



Horizon Way Water Main Replacement

Project No. BR6545A18

September 19, 2023

Agenda

- Introduction to Project Team
- WSSC Water Overview
- Project Overview
- Project Map
- Estimated Construction Schedule
- What to Expect During Construction
- Questions & Answers

Project Team

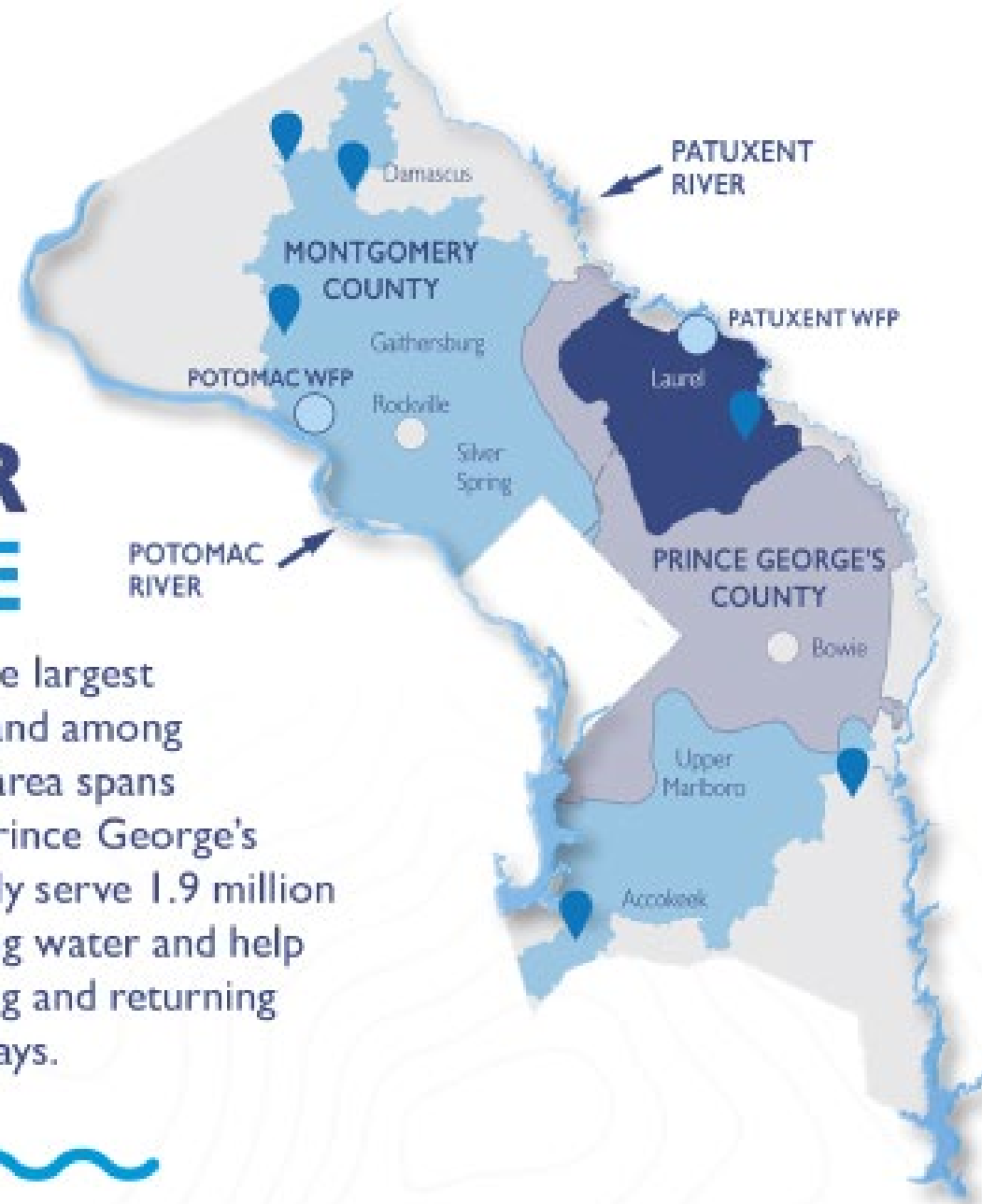
- Garth Weston, Design Project Manager
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- Dan Hamilton, Construction Manager
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- Thomas Johnson II, Project Outreach Manager
301-206-8542, Thomas.Johnson@wsscwater.com
- Stephen Billingsley, Customer Advocate
240-444-5803, Stephen.Billingsley@wsscwater.com
- John (Doug) Sievers, WSSC Urban Forester
301-206-8074, John.Sievers@wsscwater.com

105 years & counting
No drinking water
quality violations... ever!



