



Temple Hills Environmentally Sensitive Area Sewer Rehabilitation Project – 30% Design Project ID #CKCILRMH7903A25

Joy Hamilton, Project Outreach Manager
Walid Halboni, Design Project Manager

October 23, 2025

Agenda

- Introduction to Project Team
- WSSC Water Overview
- Project Overview
- Project Map
- Permit Coordination
- Temporary Access Roads
- What to Expect During Design
- Important Contacts/Customer Assistance
- Questions & Answers

Project Contacts

Walid Halboni

Design Project Manager

240-508-6186

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Walter Guzman

Customer Advocate

301-206-8746

Walter.Guzman@wsscwater.com

Emergency Services Center

Open 24/7

301-206-4002

emergencycallcenter@wsscwater.com



Scan or visit
wsscwater.com/projectmeetings
for more information on
Community Project Meetings

WSSC WATER AT A GLANCE



- ★ **107 years** of no drinking water quality violations, ever.
- ★ **Platinum Peak Performance** recognition for wastewater treatment and resource recovery excellence.



8th

Largest combined water and wastewater utility in the United States by population served



1.9M

Residents served



162 MGD

Water provided each day



1000 Sq. Miles

Size of WSSC Water's Service Area



1,700+

Members of Team H₂O deliver on our mission



\$114.9B

WSSC Water supports the economic output of Prince George's and Montgomery counties



