



Project Updates to District 5 Coffee Club

Allentown Road, Old Branch Avenue,
Clinton Zone Phase IV, Darlene Dr, Edward Dr
Water Main Replacement Projects

Joy Hamilton, Project Outreach Manager
Tim Allen, Technical Contracts Supervisor
Derrick Jones, Construction Manager

November 26, 2025

Agenda

- WSSC Water Overview
- Water Main Replacement Project Updates –
 - Allentown Road
 - Old Branch Avenue
 - Clinton Zone Phase IV
 - Darlene Drive
 - Edward Drive
- Important Contacts/Customer Assistance
- Questions & Answers

WSSC WATER AT A GLANCE



- ★ **107 years** of no drinking water quality violations, ever.
- ★ **Platinum Peak Performance** recognition for wastewater treatment and resource recovery excellence.



8th

Largest combined water and wastewater utility in the United States by population served



1.9M

Residents served



162 MGD

Water provided each day



1000 Sq. Miles

Size of WSSC Water's Service Area



1,700+

Members of Team H₂O deliver on our mission



\$114.9B

WSSC Water supports the economic output of Prince George's and Montgomery counties



\$1.8B

FY2025 Operating & Capital Budget



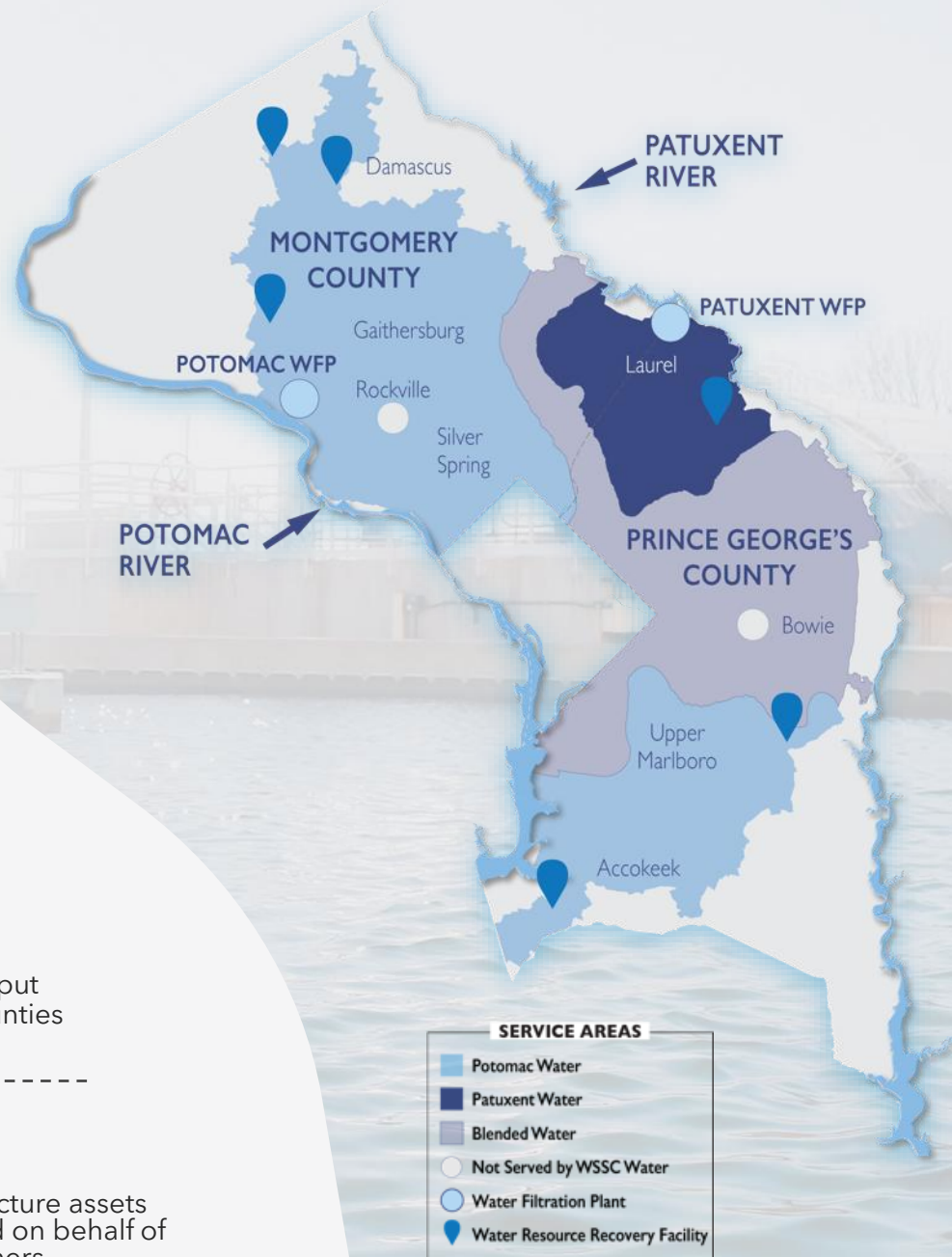
\$5.9B

6-Year Capital Improvements Program



\$9B

In infrastructure assets maintained on behalf of our customers





Building a Stronger Water Future Together

- WSSC Water is committed to ensuring a reliable and strong water supply for the growing communities in southern Prince George's County
- By 2040, the region will require additional capacity to support population growth, peak demand, firefighting efforts and emergency needs
- These projects are a part of a larger plan to ensure safe, reliable, and sustainable water service for years to come

