Fiscal Year 2017 Fraud, Waste and Abuse Hotline Closed Case Summaries
Overview

- The Fiscal Year 2017 Fraud, Waste and Abuse selected closed hotline case summaries includes information disclosing the variety of matters investigated by WSSC’s designated staff
- Excludes inconclusive investigations and routine Customer Service matters
Closed Cases Benchmarks

- Office of Inspector General City of Baltimore
- U.S. Department of Homeland Security (DHS)
- U.S. Environmental Protection Agency (EPA)
- Montgomery County Maryland Office of the Inspector General
- Water Utilities similar in population size served
Prior Staff Review

- Carla A. Reid, GM/CEO
- Jaclyn Vincent, Chief of Staff
- Amanda Conn, General Counsel
- Heather Ashbury, Associate Counsel II
Prior Staff Approval

Hotline Response Team:

- Todd Allen, Human Resources Director
- Maxene Bardwell, Internal Audit Director
- Joseph Bergstrom, Acting Police Chief
- Angelique Dorsey, Ethics Officer
- Donald King, Equal Employment Opportunity Officer
Commission Action

Request permission to post on WSSC’s Internet and Intranet websites
QUESTIONS?

Speak up...

FWA
FRAUD WASTE & ABUSE

1-877-977-2392
1-877-WSSC-FWA