\$1.8B

FY2025 Operating & Capital Budget



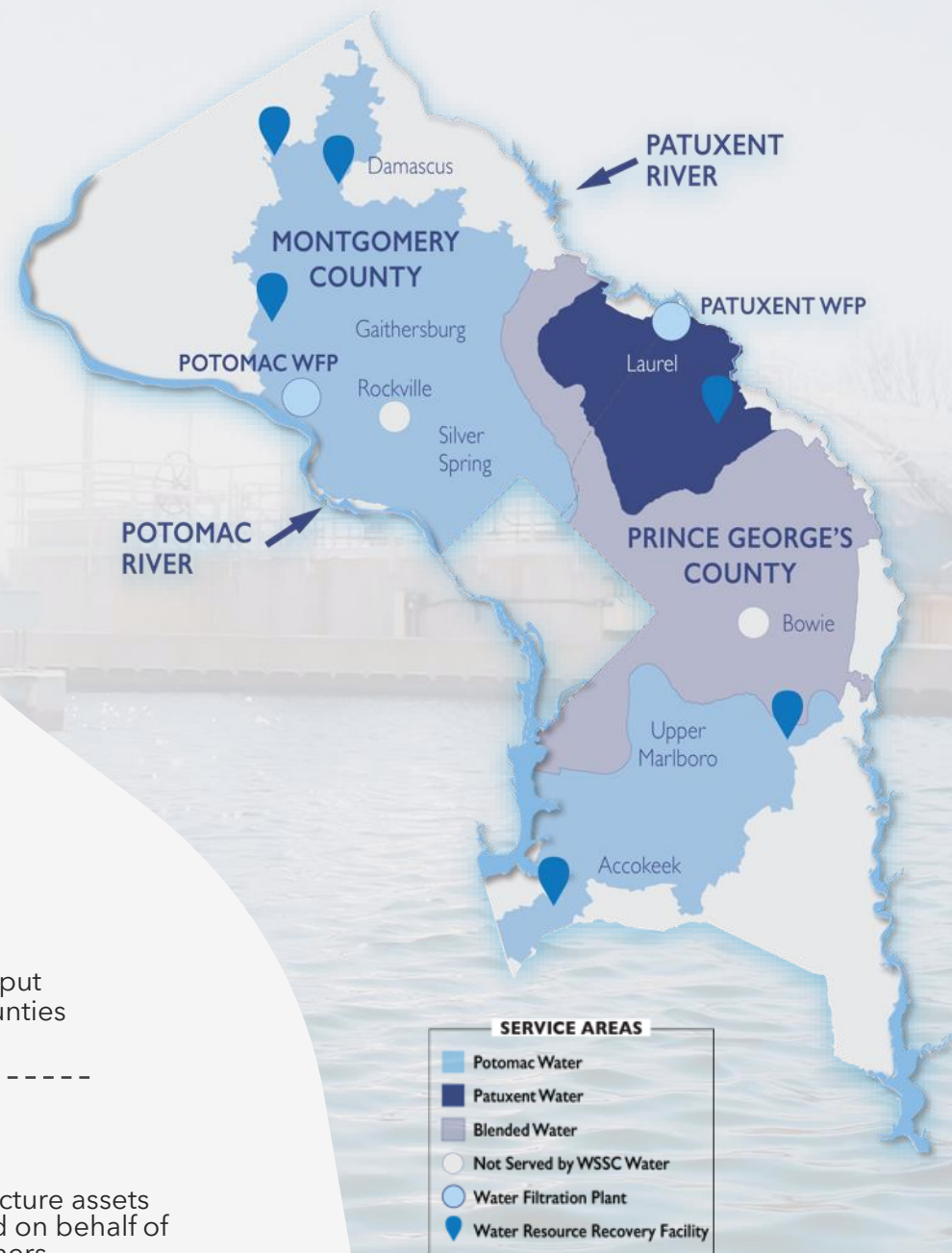
\$5.9B

6-Year Capital Improvements Program



\$9B

In infrastructure assets maintained on behalf of our customers



Sewer Rehabilitation Program Overview

- Strategically replacing and rehabilitating aging infrastructure to enhance service and reliability to customers
- Replacing and repairing aging pipes and manholes as part of our comprehensive sewer rehabilitation program
- Armoring existing exposed sewer within the stream vicinity.
- Correcting structural deficiencies in sewer mains that may result from soil settlement, root penetration or corrosion.
 - These often contribute to sanitary sewer overflows and backups into homes
- Protecting the environment for future generations

Project Overview

- Approximately 2.42 miles of sewer pipes and 61 manholes to be rehabilitated (*This information is subject to change as design is finalized*)
- Sewer pipes and manholes rehabilitated using primarily trenchless methods
- Completed projects will extend the life of sewer pipes by at least 50 years

Pictured Below: Example of manholes in the right of way.



