

## Investing in Safe, Clean Water

WSSC Water is proposing a \$1.5 billion budget for Fiscal Year 2021, which includes a seven percent average rate increase. With the proposed increase, a typical customer with a family of three, using 55 gallons of water per person, per day, would see a quarterly increase of \$13.26 in their bill.

The proposed increase will help support WSSC Water's continued investment in replacing aging infrastructure. See the budget at [wsscwater.com/fin](http://wsscwater.com/fin).



## Supporting Our Neighbors in Need

We're committed to making your water and sewer bills more affordable. That's why we've enhanced our pay plans and affordability programs to assist more customers in need. Get all the details at [wsscwater.com/assistance](http://wsscwater.com/assistance).

## Drinking Water Safe from PFAS Contaminants

WSSC Water recently tested its water for the presence of PFAS, or Per- and Polyfluoroalkyl substances, and test results confirm that the drinking water serving Montgomery and Prince George's County homes and businesses is safe from PFAS contamination. No additional treatment is necessary.



PFAS are a group of man-made chemicals that were developed in the 1940s to be fire, oil, grease, water and stain resistant. The chemicals are found in a wide array of consumer and industrial products, including non-

stick cookware, stain repellant, dental floss, cleaning products and cosmetics.

Using testing methods developed and approved by the U.S. EPA, we tested for 18 different PFAS compounds at our Potomac and Patuxent Water Filtration Plants and found the vast majority of compounds were either not present or present at extremely low concentration levels.

"These results confirm that WSSC Water customers should not think twice about filling up their glasses or water bottles with our clean and refreshing tap water," says WSSC Water GM/CEO Carla A. Reid.

To learn more about PFAS and see the test results, go to [wsscwater.com/pfas](http://wsscwater.com/pfas).

## DID YOU KNOW?

There are no known PFAS-contaminated sites located upstream of WSSC Water drinking water sources.

## Spring's in Bloom at Brighton Dam

After two years of construction, the Brighton Dam Recreation Areas, which include the Azalea Garden, are now open. Call the Brighton Dam Visitor Center at 301.206.7485 or visit [wsscwater.com/watershed](http://wsscwater.com/watershed) for a full list of watershed activities and other information.



# In Our Community

## Advocating for Our Neighbors

As a WSSC Water Customer Advocate, Brandon Stewart is in the community, ready to answer questions, advise you on upcoming work in your area, and help deal with any WSSC Water project-related issues. But one couple calls him a miracle worker.

The young couple had been struggling for several months with sewer-related issues in their home. They were impressed with

Brandon's ability to expedite emergency work to resolve their issues. They even dubbed him "WSSC Water's most valuable asset."

We think you'll find that all three of our customer advocates work wonders, and we love when our employees get kudos for putting customers first. And we know Brandon exudes excellence every day.



To find out which customer advocate serves your community, visit [wsscwater.com/advocate](http://wsscwater.com/advocate).

## We Need Your Input!

Join WSSC Water's online Customer Feedback Community and help us make your experience with WSSC Water better, more efficient and user friendly.



Once a month you'll be asked to respond to questions in a survey, or provide specific reactions to WSSC Water

projects, initiatives or services. It's so easy that you can do it from the comfort of your home. Get full details at [wsscwater.com/cfc](http://wsscwater.com/cfc).

## Laurel Pledges to Save Water



Laurel Mayor Craig Moe

The City of Laurel is taking part in the National Mayor's Challenge for Water Conservation, and they need your help in this friendly competition with cities across the country.

Throughout April, go to [mycitypledge.com](http://mycitypledge.com) and pledge to save water -- a good commitment all year long! Winning cities are those with the highest percentage of residents taking the pledge. Laurel came in third last year, and with your pledge, it can come out on top in 2021.

Reading this after April? Maybe your city will be inspired to take the challenge in 2021. By participating, individuals have a chance to win huge prizes, including thousands of dollars off their water bills.

## Summer Water Saving Tips



- Save moisture with mulch.
- Plant native shrubs that require less watering.
- Don't hose down driveways/walkways. Use a broom instead.



- Replace leaky parts.
- Use a nozzle to adjust to fine spray.
- Shut off at the house to avoid leaks.



- A sub-meter could reduce average daily consumption!
- Use a cover to slow evaporation.
- Keep pool filters clean.



- Rinse car once, wash with soapy water, rinse again quickly.
- Go to the car wash. Washing at home uses 100s of gallons of water.

Get more tips at [wsscwater.com/conservation](http://wsscwater.com/conservation)