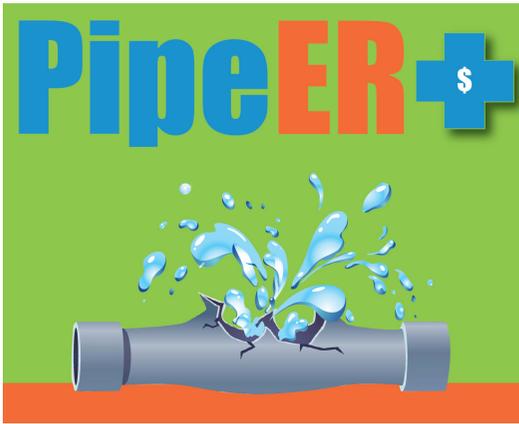*WSSC Water is the proud provider of safe, seamless and satisfying water services, making the essential possible every day for our neighbors in Montgomery and Prince George's counties. We work to deliver our best because it's what our customers expect and deserve.*

wsscwater.com/PipeER

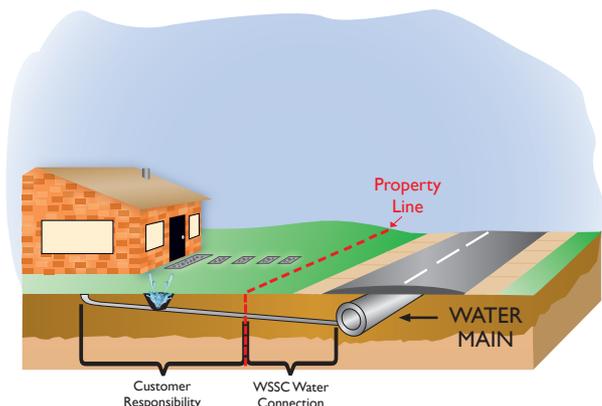WSSCWaterNews

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DELIVERING THE ESSENTIAL

WSSC FEDERAL CREDIT UNION

Water Service Line Emergency Replacement Loan Program

Do you have a leak on your residential water service line? Does that water service line need to be replaced? If so, WSSC Water is here to help with the Water Service Line Emergency Replacement Loan Program.

Customer Responsibility | WSSC Water Connection
Property Line
WATER MAIN

PipeER provides a loan to finance the replacement of a leaking residential water service line. Qualified customers are eligible to receive a loan up to $5,000. PipeER is administered by the WSSC Federal Credit Union (WSSC FCU) in partnership with WSSC Water.

This loan program makes $100,000 available annually to customers in need of these emergency funds. Funds are available on a first-come, first-served basis, each fiscal year until the fund is depleted. Any funds remaining on July 1 each year are donated to the Water Fund, which helps WSSC Water customers pay their water and sewer bills.

Program Eligibility

The WSSC FCU is responsible for underwriting and administering the loans under PipeER. Customers must meet the following criteria:

- A residential customer and owner of the property where the pipe replacement is taking place.

- Received a WSSC Water 30-day leak letter/notification.

- Received two quotes from WSSC Water licensed plumbers. A listing of registered licensed plumbers can be found at wsscwater.com/findplumber.

- Meet the WSSC FCU's minimum under-writing standards to qualify.

Once approved, the loan amount will be sent directly to a WSSC Water licensed plumber.

Any additional cost over the loan amount must be paid by the customer.

For more information and to begin your application process, contact WSSC FCU at 240.459.8022 or online at wsscfcu.org/pipeER.