



Latest updates for **MASTER PLUMBERS AND GASFITTERS** from



UPDATE

Attention WSSC Water Customers: Your safety, and the safety of our employees, is our top priority. Please note that WSSC Water is NOT closed, however some services have been temporarily suspended to assist in the public health efforts to minimize the spread of the Coronavirus.

WSSC Water is continuing to implement the following steps:

- All WSSC Water buildings are currently closed to the public. This includes the Licensing, Permit, and Plan Review counters at WSSC Water's Headquarters in Laurel, MD.
- Residential Inspections:
 - All non-emergency in-home residential inspections have been **temporarily** suspended. Reminder that permits are still required prior to the start of work per the WSSC Plumbing and Fuel Gas Code. Permit applications can be completed online using the WSSC Water ePermitting website, <https://permits.wsscwater.com/EnerGovProd/CitizenAccess/Site/Public/Main>.

- Inspections for unoccupied residential new construction and renovation projects presently continue with the Inspector retaining discretion to cancel the inspection if a health or safety issue exists on-site.
- Inspection staff, at their discretion, will continue to perform non-residential plumbing and gas inspections where social distancing can be maintained.
- For assistance with Permits and Licensing, email OneStopShop@wsscwater.com or call 301-206-4003.
- For technical questions concerning the WSSC ePermitting System email ePermittingSupport@wsscwater.com.
- For assistance with an Inspection, email InspectionSupport@wsscwater.com or call 301-206-4004 to speak with an Inspection Services Agent.
- For assistance with Plan Review, call 301-206-8886 to leave a message or email plumbingplansreview@wsscwater.com.
- If your Cross Connection Technician Certification expires during the State of Emergency, you will have 90 days after the State of Emergency is lifted to obtain your recertification. Should you have any questions, please email CrossConnectionControlProgram@wsscwater.com or call 301-206-4004.

Check the WSSC Water website at www.wsscwater.com for the latest updates.

WSSC Water thanks you for your patience and cooperation.

WSSC Water is the proud provider of safe, seamless and satisfying water services, making the essential possible every day for our neighbors in Montgomery and Prince George's counties.

We work to deliver our best because it's what our customers expect and deserve.