Important **Contacts**

Tim Allen

Technical Contracts Supervisor

240-676-5970

Tim.Allen@wsscwater.com

Derrick Jones

Construction Manager

240-997-9215

Derrick.Jones@wsscwater.com

Claims Department

Monday – Friday, 8 a.m. to 5 p.m.

301-206-7095

claimsc@wsscwater.com



Project Meetings

Scan or visit

wsscwater.com/projectmeetings

for more information on
Community Project Meetings

Allentown Road Project:

95% Complete

- Began: March 2022
- Construction Completion: August 2025
- Replaced 3.57 miles of water mains ranging from 4-inch to 42-inch diameter
- All temporary patches have been replaced with permanent patches
- Final paving and striping:
 - Old Branch Avenue and Allentown Road intersection
 - Spring 2026, weather permitting



August 2025 - Final paving taking place on Allentown Road

ALLENTOWN ROAD

WATER MAIN REPLACEMENTS / RELOCATIONS

*Impacted Streets

- Allentown Road between Sheffield Road and Old Branch Avenue



Project Map

Completed work

- **Phases 1 & 2:** Final curb-to-curb paving/stripping of intersection of Allentown Road and Temple Hill Road to Sheffield Drive completed in October 2024
- **Phase 3:** Final curb-to-curb paving/stripping started February 2025 and was completed in Spring 2025

Remaining work

- **Phase 4:** Cathodic protection testing completed. Final paving/stripping of the intersection of Old Branch Ave & Allentown Rd is expected to be complete in Spring 2026, weather permitting

Old Branch Avenue Transmission Water Main Replacement: 96% Complete

- Began: March 2022
- Estimated Completion: Winter 2026

Work Remaining:

- Install valve vaults, tie-ins at Allentown Road & Old Branch Avenue intersection
- Final paving and striping