WSSC WATER AT A GLANCE

Established in 1918, WSSC Water is the largest water/wastewater utility in Maryland and among the largest in the nation. Our service area spans approximately 1,000 square miles in Prince George's and Montgomery counties. We proudly serve 1.9 million residents with safe and reliable drinking water and help protect the Chesapeake Bay by treating and returning clean water back to Maryland waterways.



WSSC WATER AT A GLANCE



162,000,000 GALLONS OF
WATER PER DAY
DELIVERED TO 1.9 MILLION RESIDENTS

3 RESERVOIRS

2 WATER FILTRATION
PLANTS

60 WATER
TANKS

55 PUMPING
STATIONS

6 WATER RESOURCE
RECOVERY FACILITIES

1,630 EMPLOYEES

Our drinking water
system spans
5,800+ miles

Our wastewater
system spans
5,600+ miles

500,000 WATER QUALITY
TESTS PER YEAR

504,800 METERS IN
OUR SYSTEM

2.25 MILLION METER READS
PER YEAR

TEAM H₂O



\$5.3 MILLION

FINANCIAL ASSISTANCE TO 12,345 CUSTOMERS
SINCE THE PANDEMIC BEGAN.
(WSSC WATER, FEDERAL, AND STATE PROGRAMS)

17,343

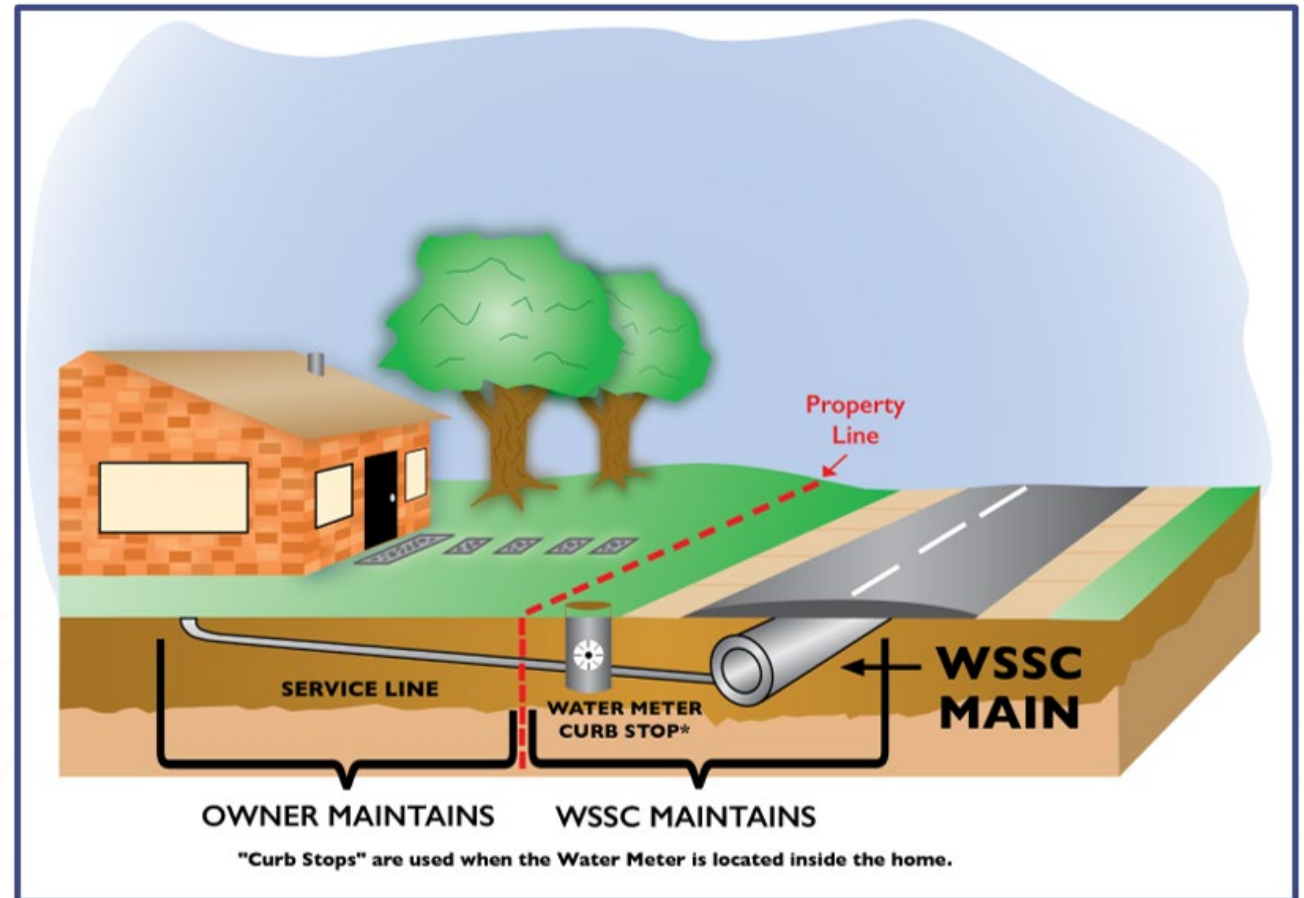
RESIDENTS ENROLLED IN OUR CUSTOMER
ASSISTANCE PROGRAM IN FY 2022.
(\$1.8 MILLION BENEFIT TO ENROLLEES)

