



Temple Hills Road & District Heights Road Sewer Rehabilitation Projects

Project ID# [CRCILR7298B22 \(CTO 112\)](#)
& [CRCILRLL7303B22 \(CTO 109\)](#)

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Andrew Shansby, Pipeline Construction Division

December 1, 2025



Agenda

- Introduction to Project Team
- WSSC Water Overview
- Project Overview
- Project Map
- Estimated Construction Schedule
- What to Expect During Construction
- Important Contacts/Customer Assistance
- Questions & Answers

Project Contacts

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Emergency Services Center

Open 24/7

301-206-4002

emergencycallcenter@wsscwater.com



Scan or visit
wsscwater.com/projectmeetings
for more information on
Community Project Meetings

WSSC WATER AT A GLANCE



- ★ **107 years** of no drinking water quality violations, ever.
- ★ **Platinum Peak Performance** recognition for wastewater treatment and resource recovery excellence.



8th

Largest combined water and wastewater utility in the United States by population served



1.9M

Residents served



162 MGD

Water provided each day



1000 Sq. Miles

Size of WSSC Water's Service Area



1,700+

Members of Team H₂O deliver on our mission



\$114.9B

WSSC Water supports the economic output of Prince George's and Montgomery counties



\$1.8B

FY2025 Operating & Capital Budget



