



Titonka Way Water Main Replacement Project ID# BR8016A25 and Derwood Station Water Main Replacement Project Briefing

Joy Hamilton, Project Outreach Manager
Luke Hauf, Contract Manager
Darcy Male, Design Project Manager

September 16, 2025

Agenda

- Introduction to Project Team
- WSSC Water Overview
- Titonka Way Water Main Replacement Project Details and Overview
- Construction Briefing – Titonka Way Water Main Replacement
- Derwood Station Water Main Replacement Project Details & Overview
- Important Contacts/Customer Assistance
- Questions & Answers

WSSC WATER AT A GLANCE



- ★ **107 years** of no drinking water quality violations, ever.
- ★ **Peak Performance Awards** for wastewater treatment and resource recovery excellence.



8th

Largest combined water and wastewater utility in the United States by population served



1.9M

Residents served



162MGD

Water provided each day



1000 Sq. Miles

Size of WSSC Water's Service Area



1,700+

Members of Team H₂O deliver on our mission



\$114.9B

WSSC Water supports the economic output of Prince George's and Montgomery counties



\$1.8B

FY2025 Operating & Capital Budget



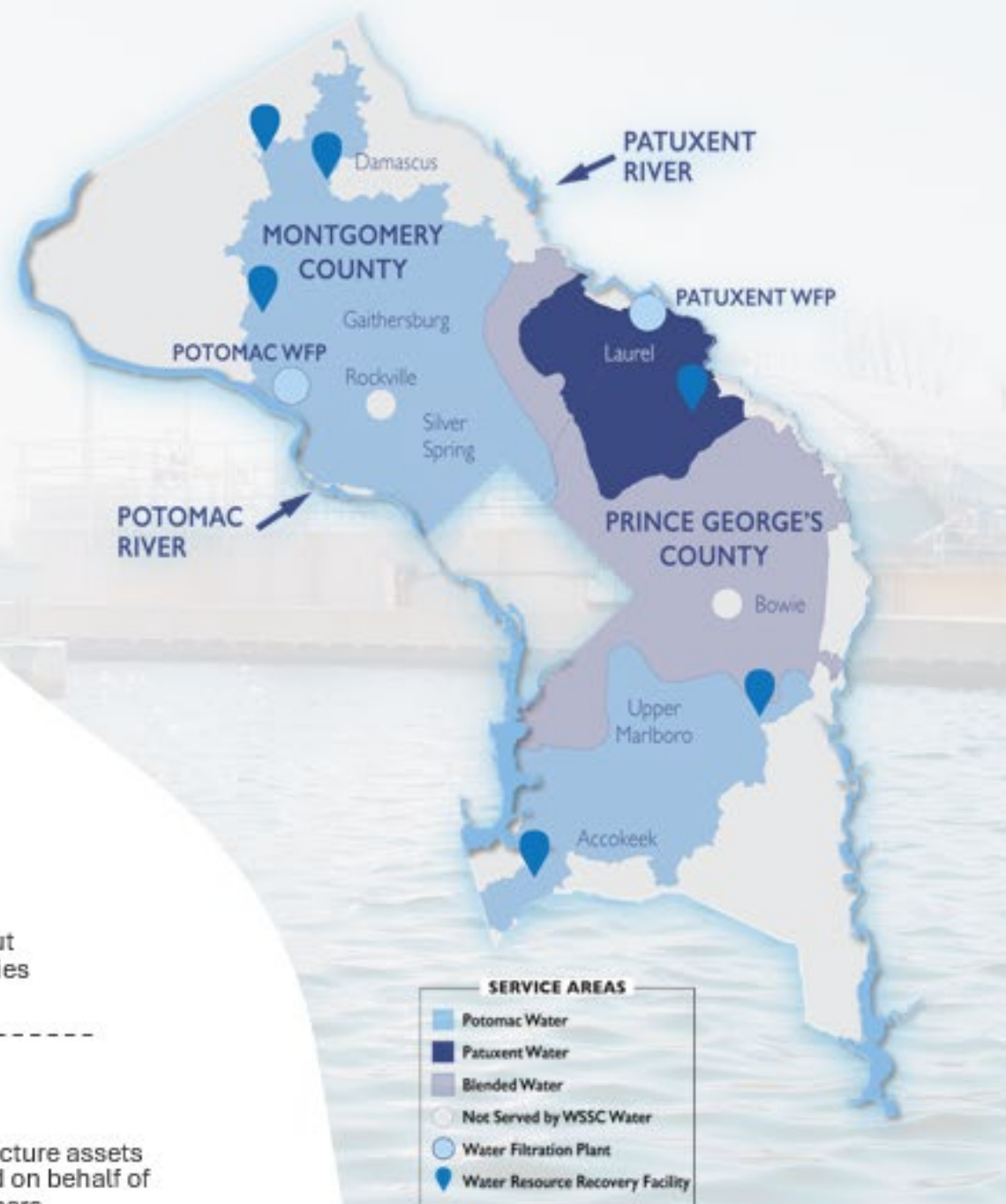
\$4.9B

6-Year Capital Improvements Program



\$9B

In infrastructure assets maintained on behalf of our customers



Titonka Way Water Main Replacement Project

BR80 | 6A25

Project **Contacts**

Luke Hauf

Contract Manager

240-351-5681

Luke.Hauf@wsscwater.com

Emergency Services Center

Open 24/7/365

301-206-4002

emergencycallcenter@wsscwater.com



Scan or visit
wsscwater.com/projectmeetings
for more information on
Community Project Meetings

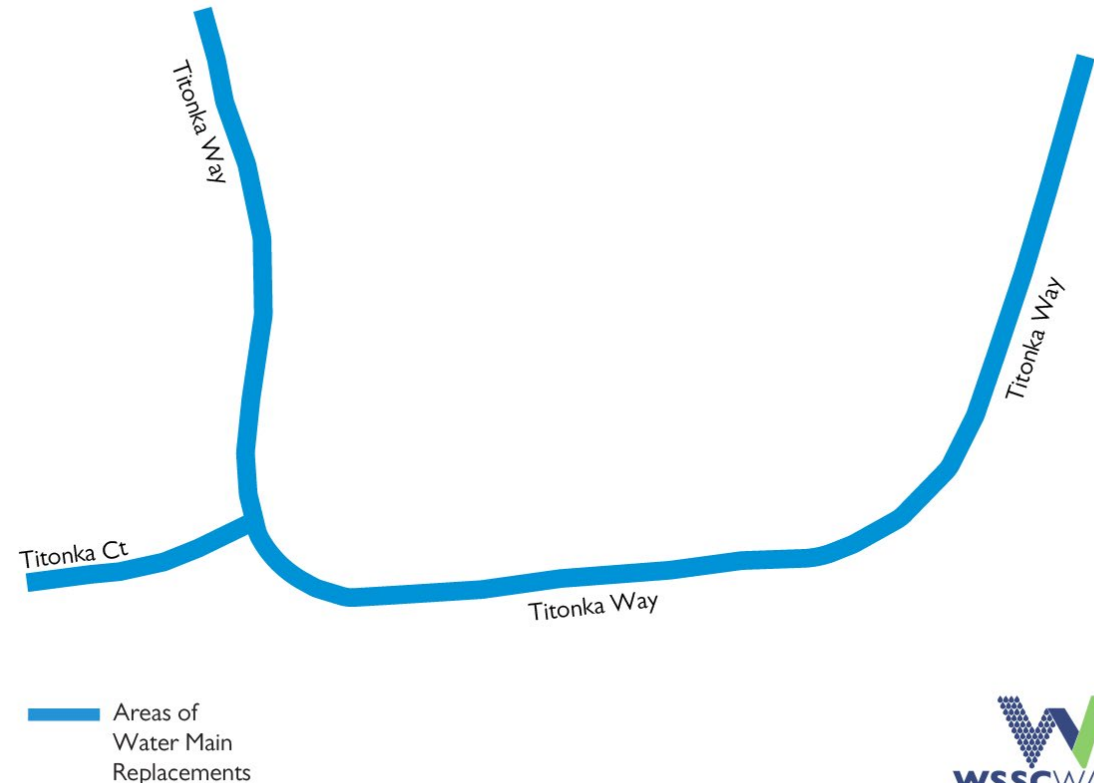
Visit [WSSC Water In Your Neighborhood](#) for more
information on Projects in Design and Construction

Project Map & Overview

Titonka Way/Court WMR

- Total length of water main replacement is approximately 0.3 miles.
- Replacement pipe will be new zinc-coated ductile iron wrapped to protect against corrosion and stray currents.
- Project was delayed from initial schedule due to difficulties in securing project resources.

