



Riverdale Road Water Main Replacement – 50% Phase I Design

Project ID # BR8013A25

Joy Hamilton, **Project Outreach Manager**
Abiodun Ola, **Design Project Manager**

May 21, 2026

Agenda

- Introduction to Project Team
- WSSC Water Overview
- Project Overview
- Project Map
- Permit Coordination
- Tree Removal
- What to Expect During Design
- Community Engagement
- Important Contacts/Customer Assistance
- Questions & Answers

Project Contacts

Abiodun Ola

Design Project Manager

240-444-5090

Abiodun.Ola@wsscwater.com

David Wilkins

Customer Advocate

301-648-6953

David.Wilkins@wsscwater.com

Emergency Services Center

Open 24/7

301-206-4002

emergencycallcenter@wsscwater.com



Scan or visit
wsscwater.com/projectmeetings
for more information on
Community Project Meetings

WSSC WATER AT A GLANCE



★ **108 years** of no drinking water quality violations, ever.
★ **Platinum Peak Performance** recognition for wastewater treatment and resource recovery excellence.



8th

Largest combined water and wastewater utility in the United States by population served



1.9M

Residents served



162 MGD

Water provided each day



1000 Sq. Miles

Size of WSSC Water's Service Area



1,800+

Members of Team H₂O deliver on our mission



\$114.9B

WSSC Water supports the economic output of Prince George's and Montgomery counties



