

Office of the Inspector General Summary of Activities Report

December 2019

# Agenda

- Spend Customer Dollars Wisely
- Optimize Infrastructure
- Protect Our Resources
- Enhance Customer Experience

## Spend Customer Dollars Wisely

#### OIG Audit Plan & Activities Dashboard

	Quarter 2			Quarter 3		
	October	November	December	January	February	March
FY 2020 Audit Projects:						
DC Water Blue Plains O&M Billing FY 2018	Not Started	Not Started	Not Started			
DC Water Multi-Jurisdictional User Facility (MJUF) FY 2018	Not Started	Not Started	Not Started			
Sustainability and Support Services Vendor						
Management Review	Not Started	Not Started	Not Started			
Safe Drinking Water Act Complince Audit	Not Started	Not Started	Not Started			
CIP Public Outreach Policy Compliance Audit	Not Started	Not Started	Not Started			
Talent Acquisition Audit	Not Started	Not Started	Not Started			
Year-End Payroll Audit		$\longrightarrow$				
FY 2019 Carryover Audit Projects:						
Blue Plains O&M Billing FY'17						
Multi-Jurisdiction User Facility O&M Indirect Billings						
FY'17						
Claims Checking Account Close-out						
Commission Office Compliance Audit						
Procurement Office Performance Audit	$\longrightarrow$	$\longrightarrow$	$\longrightarrow$			
Retiree Benefits	$\rightarrow$	$\rightarrow$	$\rightarrow$			
Continuous Compliance Audits/Reviews:						
Procurement-Card Reviews						
Fourth Quarter Reviews	<b>—</b>					
Accounts Payable Reviews						
Fourth Quarter Reviews	$\rightarrow$	$\rightarrow$	$\rightarrow$			
Bi-Weekly Payroll Reviews	$\rightarrow$	$\rightarrow$				
External Auditing Services		Completed			ļ	
In Progress						
Not Started						
Completed						



## Follow-up on Management Action Plans

	Corrective Actions					
Department	Implemented Pending OIG Verification	Open	Delinquent	Total		
Human Resources Department		1		1		
Police & Homeland Security		2		2		
Information Technology Department	7	1	1	9		
General Services Department	14	3		17		
Utility Services	1			1		
Office of Supplier Diversity & Inclusion	1			1		
Procurement Department		2		2		
Production Department	2		2	4		
TOTAL	. 25	9	3	37		

Color Key
Remediation is due within 30 days for at least 1 issue.
Remediation is due within 31-60 days for at least 1 issue.
Management action plan is overdue



# **Optimize Infrastructure**

	Quarter 2			Quarter 3		
	October	November	December	January	February	March
Clarksburg Triangle, Part 1, DA3326G02	Completed					
Cabin Branch/Clarksburg Triangle, DA3326D02	$ \longrightarrow $	$\longrightarrow$				
Brickyard South, Pt.3B, DA3852C04	Completed					
Cabin Branch Subdivision, Pt. 32, DA3326F02	Completed					
Cabin Branch, Pt. 23, DA5636D13	$\longrightarrow$					
Mid-Pike Plaza, Pt. 7, DA5238G11	$\longrightarrow$	$\longrightarrow$				
Mid-Pike Plaza, Pt. 7, DA5238E11	$\rightarrow$					
Mid-Pike Plaza, Pt. 8, DA5238H11		$\rightarrow$				
PSEG Keys Energy Center, DA5614A13						
Smith Home Farms, Part 1, DA4358A06						
Smith Home Farms, Part 1B, DA4358C06						
Pulte Homes/Summerfield Crossing, DA3267A02						
The Village of Clagett Farm, Pt. 1, DA3882A04						
The Village of Clagett Farm, Pt. 2, DA3882B04						
IN PROGRESS						



# **Protect Our Resources**

Fraud, Waste and Abuse (FW&A) Provided FW&A Training to eight new employees on 12/16/19 during the New Employee Orientation





## **Enhance Customer Experience**



#### Staff members James A. Wall, Jr., Janice Hicks and Lucretia Morris participated in the WSSC Water/INOVA's Blood Drive



# Enhance Customer Experience, Cont'd.



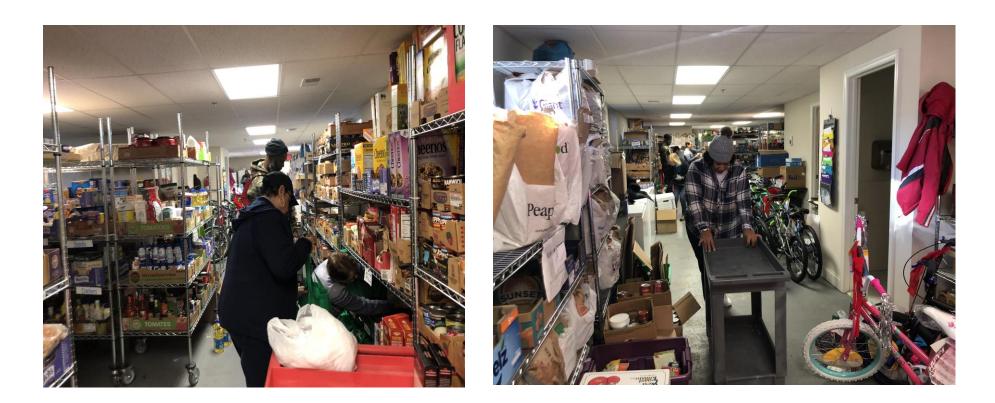








#### Enhance Customer Experience, Cont'd.





# **Questions?**