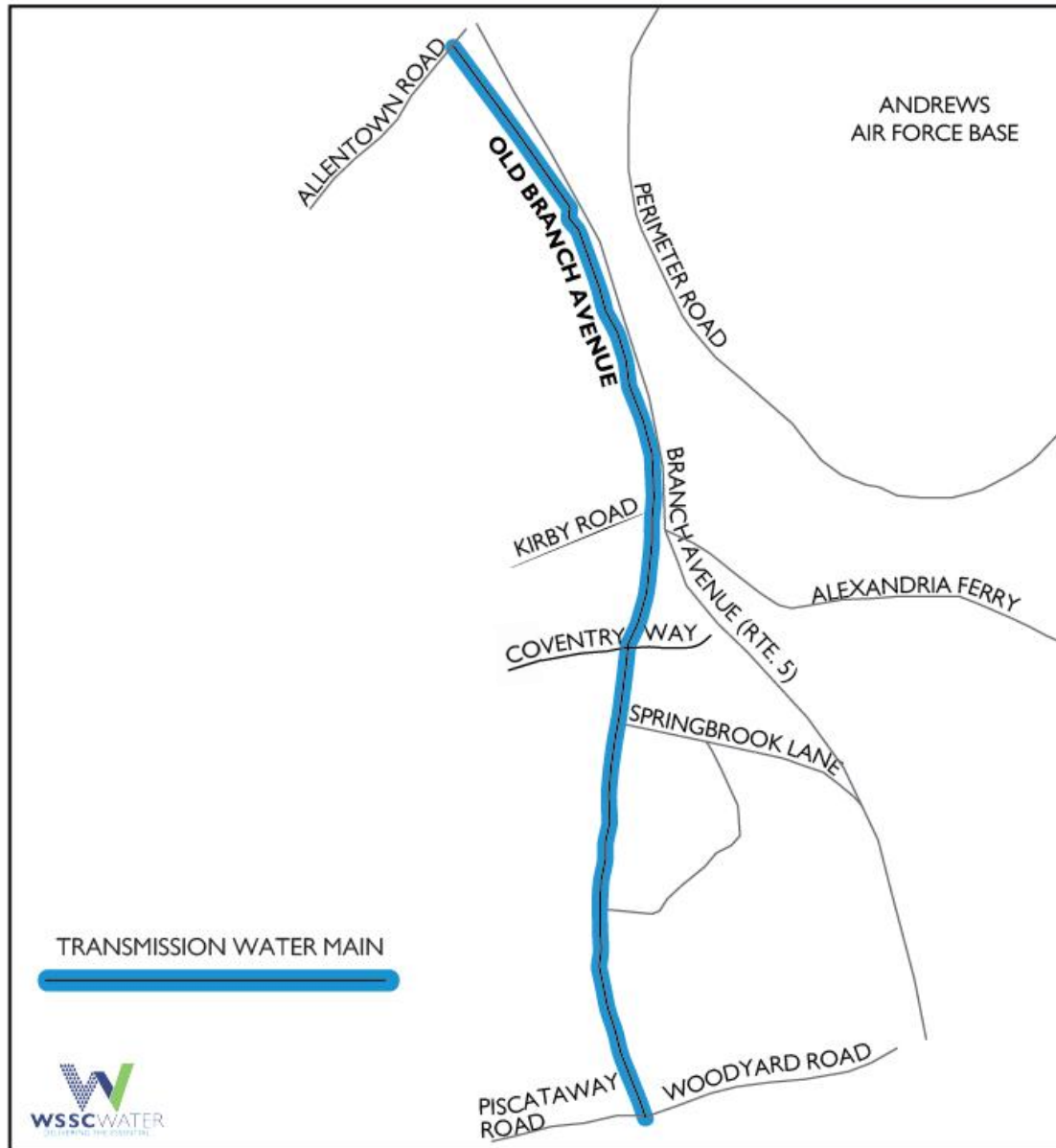
WSSC Water contractors performing compaction testing on Kirby Road – August 2025

Updates on Traffic Impacts

Location	Estimated Duration	Status
Southbound Branch Ave & Kirby Rd, ramp closure. Detour to Coventry Way	Ramp currently open	Final paving complete
7100 – 7200 block of Old Branch Avenue	Reopened August 22, 2025	Final paving complete
Old Branch Avenue south of Coventry Way (between Manor Drive and Manor Circle Drive)	Lane closures reopened November 2025	Temporary paving in place, final paving Spring 2026

This schedule is estimated and weather dependent.

