



Trailway Drive Water Main Replacement Project

Project ID #BR6521A18

Joy Hamilton, Project Outreach Manager
Min Lwin, Contract Manager

Presentation to Manor Lake Civic Association
April 22, 2026

WSSC WATER AT A GLANCE



- ★ **107 years** of no drinking water quality violations, ever.
- ★ **Platinum Peak Performance** recognition for wastewater treatment and resource recovery excellence.



8th

Largest combined water and wastewater utility in the United States by population served



1.9M
Residents served



162 MGD
Water provided each day



1000 Sq. Miles
Size of WSSC Water's Service Area



1,800+
Members of Team H₂O deliver on our mission



\$114.9B
WSSC Water supports the economic output of Prince George's and Montgomery counties



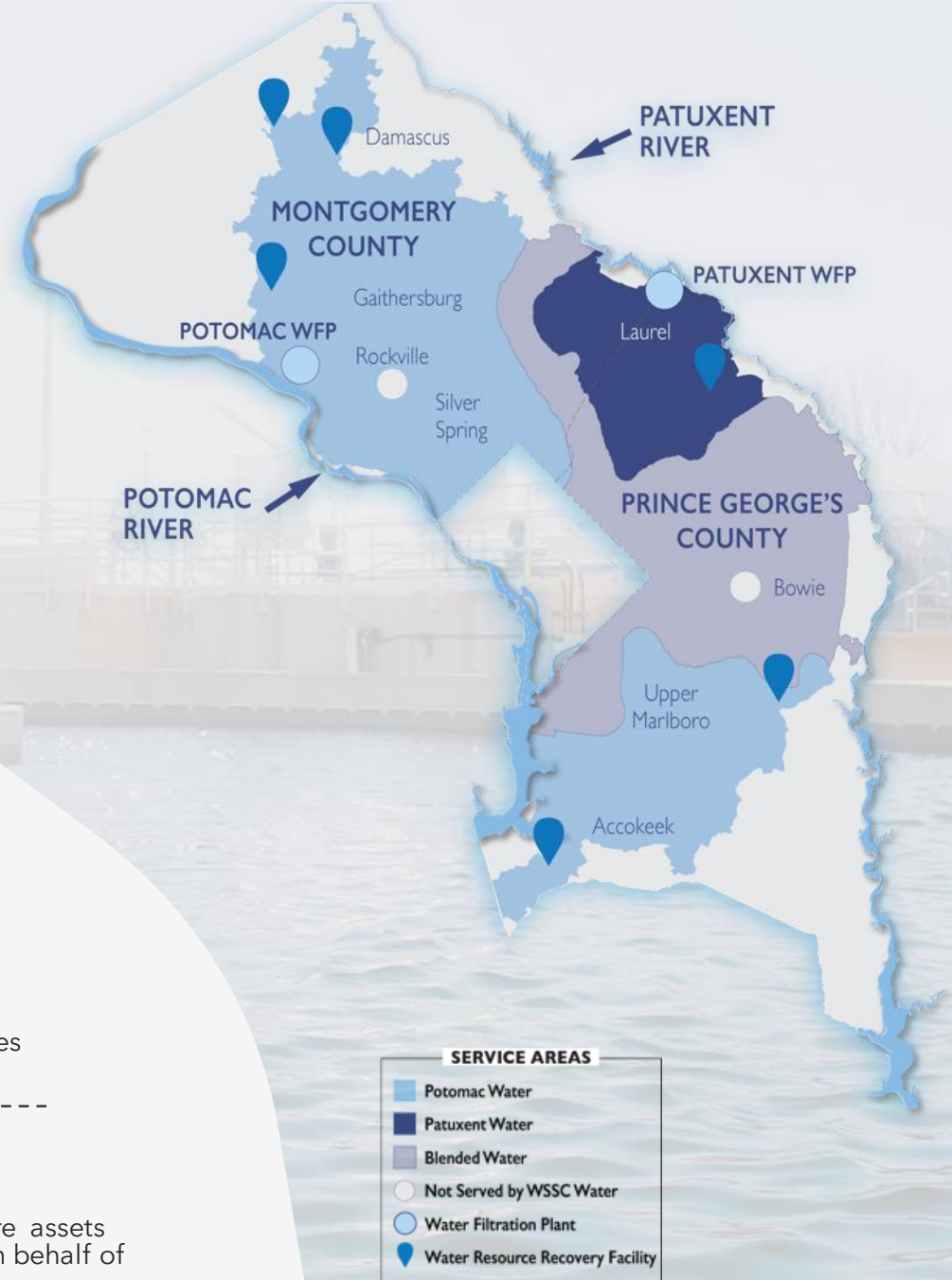
\$1.8B
FY2025 Operating & Capital Budget



