



Leland St. 54" Large Valve Vault Replacement

Project ID # BT7168A21

Joy Hamilton, Project Outreach Manager
Yiping Liu, Design Project Manager
Michael Krempel, Technical Contracts Supervisor

March 3, 2026

Agenda

- Introduction to Project Team
- WSSC Water Overview
- Project Overview
- Project Map
- Estimated Construction Schedule
- What to Expect During Construction
- Important Contacts/Customer Assistance
- Questions & Answers

Project **Contacts**

Michael Krempel

Technical Contracts Supervisor

240-848-2418

Michael.Krempel@wsscwater.com

Andrew Burley

Systems Construction Inspector

240-484-0141

Andrew.Burley@wsscwater.com

Emergency Services Center

Open 24/7

301-206-4002

emergencycallcenter@wsscwater.com



Scan or visit
wsscwater.com/projectmeetings
for more information on
Community Project Meetings

WSSC WATER AT A GLANCE



★ **108 years** of no drinking water quality violations, ever.
 ★ **Platinum Peak Performance** recognition for wastewater treatment and resource recovery excellence.



8th

Largest combined water and wastewater utility in the United States by population served



1.9M

Residents served



162 MGD

Water provided each day



1000 Sq. Miles

Size of WSSC Water's Service Area



1,800+

Members of Team H₂O deliver on our mission



\$114.9B

WSSC Water supports the economic output of Prince George's and Montgomery counties