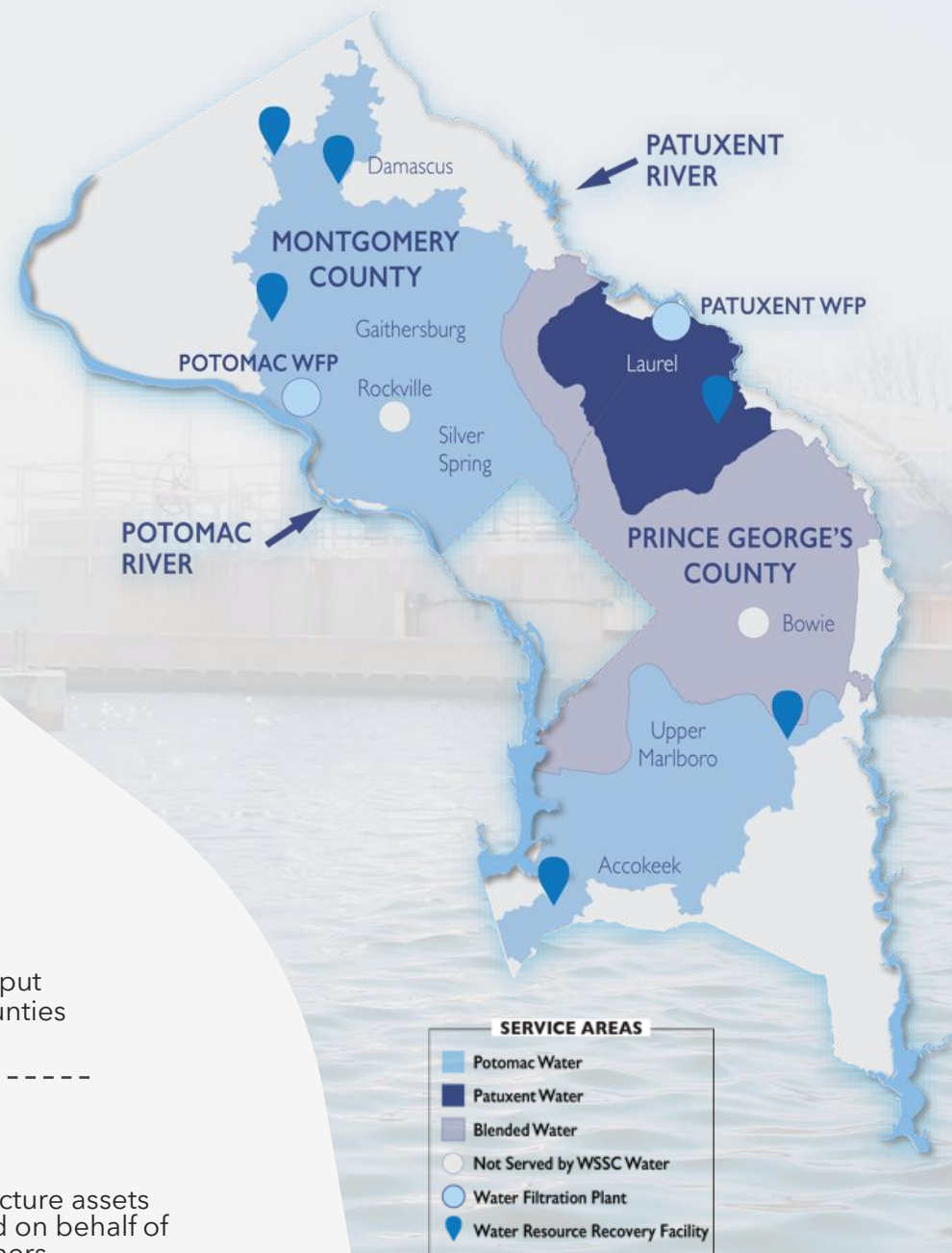
\$5.9B

6-Year Capital Improvements Program



\$9B

In infrastructure assets maintained on behalf of our customers

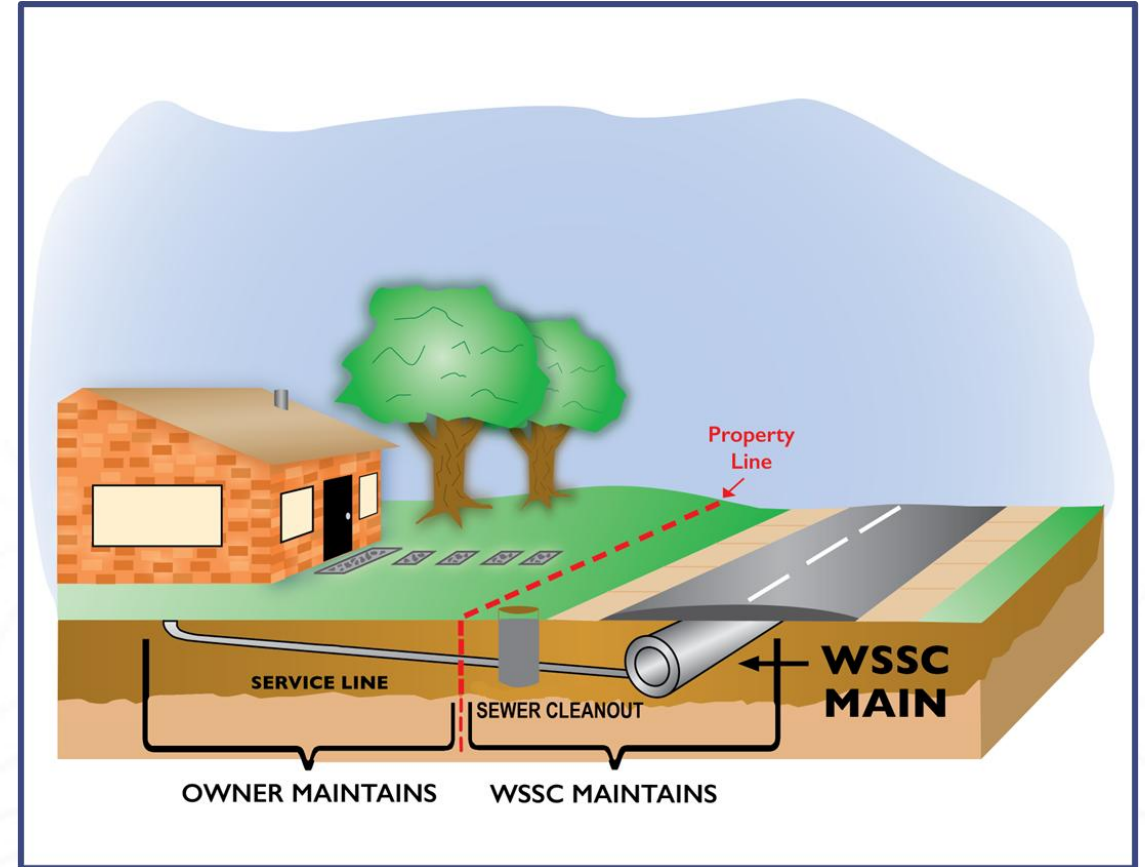


Sewer Rehabilitation Program Overview

- Strategically replacing and rehabilitating aging infrastructure to enhance service and reliability to customers
- Replacing and repairing aging mainline pipes, sewer laterals and manholes as part of our comprehensive sewer rehabilitation program
- Correcting structural deficiencies in sewer mains that may result from soil settlement, root penetration or corrosion.
 - These often contribute to sanitary sewer overflows and backups into homes
- Protecting the environment for future generations

Sewer Rehabilitation Program Overview (cont.)

- Sewer mains will be rehabilitated within the roadways
- New sewer service lines will be installed up to the property line



Project Overview

- District Heights Road Project: Rehabilitation or replacement of 3.56 miles of sewer mains, 69 manholes and 0.91 miles of sewer house connections.
- Temple Hills Road Project: Rehabilitation or replacement of 3.79 miles of sewer mains, 95 manholes and 0.68 miles of sewer house connections.
- Completed projects will extend the life of sewer pipes by at least 50 years

Pictured Below: Example of manholes in the right of way.



