






COMMISSION SUMMARY

AGENDA CATEGORY: Other Reports

ITEM NUMBER:

DATE: May 19, 2021

SUBJECT	Strategic Plan Recommendations
SUMMARY	The purpose of this Commission Package is to update Commissioners on actions regarding the WSSC Water Strategic Plan.
SPECIAL COMMENTS	
CONTRACT NO./ REFERENCE NO.	N/A
COSTS	N/A
AMENDMENT/ CHANGE ORDER NO. AMOUNT	N/A
MBE PARTICIPATION	N/A
PRIOR STAFF/ COMMITTEE REVIEW	Carla A. Reid, General Manager/CEO 
PRIOR STAFF/ COMMITTEE APPROVALS	Monica J. Johnson, Deputy General Manager, Strategy & Partnerships  Todd Allen, Chief Strategy & Innovation Officer 
RECOMMENDATION TO COMMISSION	Information Only for Approval at the June Commission Meeting
COMMISSION ACTION	



Interoffice Memorandum

TO: CARLA A. REID
General Manager/CEO

THRU: MONICA J. JOHNSON DocuSigned by: Monica Johnson 006544154450
Deputy General Manager for Strategy and Partnerships

FROM: TODD ALLEN DocuSigned by: Todd Allen 02F43DAE2481420...
Chief Strategy and Innovation Officer

DATE: May 7, 2021

RE: STRATEGIC PLAN RECOMMENDATION

Last month, we shared the detailed Strategic Plan with you that provides a detailed view of each of WSSC Water's key strategic initiatives and the actions we are taking to support them. Our recommendation is to focus on plan implementation and operationalizing the plan with WSSC Water employees.

Since sharing the plan with you, we sent an email to all employees introducing the plan and published the plan on wsscwater.com and the intranet. Upcoming activities to promote the Strategic Plan include:

- Initiative updates during monthly leadership meetings
- All-employee "Living the Mission" series livestream for Strategy & Innovation, focusing on the detailed Strategic Plan
- Interactive session on the Strategic Plan with managers during the June Leaders on the Same Page meeting
- Ongoing updates to employees in *News and Notes*

We anticipate initiating our next review of the Strategic Plan this fall. This will begin with research on emerging trends and include workshops with Commissioners, customers and employees.