



Bladensburg Roads Sewer Rehabilitation Project – 30% Design Project ID #CRCICNCKLRMH8I33A25

Joy Hamilton, Project Outreach Manager
Robert Scott, Design Project Manager

March 17, 2026

Agenda

- Introduction to Project Team
- WSSC Water Overview
- Project Overview
- Project Map
- Permit Coordination
- Tree Removal
- What to Expect During Design
- Community Engagement
- Important Contacts/Customer Assistance
- Questions & Answers

Project Contacts

Robert Scott

Design Project Manager

301-206-8836

Robert.Scott@wsscwater.com

David Wilkins

Customer Advocate

301-648-6953

David.Wilkins@wsscwater.com

Emergency Services Center

Open 24/7

301-206-4002

emergencycallcenter@wsscwater.com



Scan or visit
wsscwater.com/projectmeetings
for more information on
Community Project Meetings

WSSC WATER AT A GLANCE



★ **107 years** of no drinking water quality violations, ever.
 ★ **Platinum Peak Performance** recognition for wastewater treatment and resource recovery excellence.



8th

Largest combined water and wastewater utility in the United States by population served



1.9M

Residents served



162 MGD

Water provided each day



1000 Sq. Miles

Size of WSSC Water's Service Area



1,800+

Members of Team H₂O deliver on our mission



\$114.9B

WSSC Water supports the economic output of Prince George's and Montgomery counties



\$1.8B

FY2025 Operating & Capital Budget



\$5.9B

6-Year Capital Improvements Program



\$9B

In infrastructure assets maintained on behalf of our customers



Sewer Rehabilitation Program Overview



- A sewer system ensures that wastewater from homes, businesses, and industries is collected and transported safely to a wastewater plant. Sewer infrastructure ages over time, leading to issues such as sewage backing up, overflowing, or contaminating the environment.
- Several factors can influence the rate of deterioration beyond the installation date, including:
 - **Soil conditions and groundwater levels** – Variations in soil composition, moisture, and acidity can accelerate corrosion or structural wear in certain areas.
 - **Operational stress** – Sections experiencing higher flow volumes or pressure fluctuations may degrade faster.
 - **Environmental exposure** – Proximity to tree roots, freeze-thaw cycles, and localized ground movement can also impact pipe integrity.
- WSSC Water does analyze these patterns as part of our asset management program. The goal is to identify risk factors and incorporate lessons learned into future design and construction standards. This helps us improve long-term reliability and reduce the likelihood of premature deterioration.

Project Overview

- Approximately 3.87 miles of sewer pipe and house connections (main sewer line to property lines) and 118 manholes to be rehabilitated (*This information is subject to change as design is finalized*)
- Sewer pipes and manholes rehabilitated using primarily trenchless methods
- Completed projects will extend the life of sewer pipes by at least 50 years

The Following Photos: Example of manholes in the right of way.

