



Brink Elevated Tank Rehabilitation

Project ID #: BE7138A21

Chris DeHerde, Project Manager
Joy Hamilton, Project Outreach Manager

March 5, 2026

Agenda

- Introduction to Project Team
- WSSC Water Overview
- Project Map
- Existing Conditions
- Project Overview
- Project Scope
- Estimated Project Schedule
- What to Expect During Construction
- Questions & Answers

WSSC WATER AT A GLANCE



★ **107 years** of no drinking water quality violations, ever.
 ★ **Platinum Peak Performance** recognition for wastewater treatment and resource recovery excellence.



8th

Largest combined water and wastewater utility in the United States by population served



1.9M

Residents served



162 MGD

Water provided each day



1000 Sq. Miles

Size of WSSC Water's Service Area



1,800+

Members of Team H₂O deliver on our mission



\$114.9B

WSSC Water supports the economic output of Prince George's and Montgomery counties



\$1.8B

FY2025 Operating & Capital Budget



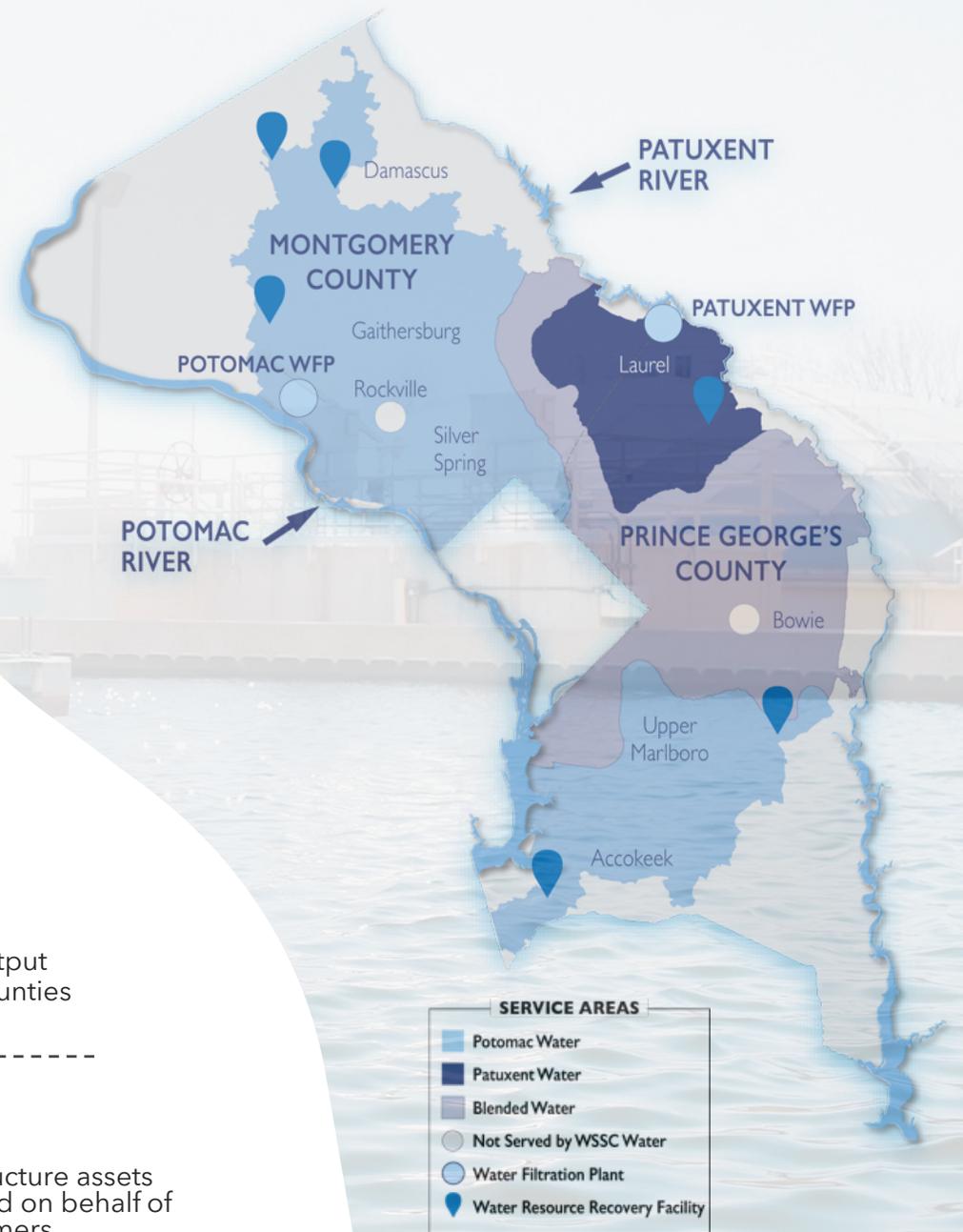
\$5.9B

6-Year Capital Improvements Program



\$9B

In infrastructure assets maintained on behalf of our customers



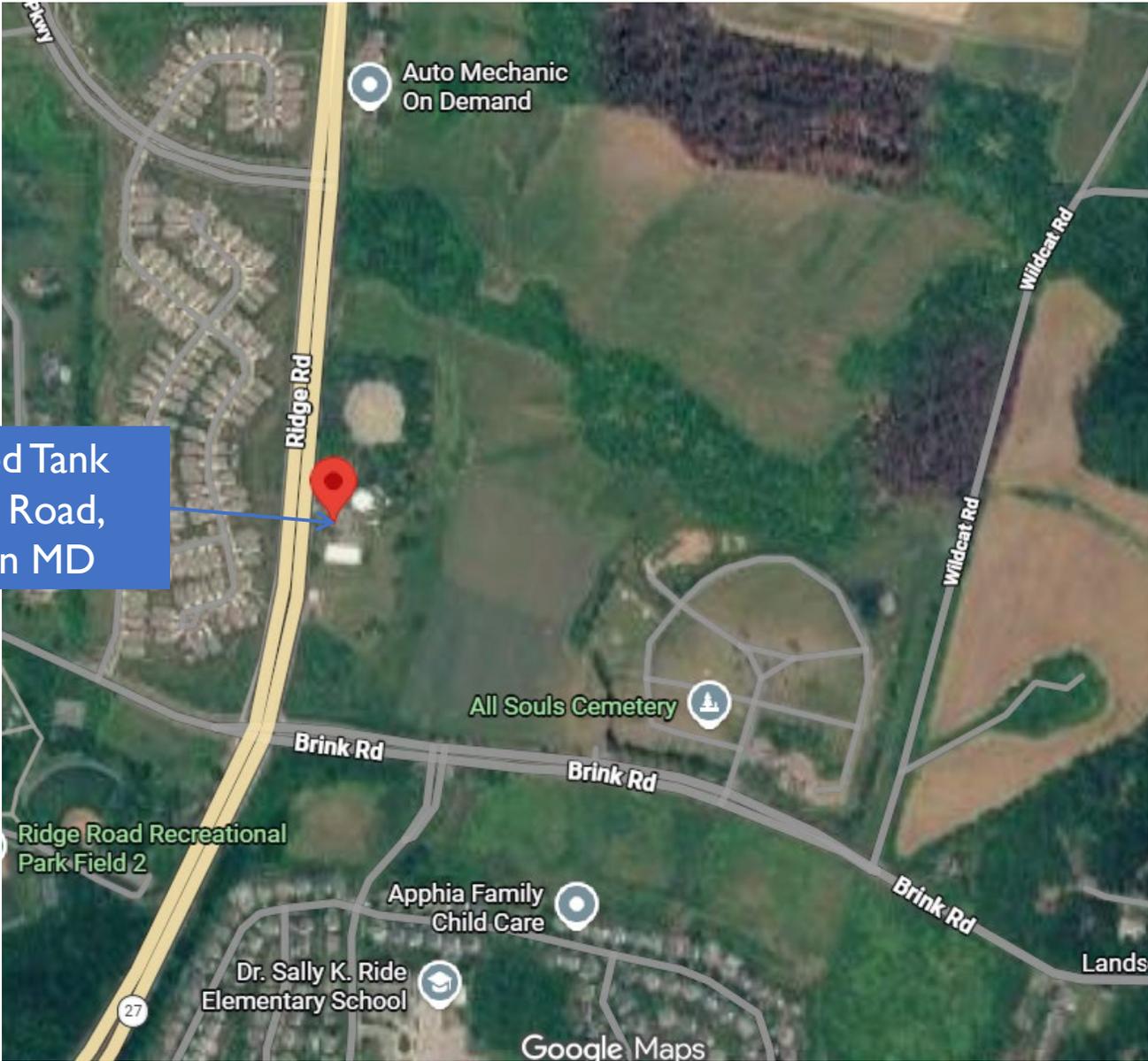
Project Team

- **Christopher DeHerde, Project Manager**
(301) 206-8560, Christopher.DeHerde@wsscwater.com
- **Philip Callahan, Customer Advocate**
240-204-2123, Philip.Callahan@wsscwater.com
- **Joy Hamilton, Project Outreach Manager**
(301) 206-8542, Joy.Hamilton@wsscwater.com
- **Wayne Anderson, Section Manager, Telecommunications Systems**
(301) 206-7140, Wayne.Anderson@wsscwater.com
- **Whitman Requardt & Associates, Engineering Design Consultants**
- **D and Six Sons, Construction Contractor**

Project Map – Brink Elevated Tank



Brink Elevated Tank
21701 Ridge Road,
Germantown MD



Existing Conditions

- 1-million-gallon Torus-spheroid reservoir
- Constructed in 1967
 - By Pittsburgh Des-Moines Steel
 - 81-ft diameter
 - ~125-ft tall
- Site also includes
 - Brink Pumping Station 1
 - Brink Pumping Station 2
 - Reservoir
 - Three 3rd Party Vendors
 - Communication tower



Project Scope

- **Site Work**

- New access drive
- New yard piping and altitude valve vault
- New communications tower

- **Structural Improvements**

- Improved water quality
- Structural steel upgrades
- Foundation repairs
- OSHA upgrades to railings and ladders