\$1.8B

FY2025 Operating & Capital Budget



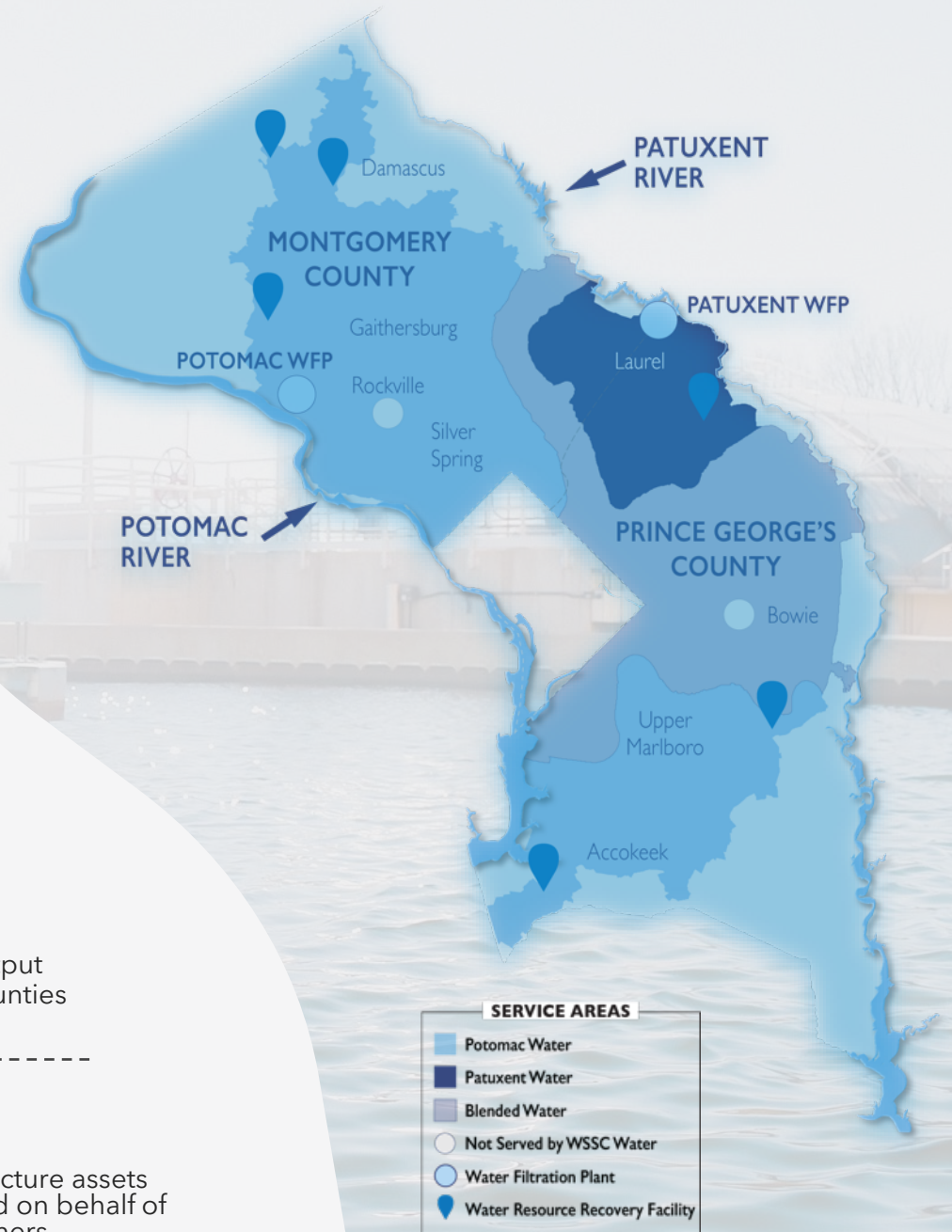
\$5.9B

6-Year Capital Improvements Program



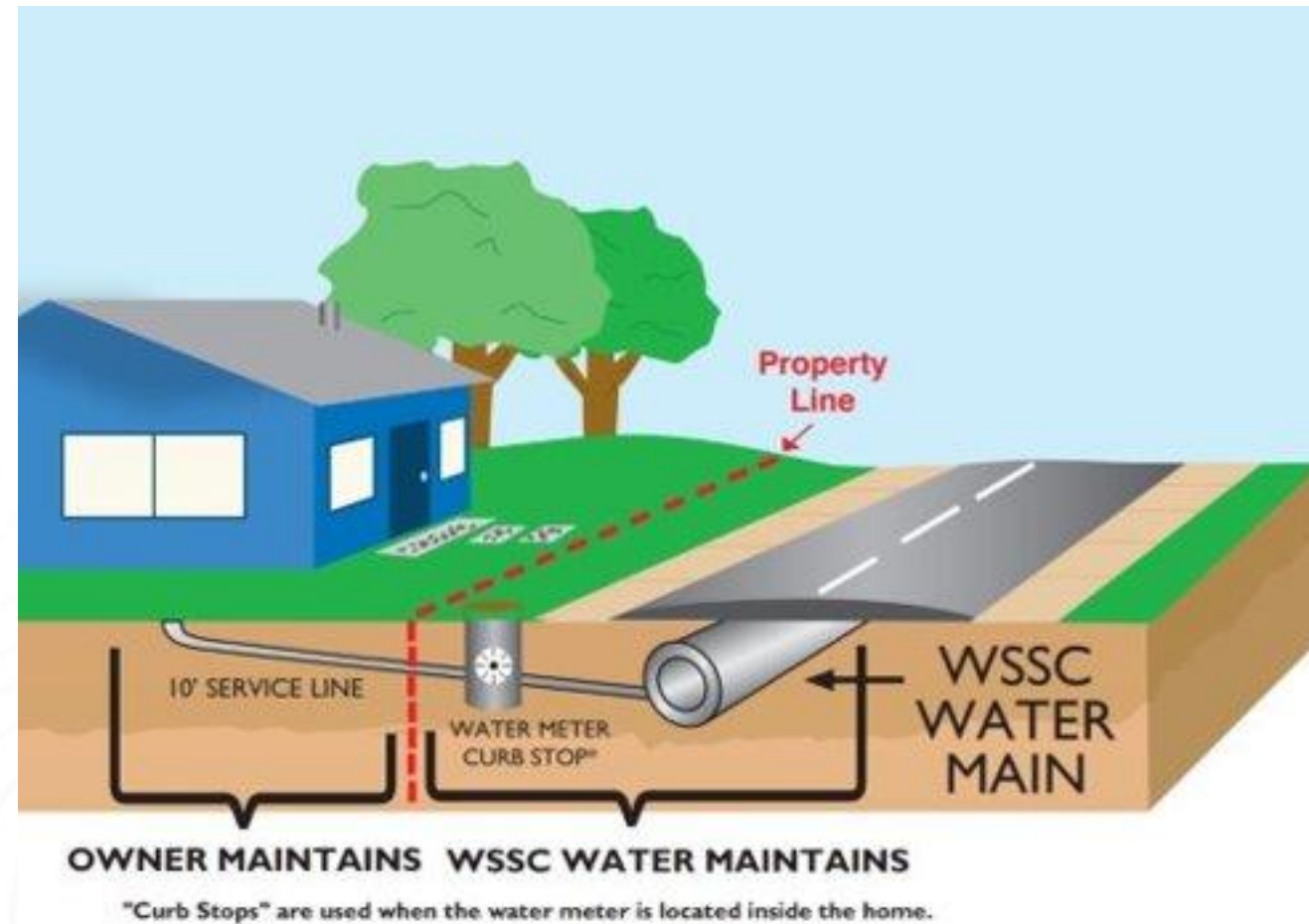
\$9B

In infrastructure assets maintained on behalf of our customers



Project Overview

- New watermain will be installed within the roadway
- New house connections (service lines) will be installed up to property line or water meter/curb stop
- Replacing existing pipes helps reduce disruptions to community, environment and emergency services due to water main breaks