TITONKA WAY WATER MAIN REPLACEMENT PROJECT DERWOOD, MARYLAND



Titonka Way Water Main Replacement Anticipated Construction Schedule



September 2025
Construction Start



November 2025
Anticipated Construction
Completion

Final paving and striping will take place in Spring 2026

Construction schedule is estimated and weather dependent

What to Expect During Construction

- Anticipated work schedule: 8:00 a.m. to 4:00 p.m., Monday - Friday
 - Conditions at some locations may require different work hours
 - Residents will be notified at least two days prior to construction activity changes
- Construction activities include:
 - Marking locations of utilities
 - Field inspections
 - Replacement of water mains and house connections
 - Pavement restoration, where digging is necessary
- WSSC Water coordinates with local and state agencies, as well as other utilities for all planned work to avoid potential conflict and minimize disturbances to neighborhoods



What to Expect During Construction (cont.)

- Open-cut construction method, which involves cutting and excavating a section of the pavement
- This construction method does create noise and dust
- Temporary restoration of road and green areas will be completed immediately



Temporary Water Service Installation

- Some **brief** water service interruptions will be required during installation
- Above ground (bypass) pipes will be installed to maintain water service to your home during construction
 - Bypass pipes are not used in cold weather months
- These pipes will be placed along the roadway edge and provide the same quality of water to your home.
- In the event of damage or leaks to the above ground pipes, contact **Contract Manager, Luke Hauf** at **240-351-5681**



Traffic Impacts

- Certain construction activities may require temporary changes to traffic patterns
 - Traffic will be managed to minimize community disruptions
- Access will be maintained to homes during construction
 - Access into homes is **NOT** required
 - Access onto private property is generally **NOT** required
- Parking restrictions
 - WSSC Water will provide 48-hour advance notice (denoted by “No Parking” signs) before any parking restrictions
 - Any vehicles not removed from the designated area will be towed to a nearby street at no cost to owner
- Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion

Final restoration may take place in phases when possible



Signage and Restoration

- Construction signs with contact persons placed throughout project area
- Projects completed during winter months are permanently paved and restored to their original state or better the following spring



Derwood Station Water Main Replacement Project

- Phase 1 (**BR8033A25**)
- Phase 2 (**BR8162A26**)

