



March 7, 2016

Dear Members of the Quince Orchard Valley Community,

Thank you for your patience. Ross Construction, a contractor working for WSSC, will arrive on Monday, March 14, 2016, to begin a Sewer Rehabilitation project. Improvements will be made to manholes and you will also see work being performed on the sewer mains. A WSSC inspector(s) will be on site to supervise all of the work.

You may see temporary, above ground sewer pipes which will be used to move the wastewater around the areas under construction. The contractor will monitor the temporary by-pass system around the clock. Some of the sewer mains could also be replaced; however WSSC will be using trenchless technology to minimize disruption to roadways and the environment in general.

**The rehabilitation project should not interrupt your sewer or water service;** however you will see various pieces of project equipment in your neighborhood and you could experience temporary changes in traffic patterns. Every effort will be made to minimize traffic inconvenience and to maintain appropriate signs to assure road safety in the vicinity of the contractor's work area.

The scope of work will include installation of a temporary access road between 12100 & 12056 Suffolk Terrace in order to reach WSSC's sewer mains and manholes located within Quince Orchard Valley Neighborhood Park. On rare occasions during the sewer main and manhole rehabilitation installation process, a distinctive resin-like odor may be detected. The odor is noticeable at very low levels. The contractor will notify customers 48 hours in advance of commencement of the sewer pipe lining work. Additionally information regarding this project including the sewer lining process, project maps, permits and further details about the scope of work can be found online at [www.wsscwater.com/qov](http://www.wsscwater.com/qov).

Although construction will start on March 14, 2016, WSSC personnel and employees will be on-site the week of March 7 to begin preconstruction activities. The construction site will be monitored 24-hours a day via closed circuit camera.

This project is expected to take 6-9 months to complete. We understand these types of projects cause an inconvenience and we appreciate your patience as we work to provide you with improved sewer service.

If you have any questions about this project, please contact the on-site WSSC Inspectors, Terry Wilkins and Brady Payen (contact information below) and reference Contract No. PM5297A11-Task Order 5. I am also happy to answer your questions. I am available Monday-Friday, 7:30 a.m. to 3:30 p.m. Emergencies related to this work should be reported to WSSC's 24 Hour Emergency Call Center at (301) 206-4002 (24 hours a day).

Sincerely,

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WSSC Gaithersburg Depot  
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The following is the contact information for WSSC and M-NCPPC personnel working on this project. Please feel free to contact us if any other related questions should arise:

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