

# Pipeline

WASHINGTON SUBURBAN SANITARY COMMISSION

[www.wsscwater.com](http://www.wsscwater.com)



## Dear Valued Customer:

We hope you have enjoyed a healthy, festive holiday season. Our team of talented, dedicated, hard-working professionals is eager to continue to serve you with excellence. As WSSC has for more than 86 years, we remain committed to protecting your health with safe drinking water, as well as cleaning your wastewater for return to our environment.

Since we understand our mission is such an integral part of our community, WSSC has been working to

ensure that you know we are the friendly utility right next door. In this issue, please see our new regular feature, *Your Clean Water Neighbor*, to learn more about our efforts to participate with you in community events. We hope to see you soon - if we haven't already!

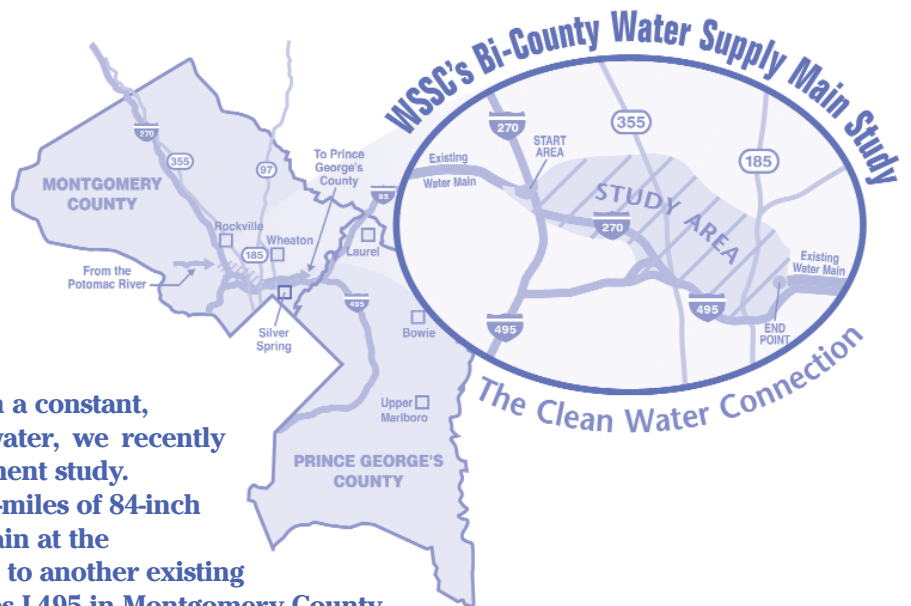
We wish you and yours a safe, happy New Year, and we thank you for the privilege of serving you.

Carla Reid Joyner, Interim General Manager



**WSSC launches water supply main alignment study; Project is one of the last major segments in water distribution network**

As part of our mission to provide you with a constant, reliable supply of safe, clean drinking water, we recently launched the Bi-County water main alignment study. The water main will be approximately 5.5-miles of 84-inch diameter pipe, and connect an existing main at the intersection of I-270 with Tuckerman Lane to another existing main in the area where Rock Creek crosses I-495 in Montgomery County.



The Bi-County water supply main will help transport clean drinking water from WSSC's Potomac Water Filtration Plant to eastern Montgomery County and most of Prince George's County. The new main will allow WSSC to meet customer expectations and provide constant, reliable water for fire protection during peak use periods, droughts and weather-related emergencies.

During the planning phase, we will evaluate possible alignments as well as construction methods. Following planning phase completion in early 2006, WSSC will seek concurrence from the Montgomery and Prince George's County Councils on the preferred alignment and construction method. WSSC will then begin design work. For more information, please call our Public Communications Office at 301-206-8100, or visit our website at [www.wsscwater.com](http://www.wsscwater.com) and click on "Projects," then "Major Construction Projects and Studies."

## WSSC Seeks Customer Advisory Board Members

Continuing a strong partnership with our customers, WSSC is seeking volunteers to fill vacancies on our Customer Advisory Board (CAB). Since 1989, CAB members serve as liaisons between WSSC and the communities we proudly serve - providing valuable input on projects, policies and current practices. Members meet once a month, from September through May, at WSSC's office in Laurel. If you're interested, please contact Al Richardson, Customer Outreach Group Leader, at 301-206-7019 or email: arichar@wsscwater.com.

## Do You Have a Backup Backup Plan?

It's always a good idea to have a backup plan, especially when it comes to... well, backups. For about \$50 a year, you can buy peace of mind that comes from knowing that your property is covered in case of a sewer backup. Since WSSC may not be liable for damages, we encourage you to call your insurance agent to secure the broadest possible coverage. Remember, even if WSSC is responsible, we only cover the depreciated value of damaged belongings.



## Your Clean Water Neighbor

WSSC is an active partner with Prince George's and Montgomery County Public Schools - mentoring students and participating in career day and science fair competitions. If your local school is in need of a community partner, please call the WSSC Customer Outreach Office at 301-206-7019.



In celebration of Earth Month, WSSC, along with the Patuxent Reservoirs Watershed Protection Group, is offering a series of activities throughout April to protect and preserve the Patuxent Reservoirs Watershed. For more information on activities, please call our Environmental Group at 301-206-8240.

## The ABC's of Reading



Please help our meter readers do their jobs more efficiently:

- Clear leaves, snow and ice from your meter;
- Do not park vehicles over your meter;
- Unlock gates for access to backyard remote devices;
- Avoid planting grass/sod, flowers, trees, or shrubbery that will hide or restrict meter access;
- Cut back grass, weeds, bushes and trees around your meter;
- Please try to keep your pets away from your meter area; and
- Do not lay gravel, new walkways or driveways over your meter.

## Cease the Grease

### Sewer Maintenance Tip

Kitchen sink garbage disposals are a modern day convenience many homeowners enjoy. Unfortunately, these units can cause problems in our sewer system - and in your on-property sewer pipes - by passing along waste that can cause blockages. Here are some items to avoid when using a garbage disposal unit:

- Grease/oils/fats
- Seafood shells
- Cloth
- Glass
- Abrasives (sand, steel wool, etc.)
- Corn husks and other high-fiber items such as green vegetables (broccoli, green beans, etc.)
- Dental floss
- Hair
- Elastic
- Cat litter

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