\$5.9B
6-Year Capital Improvements Program



\$9B
In infrastructure assets maintained on behalf of our customers



Project **Contacts**

Min Lwin

Contract Manager

240-899-1811

Min.Lwin@wsscwater.com

Lamont Sims

Inspector I

240-564-5675

Lamont.Sims@wsscwater.com

Emergency Services Center

Open 24/7

301-206-4002

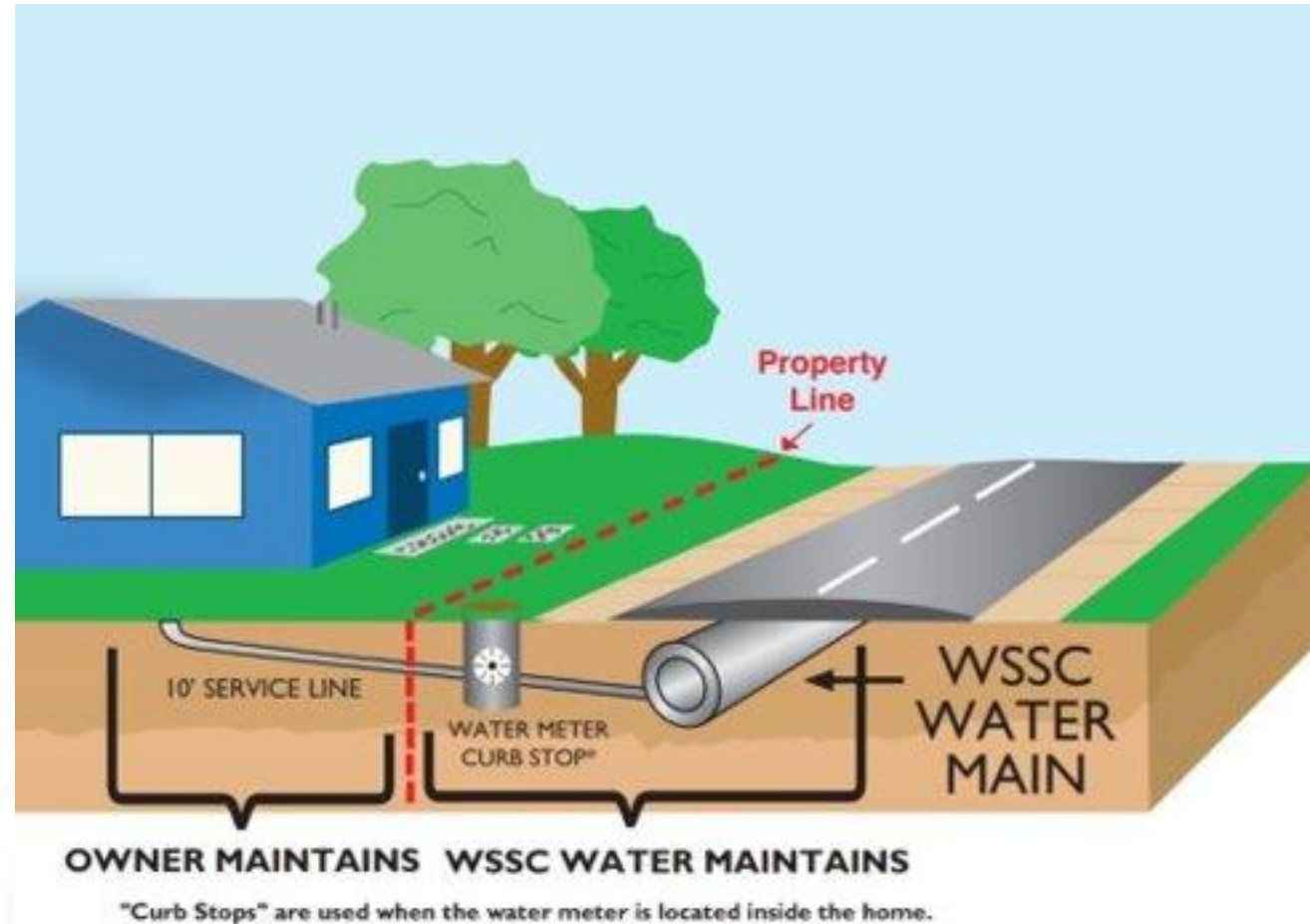
emergencycallcenter@wsscwater.com



Scan or visit
wsscwater.com/projectmeetings
for more information on
Community Project Meetings

Project Overview

