



WSSC WATER

DELIVERING THE ESSENTIAL

Office of the Inspector General
Quarterly Audit Committee

November 20, 2019

Agenda

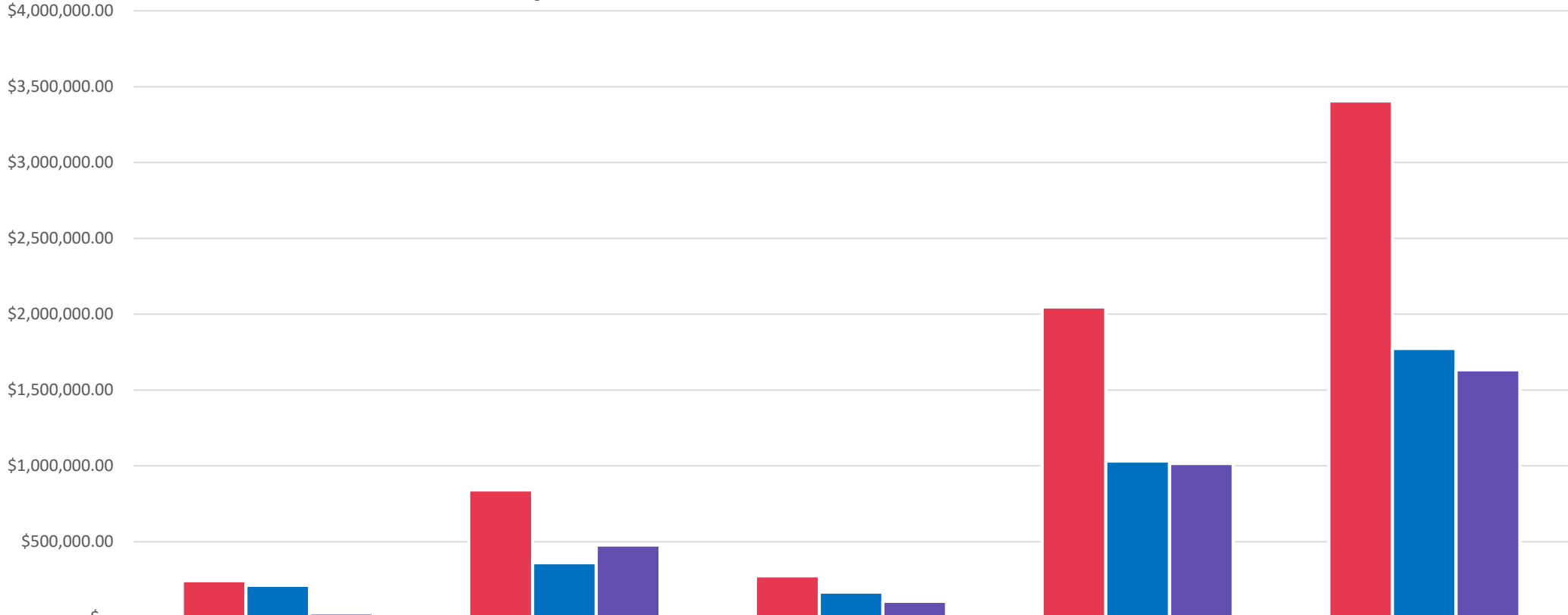
- Approval of Agenda
- Issued Reports
- Status Updates
- Other Business



Issued Reports



Office of the Inspector General SDC Adjustments for FY 2020






	DA5614A13, PSEG Keys Energy Center	DA3326F02, Cabin Branch Subdivision, Pt 32	DA3852C04, Brickyard South, Pt 3B	DA3326G02/Clarksburg Triangle, Part 1 [Black Hill Pk]	TOTAL:
■ SDC Attachment A	\$243,308.00	\$840,653.00	\$274,915.03	\$2,047,206.78	\$3,406,082.81
■ OIG Approved Reimbursement	\$212,736.54	\$362,004.98	\$167,475.93	\$1,031,087.03	\$1,773,304.48
■ OIG Adjustments	\$30,571.46	\$478,648.02	\$107,439.10	\$1,016,119.75	\$1,632,778.33

Status Updates



Follow-up on Management Action Plans

Department	Corrective Actions			
	Implemented Pending OIG Verification	Open	Delinquent	Total
Human Resources Department		1		1
Police & Homeland Security		2		2
Information Technology Department	7	2		9
General Services Department	12	5		17
Utility Services	1			1
Office of Supplier Diversity & Inclusion	1			1
Procurement Department		2		2
Production Department	2		2	4
TOTAL	23	12	2	37

Color Key	
	Remediation is due within 30 days for at least 1 issue.
	Remediation is due within 31-60 days for at least 1 issue.
	Management action plan is overdue

Questions?

