

WSSC WATER STRATEGIC PLAN

Journey to World Class



MISSION: We are entrusted by our community to provide safe and reliable water, life's most precious resource, and return clean water to our environment, all in an ethical, sustainable, and financially responsible manner.

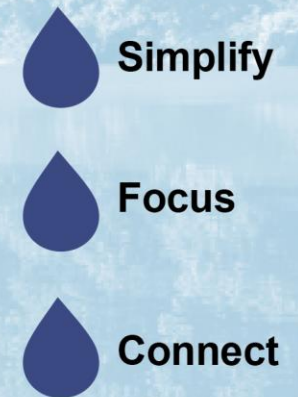
CORE VALUES



STRATEGIC PRIORITIES



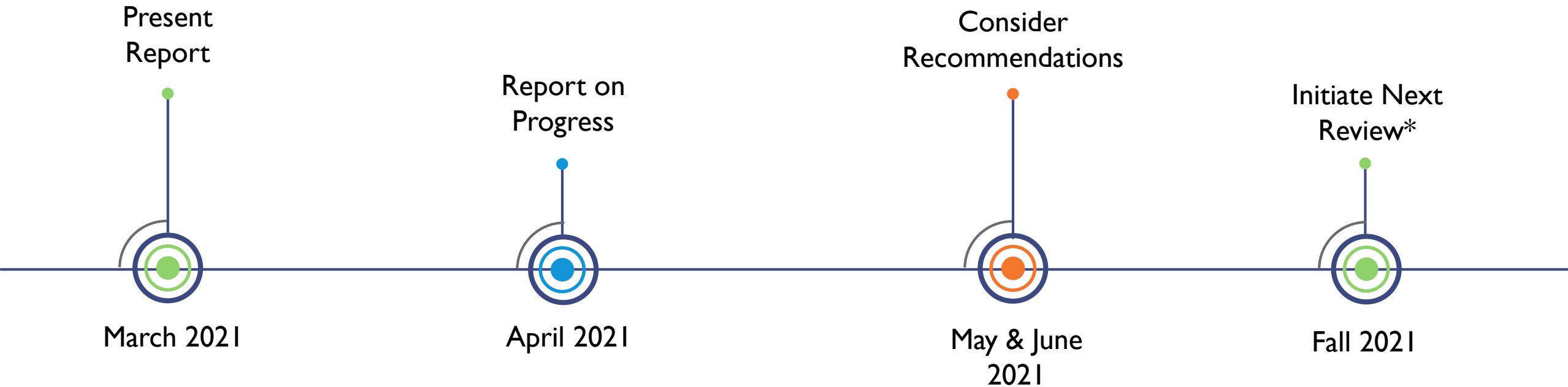
GUIDING PRINCIPLES



VISION

To be THE world-class water utility, where excellent products and services are always on tap.

Strategic Planning Timeline



*Includes industry research and workshops