



May 8, 2018

## **RE: COLESVILLE ROAD WATER SERVICE INTERRUPTION**

As a part of the Colesville Road Transmission Water Main Replacement project, WSSC will be conducting night work on **Thursday, May 10th starting at 9:00 p.m. through Friday, May 11th at 5:30 a.m. WSSC anticipates residents and businesses will experience a loss of water service during this time.**

Water main rehabilitation can be unpredictable, therefore in the event our crews experience technical difficulties or inclement weather, this schedule will be adjusted to a later date. Residents and business owners will be informed immediately about significant changes to the schedule.

We will be establishing two water stations, which will be located at 1001 Spring Street and 8811 Colesville Road, Silver Spring, MD 20910, from 7:30 p.m. until 11:00 p.m.

### **HOW TO PREPARE**

- In anticipation of this work, you may want to store water for short-term use. Water for consumption can be stored in clean glass or plastic containers. Water for other purposes can be stored in sinks, bathtubs, laundry tubs, coolers or pots and pans. Make sure large containers of water are not accessible to children.
- When your water pressure is fully restored, you may experience discolored water or have air trapped in your water lines. Flushing your cold-water lines should resolve both problems. Begin by opening the bathroom tub faucet or sink faucet on the highest floor in your home. Then open the other faucets one at a time, moving from your highest floor to your lowest. Running the cold water for a minute or two should clear the trapped air and flush out the discolored water.
- WSSC does not recommend that you wash clothes during this time because clothes may become stained. If you experience stained clothing as a result of this event, WSSC will mail you a package of Rit Rust Remover free of charge. Contact the Communications Office at 301-206-8100 or by email at [communications@wsscwater.com](mailto:communications@wsscwater.com) to request the rust remover.

### **WHAT TO EXPECT**

- Motorist are encouraged to plan ahead as lane closures may cause delays during working hours on Colesville Road and safety cones will be in place to keep the work zone safe.
- Crews will be connecting individual water lines to the new water main, installing a new fire hydrant, digging and backfilling trenches.
- The use of generators, pumps and large maintenance vehicles will be necessary to complete this work. Residents will notice a significant increase in noise during working hours.

### **CONTACT INFORMATION/QUESTIONS**

- WSSC On-Site Inspector: Enrique Lopez, 571-447-1276, [Enrique.Lopez@wsscwater.com](mailto:Enrique.Lopez@wsscwater.com)
- WSSC Technical Contract Manager: Curtis Pinder, 240-460-9753, [Curtis.Pinder@wsscwater.com](mailto:Curtis.Pinder@wsscwater.com)
- **Contact WSSC's 24-Hour Emergency Call Center at 301-206-4002, in the event of a water or sewer emergency or after business hours for information.**
- Follow us online [wsscwater.com](http://wsscwater.com) or social media, Twitter: @WSSCWaterNews, Facebook: @WSSCWater, for updates

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