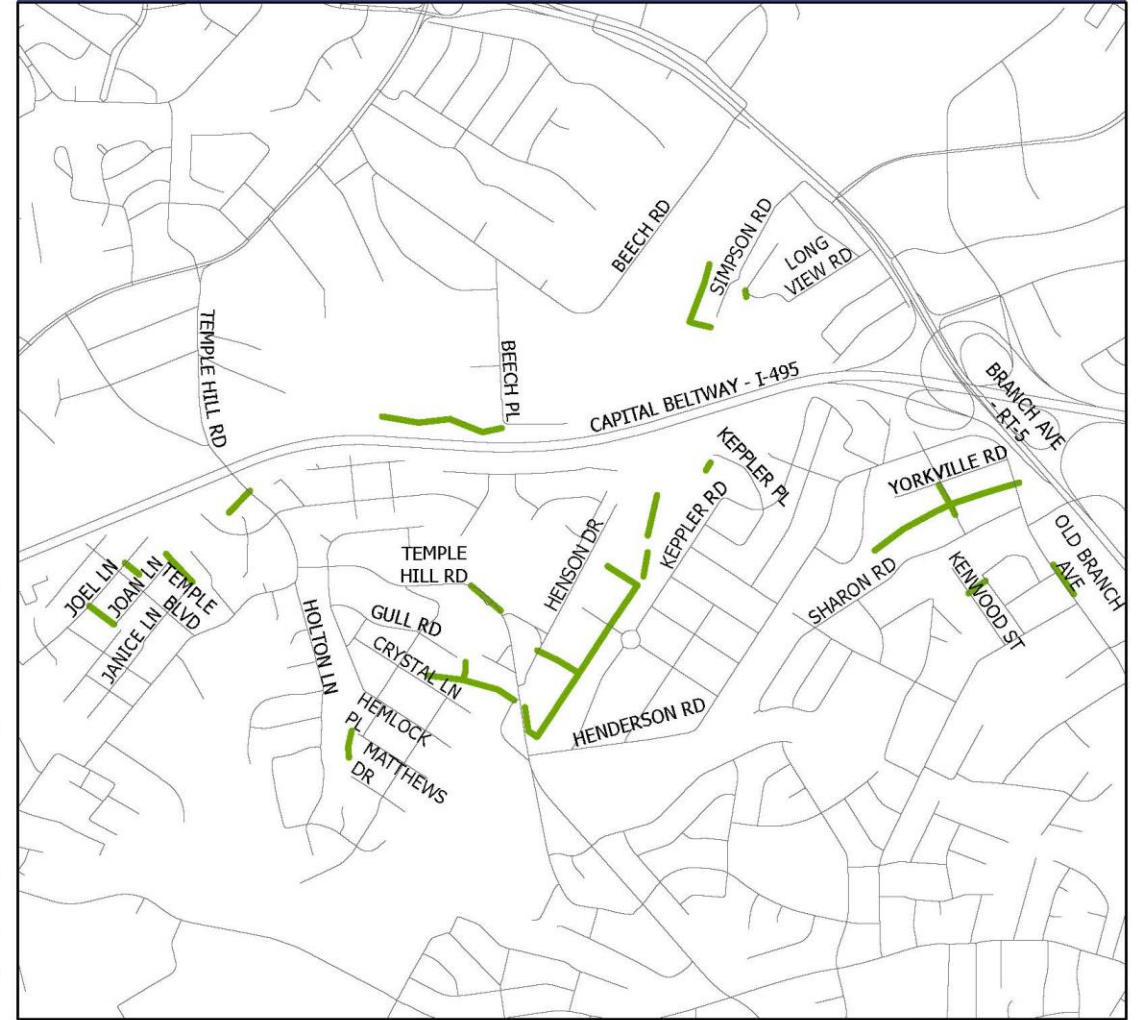
Project Map

Directly Impacted Streets

- Bradock Rd
- Crystal Ln
- Gull Rd
- Hemlock Pl
- Henson Dr
- Janice Ln
- Joan Ln
- Kenwood St
- Keppler Pl
- Keppler Rd
- Leslie Ave
- Newman Rd
- Old Branch Ave
- Sharon Rd
- Stratford Ln
- Temple Hill Rd
- Yorkville Rd

