



August 10, 2017

RE: Colesville Road Water Transmission Main Replacement Project, Contract No. BT5977A15

Dear Customer:

Crews working for WSSC will be in your neighborhood soon to replace our aging pipes as part of our infrastructure renewal program. **Construction to replace approximately 1.78 Miles of WSSC water main is expected to begin on or about August 21, 2017, and be complete by May 2019, weather permitting.** Final restoration of sidewalks roadways and landscaping will take place within 90 days of construction completion.

Please see the project map on the back to view the streets where work will be taking place. A WSSC inspector will supervise the work, which is being performed by Rivers Construction Group, LTD.

WHAT TO EXPECT

- New water mains will be installed using an open-cut construction method, which involves constructing a trench by cutting and excavating a section of the pavement. This construction method does create noise and dust. This type of work is typically done during the day unless otherwise required as a condition of the work permit.
- Above-ground (bypass) pipes may be installed to maintain water service to your home. These pipes will be placed along the roadway edge and provide the same quality of water to your home.
- Smaller pipes will connect these temporary water mains to your home.
- Additional information regarding WSSC's water main replacement process can be found online at www.wsscwater.com/wmr.

IMPACTS

- Anticipated Work Hours: **Monday-Friday, 9:30 a.m.- 3:30 p.m.** Work may occasionally extend beyond these hours to complete specific tasks. **As a requirement of the permit for this project, work will take place at night and on weekends due to heavy traffic patterns in this area. WSSC will provide advanced notice regarding night work and weekend work.**
- WSSC works to minimize impacts to your water service, however, there will be occasions when your water service is disrupted. WSSC will provide a minimum 48-hour advanced notice prior to any planned water service interruptions.
- There also may be temporary changes to traffic patterns and/or parking restrictions. Any vehicles that have not been removed from the area (as denoted by "No Parking" signs) by the time the parking restrictions take effect will be towed to a nearby street at no cost to the owner. WSSC will provide 48-hour advance notice prior to any parking restrictions. Please note, during any parking restrictions, residents will still have access to your homes.
- ***Please contact the Technical Contract Supervisor if you need special accommodations.***

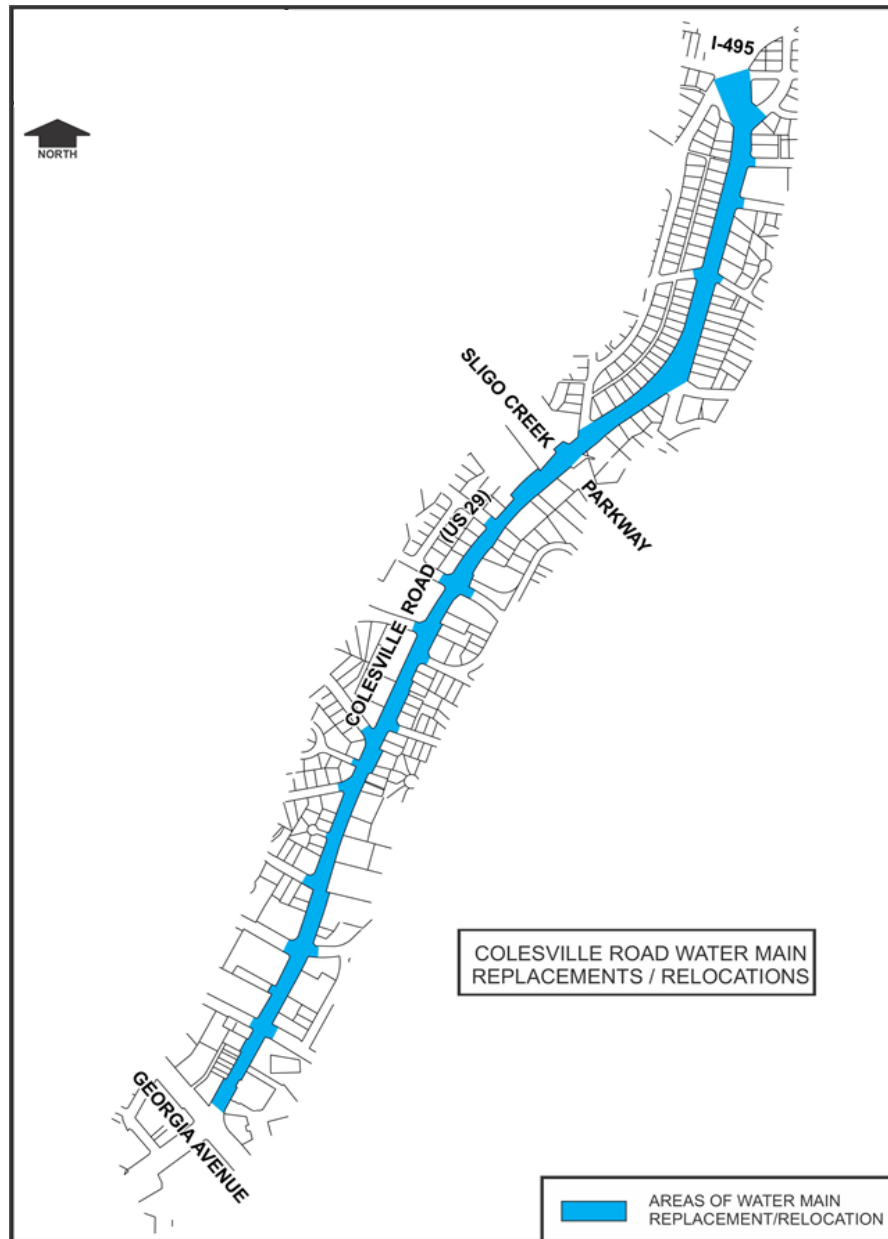
CONTACT INFORMATION/QUESTIONS

- On-Site WSSC Inspector: **Arun Patel, 240-508-3374, arun.patel@wsscwater.com**
- WSSC Technical Contract Supervisor: **Curtis L. Pinder, 301-206-7339, Curtis.pinder@wsscwater.com**
- **Contact WSSC's 24-Hour Emergency Call Center at [301-206-4002](tel:301-206-4002), in the event of a water or sewer emergency.**
- Updates and information, can be found online at www.wsscwater.com/Colesville.

Directly Impacted Neighborhood/Streets Include: Colesville Road

Project Schedule:

- a. Phase I: Georgia Avenue to Sligo Creek Parkway. (Anticipated start August 21, 2017)
- b. Phase II: Sligo Creek Parkway to the Beltway (Anticipated start July 2018)
- c. Phase III: Sligo Creek Parkway Pipelining (Anticipated start January 2019)



We understand the inconvenience these types of projects can cause and we appreciate your patience as we work to upgrade our infrastructure. You can get additional information about other WSSC projects online at: <https://gis.wsscwater.com/inyourneighborhood>.