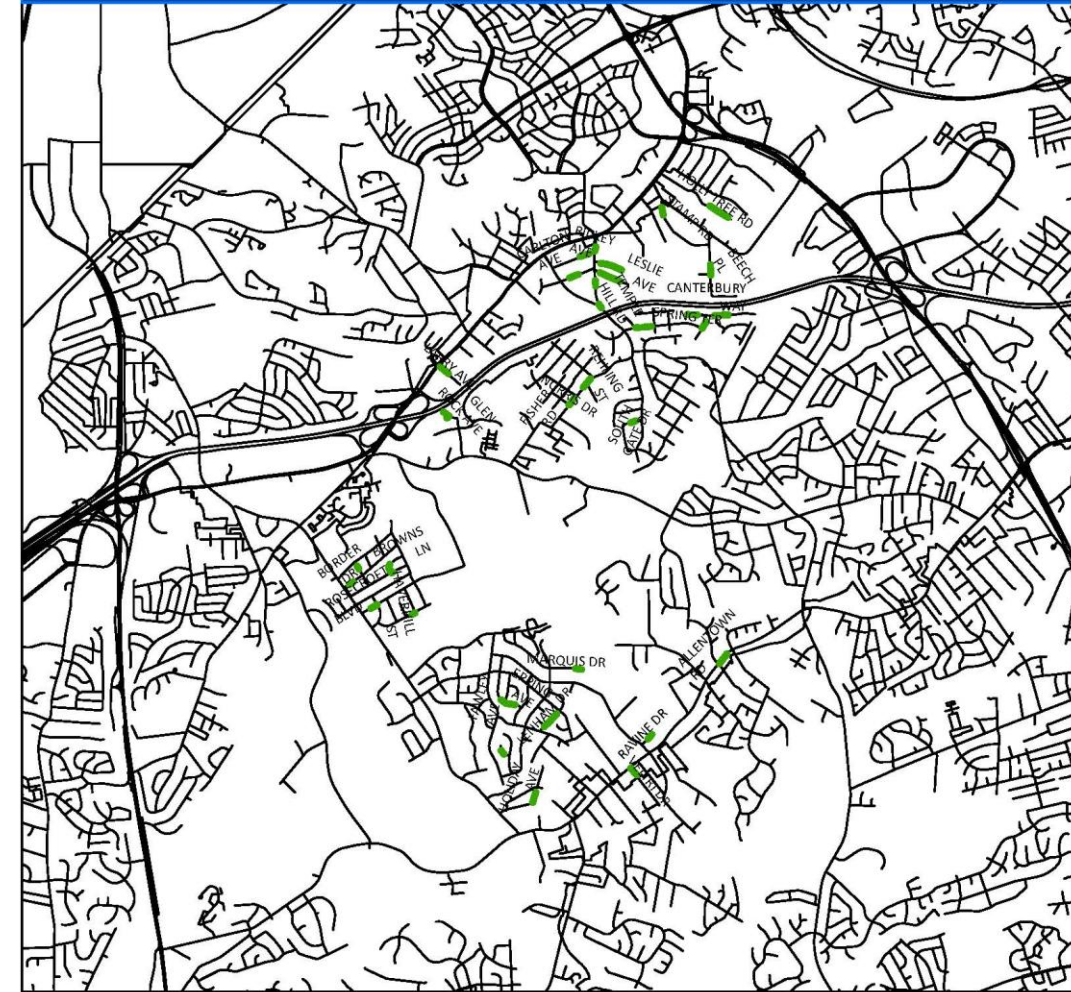
Project Map – Temple Hills Road

Directly Impacted Streets

- Allentown Rd
- Barnaby Rd
- Beech Pl
- Beech Rd
- Bellefield Ave
- Billington Ct
- Blanford Dr
- Border Dr
- Border Pl
- Brinkley Rd
- Browns Ln
- Calhoun St
- Canterbury Way
- Cardiff Ln
- Carlton Ave
- Den Meade Ave
- Epping Ave
- Fawley Ave
- Glen Rock Ave
- Glen Rock Pl
- Haverhill St
- Hillcroft Pl
- Holiday Ave
- Holly Tree Rd
- Holton Ln
- Jerome Dr
- Keppler Pl
- Larry Ave
- Lenham Dr
- Leslie Ave
- Lumar Dr
- Marquis Dr
- Ravine Dr
- Rickey Ave
- Rosecroft Blvd
- Schenley Ln
- South Gate Dr
- Spring Ter
- Stamp Rd
- Temple Hill Rd
- Veltri Dr
- Webster Turn

