# Customer PIPE LINE





# Behind on your WSSC Water bill? **Get Current**

We're making it easier for customers to get current with their water/sewer bills. We are enhancing and extending our popular Get Current temporary water bill assistance program through October 31.

The enhanced program helps eligible customers with a delinquent balance as of **June 1, 2025**, by offering forgiveness of a portion of their balance and waiving **100 percent** of late payment charges and turn-on fees.

Eligible customers who pay **50 percent** of the delinquent balance will have the remainder forgiven. Customers who pay **25 percent** of the delinquent amount will see **25 percent** of their delinquent balance forgiven, with the remaining balance paid via a 12-month payment plan.

To learn more, check eligibility or apply, visit: wsscwater.com/getcurrent.

#### Fiscal Year 2026 Rates Now In Effect

With the passage of our \$1.8 billion Fiscal Year 2026 budget – supported by a 9.5 percent average rate increase – a typical customer with a family of three using 48 gallons of water per person daily will see a **quarterly** increase of \$25.60 in their bill, which includes an increase in fees and other charges.

The budget focuses on protecting public health, investing in more than 300 capital improvement programs, enhancing customer assistance programs and maintaining our AAA bond rating.

Key budget investments include:

- \$440+M to upgrade aging pipes, pumps and plants
- \$33.6M to replace customer-owned lead service lines
- \$9M in financial assistance for income-constrained customers a 14 percent increase
- \$4.7M to expand advanced lab testing for PFAS ("forever chemicals")
- \$3M to increase fire hydrant flow testing

The \$1.8 billion budget funds a \$715.5 million capital program, which supports local businesses and jobs. For every \$1 million invested in water infrastructure, there is an economic impact of 15-18 jobs.



## Save Water. Save Money.

With new rates now in effect and higher water use during the summer, many customers may see an increase in their water/sewer bills. But here's the good news: you have the power to reduce your bill by using water wisely.

Every drop counts - especially now. Conserving water not only helps protect our precious water supply during this drought, it

also helps protect your wallet. Small changes like fixing leaks, turning off the tap while washing hands/shaving/brushing teeth and using water-efficient fixtures can add up to big savings.

Be water wise this summer and use water wisely. Save water and save money. To learn more, visit <u>wsscwater.com/conservation</u>.













# In Our Community

# Meet the 2025 Commissioners' Engineering Scholarship Winners

WSSC Water is proud to announce the 2025 recipients of the Commissioners' Engineering Scholarship: Johnell McConnell of Montgomery County and Emily Vanegas of Prince George's County. Each has been awarded a \$2,000 scholarship and is eligible for an additional \$2,000 annually for up to four consecutive years as they pursue careers in STEM -- Science, Technology, Engineering and Math.



Johnell McConnell, a recent Richard Montgomery High School graduate, heads to NC State this fall as an engineering major. Johnell is committed to public service, having volunteered with the Montgomery County Department of Environmental Protection, where she supported staff in organizing events and schedules. Her academic achievements

and community involvement make her a standout recipient.

**Emily Vanegas** is a Computer Science student at Prince George's Community College. In addition to her studies, she works as a student computer technician through the Educational Technology Assistance Program and interns with NASA.



Emily was accepted into the Maryland Transfer Advantage Program and will transfer to the University of Maryland in Spring 2026 to continue her academic journey.

To learn more about the scholarship and read Johnell's and Emily's award-winning essays visit, <a href="www.wscwater.com/scholarship">wscwater.com/scholarship</a>.

### **Celebrating By Giving Back**



On May 1, 2025, we celebrated our 107th birthday. To honor this significant milestone, over 150 employees proudly volunteered with various community-focused organizations. This effort was our way of giving back to groups dedicated to serving others and making a positive impact on the lives of those in need.

The organizations we supported included:

A Wider Circle Comfort Cases

Craig A. Moe – Laurel Multiservice Center Interfaith Works

Junior Achievement of Greater Washington Laurel Advocacy Resource Services Mission of Love Charities

Montgomery County Coalition for the Homeless

Sweitzer Lane Clean Up

## Go Paperless with e-Bill – A Better Way to Pay!



**Secure** – Protect your personal information by reducing the risk of lost or stolen mail.



**Convenient** – View and pay your bill anytime, anywhere.



**Free** – Saves you money on stamps, envelopes and checks.

Plus it's **eco-friendly**, cutting the clutter and reducing paper waste!

Make life easier. Go paperless today.

Sign up for e-Bill at wsscwater.com/paymybill.