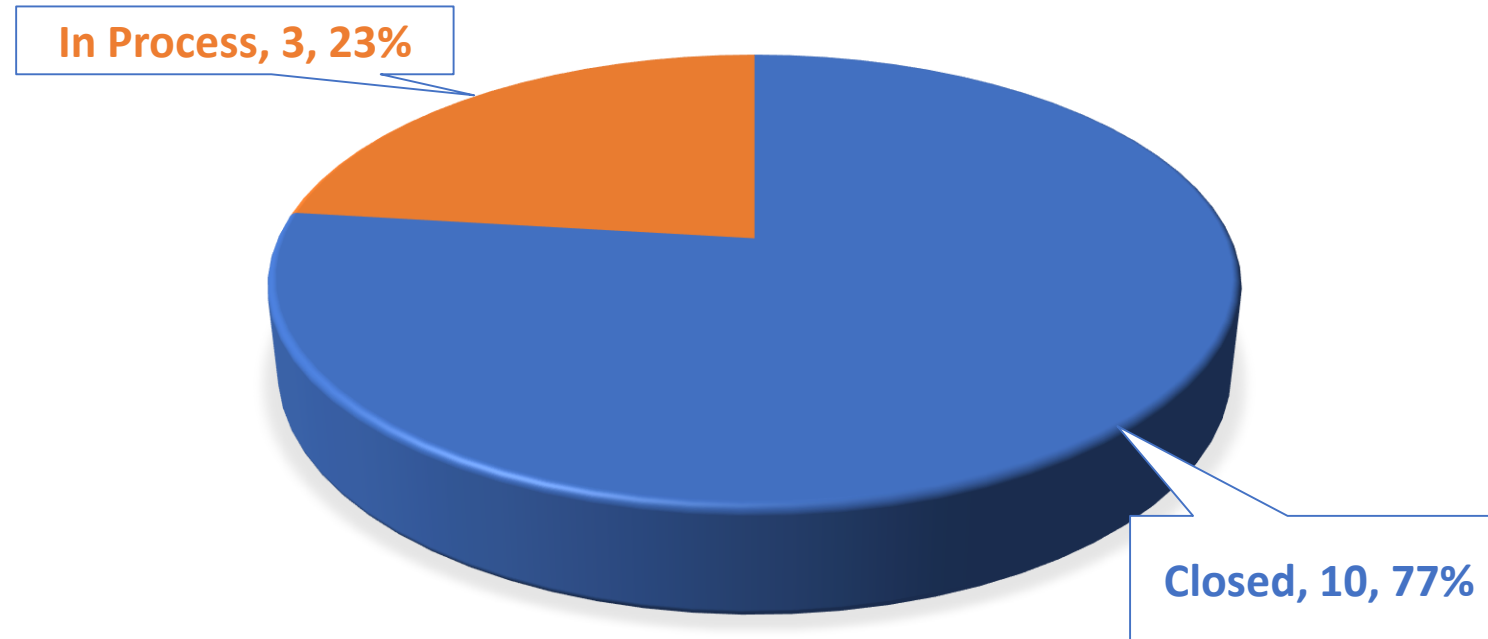


1st Quarter FY'20 Fraud, Waste and Abuse Hotline Report



1st Quarter FY'20 Fraud, Waste and Abuse Hotline Report

Case Status (as of 09/30/20):



1st Quarter FY'20 Fraud, Waste and Abuse Hotline Report, (Cont'd)

In Process Cases (as of 09/30/20):

Assignment	Number	Average # of Days in Progress
Board of Ethics	1	226
Ethics Officer	1	69
Office of the Inspector General	1	314
Quarterly Total:	3	