Project map and impacted streets subject to change as design is finalized

TEMPLE HILLS ESA SEWER MAIN REHABILITATION PRINCE GEORGE'S COUNTY, MARYLAND PROJECT NO. CKCILRMH7903A25



— SEWER MAIN REHABILITATION AREA

Permit Agencies

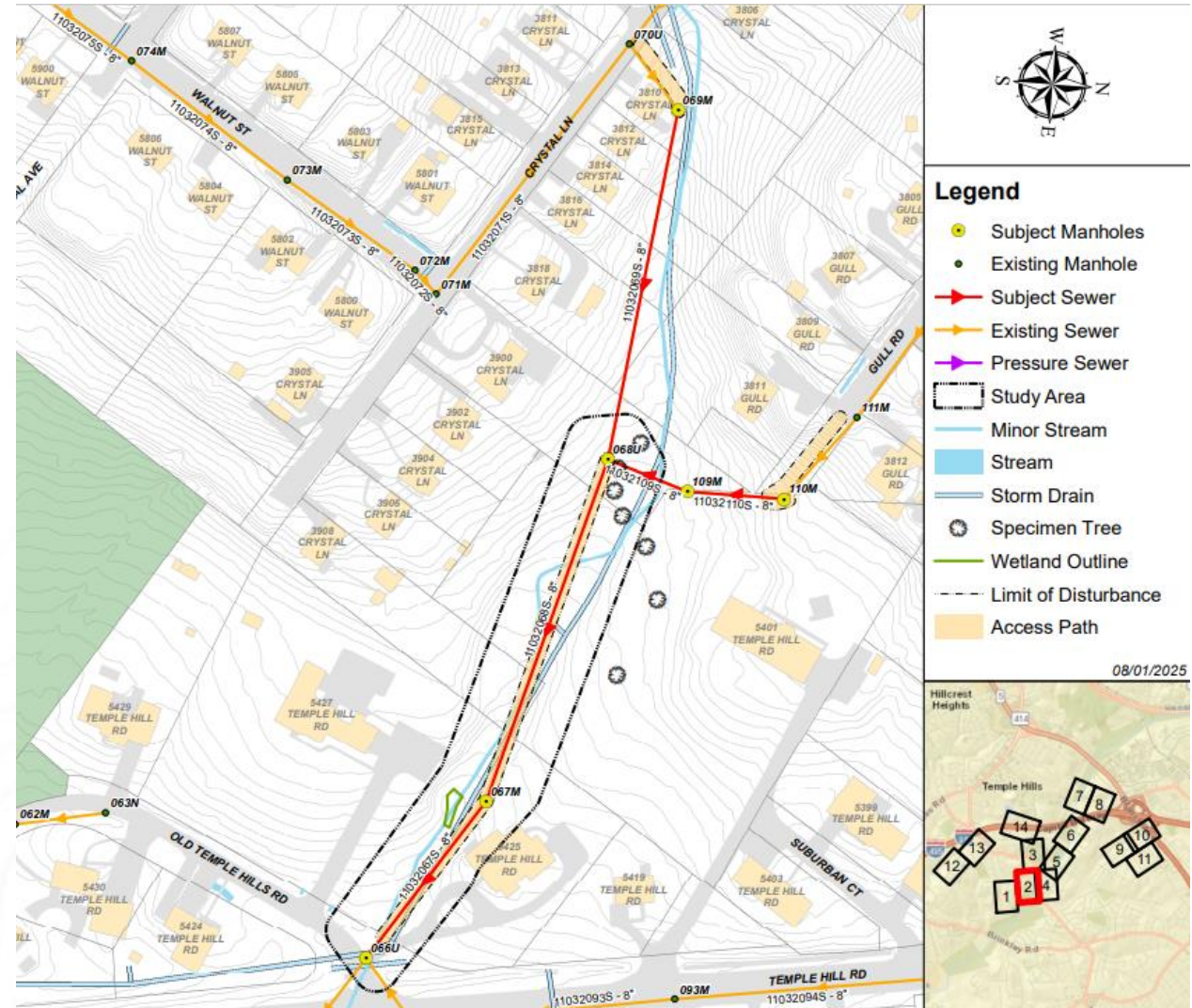
WSSC Water will coordinate with the following state and local agencies for this project:

- Prince George's County
- Maryland Department of State Highway Administration
- Maryland-National Capital Park and Planning Commission
- Maryland Department of the Environment
- Maryland Department of Natural Resources

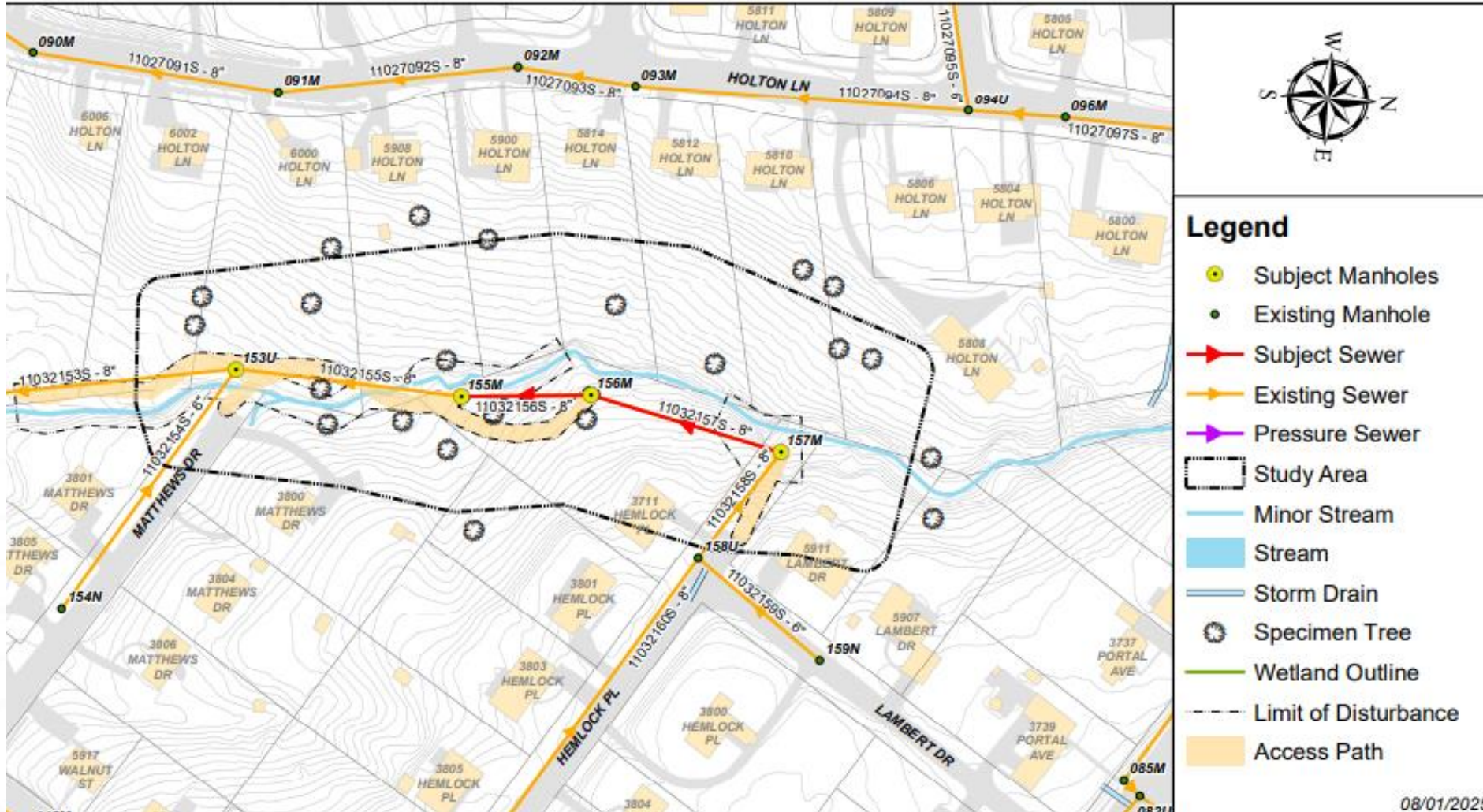


Temporary Construction Access Roads

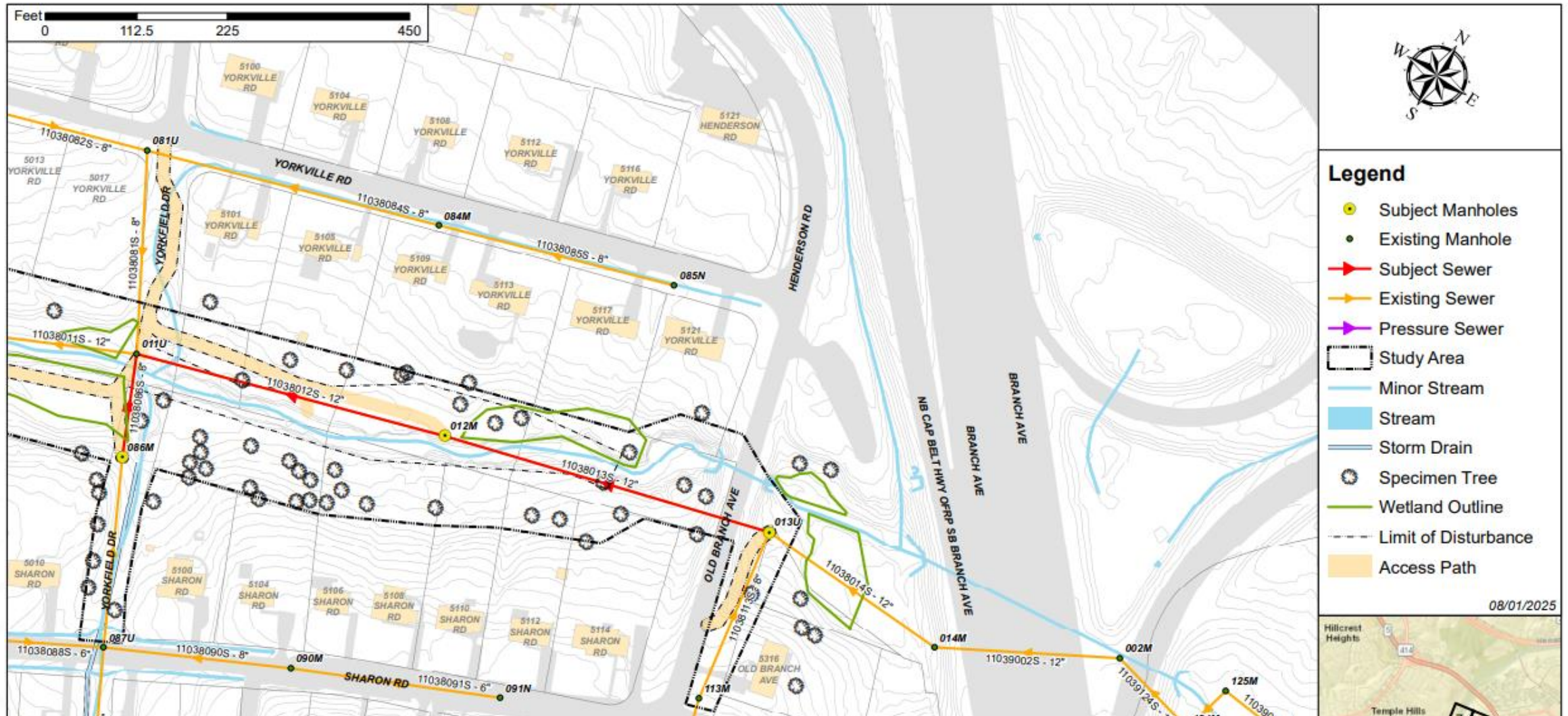
- This project will take place in an environmentally sensitive area
- Temporary access roads will be constructed to reach sewer access points (manholes)