TEMPLE HILLS ROAD SEWER MAIN REHABILITATION PRINCE GEORGE'S COUNTY, MARYLAND

PROJECT NO. CRCICLRMH7298A22

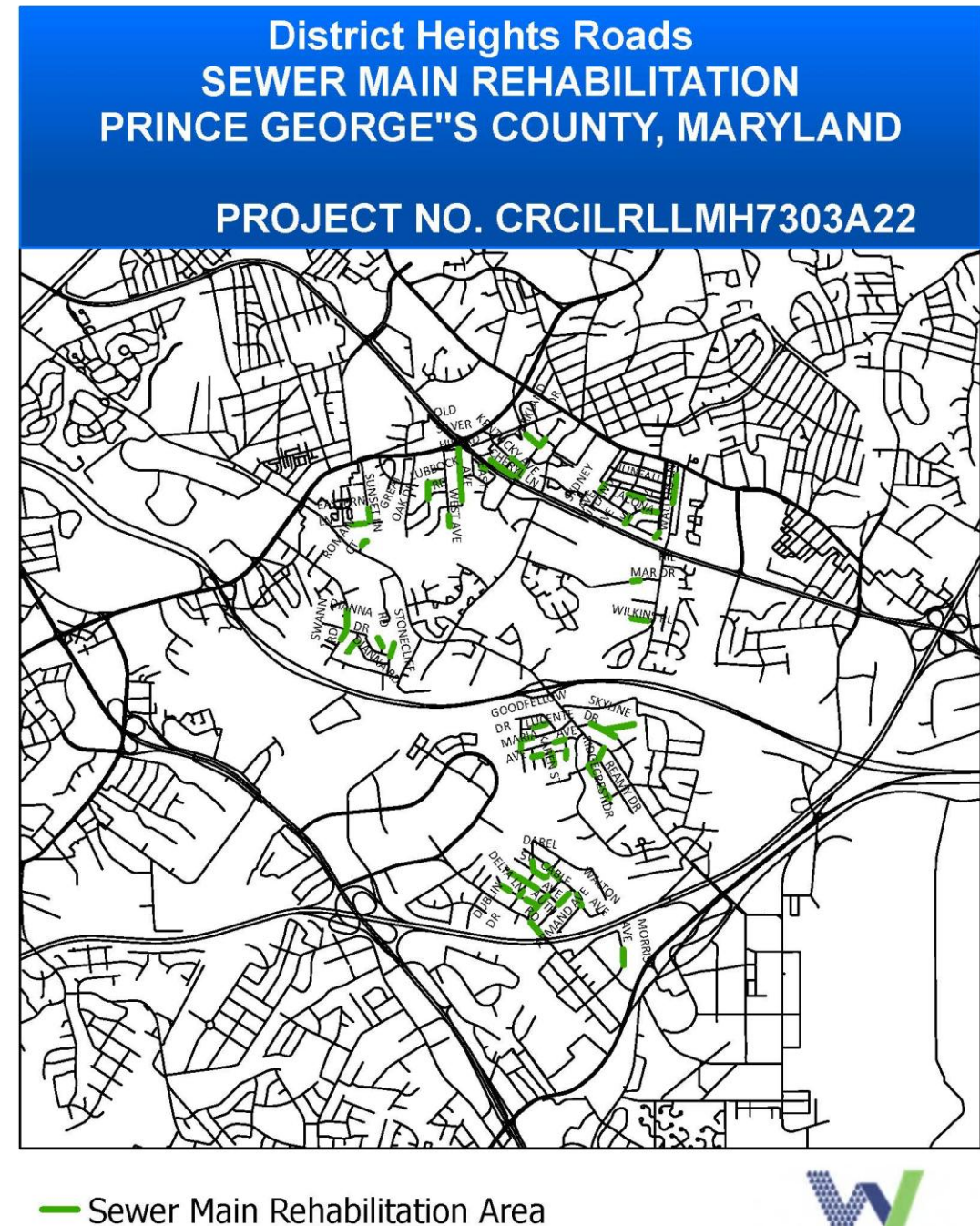


— Sewer Main Rehabilitation Area

Project Map – District Heights Road

Directly Impacted Streets

- Addison Ave
- Auth Rd
- Barto Ave
- Braymer Ave
- Cable Ave
- Cheryl Ln
- Darel St
- Delta Ln
- Deming Dr
- Dublin Dr
- East Ave
- Eastern Ln
- Frank St
- Goodfellow Dr
- Great Oak Dr
- Kershaw St
- Leeds Dr
- Lucente Ave
- Merritt St
- Parkland Dr
- Randolph Dr
- Ridgecrest Dr
- Romain Ct
- Rose Bay Dr
- Rupert Ave
- Skyline Dr
- Skyline Ter
- Stonecliff Rd
- Sunset Ln
- Swann Rd
- Sydney Ave
- Viceroy Ave
- Walnut Ave
- Walters Ln
- Walters Ln
- Walton Ave
- Wilkins Pl

