

HELP WITH YOUR WATER AND SEWER BILLS

WSSC can help make your water and sewer bills more affordable. We've enhanced our Affordability Programs to provide financial assistance to more customers.

Customers can make arrangements to significantly reduce their WSSC bills.

Get started now by calling - 301-206-4001



Need help right now?

Our representatives are here to help and ready to work with you to determine a payment option that will help your situation.

Bill Adjustments are available to residential customers once every three years under certain circumstances.

Flexible Payment Options, including extended due dates and payment plans, can help when customers have an unexpected financial hardship.



Need help repairing your water service line?

COMING SOON! Beginning July 1, 2019, WSSC will offer a new loan program to help customers pay for on-property water service line replacement.

Pipe Loan Program

Qualify for up to \$5,000, paid directly to a licensed plumber. Details will be available closer to the launch date.

Administered by the
WSSC Federal Credit Union
301-206-8111
wsscfcu.org



Need long-term assistance?

We'll ask you if your income might make you eligible for one of three programs that can reduce your WSSC bills in the future.



The Water Fund

Provides customers in need up to \$300, once per year. The program is administered by the Salvation Army and funded by generous donations from WSSC customers, employees and community partners.
wsscwater.com/waterfund

- Montgomery County Salvation Army
301-515-5354
- Prince George's County Salvation Army
301-277-6103



Customer Assistance Program (CAP)

Provides a credit for WSSC's fixed fees on water and sewer bills of up to \$28 per quarterly bill.
wsscwater.com/CAP

Enrollment and qualification by the Office of Home Energy Programs.
800-332-6347
dhr.maryland.gov/office-of-home-energy-programs



Bay Restoration Fund Exemption

Waives the state-mandated Bay Restoration Fund (BRF) Fee up to \$15 per quarterly bill.
wsscwater.com/bayexempt