



Office of the Inspector General
Summary of Activities Report

December 2019

Agenda

- Spend Customer Dollars Wisely
- Optimize Infrastructure
- Protect Our Resources
- Enhance Customer Experience






Spend Customer Dollars Wisely

OIG Audit Plan & Activities Dashboard

| | Quarter 2 | | | Quarter 3 | | |
|--|-------------|-------------|-------------|-----------|----------|-------|
| | October | November | December | January | February | March |
| FY 2020 Audit Projects: | | | | | | |
| DC Water Blue Plains O&M Billing FY 2018 | Not Started | Not Started | Not Started | | | |
| DC Water Multi-Jurisdictional User Facility (MJUF) FY 2018 | Not Started | Not Started | Not Started | | | |
| Sustainability and Support Services Vendor Management Review | Not Started | Not Started | Not Started | | | |
| Safe Drinking Water Act Compliance Audit | Not Started | Not Started | Not Started | | | |
| CIP Public Outreach Policy Compliance Audit | Not Started | Not Started | Not Started | | | |
| Talent Acquisition Audit | Not Started | Not Started | Not Started | | | |
| Year-End Payroll Audit | → | → | → | | | |
| FY 2019 Carryover Audit Projects: | | | | | | |
| Blue Plains O&M Billing FY'17 | → | → | → | | | |
| Multi-Jurisdiction User Facility O&M Indirect Billings FY'17 | → | → | → | | | |
| Claims Checking Account Close-out | → | → | → | | | |
| Commission Office Compliance Audit | → | → | → | | | |
| Procurement Office Performance Audit | → | → | → | | | |
| Retiree Benefits | → | → | → | | | |
| Continuous Compliance Audits/Reviews: | | | | | | |
| Procurement-Card Reviews | | | | | | |
| Fourth Quarter Reviews | → | → | → | | | |
| Accounts Payable Reviews | | | | | | |
| Fourth Quarter Reviews | → | → | → | | | |
| Bi-Weekly Payroll Reviews | → | → | → | | | |
| External Auditing Services | → | Completed | | | | |
| | → | | | | | |
| | | | | | | |
| | | | | | | |

Follow-up on Management Action Plans

| Department | Corrective Actions | | | |
|--|---|----------|------------|-----------|
| | Implemented Pending OIG Verification | Open | Delinquent | Total |
| Human Resources Department | | 1 | | 1 |
| Police & Homeland Security | | 2 | | 2 |
| Information Technology Department | 7 | 1 | 1 | 9 |
| General Services Department | 14 | 3 | | 17 |
| Utility Services | 1 | | | 1 |
| Office of Supplier Diversity & Inclusion | 1 | | | 1 |
| Procurement Department | | 2 | | 2 |
| Production Department | 2 | | 2 | 4 |
| TOTAL | 25 | 9 | 3 | 37 |

| Color Key | |
|---|--|
|  | Remediation is due within 30 days for at least 1 issue. |
|  | Remediation is due within 31-60 days for at least 1 issue. |
|  | Management action plan is overdue |

Optimize Infrastructure

| | Quarter 2 | | | Quarter 3 | | |
|---|-----------|----------|----------|-----------|----------|-------|
| | October | November | December | January | February | March |
| Clarksburg Triangle, Part 1, DA3326G02 | Completed | | | | | |
| Cabin Branch/Clarksburg Triangle, DA3326D02 | → | → | → | | | |
| Brickyard South, Pt.3B, DA3852C04 | Completed | | | | | |
| Cabin Branch Subdivision, Pt. 32, DA3326F02 | Completed | | | | | |
| Cabin Branch, Pt. 23, DA5636D13 | → | → | → | | | |
| Mid-Pike Plaza, Pt. 7, DA5238G11 | → | → | → | | | |
| Mid-Pike Plaza, Pt. 7, DA5238E11 | → | → | → | | | |
| Mid-Pike Plaza, Pt. 8, DA5238H11 | → | → | → | | | |
| PSEG Keys Energy Center, DA5614A13 | | | | | | |
| Smith Home Farms, Part 1, DA4358A06 | ▲ | ▲ | ▲ | | | |
| Smith Home Farms, Part 1B, DA4358C06 | ▲ | ▲ | ▲ | | | |
| Pulte Homes/Summerfield Crossing, DA3267A02 | ▲ | ▲ | ▲ | | | |
| The Village of Clagett Farm, Pt. 1, DA3882A04 | ▲ | ▲ | ▲ | | | |
| The Village of Clagett Farm, Pt. 2, DA3882B04 | ▲ | ▲ | ▲ | | | |
| | | | | | | |
| | | | | | | |
| IN PROGRESS → | | | | | | |
| INACTIVE ▲ | | | | | | |

Protect Our Resources

Fraud, Waste and Abuse (FW&A)

Provided FW&A Training to eight new employees on 12/16/19 during the New Employee Orientation



Enhance Customer Experience



Staff members James A. Wall, Jr., Janice Hicks and Lucretia Morris participated in the WSSC Water/INOVA's Blood Drive



Enhance Customer Experience, Cont'd.



Enhance Customer Experience, Cont'd.



