

March 7, 2018

RE: Decreased Water Pressure in Your Community on Saturday, March 17, 2018

## Dear WSSC Customer:

As part of our ongoing efforts to improve service and reliability for our customers, WSSC is currently replacing a large water main in your area. As a result of work associated with the Leeland Road Transmission Water Main Replacement project, you may experience <u>lower than normal water pressure beginning Saturday, March 17, 2018, at 9:00 p.m. and continuing until Sunday, March 18, 2018, at 5:00 a.m. (new date) If our crews are unable to complete this work because of inclement weather (heavy rain, snow, etc.) or we experience technical issues, it will be rescheduled for Saturday, March 24, beginning at 9:00 p.m. to Sunday, March 25, 2018, at 5:00 a.m. (new date)</u>

We will make every effort to avoid a complete loss of water service during this period, but as a precaution we are establishing a water station, starting at 7:00 p.m., which will be located at the <u>Beechtree Community Clubhouse</u>, <u>15511 Beech Tree Parkway Upper Marlboro, MD 20774</u>. For updates, follow us online at wsscwater.com or social media, Twitter: @WSSCWaterNews, and Facebook: @WSSCWater.

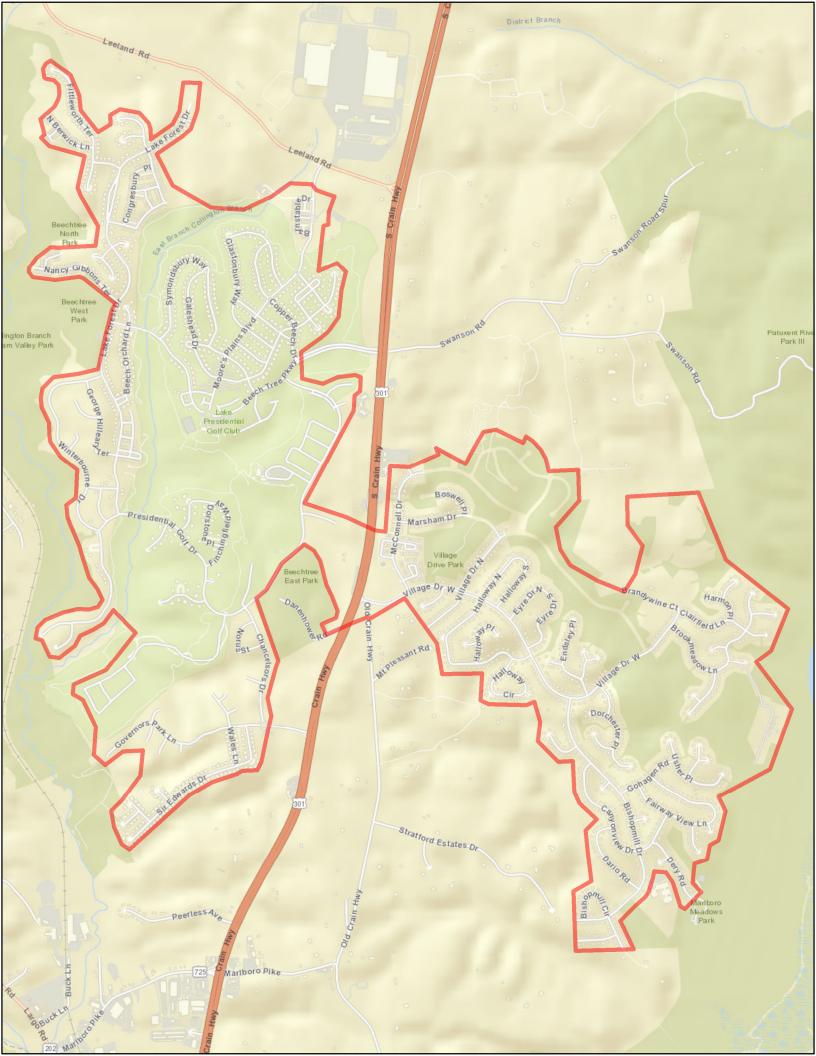
Here are some additional tips you may find useful during this temporary loss of water pressure:

- In anticipation of this work, you may want to store water for short-term use. Water for consumption can be stored in clean glass or plastic containers. Water for other purposes can be stored in sinks, bathtubs, laundry tubs, coolers or pots and pans. Make sure large containers of water are not accessible to children.
- When your water pressure is fully restored, you may experience discolored water or have air trapped in
  your water lines. Flushing your cold water lines should resolve both problems. Begin by opening the
  bathroom tub faucet or sink faucet on the highest floor in your home. Then open the other faucets one at
  a time, moving from your highest floor to your lowest. Running the cold water for a minute or two should
  clear the trapped air and flush out the discolored water.
- WSSC recommends that you NOT wash clothes during this time because clothes may become stained. If
  you experience stained clothing as a result of this event, WSSC will mail you a package of Rit Rust
  Remover free of charge. Contact the Communications Office at 301-206-8100 or by email at
  communications@wsscwater.com to request the rust remover.

## **CONTACT INFORMATION/QUESTIONS**

- On-site WSSC Inspector: Tim Clark, 443-442-4127, Timothy.Clark@wsscwater.com
- WSSC Technical Contract Supervisor: Randy Bond, 301-206-7317, Ralph.Bond@wsscwater.com
- In the event of a water or sewer emergency, contact WSSC's 24-Hour Emergency Call Center at 301-206-4002.

We understand the inconvenience these types of projects can cause and we appreciate your patience as we work to upgrade our infrastructure.



## **DIRECTLY IMPACTED STREETS INCLUDE:**

Barnstable Drive Berndale Court Bishopmill Drive **Brook Trail Court** Buckingham Green Lane Canyonview Drive Clairfield Lane Copper Beech Drive **Dery Court** Dorchester Place Easingwold Lane Eyre Drive North Fairway View Terrace Fittleworth Terrace Glastonbury Way Granville Place Halloway Place Hexham Terrace Lana Court Littleton Place Mimsey Road Newmoor Way North Berwick Lane Saddlebrook Court Sir Edwards Drive Swanscombe Loop **Tibberton Terrace** Usher Place

Wales Lane

Bauer Court Berwick Court **Bishopmill Place Brookmead Court Burford Lane** Captain Perry Court Clav Cross Lane Crathie Lane Dery Road Dornoch Wav Ellen Drive Eyre Drive South Farnsborough Way Galeshead Drive Gohagen Road Halloway Circle Halloway South Humberside Wav Leeland Road Marchwood Place Monksilver Bend Newton Court Orchard Farm Place Saffron Walden Wav Sissinghurst Place Symondsbury Way **Torcross Way** Valerian Lane Wardlow Road

Beech Orchard Lane Bishopmill Circle Bishopstone Terrace **Brookmeadow Lane Buxton Place** Chancelsors Drive Coakley Lane **Daffney Court Donnell Drive** Dorstone Place **Endsley Place** Fairway View Court Ferndown Way Garden Court Governors Park Lane Halloway Court Harmon Court Kettlebaston Lane Levenwick Place Marsham Drive Moores Plains Boulevard Newtonmore Lane Presidential Golf Drive Shalbourne Lane Snetterton Lane Terrytown Court Turleygreen Place Village Drive North Wellingborough Court

Beech Tree Pkwy Bishopmill Court Boswell Place **Brookshire Court** Camberley Place Chippenham Terrace Congresbury Place Dario Road **Doralshire Court** Earlham Court **Eton Way** Fairway View Lane Finchingfield Way George Hilleary Terrace **Grand Street** Halloway North Harmon Place Lake Forest Drive Lincolnshire Place McConnell Drive Nancy Gibbons Terrace Ninean Court Ravenglass Lane Shapswick Place Susan Hodges Place Tewkesbury Place **Urby Court** Village Drive West Winterbourne Drive