

CUSTOMER AFFORDABILITY PROGRAMS

STATE OF MARYLAND AND LOCAL GOVERNMENT PROGRAMS OFFERING ASSISTANCE	
INDOOR PLUMBING LOAN PROGRAM	<p>The Indoor Plumbing Program is a loan administered by the Maryland Department of Housing and Community Development (DHCD). This loan assists income eligible property owners with improvements to indoor plumbing, including connecting expenses to public water and sewer systems and plumbing fixtures.</p> <p>For More Information:</p> <ul style="list-style-type: none"> • https://dhcd.maryland.gov/Residents/Pages/SpecialLoans.aspx • singlefamilyhousing.dhcd@maryland.gov • (301) 429-7852/ 1-800-638-7781 (toll free)
MONTGOMERY COUNTY HEALTH AND HUMAN SERVICES EMERGENCY ASSISTANCE PROGRAM	<p>Emergency assistance is available to WSSC customers who are <u>Montgomery County</u> residents. The Temporary Cash Assistance (TCA) and Temporary Disability Assistance Program (TDAP) program provides benefits, cash assistance and employment resources to people with low income or disabilities.</p> <p>For More Information:</p> <ul style="list-style-type: none"> • www.montgomerycountymd.gov/HHS-Program/CYF/CYFPubA-TCA-TDAP-p346.html#Eligibility • Learn about eligibility and more and apply online at <u>MyDHR</u>. • Call 311
PRINCE GEORGE'S COUNTY HEALTH AND HUMAN SERVICES EMERGENCY ASSISTANCE PROGRAM	<p>Emergency assistance is available to WSSC customers who are <u>Prince George's County</u> residents. The Temporary Cash Assistance (TCA) program provides cash assistance to needy families.</p> <p>For More Information:</p> <ul style="list-style-type: none"> • https://www.princegeorgescountymd.gov/1719/Temporary-Cash-Assistance-Program • Learn about eligibility and more and <u>apply online</u> at <u>My DHR</u>. • Call 311

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OTHER ORGANIZATIONS OFFERING ASSISTANCE	
HEATING ASSISTANCE	<p>Founded by Washington Gas, The Washington Area Fuel Fund (WAFF) helps families who do not qualify for, or who have exhausted, government energy assistance. WAFF pays for <u>all types of fuel</u> to heat families’ homes during the winter season. WAFF is administered by The Salvation Army.</p> <p>For More Information:</p> <ul style="list-style-type: none"> • https://www.washingtonareafuelfund.org • The Salvation Army – Prince George’s: (301) 277-6103 • The Salvation Army – Montgomery: (301) 515-5354
CATHOLIC CHARITIES - EMERGENCY ASSISTANCE	<p>Catholic Charities provides financial assistance to needy families. This includes programs funded by Department of Health and Human Services (DHHS).</p> <p>For More Information:</p> <ul style="list-style-type: none"> • https://www.catholiccharitiesdc.org • 301-942-1790
UNITED COMMUNITIES AGAINST POVERTY (UCAP) – EMERGENCY ASSISTANCE	<p>United Communities Against Poverty provides low-income persons living in permanent housing links to supportive services in the community.</p> <p>For More Information:</p> <ul style="list-style-type: none"> • http://ucappgc.org • 301-322-5700
LAUREL ADVOCACY AND REFERRAL SERVICES – EMERGENCY ASSISTANCE	<p>Laurel Advocacy and Referral Services has an Emergency Services Program that provides low income families with assistance to help with energy bills.</p> <p>For More Information:</p> <ul style="list-style-type: none"> • http://laureladvocacy.org • 301-776-0442