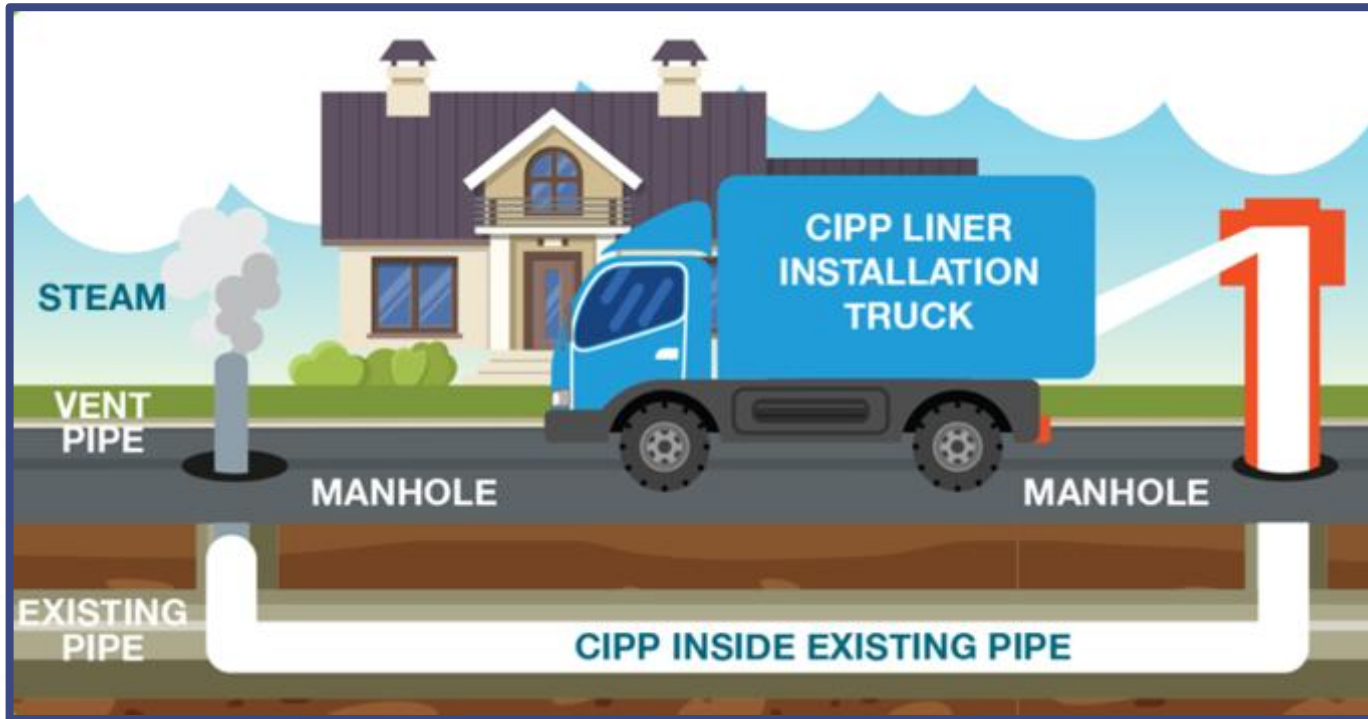


Sewer Rehabilitation Methods

- Sewer Rehabilitation
 - Lining
 - Relay
 - Bursting
- Lateral replacement
 - Cleanout installation
- Manhole Rehabilitation
 - Frame and Cover
 - Replacement/Adjustment
 - Lining



Sewer Rehabilitation Method: Pipe Lining



Manhole Rehabilitation



Before



After

Estimated Construction Schedule – Temple Hills Road



**Construction schedule is estimated and weather dependent*

Estimated Construction Schedule – District Heights Road



**Construction schedule is estimated and weather dependent*

What to Expect During Construction

- Open-cut construction method, which involves cutting and excavating a section of the pavement
- This construction method does create noise and dust





What to Expect During Construction (cont.)

- Anticipated work schedule: 9:00 a.m. to 3:30 p.m., Monday-Friday
 - Conditions at some locations may require different work hours
 - Residents will be notified at least two days prior to construction activity changes
- Construction activities may include:
 - Marking locations of utilities
 - Field inspections
 - Rehabilitation of sewer mains, manholes and laterals
 - Pavement restoration where digging is necessary
- WSSC Water coordinates with local and state agencies, as well as other utilities for all planned work to avoid potential conflict and minimize disturbances to neighborhoods