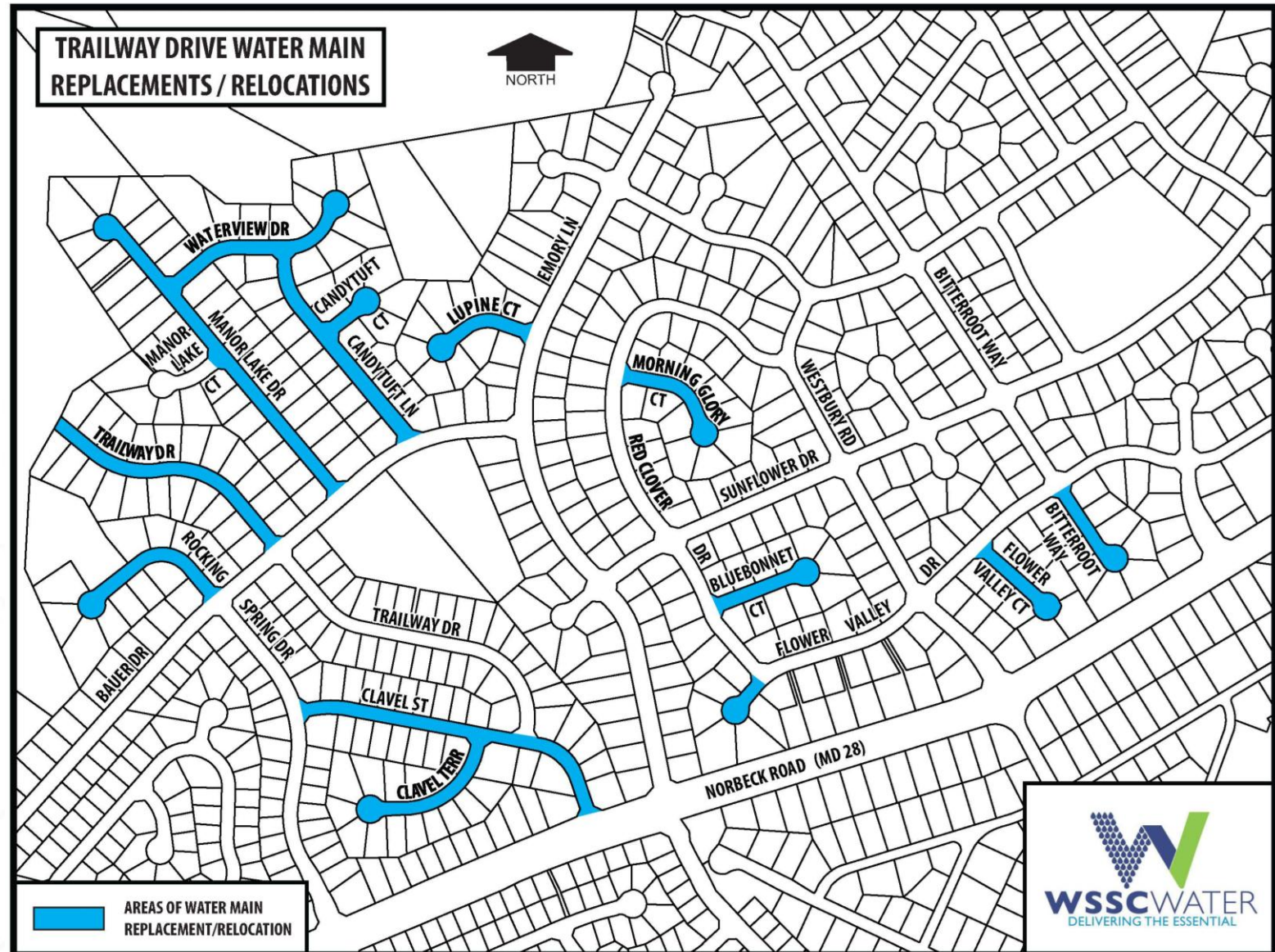
- To enhance service reliability and provide safe, clean drinking water, WSSC Water is replacing our aging infrastructure.
- This project is replacing approximately **2.1 miles of water main ranging from 4-inch to 10-inch diameter** and **1.1 miles of water service connections**.
- New house connections (service lines) are being installed up to property line or water meter/curb stop
- Added additional 16 fire hydrants on this contract for fire protection.



