



Homeowner Tips

During the winter months, keep household temps above 55 degrees to protect your pipes.

- Turn off water to outside faucets, remove hoses and drain the pipes.
- Ask your hardware store about pipe insulation.
- On colder nights open cabinet doors to expose pipes to your home's warmth.
- Let kitchen or bathroom faucets drip slowly to keep water moving.

If a pipe in your home freezes:

- Completely open the cold water faucet nearest the frozen pipe. (Relieves pressure and reduces the chance of breakage)
- Use a hand-held dryer if you decide to thaw the pipe yourself.
- If in doubt, call a registered plumber for help.

Need more details?
wsscwater.com/winterready





A LITTLE CHANGE A BIG DIFFERENCE

Your neighbor may need a little help! The WSSC Water Fund offers emergency financial assistance to families who find themselves facing a shut off of water services. With the generous donations of WSSC customers and employees, the Water Fund helps residential customers with their water/sewer bill.

RoundUp Your Bills

- Enroll at wsscwater.com to have your bill automatically rounded up
- Check the box on your bill to round up as a one-time donation

The Salvation Army administers the Water Fund and determines whether applicants qualify for assistance.

Get Help With Your Bill

Many people face financial problems at one time or another. If you need assistance with your water bill, contact The Salvation Army in your county:

Montgomery County: 301-515-5354

Prince George's County: 301-277-6103

**For more information on the Water Fund,
visit wsscwater.com/iep**