Project **Contacts**



Darcy Male

Design Project Manager

301-206-7141

Darcy.Male@wsscwater.com

Emergency Services Center

Open 24/7

301-206-4002

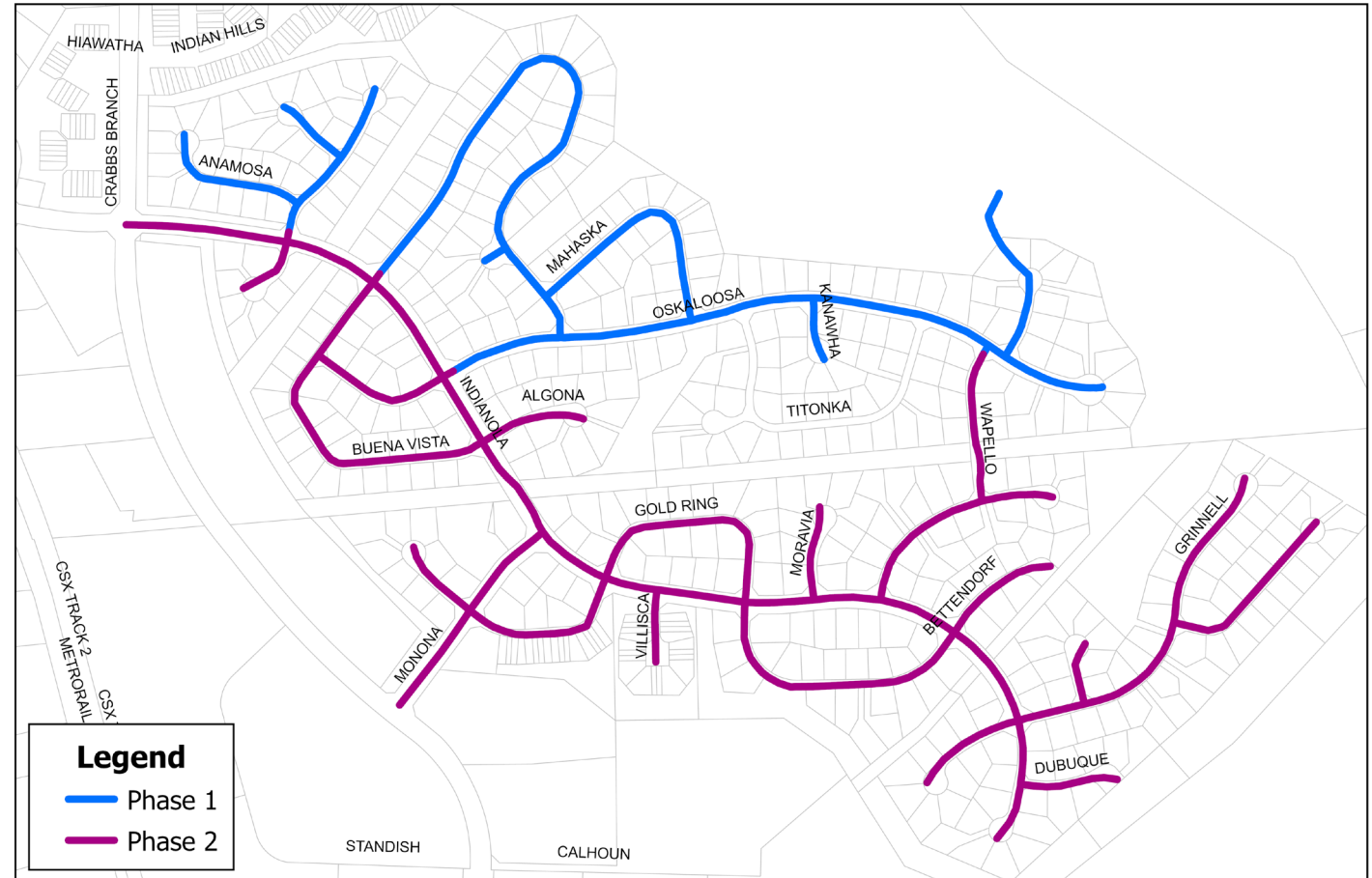
emergencycallcenter@wsscwater.com

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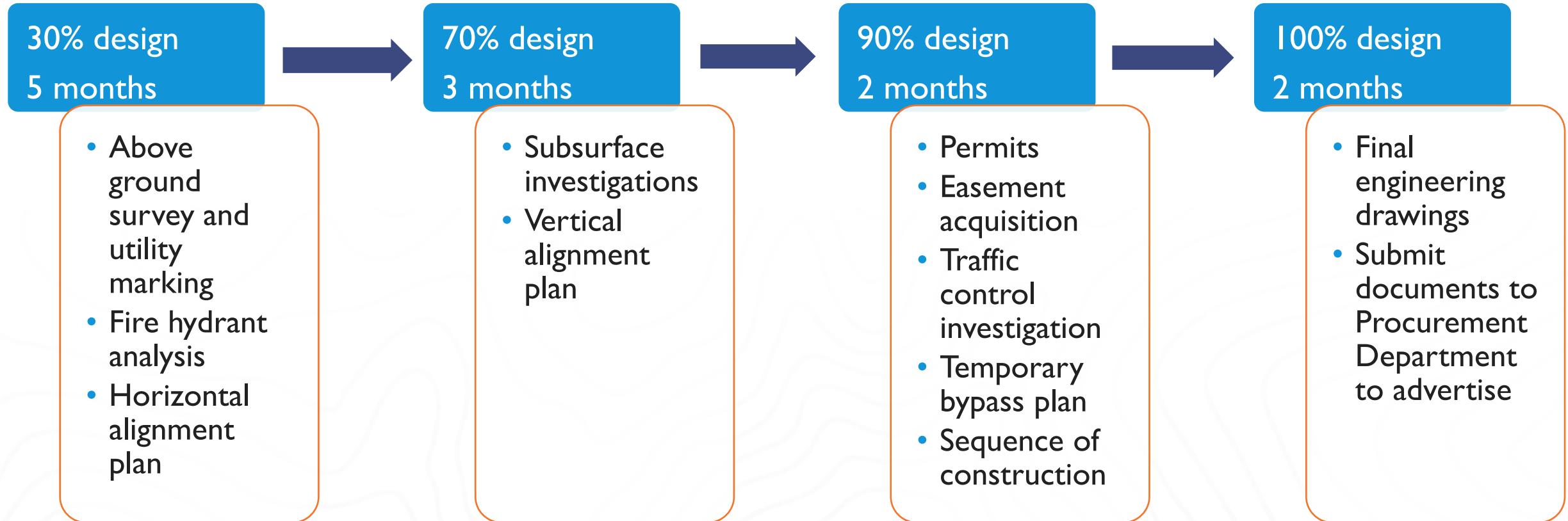
Project Map – Derwood Station WMR