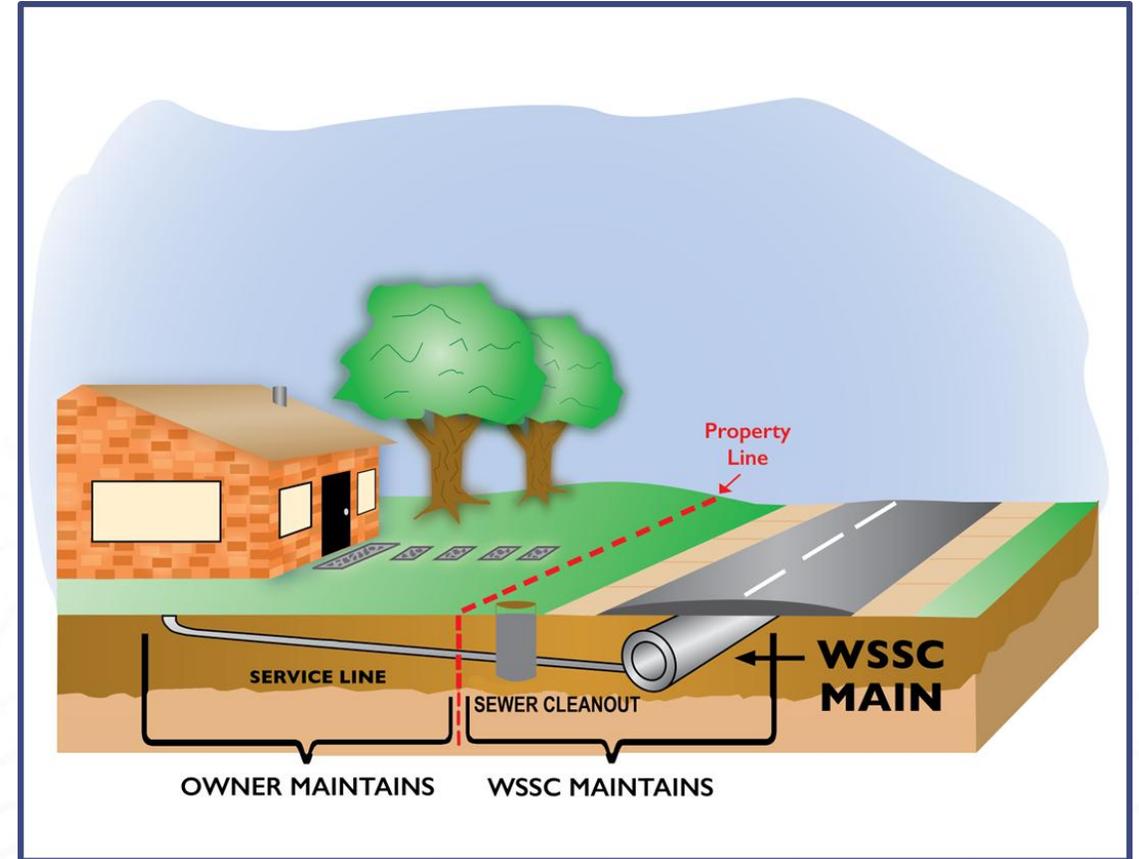


Construction/In Your Neighborhood Map

- We built a multi-layered, **highly detailed map** that provides real-time information about all the WSSC Water construction and repair projects in your neighborhood.
- This tool allows you to type in any address and search to reveal markers showing where projects are taking place.
- To learn about upcoming projects in your area, please visit our **In Your Neighborhood** interactive map at gisportal.wsscwater.com/iyn/

Sewer Rehabilitation Program Overview (cont.)

- Sewer mains will be rehabilitated within the roadways
- New sewer service lines will be installed up to the property line