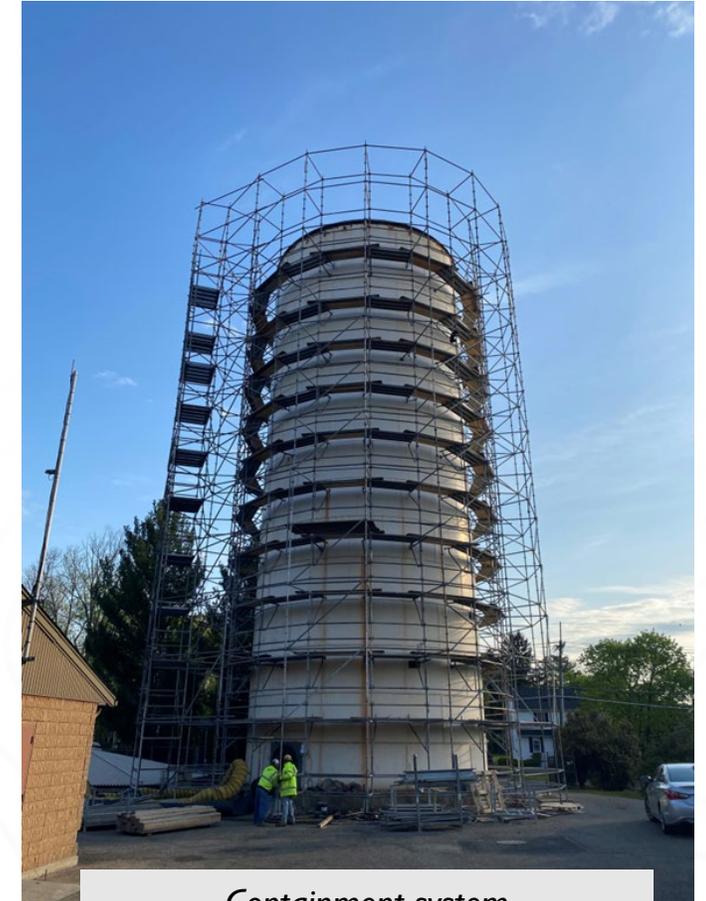
- **Coating**

- Abrasive blasting of existing coating
- New epoxy-based coating
- Protects against corrosion



What to Expect During Construction

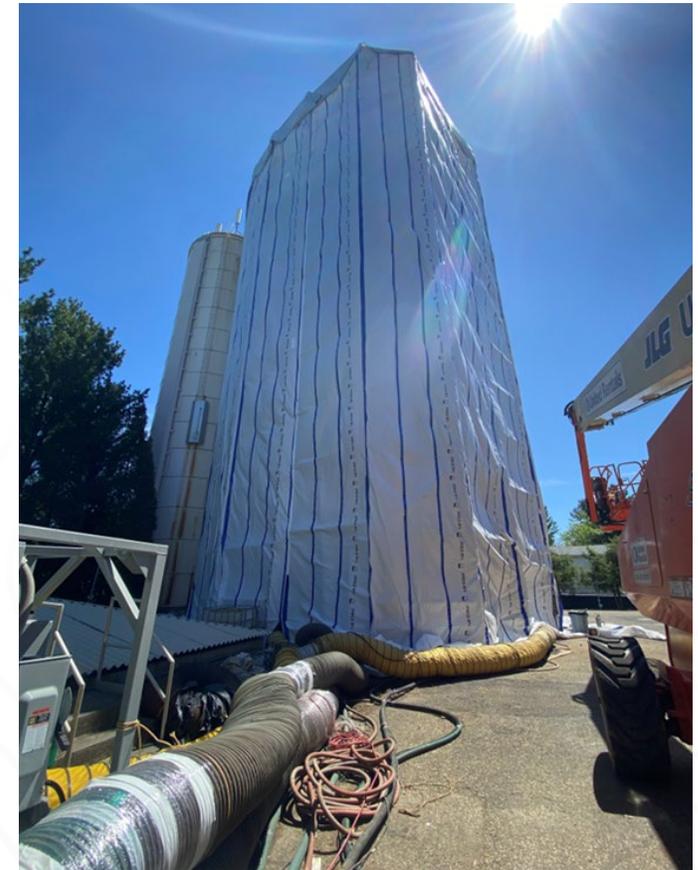
- **Construction Hours**
 - Monday through Friday – 7 a.m. to 5 p.m.
 - Potential for Saturday work
 - 9 a.m. to 5 p.m.
- **Soil and Sediment Control**
 - Silt Fence
 - Stabilized construction entrance
- **Environmental Controls**
 - Environmental monitoring
- **Material Deliveries**
 - Will be made on site
- **NO** anticipated impacts to customer water service (outages or pressure)



