



May 11, 2018

**RE: Valve Repair at 18500 Montgomery Village Avenue**

WSSC will be conducting repairs to a 16-inch valve at 18500 Montgomery Village Avenue near the intersection of Midcounty Highway and Montgomery Village Avenue. This work will take place starting **Thursday, May 24, 2018, at 10:00 p.m. until Friday, May 25, 2018, at 8:00 a.m.** Though not expected, work may extend beyond these hours if necessary to complete the repair. **As a result of this work, residents will experience a loss of water service during this time.**

We will be establishing a water station, which will be in the parking lot beside CVS at 19100 Montgomery Village Avenue from 7:00 p.m. until 11:00 p.m.

**HOW TO PREPARE**

- In anticipation of this work, you may want to store water for short-term use. Water for consumption can be stored in clean glass or plastic containers. Water for other purposes can be stored in sinks, bathtubs, laundry tubs, coolers or pots and pans. Make sure large containers of water are not accessible to children.
- When your water pressure is fully restored, you may experience discolored water or have air trapped in your water lines. Flushing your cold-water lines should resolve both problems. Begin by opening the bathroom tub faucet or sink faucet on the highest floor in your home. Then open the other faucets one at a time, moving from your highest floor to your lowest. Running the cold water for a minute or two should clear the trapped air and flush out the discolored water.
- WSSC does not recommend that you wash clothes during this time because clothes may become stained. If you experience stained clothing as a result of this event, WSSC will mail you a package of Rit Rust Remover free of charge. Contact the Communications Office at 301-206-8100 or by email at [communications@wsscwater.com](mailto:communications@wsscwater.com) to request the rust remover.

**WHAT TO EXPECT**

- WSSC crews will be disassembling and repairing a valve in the far-left travel lane. Motorists are encouraged to plan ahead as lane closures may cause delays during working hours on Montgomery Village Avenue. Safety cones will be in place to keep the work zone safe.
- The use of generators, air compressors, and large maintenance vehicles will be needed to complete this work, which may result in some additional noise during working hours.
- WSSC will ensure residents have access to their homes during work hours.

**CONTACT INFORMATION/QUESTIONS**

- WSSC Maintenance Section Manager: Thomas Green, 301-206-7017, [thomas.green@wsscwater.com](mailto:thomas.green@wsscwater.com).
- On-Site Supervisor: John (Billy) Stanton, 240-605-0740, [john.stanton@wsscwater.com](mailto:john.stanton@wsscwater.com)
- **Contact WSSC's 24-Hour Emergency Call Center at 301-206-4002, in the event of a water or sewer emergency or after business hours for information.**

*\*\*We understand the inconvenience these types of projects can cause and we appreciate your patience as we work to maintain and upgrade our aging infrastructure.\*\**

Washington Suburban Sanitary Commission