\$1.8B

FY2025 Operating & Capital Budget



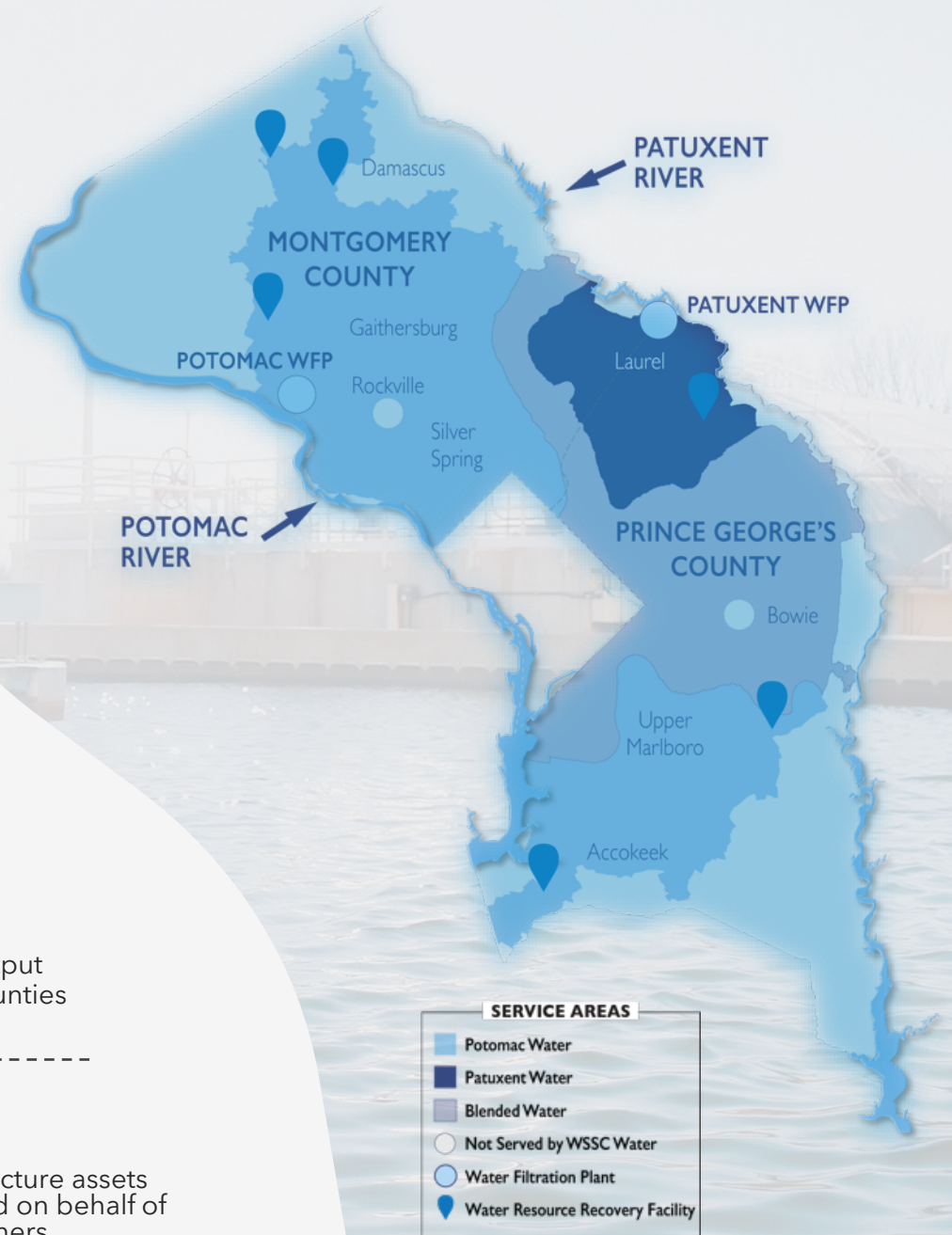
\$5.9B

6-Year Capital Improvements Program

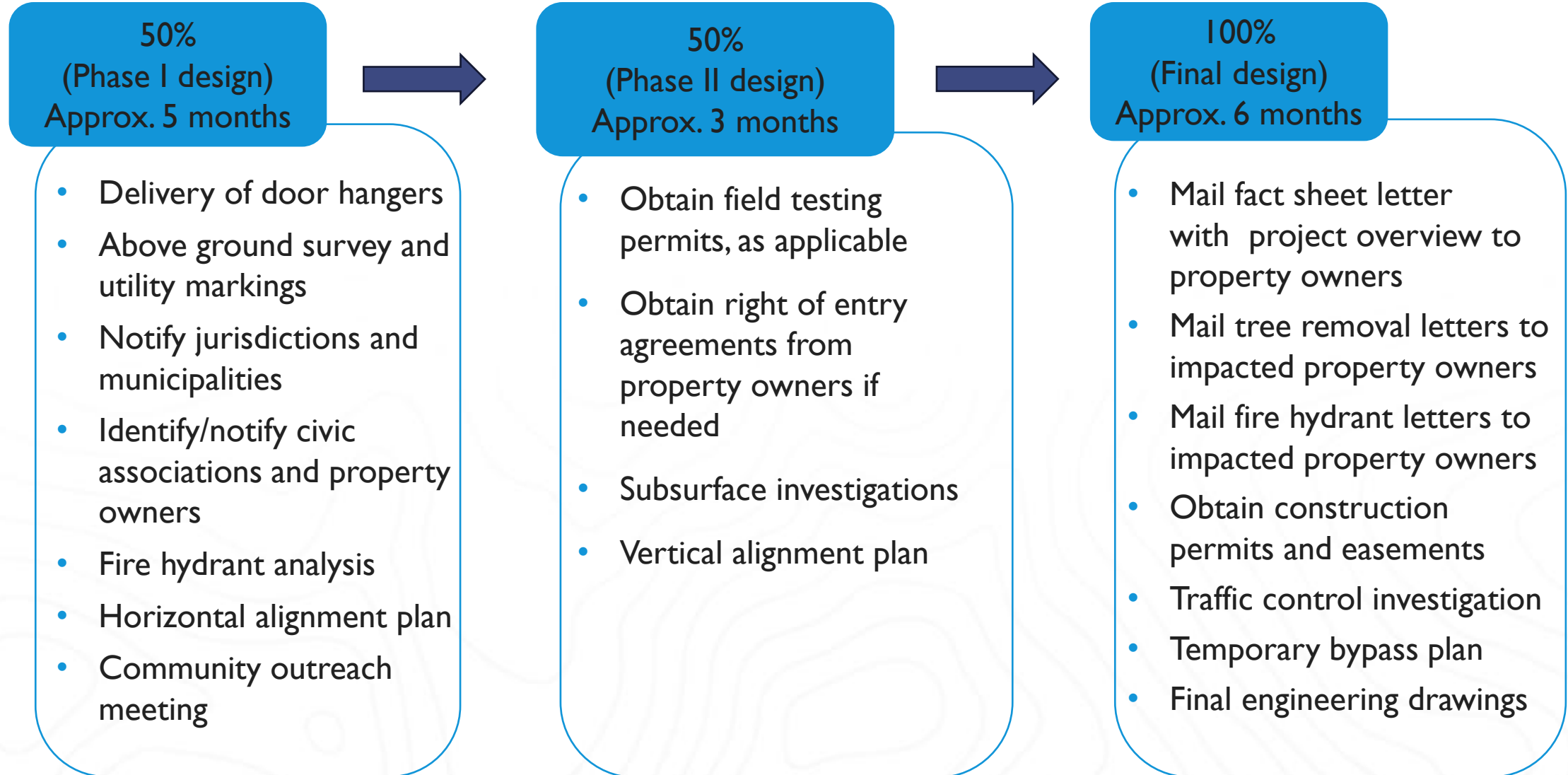


\$9B

In infrastructure assets maintained on behalf of our customers

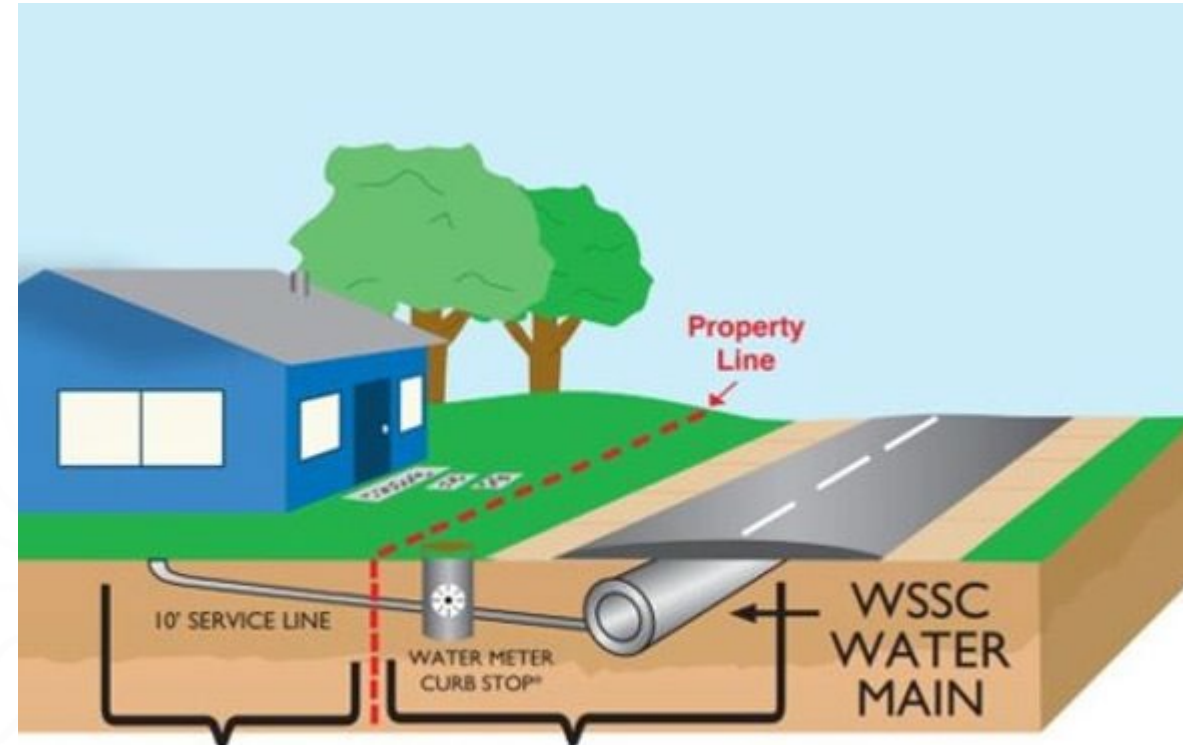


Design Stages



Water Main Replacement Program Overview

- The program involves strategically replacing aging infrastructure to enhance service and reliability to customers as part of our comprehensive water main capital improvement program.
- Replacing the existing water mains will help reduce disruptions to the community, the environment and emergency services due to breaks.
- Water mains will be replaced within the roadways and water service connections installed up to the property line.