1st Quarter FY'20 Fraud, Waste and Abuse Hotline Report, (Cont'd)

Closed Cases Outcomes (as of 09/30/20):

ISSUE TYPE	NUMBER	ALLEGATION/INQUIRY	DISPOSITION
Accounting/Audit Irregularities	1	<u>Allegation</u> – A Subcontractor has been waiting over 1 year to be paid by a Prime Contractor for services rendered.	Referred to Chief Procurement Officer as a management issue.
Retaliation of Whistleblowers	1	<u>Allegations</u> - A Whistleblower is not being rehired due to retaliation for reporting theft of assets. This same individual also alleges that a current departmental employee is experiencing discrimination and sexual harassment.	<ul style="list-style-type: none"> • OIG – Theft of assets, Inconclusive • EEO – Retaliation, discrimination & sexual harassment, Unsubstantiated

1st Quarter FY'20 Fraud, Waste and Abuse Hotline Report, (Cont'd)

Closed Cases Outcomes (as of 09/30/20):

ISSUE TYPE	NUMBER	ALLEGATION/INQUIRY	DISPOSITION
Theft of Goods/Services	1	<u>Allegation</u> – Misuse of company property. WSSC Water's trash bins are being used for an employee's personal trash.	Ethics Office - Inconclusive
Customer Relations	5	<u>Inquiries</u> – unexplained credit balance, unable to make payments on-line, receiving previous owner's bill, denied repairs for sewer line, unreasonable estimated bill charges.	Referred to Customer Services and Utility Services- All issues are resolved

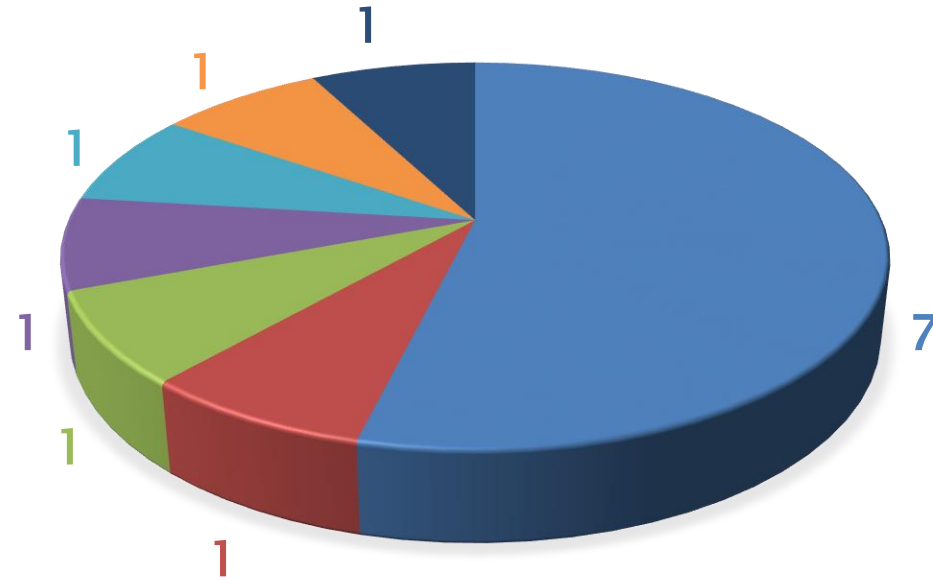
1st Quarter FY'20 Fraud, Waste and Abuse Hotline Report, (Cont'd)

Closed Cases Outcomes (as of 09/30/20):

ISSUE TYPE	NUMBER	ALLEGATION/INQUIRY	DISPOSITION
Customer Relations	2	<u>Allegations</u> – 1) Money owed to customer is being intentionally withheld. 2) Household size does not agree with Average Daily Consumption (ADC) numbers.	Referred to Customer Services: 1) Money owed paid to customer 2) ADC numbers are accurate

1st Quarter FY'20 Fraud, Waste and Abuse Hotline Report, (Cont'd)

Top Hotline Allegations Reported:



Customer Relations

Employee Relations

Wage/Hour Issues

Accounting/Audit Irregularities

Fraud

Conflicts of Interest

Policy Issues

Questions?

