



Smarter service is coming to your home!

Congratulations! You've been selected to join WSSC Water's exciting Advanced Metering Infrastructure (AMI) **Smart Meter Pilot**. This is your opportunity to track and manage water use, **helping to reduce your bill and save money**. Conversion to Smart Meter technology is **FREE!**

Benefits of Smart Meter Technology

- Access to daily water usage through a user-friendly portal.
- Ability to receive leak/high water-usage alerts.
- Monthly billing for better budgeting.
- Enhances meter reading accuracy.
- Creates safer work environment for our employees.
- Reduces our carbon footprint.

What to Expect

- A phone call from a WSSC Water team member in the **next few weeks** to schedule replacement of your indoor water meter and installation of transmitter.
 Replacement/installation takes about **30 minutes**.
 **Scan** to see the process.
- Someone 18 or older must be home.
- Water will be briefly turned off during replacement.
- Technicians will provide you information on how to access the online portal.

Important Billing Information

- Your first bill from the new meter will arrive around **April 10 - 17**.
- It will include readings from both your old and new meter.
- Your final quarterly bill may **cover more than 90 days** due to the extended billing period.
- Flexible payment plans are available.
- **No late fees** will be charged during pilot.
- Concerned about a change in your billing cycle? Adjust your E-Z Pay/Auto-Pay or call us.
- Following your final quarterly bill, you will be billed monthly (approx. every 26-34 days).
- This is a year-long pilot and will end in spring 2027.
- What happens next? We'll be asking for your feedback throughout the pilot, and we'll share next steps once the pilot concludes.

Thank you!



Learn more, visit
wssewater.com/smart-pilot
or scan this QR code.

You can also call us,
301-206-4001
Weekdays, 8 am – 6 pm



If you do not want to
participate in the Smart Meter Pilot,
please scan and complete the form.