\$1.6 BILLION

FY2024
PROPOSED BUDGET

Project Overview

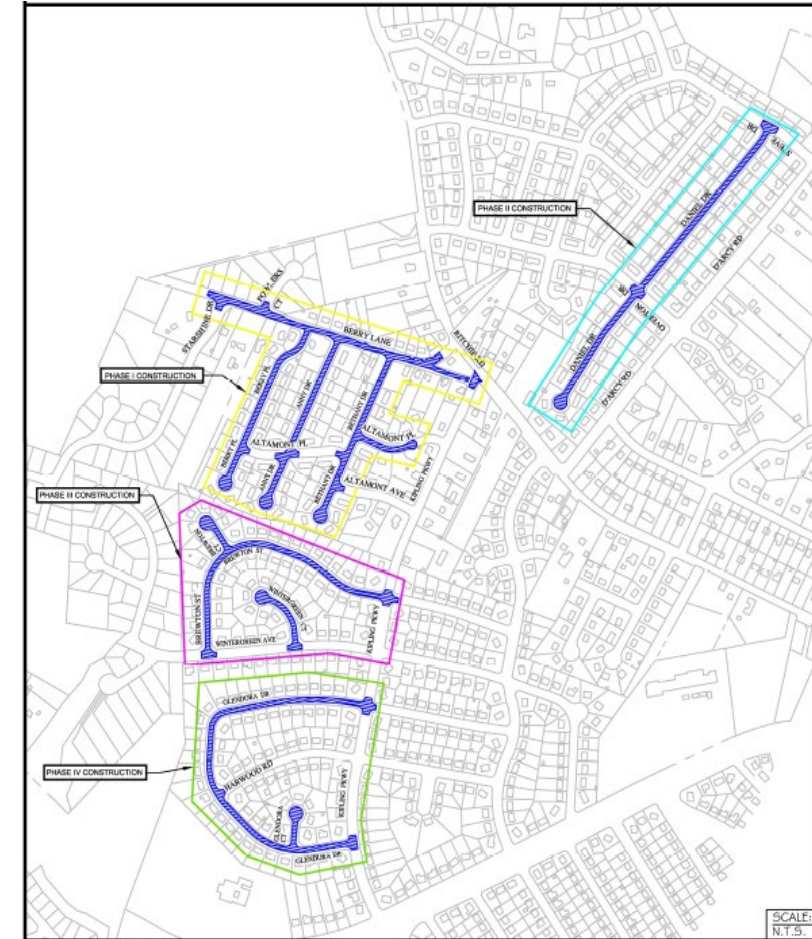
- New watermain will be installed within the roadway
- New house connections (service lines) will be installed up to property line or water meter/curb stop
- Replacing existing pipes helps reduce disruptions to community, environment and emergency services due to water main breaks



Project Map

Directly Impacted Streets

- Daniel Drive
- Berry Lane
- Altamont Place
- Bethany Drive
- Anny Drive
- Brewton Street
- Wintergreen Court
- Glendora Drive



Fire Hydrant Installation

- WSSC Water is responsible for providing water for fire protection to Montgomery and Prince George's counties
- To safeguard public safety, we proactively replace and maintain our fire hydrants to monitor water pressure and flow rate, as well as inspect internal working parts to ensure the highest level of protection
- Per the Fire Safety Code, the maximum spacing between fire hydrants is 250-600 feet, depending on the building structure
- WSSC Water fire hydrants are made of cast iron materials and can last more than 50 years



WSSC Water fire hydrants have dark green top and gray body.