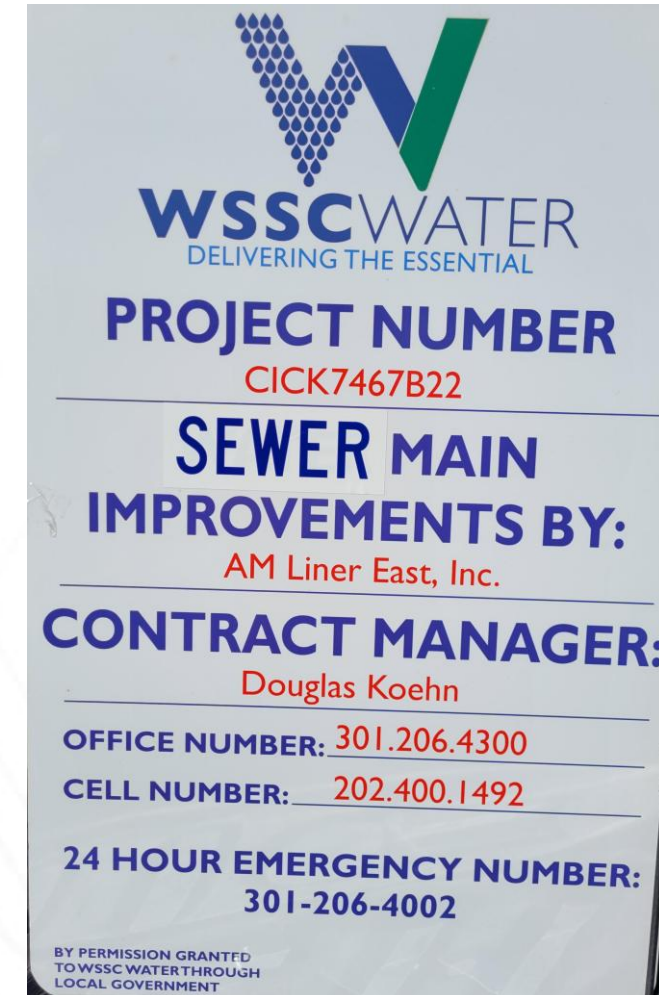
Traffic Impacts

- Certain construction activities may require temporary changes to traffic patterns
 - Traffic will be managed to minimize community disruptions
- Access will be maintained to homes during construction
 - Access into homes is **NOT** required
 - Access onto private property is generally **NOT** required
- Parking restrictions
 - WSSC Water will provide 48-hour advance notice (denoted by “No Parking” signs) before any parking restrictions
 - Any vehicles not removed from the designated area will be towed to a nearby street at no cost to owner
- Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion



Signage and Restoration

- Construction signs with contact persons placed throughout project area
- Projects completed during winter months are permanently paved and restored to their original state or better the following spring



Project Summary

- **Overview:** Existing sewer mains are near the end of their useful lives
- **Replacements:** WSSC Water is replacing the sewer mains and laterals up to the property line
- **Service:** WSSC Water will minimize service disruptions during construction
- **Coordination:** WSSC Water will coordinate work activities with property owners in the project area
- **Restoration:** WSSC Water will restore all areas impacted by construction activities at the end of the project
- **Objective:** WSSC Water's goal is to provide a reliable wastewater system to customers

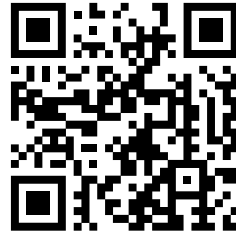
Helping Our Neighbors:

Water Bill Assistance



Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**



CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual leak investigations** and **much more.**



Eligible customers can access the Water Fund multiple times, **up to \$500 per year.**



PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



wsscwater.com/assistance