OWNER MAINTAINS WSSC WATER MAINTAINS

*"Curb Stops" are used when the water meter is located inside the home.

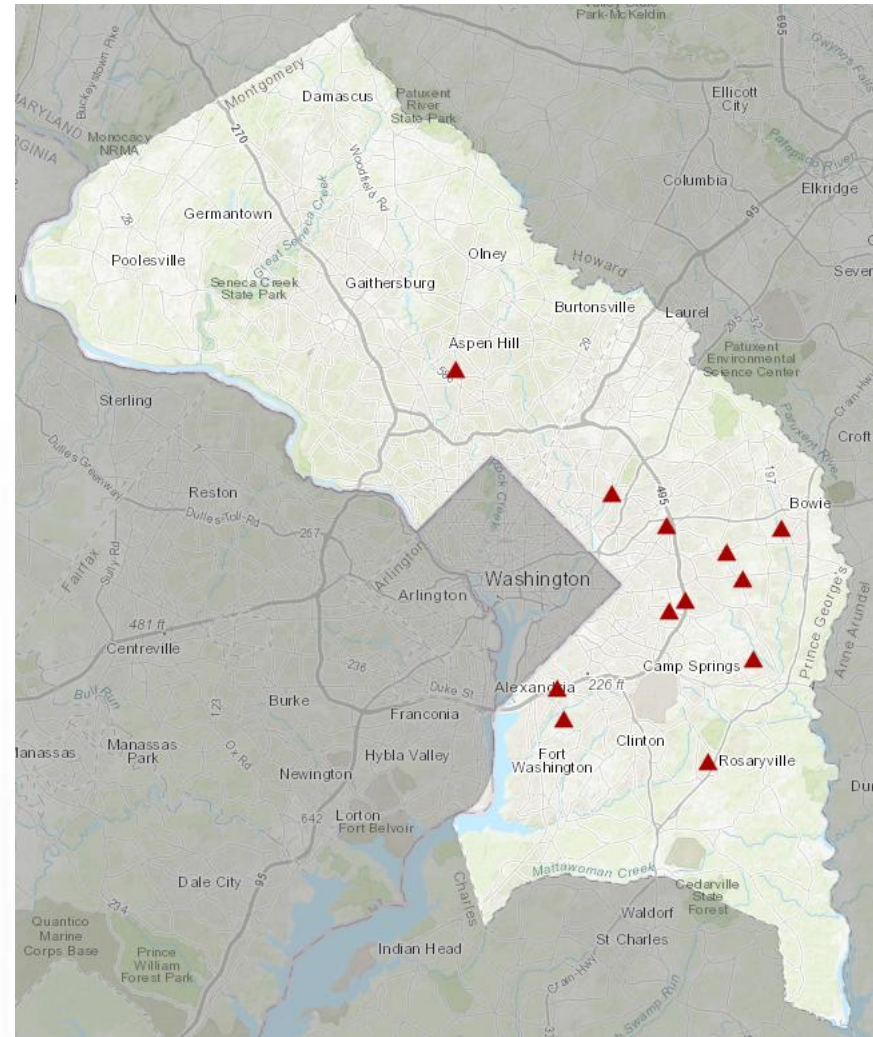
Project Overview



- WSSC Water is replacing approximately 0.53 miles 8-inch watermain with new 12-inch watermain, and associated water house connections up to the property line. (*This information is subject to change as design is finalized*)
- The current water pipes were installed in 1948 and are nearing the end of their life cycle
- The new watermain will be ductile iron pipe coated and wrapped to create a protective layer, giving the pipes a life expectancy of at least 100 years