Directly Impacted Streets

- Anamosa Way
- Anamosa Ct.
- Anamosa Dr.
- Buena Vista Dr.
- Buena Vista Ter.
- Mahaska Dr.
- Oskaloosa Dr.
- Oskaloosa Ct.
- Oskaloosa Ter.
- Kanawha Ct.
- Indianola Dr.
- Algona Ct.
- Moravia Ct.
- Monona Dr,
- Monona Ct.
- Monona Ter.
- Gold Ring Way
- Gold Ring Ter.
- Villisca Ter.
- Wapello Dr.
- Wapello Way
- Bettendorf Ct.
- Grinnell Dr.
- Grinnell Ct.
- Grinnell Ter.
- Dubuque Ct.



Design Stages





Design Phase – Outreach Touchpoints



- **Door hangers:** Notify residents of early site work
- **Fact sheet letters:** Provide a general overview of the project
- **Tree removal and fire hydrant notification letters**
- **Community meeting** prior to construction

Estimated Design Schedule

October 2025

Anticipated Design Start



November 2026

Estimated Design
Completion

Estimated Construction Start: September 2027

*Design schedule is estimated and permit dependent
Construction schedule is estimated and weather dependent*

Project Summary

- **Overview:** Existing water mains are near the end of their useful lives
- **Replacements:** WSSC Water is replacing the water mains and water house connections up to the property line
- **Service:** WSSC Water will minimize service disruptions during construction
- **Coordination:** WSSC Water will coordinate work activities with property owners in the project area
- **Restoration:** WSSC Water will restore all areas impacted by construction activities at the end of the project
- **Objective:** WSSC Water's goal is to provide a reliable water system to customers

Want to be part of the AMI Smart Meter Pilot?

Conversion to Smart Meter technology is **FREE!**

◀ **Spots are
limited.
Sign up now!**



Smart Meter technology measures water usage and **communicates this information** wirelessly to WSSC Water.



Through a user-friendly portal, you will have access to **near real-time water usage information** at your fingertips and be able to sign up to receive leak/high water-usage alerts.



Smart Meter technology will enhance meter reading accuracy and allow for **monthly billing**, which will make bills more manageable.

BENEFITS OF

SMART METER TECHNOLOGY

VIA ADVANCED METERING
INFRASTRUCTURE (AMI)



Helps quickly identify leaks, which can lower bills.



Enhances meter reading accuracy.



Monthly billing.

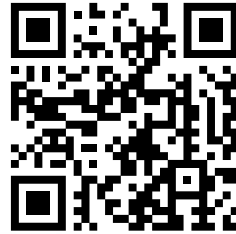
The one-year pilot will launch in November 2025. If you're interested in being considered for the AMI Smart Meter Pilot or would like to learn more, scan the QR code above or visit **wsscwater.com/smart-meter**.

Helping Our Neighbors: Water Bill Assistance



Promise.

Sign up for an affordable, flexible and interest-free payment plan. **Customers with a past-due balance of \$50 or more are eligible.**



CUSTOMER ASSISTANCE PROGRAM (CAP)

CAP assists approved residential customers by **waiving fixed fees**, providing **free annual leak investigations** and **much more.**



Eligible customers can access the Water Fund multiple times, **up to \$500 per year.**



PipeER+

Provides a loan **up to \$10,000** to finance the repair, replacement or diagnostics of sewer or water on-property service line. The WSSC Federal Credit Union administers PipeER.



wsscwater.com/assistance



Behind on your WSSC Water bill? **Get Current**



**Pay Half of
Full Account
Balance**



**Remaining
Balance**

**=
\$0.00⁺**



100%

late payment charges
& turn-on fees **WAIVED**

BUT WAIT, THERE'S MORE!

Additional enhancements at ----->

wsscwater.com/getcurrent

APPLY TODAY - Program runs Jul 1 - Oct 31



Contact Us: (301) 206-4001
customerservice@wsscwater.com



CNS Customer Notification System

Receive alerts about WSSC Water-related incidents near your home, office, school, or other important addresses.

Register for *text or email* alerts on up to three addresses.

REGISTER AT WSSCWATER.COM/CNS

Customer Notification System (CNS)

REPORT A WATER OR SEWER EMERGENCY

301-206-4002

EmergencyCallCenter@wsscwater.com

WSSC Water Mobile App
Available on Apple App Store and Google Play

Report Water/Sewer Emergency



Questions?