Project Map

Directly Impacted Streets

- Bauer Drive
- Bitterroot Way
- Bluebonnet Court
- Candytuft Court
- Candytuft Lane
- Clavel Street
- Clavel Terrace
- Emory Lane
- Flower Valley Court
- Flower Valley Drive
- Lupine Court
- Manor Lake Court
- Manor Lake Drive
- Morning Glory Court
- Norbeck Service Road
- Red Clover Drive
- Rocking Spring Drive
- Trailway Drive
- Waterview Drive



Estimated Construction Schedule



Late Summer 2025
Construction Start



Summer 2027
Estimated Construction
Completion

Construction schedule is estimated and weather dependent



Project Updates

- Construction is **37% complete**
- Crews will be working on Manor Lake, Candytuft and Waterview replacing water service connections from the new water main to the property line.
- After isolation valve is installed, crew will be replacing main along Clavel Street and Terrace.

Signage and Restoration

- Construction signs with contact persons placed throughout project area
- Projects completed during winter months are permanently paved and restored to their original state or better the following spring

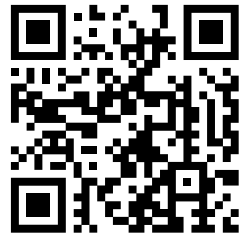


Helping Our Neighbors: Water Bill Assistance



Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**



CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual leak investigations** and **much more.**



Eligible customers can access the Water Fund multiple times, **up to \$500 per year.**



PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



wsscwater.com/assistance

Emergency Customer Relief Fund

EMERGENCY CUSTOMER RELIEF FUND

Effective December 1, 2025



One-time
assistance up to

\$750

A helpful credit for eligible
customers struggling to pay
past-due water/sewer bills.

FUNDS ARE LIMITED → ACT NOW



Scan to learn more.
Check eligibility.
Apply today!

Learn about all of our financial
assistance programs:
wsscwater.com/assistance



Contact Us: (301) 206-4001
customerservice@wsscwater.com



CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to three addresses.

REGISTER AT WSSCWATER.COM/CNS

Customer Notification System (CNS)

REPORT A WATER OR SEWER EMERGENCY

301-206-4002

EmergencyCallCenter@wsscwater.com

WSSC Water Mobile App
Available on Apple App Store and Google Play

Report Water/Sewer Emergency



Questions?