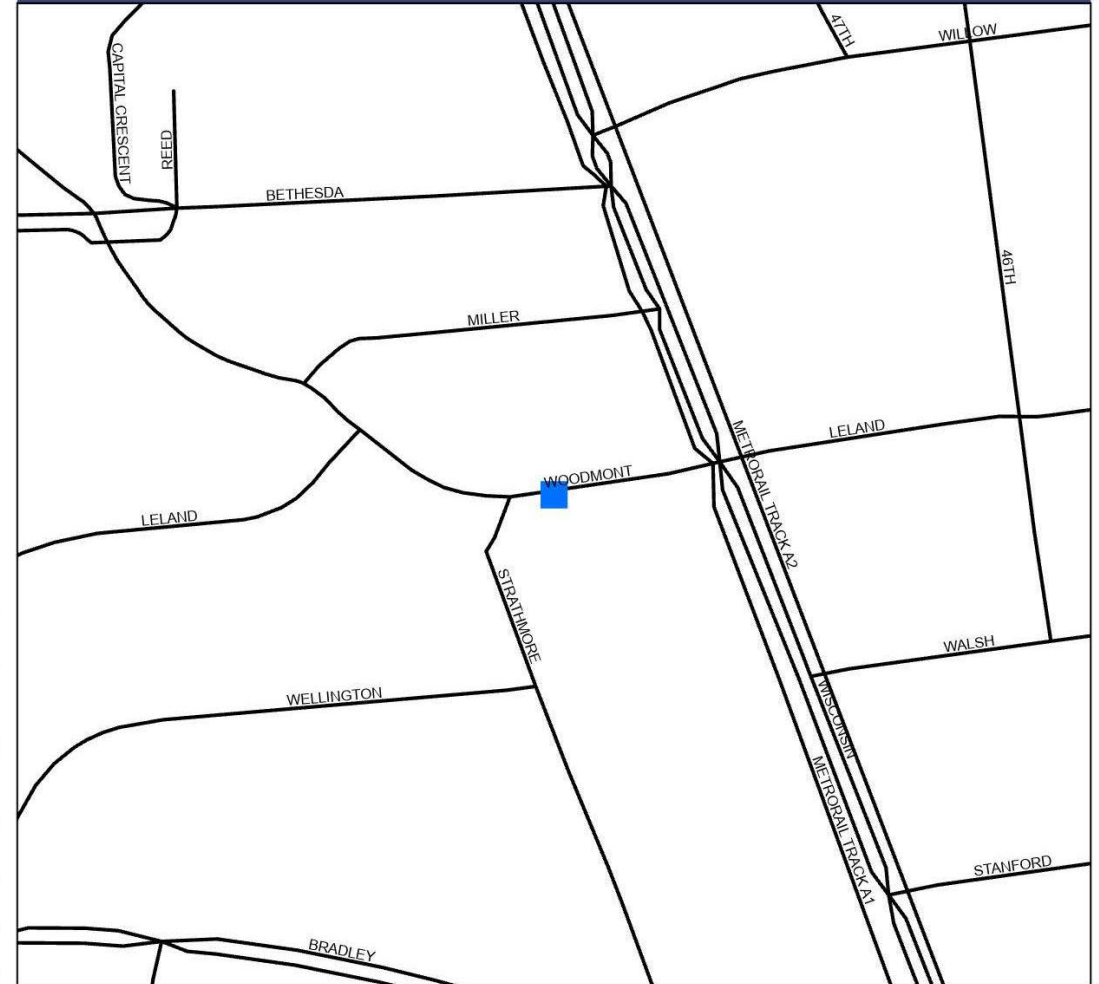


Project Map

Directly Impacted Streets

- Woodmont Avenue
- Wisconsin Ave
- Strathmore Street
- Leland Street

LELAND STREET 54" LARGE VALVE VAULT REPLACEMENT MONTGOMERY COUNTY, MARYLAND PROJECT NO. BT7168A21



■ LARGE VALVE VAULT REPLACEMENT AREA

Fire Hydrant Installation

- WSSC Water is responsible for providing **water for fire protection** to Montgomery and Prince George's counties
- To safeguard public safety, we proactively replace and maintain our fire hydrants to monitor water pressure and flow rate, as well as inspect internal working parts to **ensure the highest level of protection**
- Per the Fire Safety Code, the maximum spacing between fire hydrants is **250-600 feet**, depending on the building structure
- WSSC Water fire hydrants are made of cast iron materials and **can last more than 50 years**

WSSC Water fire hydrants have dark green top and gray body.