Temporary Construction Access Roads (cont.)



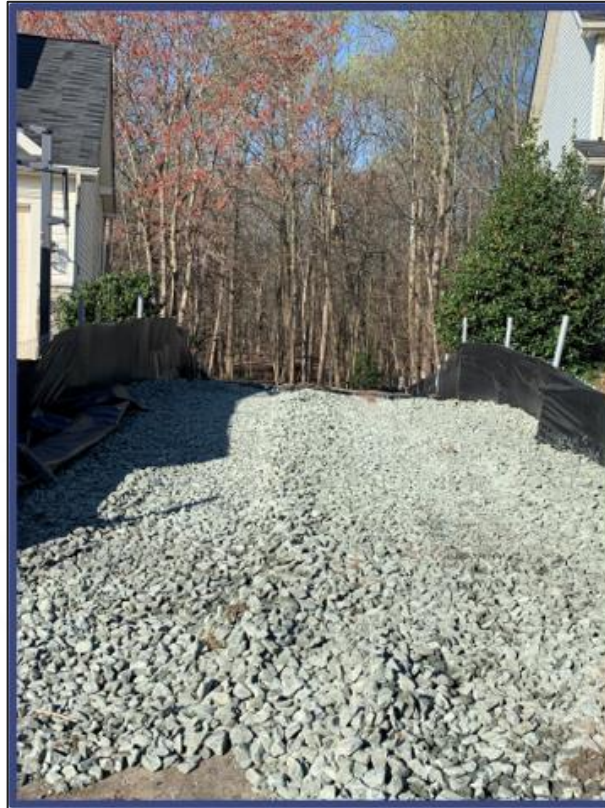
Temporary Construction Access Roads (cont.)



Temporary Construction Access Roads (cont.)



Temporary Stream Crossing



Stabilized Construction Entrance



Timber Matting



What to Expect During Design

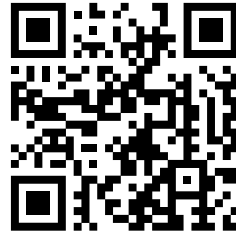
- Right-of-Entry Agreements will be obtained from the owners of impacted properties.
- Tree removal letters (if applicable) delivered to owners of impacted properties during design
- Fact sheet will be mailed to all property owners in the vicinity of this project

Helping Our Neighbors: **Water Bill Assistance**



Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**



CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual leak investigations** and **much more.**



Eligible customers can access the Water Fund multiple times, **up to \$500 per year.**



PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



wsscwater.com/assistance



Behind on your WSSC Water bill? **Get Current**



**Pay Half of
Full Account
Balance**



**Remaining
Balance
=
\$0.00⁺**



100%
late payment charges
& turn-on fees **WAIVED**

BUT WAIT, THERE'S MORE!

Additional enhancements at ----->

wsscwater.com/getcurrent

APPLY TODAY - Extended through 11/30/25



Contact Us: (301) 206-4001
customerservice@wsscwater.com



CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to three addresses.

REGISTER AT WSSCWATER.COM/CNS

Customer Notification System (CNS)

REPORT A WATER OR SEWER EMERGENCY

301-206-4002

EmergencyCallCenter@wsscwater.com

WSSC Water Mobile App
Available on Apple App Store and Google Play

WSSC WATER
DELIVERING THE ESSENTIAL

Report Water/Sewer Emergency



Questions?