Containment system

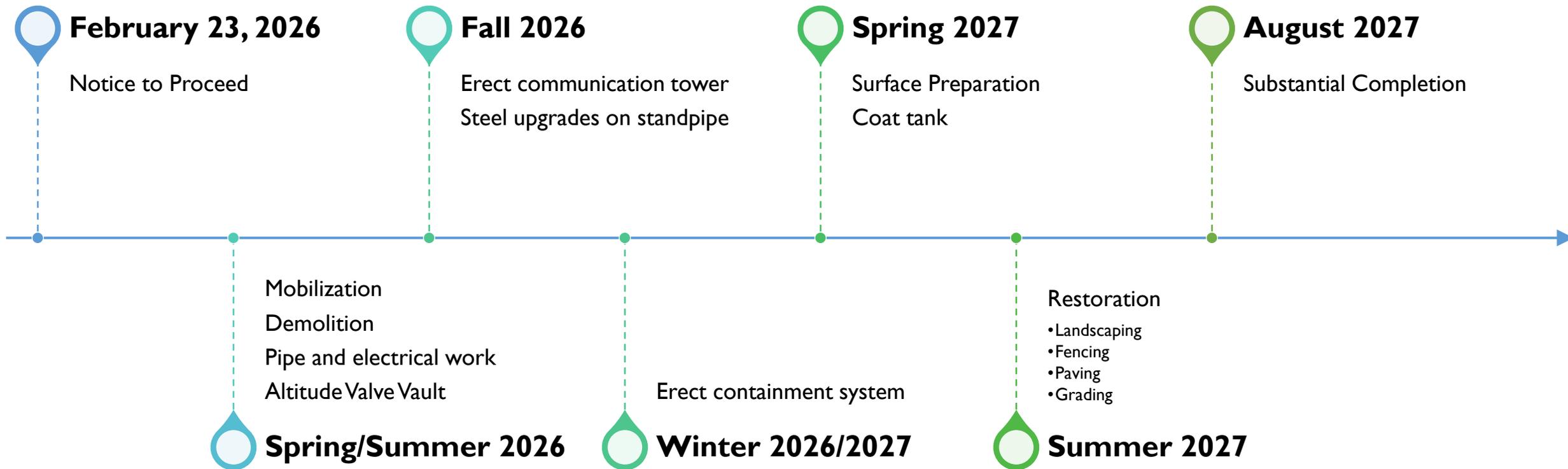
Surface Preparation and Coating

- **Time (Weather Depending)**
 - Exterior – 1 to 2 months
 - Interior – 1 to 2 months
- **Scaffold type containment system**
 - Class 2-A system protect community and workers
 - Designed by licensed engineer
 - Reviewed engineer and WSSC Water
- **Airborne dust and waste**
 - Recycled steel grit abrasives
 - Ventilation equipment
- **Comply with:**
 - Maryland Occupational Safety and Health (MOSH)
 - Occupational Safety and Health Administration (OSHA)



Containment system completed

Brink Elevated Tank Rehabilitation Estimated Project Schedule



Helping Our Neighbors: Water Bill Assistance



Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**



CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees, providing free annual leak investigations and much more.**



Eligible customers can access the Water Fund multiple times, **up to \$500 per year.**



PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



wsscwater.com/assistance

Emergency Customer Relief Fund



EMERGENCY CUSTOMER RELIEF FUND

Effective December 1, 2025



One-time assistance up to

\$750

A helpful credit for eligible customers struggling to pay past-due water/sewer bills.

FUNDS ARE LIMITED → ACT NOW



Scan to learn more.
Check eligibility.
Apply today!

Learn about all of our financial assistance programs:
wsscwater.com/assistance



Customer Service



Contact Us: 301-206-4001 or customerservice@wsscwater.com

CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to three addresses.

REGISTER AT [WSSCWATER.COM/CNS](https://www.wsscwater.com/cns)

Customer Notification System (CNS)

REPORT A WATER OR SEWER EMERGENCY

301-206-4002

EmergencyCallCenter@wsscwater.com

WSSC Water Mobile App
Available on Apple App Store and Google Play

Report Water/Sewer Emergency

Customer Advocate

- The Customer Advocate provides a support interface between both commercial and residential customers, WSSC Water employees, public officials, county agencies, HOAs/civics and other key external stakeholders with the goal of providing exceptional customer service.
- Advocates are responsible for educating WSSC Water's external customers on a variety of topics including financial assistance, water conservation and other important commission initiatives.
- They also coordinate "on the scene" customer support during emergency events.

**Montgomery County
(areas north of Randolph Road)**



Phil Callahan | 240-204-2123
Philip.Callahan@wsscwater.com



Questions?

