

August 26, 2019

RE: COLESVILLE ROAD TRANSMISSION WATER MAIN REPLACEMENT NIGHT WORK

Thank you for your patience as WSSC completes the Colesville Road Transmission Water Main Replacement project. We understand the inconvenience these types of projects can cause and appreciate your patience as we work to continue delivering safe and reliable water service. This letter is to update you on the progress and adjusted timeline associated with the project.

PROJECT UPDATE

Originally, WSSC anticipated the project would be completed by Summer 2019, however, as a result of difficulties encountered while digging through the rock below the road surface, we have had to adjust our schedule. At this time, WSSC anticipates pipe installation will be completed Fall 2019.

Beginning **Monday**, **August 26**, **2019**, we are adding overnights to the core working hours in an effort to adhere to our updated project completion date. In the event of inclement weather, work will not take place. Residents and business owners will be informed regarding changes in the schedule.

NEW WORK HOURS

- Day Work: Monday-Friday, 9:30 a.m. to 3:30 p.m.
- Night Work: Monday-Friday, 9:00 p.m. to 4:00 a.m. These hours will be in effect until Friday, September 13, 2019
- Weekend Work (starting August 31, 2019): Saturdays, 9:00 a.m. 5:00 p.m.; Sundays (as needed), 9:00 a.m. 5:00 p.m.

NOTE: Work will not take place on Federal or WSSC Holidays or during inclement weather (heavy rain or freezing temperatures).

WHAT TO EXPECT

- Work will take place at the intersection of Fenton Street and Colesville Road/US 29.
- Motorists are encouraged to plan ahead as single- and double-lane closures will cause delays during work hours along southbound Colesville Road.
- Safety cones and signs will be in place to keep the work zone safe.
- Access to homes and businesses will be maintained at all times.

CONTACT INFORMATION/QUESTIONS

- WSSC On-site Inspector: Arun Patel, 240.508.3374, Arun.Patel@wsscwater.com
- WSSC Technical Contract Manager: Curtis Pinder, 301-206-7339, Curtis.Pinder@wsscwater.com, Monday-Friday, 7:30 a.m.—3:30 p.m.
- WSSC Customer Advocate: Brandon Stewart, 301-642-1712, Brandon.Stewart@wsscwater.com
- Contact WSSC's 24-Hour Emergency Call Center at <u>301-206-4002</u>, in the event of a water or sewer emergency, or for information after business hours.
- For more information and to sign up for email alerts, visit: www.wsscwater.com/Colesville.