OLD BRANCH AVENUE TRANSMISSION WATER MAIN



Project Map

Impacted Streets

- Old Branch Avenue between Allentown Road and Woodyard Road/Piscataway Road

Clinton Zone Phase IV 42" Water Main Replacement: 55% Complete

- Began: November 2024
- Estimated Completion: Fall 2026, including final paving & striping

Current work:

- Installing new 42-inch water main / replacing 10-inch water main on Surratts Road
- Installing 36-inch water main on Brandywine Road

Current impacts:

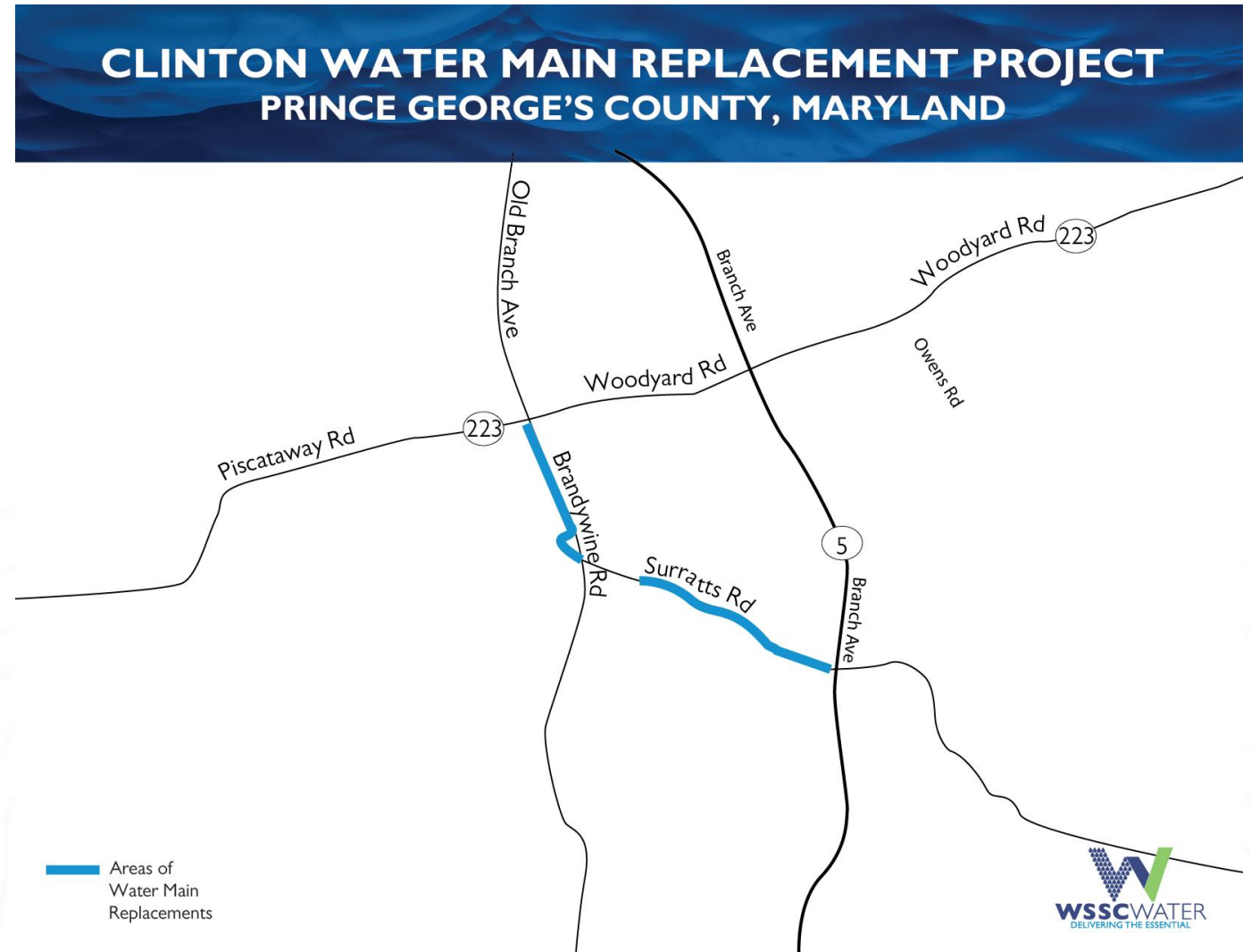
- Brandywine Road closure between Piscataway Road and Surratts Road anticipated to reopen mid-December 2025.