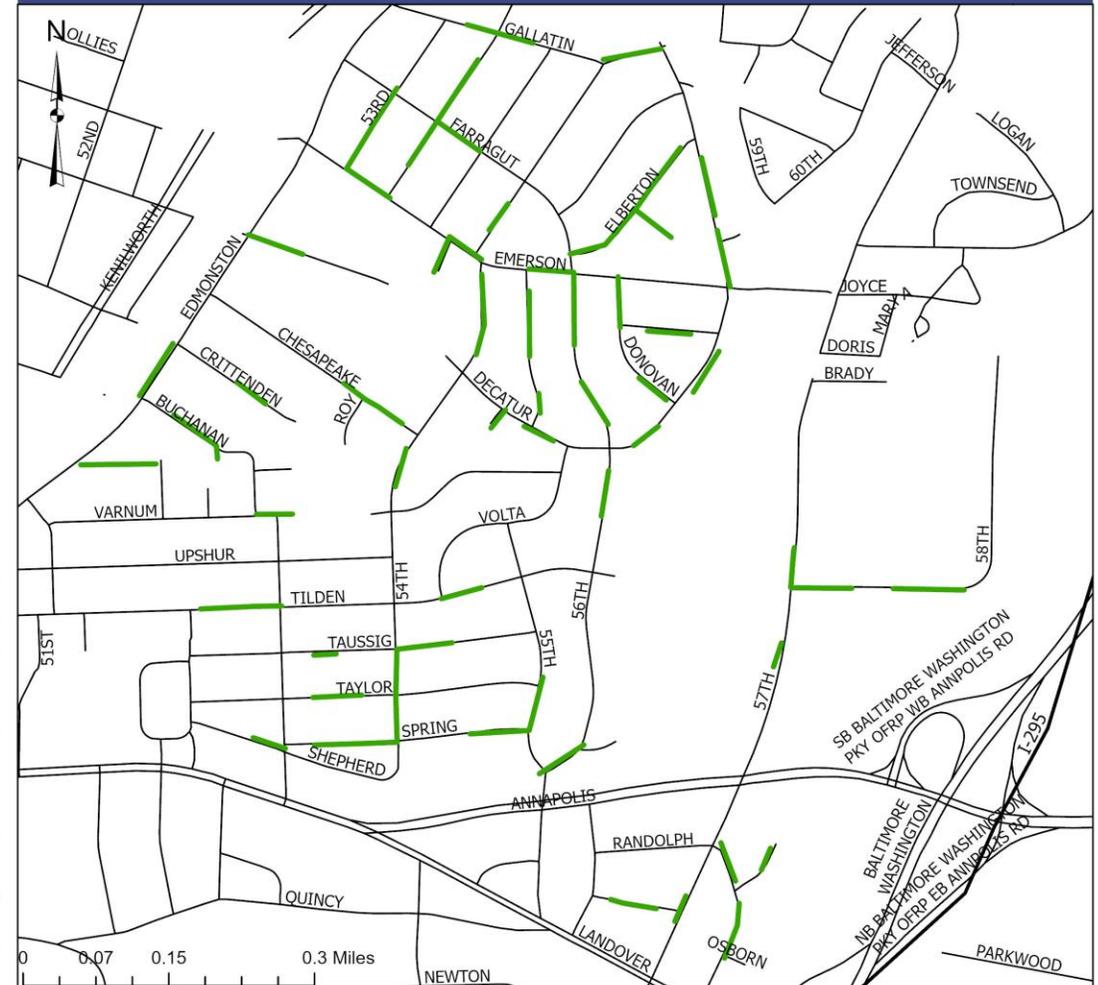
Project Map

DIRECTLY IMPACTED STREETS

- 53RD PL
- 54TH AVE
- 54TH PL
- 55TH AVE
- 55TH PL
- 56TH AVE
- 56TH PL
- 57TH AVE
- 58TH AVE
- BUCHANAN ST
- CHESAPEAKE RD
- CRITTENDEN ST
- DECATUR PL
- DECATUR ST
- DONOVAN PL
- EDMONSTON RD
- ELBERTON CT
- ELBERTON PL
- EMERSON ST
- FARRAGUT ST
- GALLATIN ST
- QUINCY ST
- SHEPHERD ST
- SPRING RD
- TAUSSIG RD
- TAYLOR ST
- TILDEN RD
- VARNUM ST

Project map and impacted streets subject to change as design is finalized

BLADENSBURG ROADS SEWER MAIN REHABILITATION PRINCE GEORGE'S COUNTY, MARYLAND PROJECT NO. CRCICNCKLRMH8133A25



Permit Agencies

WSSC Water will coordinate with the following state and local agencies for this project:

- Prince George's County
- Town of Bladensburg



Tree Removal and Pruning

- Per the Department of Natural Resources Maryland Forest Service Public Agency Tree Maintenance Permit, construction methods that minimize tree impacts must be examined
- Prior to final decision to remove a tree, WSSC Water considers the following factors:
 - Size, species and structural condition of the tree
 - Impact tree will have on utility assets
 - Feasibility of relocating infrastructure or using trenchless methods
- WSSC Water Urban Forester supervises all tree removal and pruning





What to Expect During Design

- Right-of-Entry Agreements will be obtained from the owners of impacted properties.
- Tree removal letters (if applicable) delivered to owners of impacted properties during design
- Fact sheet will be mailed to all property owners in the vicinity of this project

We Value Your Input!

WSSC Water values community feedback and engagement. We welcome the opportunity to hear from you and discuss this project and what it means to you during both the design and construction phases. By understanding your concerns early in the process, we can consider them and, where possible, incorporate them into the project design.



Scan the QR code to access our **Design Outreach Engagement Form** and share your feedback

Helping Our Neighbors: Water Bill Assistance



Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**



CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual leak investigations** and **much more.**



Eligible customers can access the Water Fund multiple times, **up to \$500 per year.**



PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



wsscwater.com/assistance

Emergency Customer Relief Fund

EMERGENCY CUSTOMER RELIEF FUND

Effective December 1, 2025



One-time
assistance up to

\$750

A helpful credit for eligible
customers struggling to pay
past-due water/sewer bills.

FUNDS ARE LIMITED → ACT NOW



Scan to learn more.
Check eligibility.
Apply today!

Learn about all of our financial
assistance programs:
wsscwater.com/assistance



Contact Us: (301) 206-4001
customerservice@wsscwater.com



CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to three addresses.

REGISTER AT WSSCWATER.COM/CNS

Customer Notification System (CNS)

REPORT A WATER OR SEWER EMERGENCY

301-206-4002

EmergencyCallCenter@wsscwater.com

WSSC Water Mobile App
Available on Apple App Store and Google Play

Report Water/Sewer Emergency



Questions?

