

Rate Structure Alternatives						
Summary of May Public Comments, Questions, & other Feedback Received						
	Category	Meeting Comments*	Meeting Questions*	Email/Letters **	Total	% of Total
1	Impact on affordability for residential customers	12	10	26	48	24.1%
2	Non-Rate Structure: Billing/ Customer Service	17	17	1	35	17.6%
3	Conservation: Impact of new rates on water use	2	7	12	21	10.6%
4	Other	3	2	14	19	9.5%
5	Residential customer role in new rate structure	3	10	0	13	6.5%
6	Comments on Presentation	3	8	1	12	6.0%
7	Fixed Fees/Ready to Serve Charges	-	6	3	9	4.5%
8	WSSC Budget & Cost Controls	2	4	0	6	3.0%
9	Law Suit & Future PSC Review of Rates	-	6	0	6	3.0%
10	Location & Venue	6	0	0	6	3.0%
11	Impact on multifamily and condo customers	3	2	1	6	3.0%
12	Support For Example 2 Rates: 4 Tier Increasing Rates	2	0	3	5	2.5%
13	Impact on large families	1	1	3	5	2.5%
14	Impact of new rates on Service & Infrastructure	2	2	1	5	2.5%
15	Support For Example 1 Rates: Phase in to Flat Rate	-	3	0	3	1.5%
	Total	56	78	65	199	
	*Public Meeting comments & questions for May 2017					
	** Received through May 18, 2017					