temporary changes to traffic patterns
  - Traffic will be managed to minimize community disruptions
- Access will be maintained to homes during construction
  - Access into homes is **NOT** required
  - Access onto private property is generally **NOT** required
- Parking restrictions
  - WSSC Water will provide 48-hour advance notice (denoted by “No Parking” signs) before any parking restrictions
  - Any vehicles not removed from the designated area will be towed to a nearby street at no cost to owner
- Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion



# Signage and Restoration

- Construction signs with contact persons placed throughout project area
- Projects completed during winter months are permanently paved and restored to their original state or better the following spring



# Project Summary

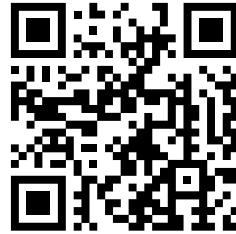
- **Overview:** Existing sewer mains are near the end of their useful lives
- **Replacements:** WSSC Water is replacing the sewer mains and laterals up to the property line
- **Service:** WSSC Water will minimize service disruptions during construction
- **Coordination:** WSSC Water will coordinate work activities with property owners in the project area
- **Restoration:** WSSC Water will restore all areas impacted by construction activities at the end of the project
- **Objective:** WSSC Water's goal is to provide a reliable wastewater system to customers

# Helping Our Neighbors: Water Bill Assistance



## Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**

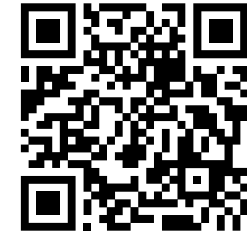


## CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees, providing free annual leak investigations and much more.**



Eligible customers can access the Water Fund multiple times, **up to \$500 per year.**



## PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



[wsscwater.com/assistance](https://wsscwater.com/assistance)



Contact Us: (301) 206-4001  
[customerservice@wsscwater.com](mailto:customerservice@wsscwater.com)



**CNS** Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to three addresses.

**REGISTER AT WSSCWATER.COM/CNS**

Customer Notification System (CNS)

**REPORT A WATER OR SEWER EMERGENCY**

**301-206-4002**

**EmergencyCallCenter@wsscwater.com**

**WSSC Water Mobile App**  
Available on Apple App Store and Google Play

Report Water/Sewer Emergency

# Customer Advocate

- The Customer Advocate provides a support interface between both commercial and residential customers, WSSC Water employees, public officials, county agencies, HOAs/civics and other key external stakeholders with the goal of providing exceptional customer service.
- Advocates are responsible for educating WSSC Water's external customers on a variety of topics including financial assistance, water conservation and other important commission initiatives.
- They also coordinate "on the scene" customer support during emergency events.

**Montgomery County  
(areas south of Randolph Road)**



**Brandon Stewart | 301-642-1712**  
**Brandon.Stewart@wsscwater.com**



# Questions?