EMERGENCY CUSTOMER RELIEF FUND

Effective December 1, 2025



One-time
assistance up to
\$750

A helpful credit for eligible
customers struggling to pay
past-due water/sewer bills.

FUNDS ARE LIMITED → ACT NOW



Scan to learn more.
Check eligibility.
Apply today!

Learn about all of our financial
assistance programs:
wsscwater.com/assistance



Behind on your WSSC Water bill? **Get Current**



**Pay Half of
Full Account
Balance**



**Remaining
Balance
=
\$0.00⁺**



100%
late payment charges
& turn-on fees **WAIVED**

BUT WAIT, THERE'S MORE!

Additional enhancements at ----->

wsscwater.com/getcurrent

APPLY TODAY - Extended through 12/31/25



Contact Us: (301) 206-4001
customerservice@wsscwater.com



CNS Customer Notification System

Receive alerts about WSSC
Water-related incidents near
your home, office, school, or
other important addresses.

 Register for *text or email* alerts
on up to three addresses.

REGISTER AT WSSCWATER.COM/CNS

Customer Notification System (CNS)



**REPORT
A WATER
OR SEWER
EMERGENCY**

 **301-206-4002**

 **EmergencyCallCenter@wsscwater.com**

 **WSSC Water Mobile App**
Available on Apple App Store and Google Play



Report Water/Sewer Emergency

Customer Advocate

- The Customer Advocate provides a support interface between both commercial and residential customers, WSSC Water employees, public officials, county agencies, HOAs/civics and other key external stakeholders with the goal of providing exceptional customer service.
- Advocates are responsible for educating WSSC Water's external customers on a variety of topics including financial assistance, water conservation and other important commission initiatives.
- They also coordinate "on the scene" customer support during emergency events.

**Southern Prince George's County
(areas south of Central Avenue)**



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Questions?