Construction/In Your Neighborhood Map

- We built a multi-layered, **highly detailed map** that provides real-time information about all the WSSC Water construction and repair projects in your neighborhood
- This tool allows you to type in any address and search to reveal markers showing where projects are taking place
- To learn about upcoming projects in your area, please visit our **In Your Neighborhood** interactive map at gisportal.wsscwater.com/iyn/

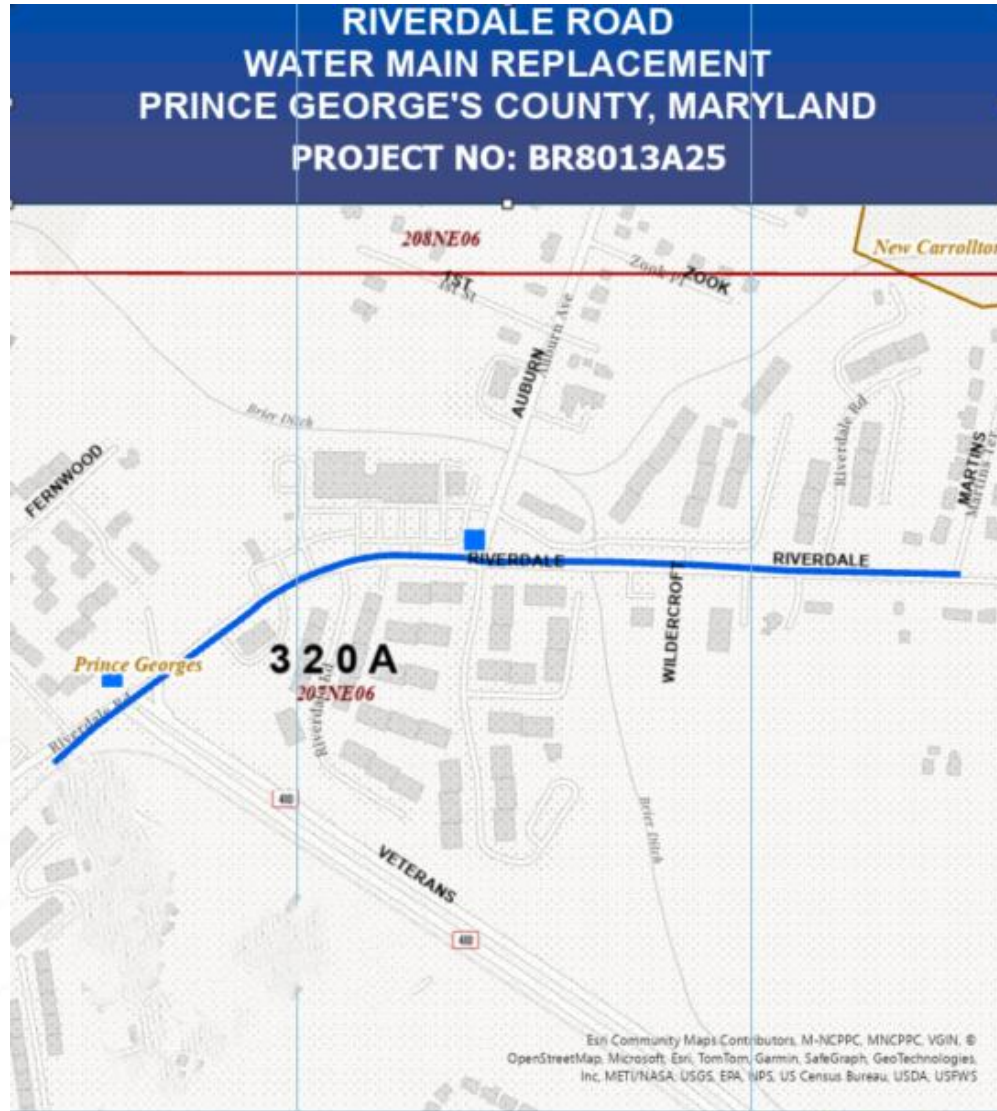


Project Map

Directly Impacted Streets

- 6801 – 6285 Riverdale Road
- 67th Place
- 6th Avenue
- Fernwood Terrace

Project map and impacted streets subject to change as design is finalized



Permit Agency

WSSC Water will coordinate with the local agency for this project:

- Prince George's Permitting, Inspection, and Enforcement (DPIE)



Tree Removal and Pruning

- Per the Department of Natural Resources Maryland Forest Service Public Agency Tree Maintenance Permit, construction methods that **minimize tree impacts** must be examined
- Prior to final decision to remove a tree, WSSC Water considers the following factors:
 - Size, species and structural condition of the tree
 - Impact tree will have on utility assets
 - Feasibility of relocating infrastructure or using trenchless methods
- WSSC Water Urban Forester supervises all tree removal and pruning





What to Expect During Design



- Tree removal letters (if applicable) delivered to owners of affected properties during design
- Fact sheet letters providing residents with a general project overview will be mailed to all property owners in the vicinity of this project
- Fire hydrant notification letters mailed to residents affected by planned fire hydrant installation near their properties

Estimated Design Schedule



Fall 2025
Design Start



Early 2027
Estimated Design Completion

Estimated Construction Start: Summer 2027

*Design schedule is estimated and permit dependent.
Construction schedule is estimated and weather dependent.*

We Value Your Input!



WSSC Water values community feedback and engagement. We welcome the opportunity to hear from you and discuss this project and what it means to you during both the design and construction phases. By understanding your concerns early in the process, we can consider them and, where possible, incorporate them into the project design.



Scan the QR code to access our **Design Outreach Engagement Survey** and share your feedback.

Survey questions are listed on the next slide

Design Outreach Engagement Survey Questions

If you are unable to use the QR code, send your responses via email to project-outreach@wsscwater.com

Please include the project name and ID number in the email subject line.



- **Neighborhood/Local Concerns**

- Are there locations where traffic congestion tends to occur during certain times of day?
- Are there school bus routes, school walking routes, or heavily used pedestrian crossings we should consider?

- **Traffic Access/Safety**

- Are there critical access needs for emergency vehicles, delivery trucks, or school transportation?
- Are there driveways, intersections, or cul-de-sacs where construction staging could create safety concerns?

- **Construction Impacts**

- Are there sensitive locations such as daycare centers, assisted living facilities, or churches we should be aware of?

- **Outreach/Communication Preferences**

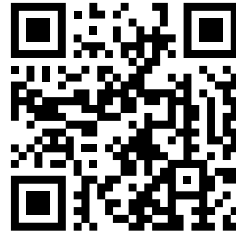
- What is the best way for residents to receive project updates (email, text alerts, mailed notices, HOA newsletters)?
- Are there community listservs, civic associations, or neighborhood groups we should coordinate with?

Helping Our Neighbors: Water Bill Assistance



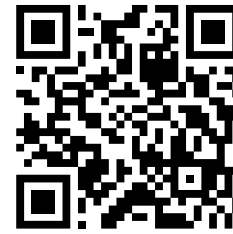
Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**

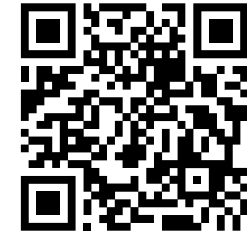


CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees, providing free annual leak investigations and much more.**



Eligible customers can access the Water Fund multiple times, **up to \$500 per year.**



PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



wsscwater.com/assistance

Emergency Customer Relief Fund



EMERGENCY CUSTOMER RELIEF FUND

Effective December 1, 2025



One-time
assistance up to

\$750

A helpful credit for eligible
customers struggling to pay
past-due water/sewer bills.

FUNDS ARE LIMITED → ACT NOW



Scan to learn more.
Check eligibility.
Apply today!

Learn about all of our financial
assistance programs:
wsscwater.com/assistance



Contact Us: (301) 206-4001
customerservice@wsscwater.com



CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to three addresses.

REGISTER AT WSSCWATER.COM/CNS

Customer Notification System (CNS)

REPORT A WATER OR SEWER EMERGENCY

301-206-4002

EmergencyCallCenter@wsscwater.com

WSSC Water Mobile App
Available on Apple App Store and Google Play

Report Water/Sewer Emergency



Questions?