Tree Removal and Pruning

- Per the Department of Natural Resources Maryland Forest Service Public Agency Tree Maintenance Permit, construction methods that minimize tree impacts must be examined
- Before the final decision to remove a tree, WSSC Water considers the following:
 - Size, species and structural condition of the tree
 - Impact the tree will have on utility assets
 - Feasibility of relocating our infrastructure or using trenchless methods
- WSSC Water Urban Forester supervises all tree removal and pruning



Pipes and Trees do not mix!



Estimated Construction Schedule

Anticipated Construction Start: Fall 2023

Estimated Construction Completion: Fall 2025

Construction schedules are estimated and weather permitting

Operational Changes in response to COVID-19

- WSSC Water has implemented protocols that align with recommendations from local, state and federal public health authorities
- Working to minimize impact
 - Facial masks (when indoors) and physical distancing
- All WSSC Water employees and contractors are required to refrain from coming to work if displaying symptoms of COVID-19
 - We have implemented robust internal contact tracing and quarantine requirements
- Earlier notification to customers



What to Expect During Construction

- Anticipated Work schedule: 9:00 a.m. to 3:00 p.m., Monday-Friday
 - Conditions at some locations may require different work hours
 - Residents will be notified at least two days prior to all construction activities
- Construction activities may include:
 - Marking locations of utilities
 - Field inspections
 - Rehabilitation of sewer mains, manholes and laterals
 - Pavement restoration where digging is necessary
- WSSC Water coordinates with local and state agencies, as well as other utilities for all planned work to avoid potential conflict and minimize disturbances to neighborhoods



What to Expect During Construction (cont.)

- Open-cut construction method, which involves cutting and excavating a section of the pavement
- This construction method does create noise and dust



Temporary Water Service Installation

- Above-ground (bypass) pipes may be installed to maintain water service to your home
 - Bypass pipes are not used in cold weather months
- These pipes will be placed along the roadway edge and provide the same quality of water to your home.



Traffic Impacts

- Certain construction activities may require temporary changes to traffic patterns
 - Traffic will be managed to minimize community disruptions
- Access will be maintained to homes during construction
 - Access into homes is **NOT** required
 - Access onto private property is generally **NOT** required
- Parking restrictions
 - WSSC Water will provide 48-hour advance notice (denoted by “No Parking” signs) before any parking restrictions
 - Any vehicles not removed from the designated area will be towed to a nearby street at no cost to owner
- Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion



Signage and Restoration

- Construction signs with contact persons placed throughout project area
- Projects completed during winter months are permanently paved and restored to their original state or better the following spring



Project Summary

- Existing distribution system water mains are near the end of their useful lives
- WSSC Water is replacing the distribution system water mains and water house connections up to the property line
- WSSC Water will minimize service disruptions during construction
- WSSC Water will coordinate work activities with property owners in the project area
- WSSC Water will restore all areas impacted by construction activities at the end of the project
- WSSC Water's goal is to provide a reliable water system to customers

Contact WSSC Water



- **Customer Service** | Monday-Friday, 8:00 a.m. to 6:00 p.m.

Phone: 301.206.4001 | 1.800.634.8400

Email: customerservice@wsscwater.com

- **24-Hour Emergency Call Center**

Water Emergency, Sewer Emergency or Discolored Water

Phone: 301.206.4002 | Email: emergencycallcenter@wsscwater.com

Report a Problem: wsscwater.com/customer-service/report-problem

Discolored Water: wsscwater.com/discoloredwater

- **File a Claim**

Phone: 301.206.7095

Online: wsscwater.com/claims

- **WSSC Water Financial Assistance Programs**

Online: <https://www.wsscwater.com/assistance>

- **Customer Notification System Sign-Up**

Online: www.wsscwater.com/cns, email and/or text alerts on work in your neighborhood





Questions?