Estimated Construction Schedule



Construction schedule is estimated and weather dependent

Note: Woodmont Avenue will be closed from June 8 to August 31, 2026, during school break, for construction. The street will reopen on September 1, 2026. Restoration work will continue until October 2026.



What to Expect During Construction

- Anticipated Work schedule: 7:00 a.m. to 5:00 p.m., Monday-Friday and 9:00 a.m. to 3:00 p.m., Saturday-Sunday
 - Conditions at some locations may require different work hours including possible night work
 - Residents will be notified at least two days prior to construction activity changes
- Construction activities may include:
 - Marking locations of utilities
 - Field inspections
 - Pavement restoration where digging is necessary
- WSSC Water coordinates with local and state agencies, as well as other utilities for all planned work to avoid potential conflict and minimize disturbances to neighborhoods

What to Expect During Construction (cont.)

- Open-cut construction method, which involves cutting and excavating a section of the pavement
- This construction method does create noise and dust



Traffic Impacts (Woodmont Ave Road Closure)

- Temporary road closure on Woodmont Avenue between Wisconsin Avenue & Strathmore Street from **June 8 to August 31, 2026**
- The street will only be accessible for local business deliveries and residents of the Solaire at 7077 Woodmont Avenue and Prenuvo Bethesda located at 7106 Woodmont Avenue
- Clear detour signs will be provided for alternative routes
- **For inquiries regarding traffic detour, contact Montgomery County Traffic Ops at 240-777-2190**



Traffic Impacts (Cont.)

- Access will be maintained to homes during construction
 - Access into homes is **NOT** required
 - Access onto private property is generally **NOT** required
- Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion
 - Final restoration may take place in phases when possible



Signage and Restoration

- Construction signs with contact persons placed throughout project area
- Projects completed during winter months are permanently paved and restored to their original state or better the following spring



Project Summary

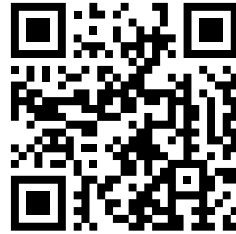
- **Overview:** Existing water mains are near the end of their useful lives
- **Replacements:** WSSC Water is replacing the water mains and water house connections up to the property line
- **Service:** WSSC Water will minimize service disruptions during construction
- **Coordination:** WSSC Water will coordinate work activities with property owners in the project area
- **Restoration:** WSSC Water will restore all areas impacted by construction activities at the end of the project
- **Objective:** WSSC Water's goal is to provide a reliable water system to customers

Helping Our Neighbors: Water Bill Assistance



Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**

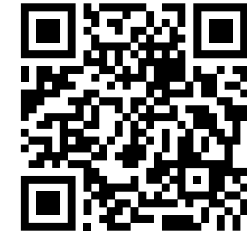


CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees, providing free annual leak investigations and much more.**



Eligible customers can access the Water Fund multiple times, **up to \$500 per year.**



PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



wsscwater.com/assistance



Contact Us: (301) 206-4001
customerservice@wsscwater.com



CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to three addresses.

REGISTER AT WSSCWATER.COM/CNS

Customer Notification System (CNS)

REPORT A WATER OR SEWER EMERGENCY

301-206-4002

EmergencyCallCenter@wsscwater.com

WSSC Water Mobile App
Available on Apple App Store and Google Play

Report Water/Sewer Emergency

Customer Advocate

- The Customer Advocate provides a support interface between both commercial and residential customers, WSSC Water employees, public officials, county agencies, HOAs/civics and other key external stakeholders with the goal of providing exceptional customer service.
- Advocates are responsible for educating WSSC Water's external customers on a variety of topics including financial assistance, water conservation and other important commission initiatives.
- They also coordinate "on the scene" customer support during emergency events.

**Montgomery County
(areas south of Randolph Road)**



Brandon Stewart | 301-642-1712
Brandon.Stewart@wsscwater.com



Questions?