Project Map

Directly Impacted Streets

- Brandywine Road, between Piscataway Road and Surratts Road.
- Surratts Road, between Branch Avenue and Hale Drive.



Darlene Drive Water Main Replacement : 2% Complete

- Began: September 2025
- Estimated Completion: April 2027

Project Scope: Construction of approximately 1.8 miles of 4", 6", 8", 12" water main relocation in Clinton, Maryland.

Current Work: Installing new 8" water main on Parkview Lane

Current Impacts: Temporary lane closures.

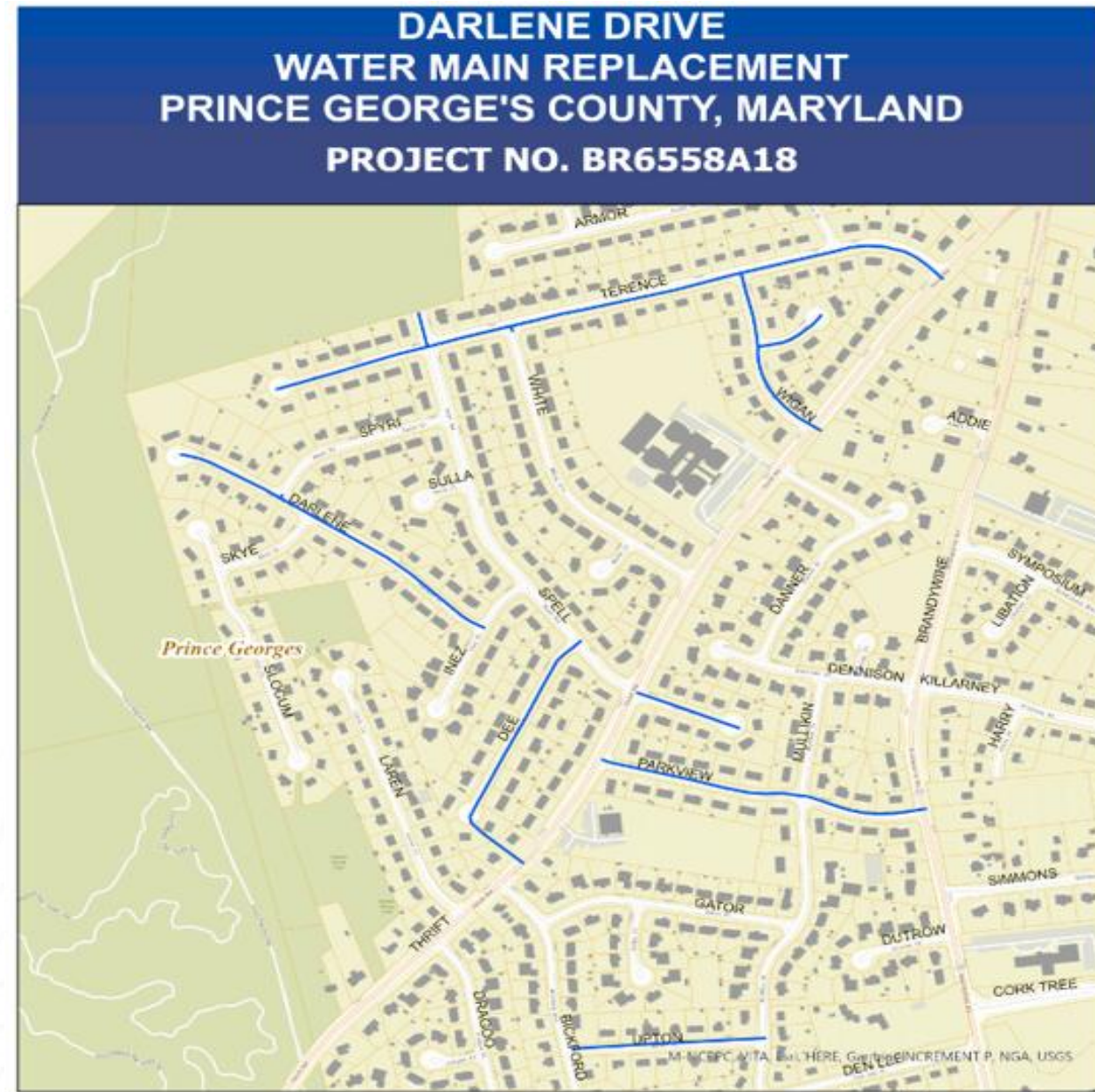


October 2025 - Crew is backfilling and compacting the trench following the water main installation

Darlene Dr Project Map

Directly impacted streets

- Bickford Avenue
- Darlene Drive
- Dee Lane
- Inez Place
- Mullikin Drive
- Parkview Lane
- Paros Drive
- Skye Drive
- Spell Road
- Spyri Drive
- Terence Drive
- Thrift Road
- Upton Place
- White Avenue
- Wigan Court
- Wigan Drive



— WATER MAIN REPLACEMENT AREA



Edward Drive Water Main Replacement: 0% Complete

- Construction Begins: November 2025
- Estimated Completion: Spring 2027

Project Scope: WSSC Water will rehabilitate 1.53 miles of 4" and 8" water mains

Edward Dr Project Map

Directly Impacted Streets

- Brandywine Road
- Brooke Jane Drive
- Cushwa Drive
- Danford Drive
- Edward Drive
- Eilerson Street
- Elysse Drive
- Flowering Tree Court
- Fulford Street
- Groveton Drive
- Hermitt Street
- Kaine Drive
- Keystone Avenue
- Marlee Avenue
- Penny Avenue
- Shirl Court



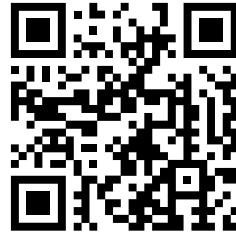
— WATER MAIN REPLACEMENT AREA

Helping Our Neighbors: Water Bill Assistance



Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**



CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual leak investigations** and **much more.**



Eligible customers can access the Water Fund multiple times, **up to \$500 per year.**



PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



wsscwater.com/assistance



Behind on your WSSC Water bill? **Get Current**



**Pay Half of
Full Account
Balance**



**Remaining
Balance
=
\$0.00⁺**



100%
late payment charges
& turn-on fees **WAIVED**

BUT WAIT, THERE'S MORE!

Additional enhancements at ----->

wsscwater.com/getcurrent

APPLY TODAY - Extended through 11/30/25



Contact Us: (301) 206-4001
customerservice@wsscwater.com



CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to three addresses.

REGISTER AT WSSCWATER.COM/CNS

Customer Notification System (CNS)

REPORT A WATER OR SEWER EMERGENCY

301-206-4002

EmergencyCallCenter@wsscwater.com

WSSC Water Mobile App
Available on Apple App Store and Google Play

WSSC WATER
DELIVERING THE ESSENTIAL

Report Water/Sewer Emergency

Customer Advocate

- The Customer Advocate provides a support interface between both commercial and residential customers, WSSC Water employees, public officials, county agencies, HOAs/civics and other key external stakeholders with the goal of providing exceptional customer service.
- Advocates are responsible for educating WSSC Water's external customers on a variety of topics including financial assistance, water conservation and other important commission initiatives.
- They also coordinate "on the scene" customer support during emergency events.



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Questions?

